

# LFSSR 2013



## Oregon Licensed Facility Statistics Report

Oregon Health Authority  
Public Health Division  
Center for Health Protection  
800 NE Oregon St, Suite 640  
Portland, OR 97232

# LICENSED FACILITY STATISTICS REPORT 2013

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# INTRODUCTION

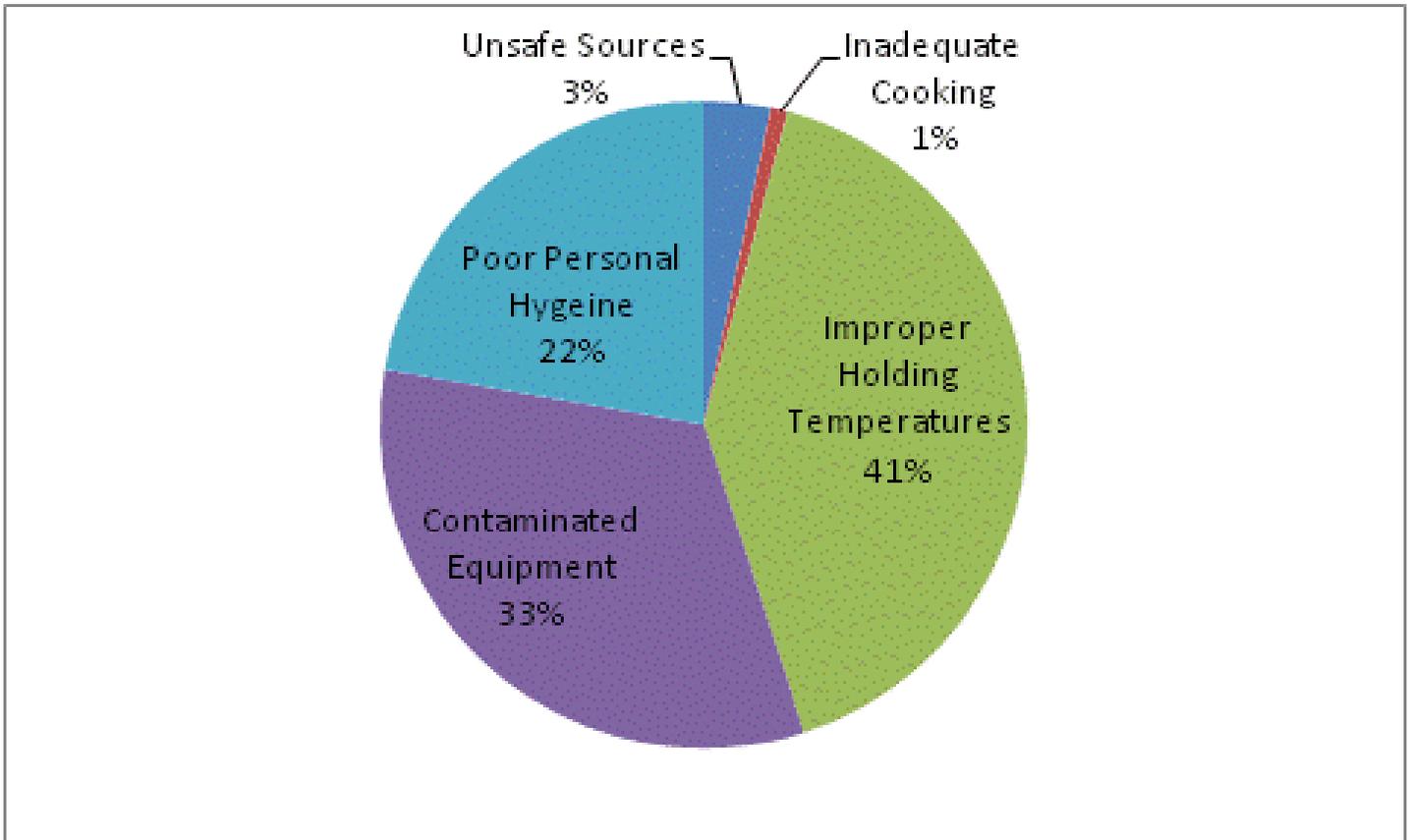
The 2013 Oregon Licensed Facilities Report provides statewide licensing and inspection information for all food service establishments, public pools, public spas and tourist accommodations. Each local public health authority provides their data annually to the Oregon Health Authority's (OHA) Food, Pool & Lodging Health and Safety Section for this report. Data not submitted is reflected with an asterisk (\*). Data that does not apply or is zero, is reflected with a dash (-). Public pool plan reviews conducted by OHA staff are noted by a triple-asterisk (\*\*\*)

Data regarding standardized county staff and CPO-equivalent certifications is from the OHA. This report is also available online at: [www.healthoregon.org/foodsafety](http://www.healthoregon.org/foodsafety). All graphs included in this report are informational and not designed to draw specific conclusions about the data represented.

**If you need this document in an alternate format, call 971-673-0451.**

# INTRODUCTION

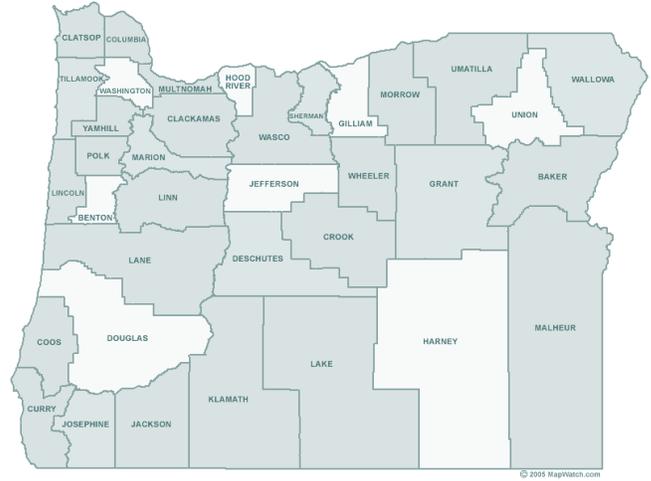
## CDC Risk Factor Violations in Oregon for 2013



The percentages shown are out of the total number of risk factor violations cited statewide. The Centers for Disease Control have developed five categories of foodborne illness risk factors. These are: Food from Unsafe Sources; Inadequate Cooking; Improper Holding Temperature; Contaminated Equipment; and Poor Personal Hygiene. The chart above shows the breakdown of 2012. The percentage shown is out of the total number of risk factor violations cited. These results remain consistent with the values shown in the 2007, 2008, 2009, 2010, 2011 and 2012 reports.

