

# Orpheus County Feedback Meeting Agenda & Notes

*Data for Public Health  
Policy*

**Date:** Feb 12, 2015

**Time:** 1:30-3:00PM

**Place:** PSOB AOC, 4<sup>th</sup> flr

**ALL SCREEN SHOTS IN THESE MINUTES CONTAIN FAKE DATA**

**Counties:** Baker; **Benton** -Mary, Clackamas; **Clatsop**-Sherri **Crook**- Karen, **Curry**- Brody; **Deschutes**- Heather, Laurie, Debby **Douglas** - Kieta; Grant, Harney, Hood-River, Jackson, Jefferson; Josephine, Klamath, Lake, **Lane**- Sidney, Heather; **Lincoln**- Mollie, Cathy, **Linn**,-Leta, Karen, Debby, Malheur, Marion, Morrow; **Multnomah**- Marta, Rita, NCPHD; **Polk** - Kirk, Tillamook; **Umatilla**- Riann; **Union** - Connie, Wallowa, Warm Springs, **Washington**- Eva, Wheeler, Yamhill

**State:** Tom Fitch, June Bancroft, Beletshachew Shiferaw, Michelle Barber, Tasha Poissant, David Dreher, Rob Laing, Magdalena Scott, Nasreen Abdullah, Laurel Boyd, Jeff Capizzi

Discussion/Decisions	Action items
<p><b>DUDE viewable on the less secure dhs.oregon.gov site?</b></p> <p><b>Password changes – you should not be using the default password</b></p> <p><b>ELR updates –Michelle - 20 min:</b> Read above for details Michelle is aware of issues of missing address information and will follow up to see if anything can be done with Silverton and Mid-Columbia. Many labs have this problem and we have decided to go for more timely information vs. complete information. Address is often stored in a different system than the one that sends the ELR.</p> <p>ELRs that do not link to the appropriate case even though they are</p>	<p>Let June know if you can view DUDE from the less secure site –If you are using a password that was given to you please call tech team and have your password reset. Citrix passwords should be expiring every 90 days. Your passcode will not expire. Please use strong passwords – a capital, number and character...</p> <p>Notify Michelle if there are issues with Silverton, Samaritan, Mid-Columbia, Columbia Memorial –these laboratories have all been dual reporting and would like to stop faxing.</p> <p>Notify Michelle if you encounter ELR linking problems.</p>

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processed.

If you are not viewing the ELR on the case lab tab – reprocess it, this usually works. If the ELR is mapping to the wrong disease, for example it says acute hep C and it should be chronic – you can change this on the more tab!! Then when you create the case it will be for the correct disease.

You can also reroute an ELR to a different county on the more tab. This is OK to do -- but if you have additional information to add to the case from calling a provider -- it is better to create the case, add the information, and then transfer. This creates more of an audit trail if we are trying to find what happened. When you change the county on the ELR, it logs it on the ELR report and it shows up in the other counties queue on their home page, but it is more difficult to search and you cannot add information.

However, you can also reprocess these ELR reports by searching for them in the CD ELRs, checking processed, then go to the more tab and uncheck linked. This is what the tech team does when you call us.

Also, when ELRs are mapping to the wrong disease you can change the disease on the more tab. This most often happens with Hepatitis and Chlamydia and Gonorrhea.

Michelle to look into adding a new patient address to the ELR

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ELR Patient Detail  
Processed

HOME LIST PRINT

Bari, Buster R M DOB: 3/25/1961 Unknown HepC (chronic) Msg: 1/6/2015 Done

Search & Link Lab Report More Search for Patient in Orpheus

Other ELR Records for patient

Name	Message ID	State Epi
01/06/2015 Hepatitis C virus 1b	2008080212145	156 Tasha Poissant

Matches from Message ID

Name	MR Number	ELR County	Patient County
		Unknown	Multnomah

Matches from Original MRN ML00062100

Name	MR Number	Lab Name
Bari, Buster R	ML00062100	

Matches from Report MRN VL0001311806

Name	MR Number	Disease	Disease Group
Bari, Buster R	VL0001311806	HepC (chronic)	Hepatitis

Tests

Test	Results
1 HEP C RNA PCR ULTRASENSITIVE	1 1 Hepatitis C virus RNA DETECTED

ELR batch  
Linked   
Processed   
Lead Processed

Duplicate CD ELR

ELR UID 1 SHSOH 1S30N  
UID B600-AR61-0325-B2  
Created: 9/11/2008 7:25:22 AM by FM Server auto  
Modified: 2/18/2015 10:05:37 AM by June Bankroft

