

Orpheus County Feedback Meeting Agenda & Notes

Data for Public Health
Policy

Date: September 8, 2016

Time: 1:30-3:00 **Place:** PSOB AOC, 4th flr (or room 710)

ALL DATA FROM SCREEN SHOTS SHOWN IN THESE MINUTES ARE FAKE

Registration URL: <https://attendee.gotowebinar.com/register/5575381935383763458>

The phone number is 1- 888-278-0296 participant code 6585758

Purpose: To share new features, user issues and gather feedback on development priorities for Orpheus, Outbreaks and Case log applications

Outcome: Users are kept informed about development projects and their needs are identified and prioritized.

Counties: Baker (); **Benton** (Alice, Mary); Clackamas (); **Clatsop** (Robyn); **Columbia** (Heather); **Coos**; **Crook** (Karen); **Curry** (Susan, Brody); **Deschutes** (Debbie, Debra); **Douglas** (Louai); Grant (); Harney (); Hood-River (); Jackson (); Jefferson (); Josephine (); Klamath (); Lake; **Lane** (Sarah, Sidney); **Lincoln** (Mollie); **Linn** (Karen, Karyn); **Malheur** (Rebecca); **Marion** (Melanie); Morrow(); **Multnomah** (Sara, Nicole); **NCPHD** (Jeremy); Polk; Tillamook (); Umatilla (); Union(); Wallowa (); Warm Springs (); **Washington** (Sue, Gladys); Wheeler (); **Yamhill** (Kara)

State: Cedric, Lisa, June, Julie, Laurel, Lexie, Maureen, Michelle, Shannon, Stephen, Patrick, Heather, Missy

NOTES		
Item	Discussion/Decisions	Action items
1	Overall Orpheus Update — Stephen: <ul style="list-style-type: none">- Stephen will be sending security audits to the Overall Responsible Parties in early October with the expectation of a 60-day turnaround.	Login frequently to avoid being removed from the Citrix Active Directory.

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2	<p>Login/Idle Time Issues — Stephen:</p> <ul style="list-style-type: none">- Due to a federal security audit, any application accessed via Citrix will time out after 15 minutes of idle time. A dialog box will pop up at 13 minutes warning the user. Counties recommended 30 minutes instead of 15 minutes. Stephen checked with Greg Verharst of DHS' Information Privacy and Security Office to see if the idle time could be lengthened and the answer was no – State is not able to increase the idle time due to federal compliance regulations.- June asked if Orpheus users were getting the idle time pop-ups when only using Orpheus. No response.	
3	<p>ELR Update — Michelle</p> <ol style="list-style-type: none">1. Follow up with regard to Sky Lakes duplicates. They had had a glitch in their code that was creating 2 records for every ELR -- it should have been fixed a few weeks ago. <p>A number of labs have been given the green light to stop paper faxing, so there should be a reduction in paper faxes.</p> <ol style="list-style-type: none">2. Asante addressed the issue with generation of multiple ELRs – should now get two (at most) one prelim and one final. May see apparent duplicates if they also report results from a reference lab, but this should reduce burden dramatically.3. Several labs given green light to stop faxing after last meeting, hope that has worked.4. Reached out to low-volume labs (Wallowa, Lake, Blue Mtn.) – any updates from the field?5. RVMC, Three Rivers, and Ashland (all Asante) moving to Epic feed on 10/16. McKenzie-Willamette resumed dual reporting on 8/297. PAML seeking approval to stop faxing (began sending on 8/2) PAML has requested to discontinue faxing. Michelle hasn't heard negative feedback until	<p>Counties to contact Michelle if noticing anymore duplicates from Sky Lakes.</p> <p>Michelle to follow up with Cedric and State STD program.</p>

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today. Viral loads aren't coming through. STD program also had some feedback.

8. Tamarac switched method of sending (from weekly file SFTP to daily PHINMS); also switched HL7 versions (2.2 to 2.3.1) – should see both quality and timeliness.
9. Who uses ELR Website? Lots of stuff gets dated quickly (e.g., ARUP links – do folks go to our site first?)
10. Negative results from OSPHL reminder: as of 9/7 negative FTA and AFB coming in, but being marked as already processed so won't show up in ELR queue. The rationale for doing this is that we did not want to flood your in-boxes with a bunch of negative, but we did want you to be able to search for negative results. There's a possibility of storing negative rabies results, but they're a little trickier to get to as they are in a different part of OSPHL's information system. We are also getting negative Zika and CRE, but they are actually coming through the normal route and require manual interaction.