# OREGON'S LICENSED FACILITIES

Facility Type	Number	Inspections Completed
Restaurants	11,534	97%
Mobile Units	1,757	95%
Commissaries	211	100%
Warehouses	204	100%
Vending	49	95%
Pools/Spas	3,190	96%
Traveler's Accommodations	1,452	96%
Bed and Breakfasts	136	88%
Recreational Parks	670	95%
Organizational Camps	142	99%



## Total Facilities 19,345

- Oregon Health Authority contracts annually with local county health departments to license all facilities listed above.
- Local Public Health Authorities license and inspect food service facilities that provide food for immediate consumption.
- Oregon Department of Agriculture licenses and inspects retail grocery stores, bakeries, meat markets, egg handlers, food processors, food storage warehouses, home kitchens, beverage processors and locker plants.

## Additional Statewide Totals:

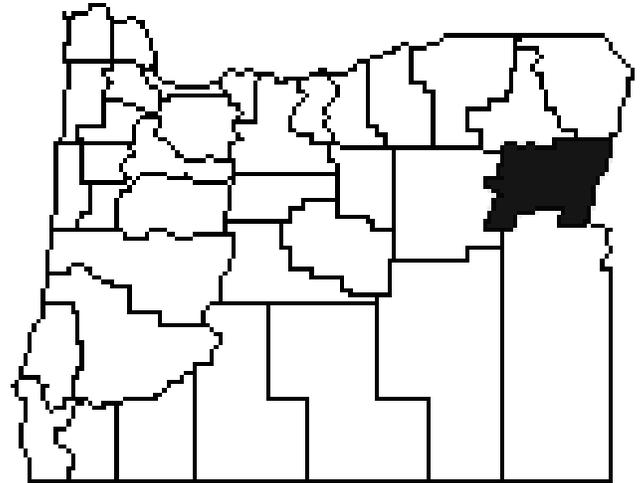
Foodhandler Cards Issued*	172,279
Failure to Comply Notices*	48
Summary Closure Notices*	12
Voluntary Closures*	41
Temporary Restaurants*	7,877
State-Standardized Inspectors	51
FDA-Standardized Inspectors	3
Staff with Current NSPF Pool Operator Certification	56
Field FTE*	74
EH Clerical FTE*	18
EH Supervisor FTE*	21

\* Based on data submitted. Foodhandler card data includes all OHA-approved providers.



# BAKER COUNTY

Facility Type	Number	Inspections Completed
Restaurants	57	100%
Mobile Units	7	100%
Commissaries	—	—
Warehouses	1	100%
Vending	0	100%
Pools/Spas	11	89%
Traveler's Accommodations	19	100%
Bed and Breakfasts	3	100%
Recreational Parks	11	100%
Organizational Camps	—	—
<b>Total Facilities</b>	<b>109</b>	



## Additional Program Information:

Foodhandler Cards Issued	235
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	*
Foodborne Illness Complaints	*
Foodborne Illness Outbreaks Investigated	*
Foodborne Illness Outbreaks Confirmed	*
Number of Cases	*
Temporary Restaurants	69
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	0
Field FTE	1.10
EH Clerical FTE	0.030
EH Supervisor FTE	1.87

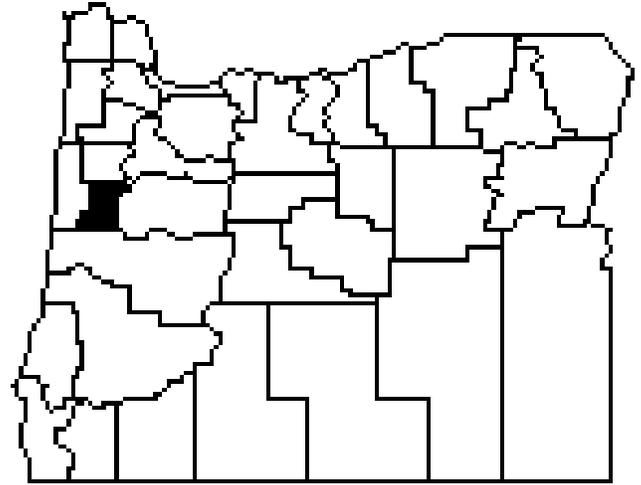
- Baker County is inspected under contract with Malheur County Environmental Health staff.