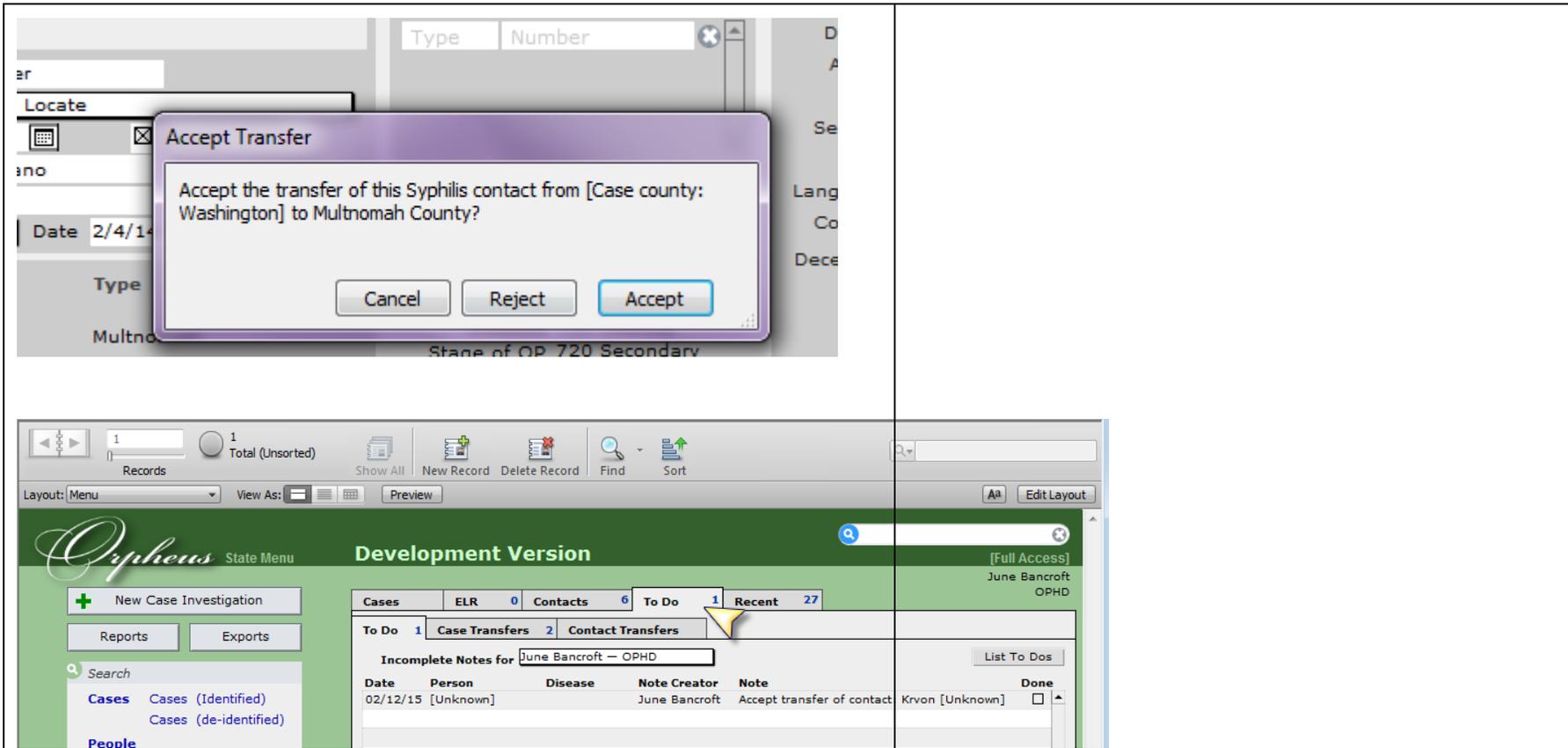
Let June or the Tech team know if you are having issues with contact transfers and missing information. Having case id numbers helps when reporting.

## Contact transfer update- Matt/June/all – 10 min

Matt has done considerable work on this. Now when you click on the transfer you will get three options- accept, reject or cancel. Cancel will allow you to view the details only. Accept will trigger a note to your "to do" list so you can find the contact. Reject will trigger a note to the person who sent the contact to you.

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The image displays two screenshots from the Orpheus County software interface. The top screenshot shows a dialog box titled "Accept Transfer" with the text: "Accept the transfer of this Syphilis contact from [Case county: Washington] to Multnomah County?". The dialog has three buttons: "Cancel", "Reject", and "Accept". The bottom screenshot shows the software's home screen, which is a "Development Version". The interface includes a navigation menu on the left with options like "New Case Investigation", "Reports", and "Exports". The main area shows a dashboard with tabs for "Cases", "ELR", "Contacts", "To Do", and "Recent". The "Recent" tab is highlighted with a yellow arrow. Below the tabs, there is a table of "Incomplete Notes for June Bancroft - OPHD".