The screenshot shows the 'CD ELR Search' web application interface. It features a navigation bar with 'HOME' and 'CD ELR Search'. Below the navigation bar are two tabs: 'Basic Search' and 'Advanced Search'. The 'Advanced Search' tab is active, displaying a form with various search criteria. The 'Process Note' field is set to 'ignore'. The 'Specimen Date' is set to '>9/1/2016'. The 'Perform Find' button is highlighted with a red box. The 'Process Note' field is also highlighted with a red box. The 'Specimen Date' field is highlighted with a red box. The 'Perform Find' button is highlighted with a red box. The 'Process Note' field is highlighted with a red box. The 'Specimen Date' field is highlighted with a red box. The 'Perform Find' button is highlighted with a red box.

Users can find processed negative FTA and AFBs via the CD ELR Search (Advanced Tab):
Processed is checked
Process Note = "ignore"
Use Specimen Date, Disease as needed.

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<p>11. Do Orpheus users ever visit our ELR page? No. http://public.health.oregon.gov/DISEASES/CONDITIONS/COMMUNICABLEDISEASE/REPORTING/COMMUNICABLEDISEASE/ELECTRONICLABREPORTING/Pages/index.aspx</p> <p>There is redundant ELR-related information on several pages.</p>  <p>Q. Is it required to send provider name via ELR? Yes.</p> <p>Louai having issues with Provider name on Mercy ELRs.</p>	<p>Michelle to delete the ELR page due to lack of use.</p> <p>State to review searching for provider information within an ELR.</p> <p>Michelle to follow up. It might be a display issue.</p>
<p>CRE ELRs that aren't really CREs – Michelle</p> <ul style="list-style-type: none"> - When CREs first became reportable, many labs had trouble reporting them outside a susceptibility report. Even though labs have improved CRE reporting in general, we're now getting susceptibility panels on diseases other than CRE. Sometimes this results in an enteric disease, e.g., <i>Salmonella</i>, being coded as a CRE. Counties have the ability to change the ELR disease on the more tab and 	<p>Counties to correct the disease name on incorrectly coded ELRs and to notify Michelle. Michelle to tweak the code accordingly.</p>

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should do so when the disease needs to be changed. Ideally this is done before case creation – see below for how to change the disease on an ELR

ELR Patient Detail

rent F DOB: 10/17/1933 Multnomah

& Link Lab Report More Search for Patient in Orpheus

ELR Records for patient

Message Date 9/1/2016 ELR batch
Specimen Date 8/19/2012 Linked
Result Date 8/25/2012 Processed
Lead Processed

State ELR ID (Message ID) 20080108024121114782

is from Message ID

MR Number Lab Name

State Epi 103 Bill Keene
ELR County Multnomah 1095
Patient County Multnomah

is from Original MRN EL72245572

MR Number Lab Name

Note

+ Duplicate CD ELR

is from Report MRN ENT2008000005

MR Number Lab Name

Disease
Disease Group Enteric
Duplicate ELRs 1095

Filter incomplete outbreaks by who has the ball -- Outbreak home page default settings June

- Tom has implemented this functionality within the Outbreaks database.

The only trick to it is that you have to have one of the check boxes checked.
L=lead R=Reporter on the participant tab on the outbreak record

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L	R	Public Health Participants	Agency	Role
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Nicole West	Multnomah CHD	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Stephen Ladd-Wilson	OPHD	

Logged in as: Stephen Ladd-Wilson

Show tooltips Show last 999 days Incomplete My outbreaks only

The above example would show all of Stephen's incomplete outbreaks.

Late Breaker – Perinatal Hep B – Michelle

Miscarriage check box added. Current checkbox moved to the left

Cur. Pg#	Est. Due Dt	Trimester	MC
<input checked="" type="checkbox"/> 12	10/10/15	Transferred	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> 3			<input type="checkbox"/>

Delivery Hospital:

Ins. Mom: Child:

Lee Peters to give another training as new features are added.

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	<p>County Feedback – Open Discussion</p> <ul style="list-style-type: none">- Yellow bars are appearing unnecessarily on Contact fields.	<p>Michelle and June to follow up.</p>
	<p>Trainings – Monthly Webinars – 1st Wednesdays 10:30-11:30</p> <p>Needed training topics? Understanding the different labs that counties have to deal with, e.g., what is a PCR, EIA, FTA, IFA, etc., especially with regard to vector-borne and enteric diseases.</p> <p>STEC training – Oct 5th</p>	
<p>Future Meetings: 2nd Thursdays @ 1:30 PM October 13, 2016 November 10, 2016</p>		