\*Data not submitted

# BENTON COUNTY

Facility Type	Number	Inspections Completed
Restaurants	237	100%
Mobile Units	11	100%
Commissaries	2	100%
Warehouses	3	100%
Vending	2	100%
Pools/Spas	66	100%
Traveler's Accommodations	13	100%
Bed and Breakfasts	2	100%
Recreational Parks	4	100%
Organizational Camps	2	100%
<b>Total Facilities</b>	<b>342</b>	



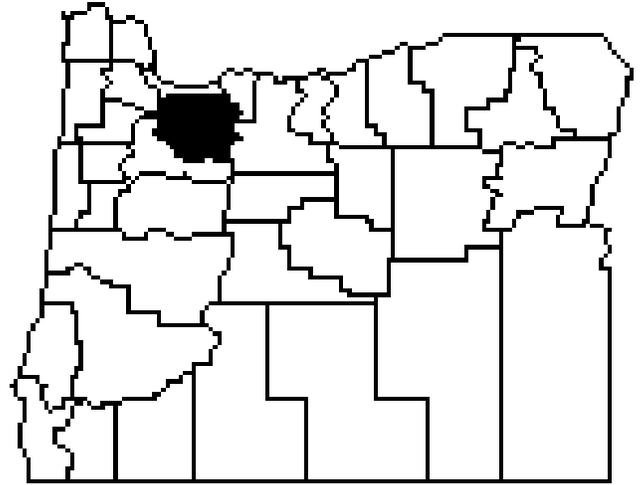
## Additional Program Information:

Foodhandler Cards Issued	2093
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	60
Foodborne Illness Complaints	32
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	259
State-Standardized Inspectors	2
Staff with Current NSPF Pool Operator Certification	0
Field FTE	1.22
EH Clerical FTE	0.38
EH Supervisor FTE	0.21



# CLACKAMAS COUNTY

Facility Type	Number	Inspections Completed
Restaurants	830	100%
Mobile Units	79	100%
Commissaries	12	100%
Warehouses	6	92%
Vending	4	100%
Pools/Spas	376	98%
Traveler's Accommodations	40	100%
Bed and Breakfasts	3	100%
Recreational Parks	9	100%
Organizational Camps	23	92%
<b>Total Facilities</b>	<b>1382</b>	



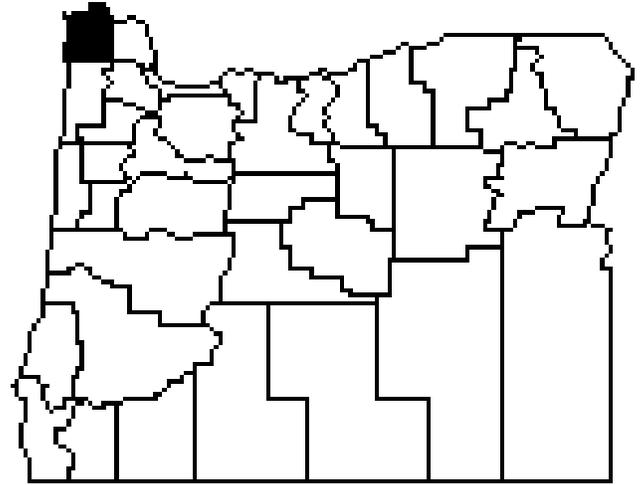
## Additional Program Information:

Foodhandler Cards Issued	5282
Failure to Comply Notices	0
Summary Closure Notices	1
Voluntary Closures	19
Total Food Complaints	50
Foodborne Illness Complaints	39
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	492
State-Standardized Inspectors	4
Staff with Current NSPF Pool Operator Certification	6
Field FTE	5.25
EH Clerical FTE	1
EH Supervisor FTE	0.75



# CLATSOP COUNTY

Facility Type	Number	Inspections Completed
Restaurants	246	67%
Mobile Units	12	100%
Commissaries	3	100%
Warehouses	—	—
Vending	—	—
Pools/Spas	82	70%
Traveler's Accommodations	107	41%
Bed and Breakfasts	6	50%
Recreational Parks	15	57%
Organizational Camps	3	67%
<b>Total Facilities</b>	<b>474</b>	



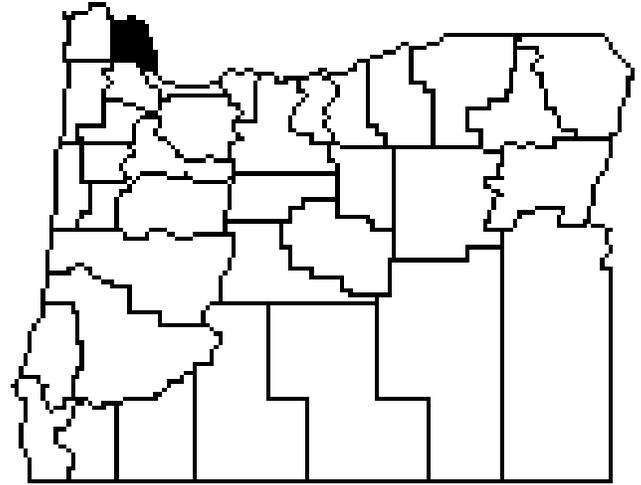
## Additional Program Information:

Foodhandler Cards Issued	946
Failure to Comply Notices	3
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	16
Foodborne Illness Complaints	4
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	181
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	1.25
EH Clerical FTE	0.40
EH Supervisor FTE	0.25



# COLUMBIA COUNTY

Facility Type	Number	Inspections Completed
Restaurants	107	16%
Mobile Units	5	80%
Commissaries	1	50%
Warehouses	1	0%
Vending	1	50%
Pools/Spas	9	67%
Traveler's Accommodations	8	79%
Bed and Breakfasts	2	0%
Recreational Parks	6	58%
Organizational Camps	2	50%
<b>Total Facilities</b>	<b>142</b>	