Date	Person	Disease	Note Creator	Note	Done
02/12/15	[Unknown]		June Bancroft	Accept transfer of contact	Krvon [Unknown] <input type="checkbox"/>

You can also now find contacts using your recent tab on your home screen

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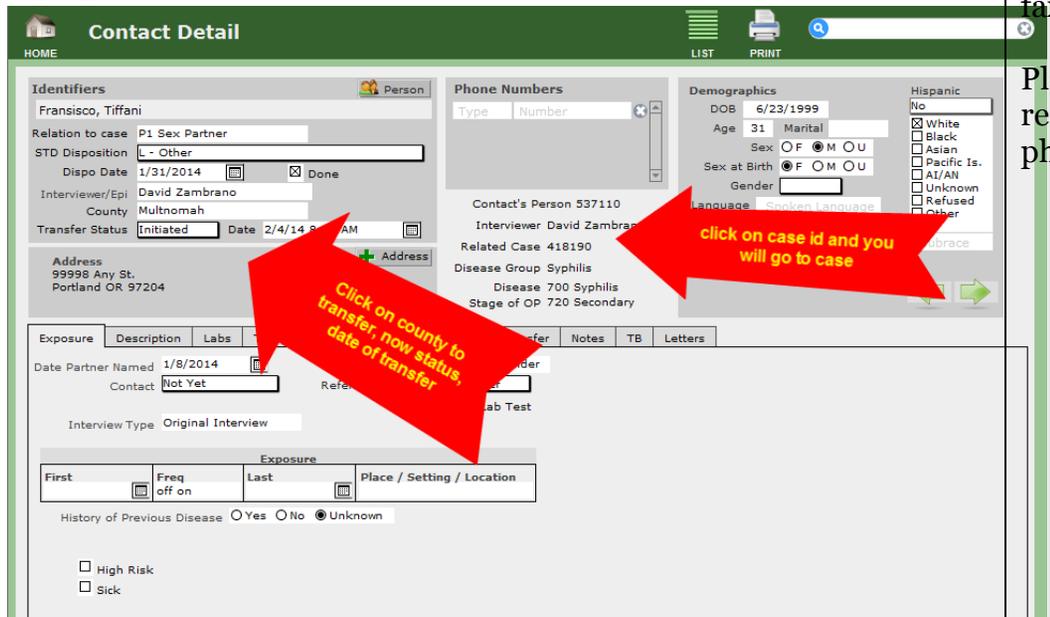
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The screenshot shows the Orpheus LHD Menu interface. At the top, there are navigation buttons for 'New Case Investigation', 'Reports', and 'Exports'. Below these is a search bar. The main content area displays a table with columns for 'Cases', 'Contacts', 'ELR', 'Transfers', 'To Do', and 'Recent'. The table lists several records, including a contact for 'Fransisco, Tiffani' and a case for 'Konchank, Marco'. A yellow arrow points to the 'Recent' column header.

Table	County	Description	DOB	Age	Sex	Last Viewed
Contact	Multnomah	Fransisco, Tiffani	6/23/1999	31[M]		1 min ago
Case	Multnomah	Konchank, Marco			37[M]	5 days ago
Case	Multnomah	Belken, Kasey			27[F]	5 days ago

If you have rights to view the case you can get to it from the contact screen.



The screenshot shows the 'Contact Detail' screen for Tiffani Fransisco. It includes sections for 'Identifiers', 'Phone Numbers', 'Demographics', and 'Address'. Two red arrows point to specific fields: one points to the 'County' field (Multnomah) and another points to the 'Case ID' field (418190). The text 'Click on county to transfer, now status, date of transfer' is written in red next to the first arrow, and 'click on case id and you will go to case' is written in red next to the second arrow.

If you chose to transfer a case to county “Out of State”, remember to let Karen Lewis know via email, phone, or a to do in Orpheus. If you have been faxing reports that is fine as well.

Please interview cases as soon as possible, this may require calling the provider if you do not have a phone number on the ELR report

**Out of state cases – transferring – review – June 5 min**

**Interviewing cases in a timely manner – June – 5 min**

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Please be mindful of doing timely interviews of cases. For all Salmonella and STEC cases, we wait for LHDs to complete their investigation before doing an intensive follow-up interview (shotgun). If cases are not getting interviewed in a timely manner we will be sending you reminders in Orpheus.

## Best practices when running reports – June – 10 min

General discussion about running reports and choosing the dates to run them. If you use the quarterly report on the report home page, you must choose which date to use. This might cause state and Local numbers to not match.