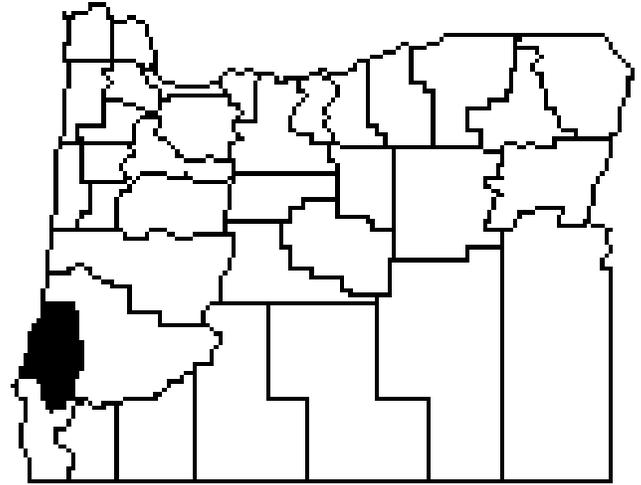
## Additional Program Information:

Foodhandler Cards Issued	788
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	7
Foodborne Illness Complaints	4
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	173
State-Standardized Inspectors	2
Staff with Current NSPF Pool Operator Certification	1
Field FTE	0.88
EH Clerical FTE	0.43
EH Supervisor FTE	0.09



# COOS COUNTY

Facility Type	Number	Inspections Completed
Restaurants	187	100%
Mobile Units	18	100%
Commissaries	4	88%
Warehouses	3	100%
Vending	1	100%
Pools/Spas	22	100%
Traveler's Accommodations	132	100%
Bed and Breakfasts	5	100%
Recreational Parks	42	100%
Organizational Camps	3	100%
<b>Total Facilities</b>	<b>417</b>	



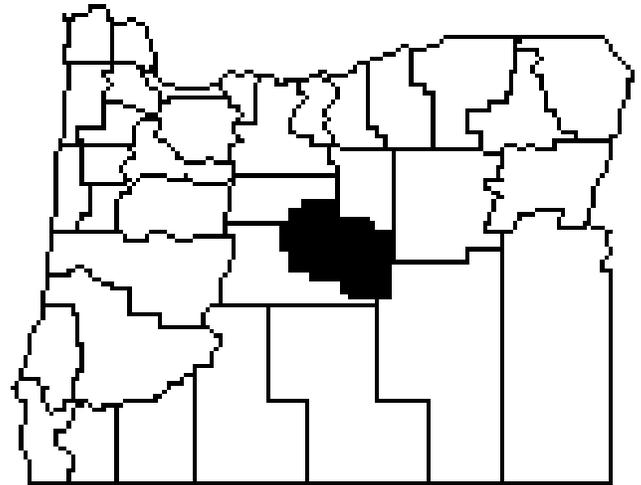
## Additional Program Information:

Foodhandler Cards Issued	939
Failure to Comply Notices	1
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	15
Foodborne Illness Complaints	14
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	310
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	1.967
EH Clerical FTE	0.860
EH Supervisor FTE	0.693



# CROOK COUNTY

Facility Type	Number	Inspections Completed
Restaurants	50	100%
Mobile Units	12	100%
Commissaries	1	100%
Warehouses	2	100%
Vending	2	50%
Pools/Spas	18	100%
Traveler's Accommodations	9	100%
Bed and Breakfasts	—	—
Recreational Parks	12	100%
Organizational Camps	3	100%
<b>Total Facilities</b>	<b>109</b>	



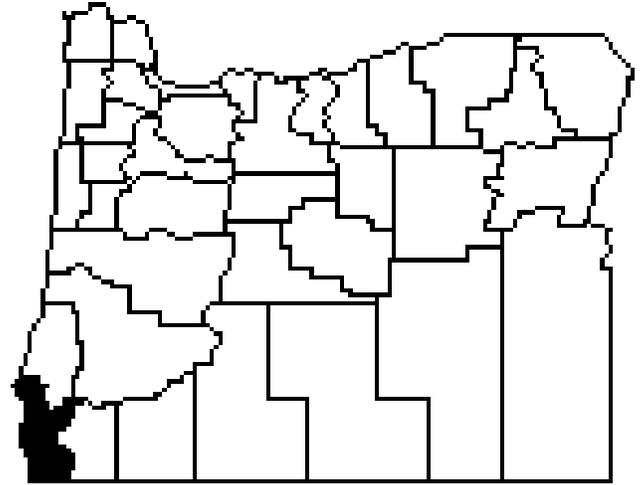
## Additional Program Information:

Foodhandler Cards Issued	251
Failure to Comply Notices	0
Summary Closure Notices	1
Voluntary Closures	0
Total Food Complaints	16
Foodborne Illness Complaints	14
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	51
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	0
EH Clerical FTE	0.3
EH Supervisor FTE	1



# CURRY COUNTY

Facility Type	Number	Inspections Completed
Restaurants	104	91%
Mobile Units	8	100%
Commissaries	1	50%
Warehouses	—	—
Vending	1	50%
Pools/Spas	17	75%
Traveler's Accommodations	3	100%
Bed and Breakfasts	3	17%
Recreational Parks	58	96%
Organizational Camps	3	0%
<b>Total Facilities</b>	<b>198</b>	



### Additional Program Information:

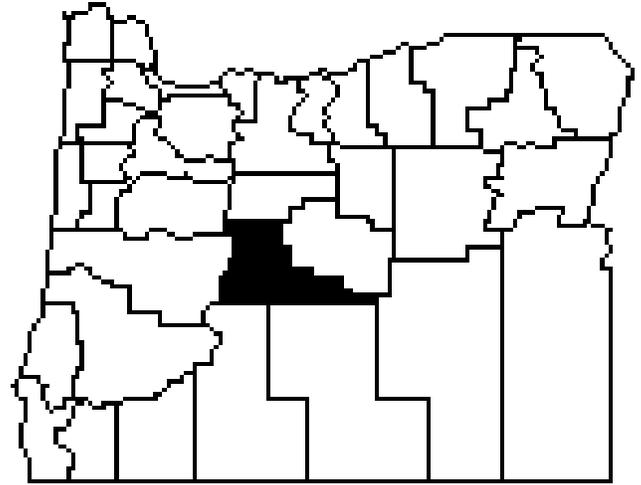
Foodhandler Cards Issued	422
Failure to Comply Notices	*
Summary Closure Notices	*
Voluntary Closures	*
Total Food Complaints	*
Foodborne Illness Complaints	*
Foodborne Illness Outbreaks Investigated	*
Foodborne Illness Outbreaks Confirmed	*
Number of Cases	*
Temporary Restaurants	69
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	1
EH Clerical FTE	0
EH Supervisor FTE	1

\*Data not submitted



# DESCHUTES COUNTY

Facility Type	Number	Inspections Completed
Restaurants	572	98%
Mobile Units	107	94%
Commissaries	25	100%
Warehouses	13	100%
Vending	2	100%
Pools/Spas	229	99%
Traveler's Accommodations	75	100%
Bed and Breakfasts	3	80%
Recreational Parks	17	100%
Organizational Camps	—	—
<b>Total Facilities</b>	<b>1043</b>	



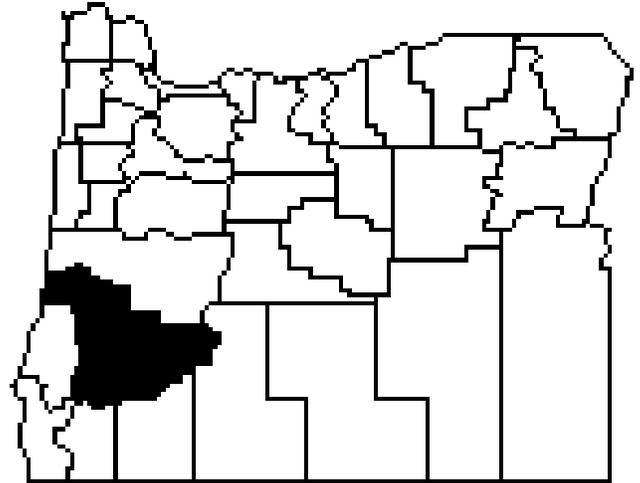
## Additional Program Information:

Foodhandler Cards Issued	3073
Failure to Comply Notices	1
Summary Closure Notices	3
Voluntary Closures	1
Total Food Complaints	115
Foodborne Illness Complaints	90
Foodborne Illness Outbreaks Investigated	3
Foodborne Illness Outbreaks Confirmed	1
Number of Cases	31
Temporary Restaurants	431
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	3.80
EH Clerical FTE	1.75
EH Supervisor FTE	0.75



# DOUGLAS COUNTY

Facility Type	Number	Inspections Completed
Restaurants	297	100%
Mobile Units	44	100%
Commissaries	4	100%
Warehouses	7	100%
Vending	2	100%
Pools/Spas	42	98%
Traveler's Accommodations	51	100%
Bed and Breakfasts	1	100%
Recreational Parks	58	100%
Organizational Camps	5	100%
<b>Total Facilities</b>	<b>511</b>	



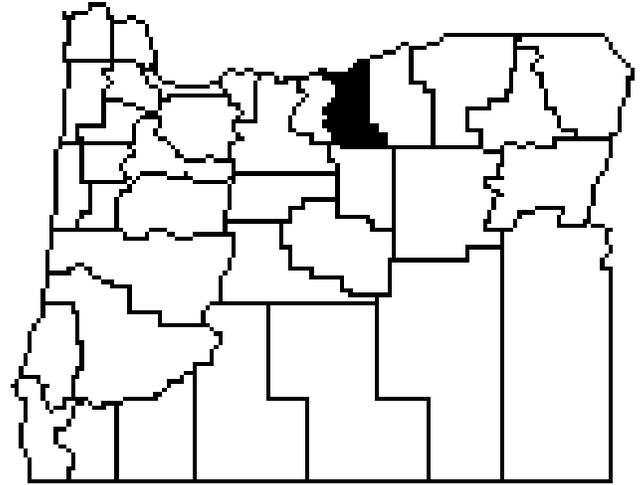
### Additional Program Information:

Foodhandler Cards Issued	1929
Failure to Comply Notices	1
Summary Closure Notices	
Voluntary Closures	1
Total Food Complaints	27
Foodborne Illness Complaints	12
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	403
State-Standardized Inspectors	2
Staff with Current NSPF Pool Operator Certification	3
Field FTE	2.9
EH Clerical FTE	0.5
EH Supervisor FTE	0.4



# GILLIAM COUNTY

Facility Type	Number	Inspections Completed
Restaurants	9	100%
Mobile Units	—	—
Commissaries	—	—
Warehouses	—	—
Vending	—	—
Pools/Spas	2	100%
Traveler's Accommodations	3	100%
Bed and Breakfasts	—	—
Recreational Parks	2	100%
Organizational Camps	—	—
<b>Total Facilities</b>	<b>16</b>	



### Additional Program Information:

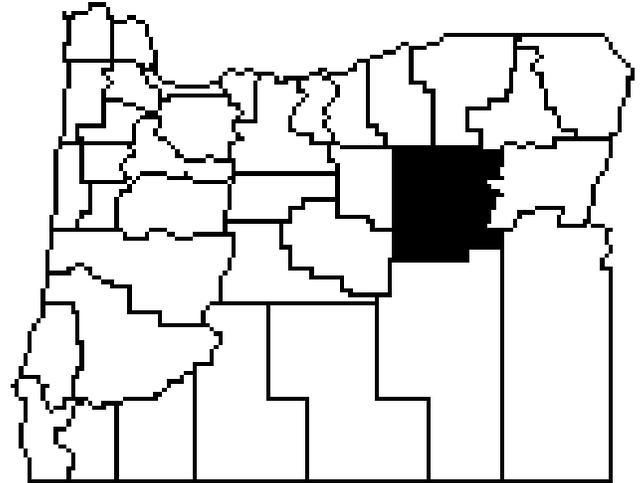
Foodhandler Cards Issued	0
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	0
Foodborne Illness Complaints	0
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	8
State-Standardized Inspectors	0
Staff with Current NSPF Pool Operator Certification	0
Field FTE	0
EH Clerical FTE	0
EH Supervisor FTE	0

- Gilliam County is inspected by North Central Public Health District staff.