The screenshot shows the Orpheus Reports web application. On the left, there is a sidebar with a list of reports under the heading 'Reports most frequently used'. The 'Disease by Month/Quarter' report is highlighted with a yellow arrow. Below the list is a search and filter section with fields for 'Disease', 'County', 'Date Type' (Onset, Report, Diagnosis), and date ranges (from, to, YTD cutoff). On the right, a preview of the 'Disease by Month/Quarter' report is shown, featuring a grid with columns for months and quarters, and rows for various diseases like E. coli (STEC), HIV, Hepatitis, etc.

To access the Quarterly report that uses Date of Record (which is disease specific) you need to go to the other report tool tab. This

We would like to make the reporting interface more user-friendly and make sure users know what reports they are running. Dates are very important as they will affect case counts. For general CD conditions we usually report on onset date, HIV uses diagnosis date, TB uses TB report date, STDs use LHD report date, etc.

This can be problematic when we are comparing numbers produced by the state and the local health

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report is recommended if you want a report on all conditions.

Orpheus Reports

HOME

Reports | Graphs | Other Report Tools | Risks

Top | Case | Count

Report Title Di

Reports most frequently used #

Case Count by County	12/16/2014	5972
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Disease by Month

Report - Disease

Reports | Graphs | Other Report Tools | Risks

County | Peri HepB | HIV | TB | CIN | Pertussis | Syphilis

**County Reports**

County Review

Provider Reporting

Disease by Quarter

County [dropdown]

from 1/1/2014 Start

to 12/31/2014 End

this year | last year

department.

The quarterly report accessed from the other report tool tab accommodates all these different dates into one report that reflects how we county cases at the state (this date is called date of record).

We have not removed the quarterly report from the Orpheus reports home page, as some counties prefer to run reports for everything based on LHD report date. Users should be mindful that this is not what the state uses in reports published to the web. The OPHAT system also uses the “date of record”

This report uses the date of record to run a quarterly report – if you do not choose a county it is run for the state. Ideally these reports should be run on a year’s worth of data since the median and average numbers are a total for the year.

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Orpheus Report - Quarterly Disease Report

Pages: 1 Total

Save as Excel Save as PDF Print Print Setup

Layout: reportQtr Date of Record View As: Exit Preview

Report - Quarterly Disease Report  
Onset dates from 1/1/2014 to 12/31/2014  
\*Totals based on "date of record" (varies by disease group)

	Jan	Feb	Mar	Apr	May	Jun	Q2	Jul	Aug	Sep	Q3	Oct	Nov	Dec	Q4	Total	5 Yr Avg 2010-2014	Last Year (2014)	
Animal Bites	132	189	188	202	579	212	250	180	642	133	122	121	376	2030	151	240			
Babesiosis	0	0	0	0	0	0	1	0	1	0	0	0	0	0	1	.2	1		
Borrelia	0	0	0	0	0	0	3	3	1	0	0	0	1	4	.2	1			
Botulism	0	0	0	0	0	1	0	1	0	0	0	0	0	1	.4	1			
Brucellosis	0	0	0	1	0	0	0	0	0	0	0	0	0	1	.4	1			
Campylobacteriosis	64	45	186	112	114	120	346	82	62	62	206	898	56.4	61					
Carbapenem-Resistant	6	3	13	2	4	3	9	4	2	7	13	47	.8	1					
Cervical Intraepithelial	54	46	47	38	24	36	98	31	14	53	98	489	351.2	300					
Chikungunya	0	0	0	1	0	0	1	1	0	0	1	7	.2	1					
Chlamydia	1299	1170	1258	372	71	1286	1471	392	1278	1146	1292	371	15325	1704.4	1958				
Coccidioidomycosis	0	0	0	0	0	1	1	0	0	2	2	5							
Colorado Tick Fever	0	0	0	0	0	0	0	0	0	0	0	1	.6	1					
Creutzfeldt-Jakob Disease	1	0	0	1	1	7	1	0	0	1	10	.4	2						
Cryptococcus	4	5	5	14	6	8	4	15	3	4	5	12	55	5.6	8				
Cryptosporidiosis	7	8	9	24	9	17	14	7	6	27	16	4	9	29	110	6.2	4		
Cyclosporiasis	0	0	0	0	1	0	0	0	0	0	0	0	0	1	.4	1			
Dengue fever	0	0	0	0	1	0	2	1	0	3	0	1	0	1	5				
E. coli (STEC)	2	3	12	17	7	13	18	8	26	26	23	75	29	8	17	54	184	18	17
Elevated Blood Lead Level	18	12	21	51	20	18	21	59	29	28	30	87	19	26	8	53	250	13.4	17

*note this says date of record - and has all reportables*

**Upcoming training webinars/other training needs– June – 5 min**

Syphilis training requested.

**March 4<sup>th</sup> – 10:30-11:30 - hepatitis general and perinatal hep B**

**Next meeting – March 12<sup>th</sup> 1:30-3**