# GRANT COUNTY

Facility Type	Number	Inspections Completed
Restaurants	33	97%
Mobile Units	3	100%
Commissaries	—	—
Warehouses	—	—
Vending	—	—
Pools/Spas	6	100%
Traveler's Accommodations	18	100%
Bed and Breakfasts	2	100%
Recreational Parks	8	100%
Organizational Camps	1	100%
<b>Total Facilities</b>	<b>71</b>	



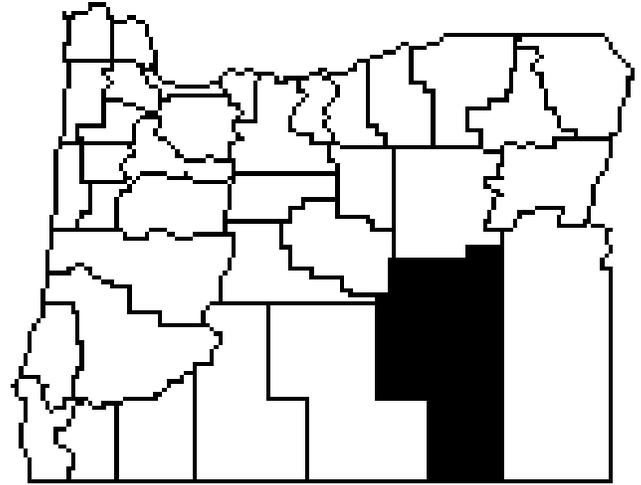
## Additional Program Information:

Foodhandler Cards Issued	12
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	0
Foodborne Illness Complaints	55
Foodborne Illness Outbreaks Investigated	1
Foodborne Illness Outbreaks Confirmed	1
Number of Cases	55
Temporary Restaurants	9
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	2
Field FTE	0.06
EH Clerical FTE	0
EH Supervisor FTE	0.30



# HARNEY COUNTY

Facility Type	Number	Inspections Completed
Restaurants	32	100%
Mobile Units	7	100%
Commissaries	—	—
Warehouses	—	—
Vending	—	—
Pools/Spas	10	100%
Traveler's Accommodations	18	100%
Bed and Breakfasts	2	100%
Recreational Parks	10	100%
Organizational Camps	1	100%
<b>Total Facilities</b>	<b>80</b>	



## Additional Program Information:

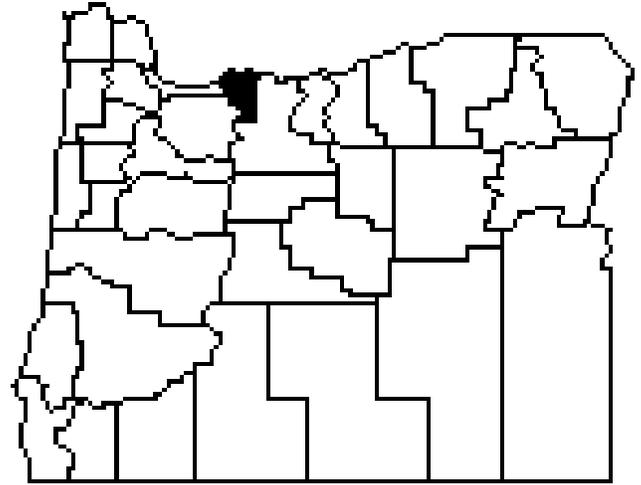
Foodhandler Cards Issued	32
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	0
Foodborne Illness Complaints	2
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	13
State-Standardized Inspectors	0
Staff with Current NSPF Pool Operator Certification	0
Field FTE	0.06
EH Clerical FTE	0
EH Supervisor FTE	0.30

- Harney County is inspected under contract with a Grant County Environmental Health staff.



# HOOD RIVER COUNTY

Facility Type	Number	Inspections Completed
Restaurants	104	100%
Mobile Units	20	100%
Commissaries	1	50%
Warehouses	4	88%
Vending	1	100%
Pools/Spas	17	69%
Traveler's Accommodations	18	100%
Bed and Breakfasts	14	100%
Recreational Parks	3	100%
Organizational Camps	1	100%
<b>Total Facilities</b>	<b>183</b>	



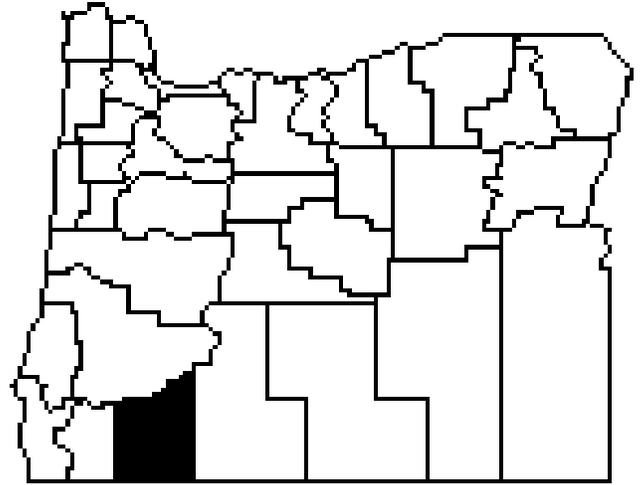
## Additional Program Information:

Foodhandler Cards Issued	657
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	1
Total Food Complaints	5
Foodborne Illness Complaints	2
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	125
State-Standardized Inspectors	2
Staff with Current NSPF Pool Operator Certification	0
Field FTE	0.95
EH Clerical FTE	0.07
EH Supervisor FTE	0.09



# JACKSON COUNTY

Facility Type	Number	Inspections Completed
Restaurants	645	98%
Mobile Units	91	100%
Commissaries	11	100%
Warehouses	11	100%
Vending	1	100%
Pools/Spas	197	99%
Traveler's Accommodations	127	100%
Bed and Breakfasts	28	100%
Recreational Parks	30	98%
Organizational Camps	6	100%
<b>Total Facilities</b>	<b>1147</b>	



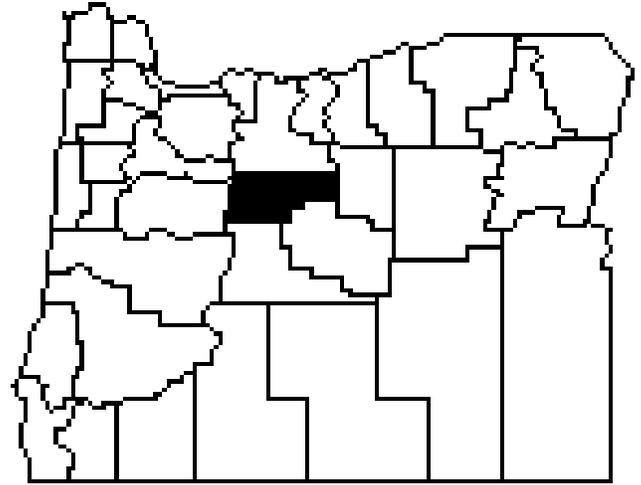
## Additional Program Information:

Foodhandler Cards Issued	4306
Failure to Comply Notices	3
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	83
Foodborne Illness Complaints	50
Foodborne Illness Outbreaks Investigated	6
Foodborne Illness Outbreaks Confirmed	1
Number of Cases	3
Temporary Restaurants	342
State-Standardized Inspectors	4
Staff with Current NSPF Pool Operator Certification	0
Field FTE	3.95
EH Clerical FTE	0.80
EH Supervisor FTE	0.50



# JEFFERSON COUNTY

Facility Type	Number	Inspections Completed
Restaurants	51	100%
Mobile Units	9	100%
Commissaries	—	—
Warehouses	—	—
Vending	2	100%
Pools/Spas	15	100%
Traveler's Accommodations	19	100%
Bed and Breakfasts	—	—
Recreational Parks	13	100%
Organizational Camps	3	100%
<b>Total Facilities</b>	<b>112</b>	



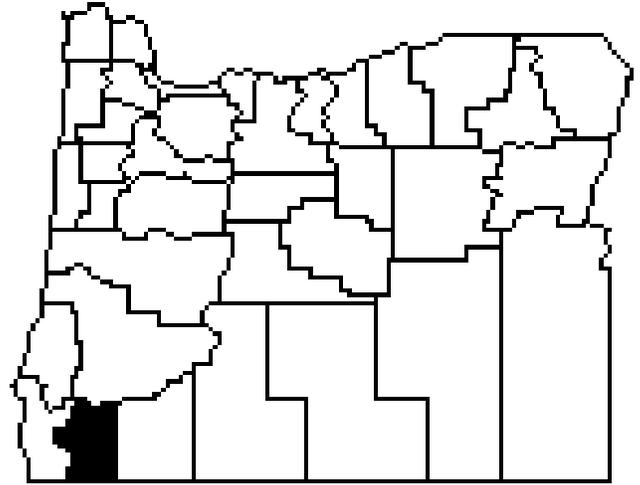
### Additional Program Information:

Foodhandler Cards Issued	342
Failure to Comply Notices	1
Summary Closure Notices	0
Voluntary Closures	8
Total Food Complaints	8
Foodborne Illness Complaints	6
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	65
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	0
EH Clerical FTE	0
EH Supervisor FTE	1



# JOSEPHINE COUNTY

Facility Type	Number	Inspections Completed
Restaurants	219	99%
Mobile Units	28	91%
Commissaries	1	100%
Warehouses	—	—
Vending	1	100%
Pools/Spas	32	100%
Traveler's Accommodations	36	100%
Bed and Breakfasts	5	100%
Recreational Parks	21	93%
Organizational Camps	2	67%
<b>Total Facilities</b>	<b>345</b>	



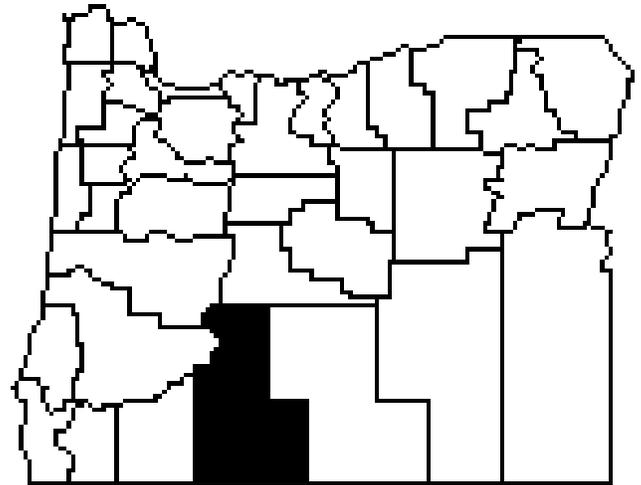
## Additional Program Information:

Foodhandler Cards Issued	1194
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	30
Foodborne Illness Complaints	11
Foodborne Illness Outbreaks Investigated	3
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	186
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	1.45
EH Clerical FTE	0.85
EH Supervisor FTE	0



# KLAMATH COUNTY

Facility Type	Number	Inspections Completed
Restaurants	177	100%
Mobile Units	25	96%
Commissaries	3	100%
Warehouses	7	93%
Vending	1	100%
Pools/Spas	32	85%
Traveler's Accommodations	52	100%
Bed and Breakfasts	1	100%
Recreational Parks	46	76%
Organizational Camps	5	100%
<b>Total Facilities</b>	<b>349</b>	



### Additional Program Information:

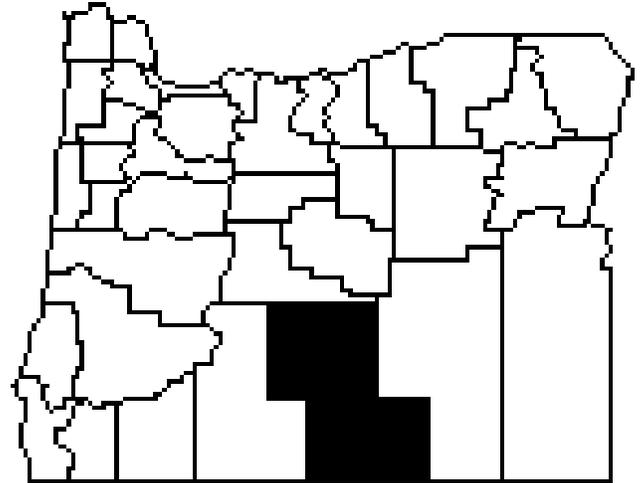
Foodhandler Cards Issued	1019
Failure to Comply Notices	*
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	21
Foodborne Illness Complaints	9
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	303
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	2
Field FTE	1.45
EH Clerical FTE	0.59
EH Supervisor FTE	0.18

\*Data not submitted



# LAKE COUNTY

Facility Type	Number	Inspections Completed
Restaurants	30	100%
Mobile Units	4	100%
Commissaries	—	—
Warehouses	—	—
Vending	—	—
Pools/Spas	6	100%
Traveler's Accommodations	11	100%
Bed and Breakfasts	2	100%
Recreational Parks	16	100%
Organizational Camps	2	100%
<b>Total Facilities</b>	<b>71</b>	



## Additional Program Information:

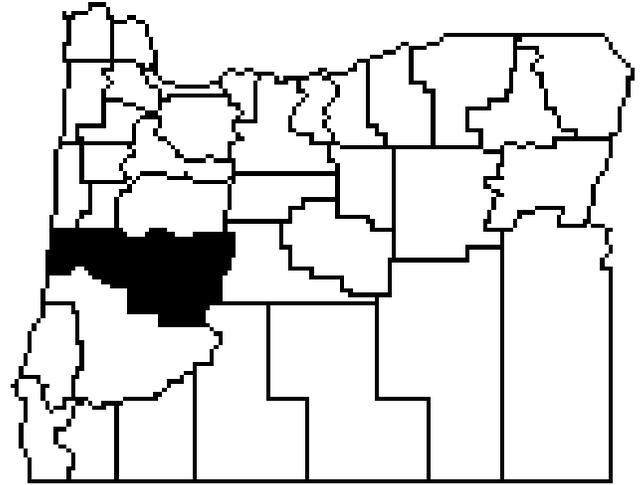
Foodhandler Cards Issued	1049
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	1
Foodborne Illness Complaints	0
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	27
State-Standardized Inspectors	0
Staff with Current NSPF Pool Operator Certification	1
Field FTE	0.15
EH Clerical FTE	0.05
EH Supervisor FTE	0

- Lake County is inspected under contract with two Registered Environmental Health Specialists.



# LANE COUNTY

Facility Type	Number	Inspections Completed
Restaurants	944	100%
Mobile Units	95	100%
Commissaries	18	97%
Warehouses	27	98%
Vending	3	100%
Pools/Spas	281	92%
Traveler's Accommodations	118	100%
Bed and Breakfasts	12	100%
Recreational Parks	77	100%
Organizational Camps	13	100%
<b>Total Facilities</b>	<b>1588</b>	



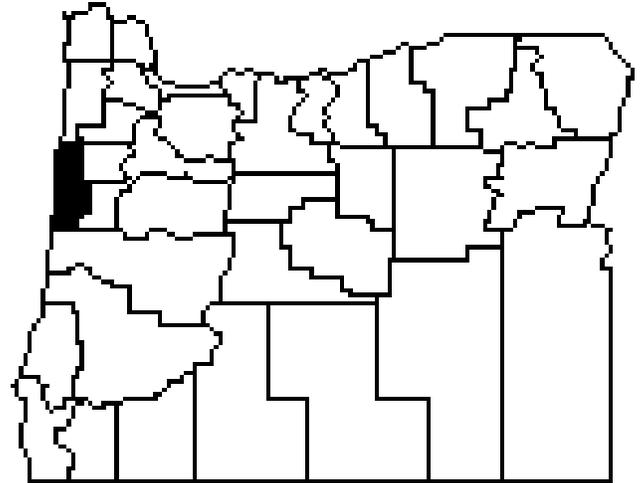
## Additional Program Information:

Foodhandler Cards Issued	79751
Failure to Comply Notices	1
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	151
Foodborne Illness Complaints	73
Foodborne Illness Outbreaks Investigated	1
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	783
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	3
Field FTE	5.50
EH Clerical FTE	2.54
EH Supervisor FTE	0.80



# LINCOLN COUNTY

Facility Type	Number	Inspections Completed
Restaurants	273	100%
Mobile Units	8	100%
Commissaries	1	100%
Warehouses	3	100%
Vending	—	—
Pools/Spas	123	100%
Traveler's Accommodations	120	76%
Bed and Breakfasts	7	100%
Recreational Parks	45	100%
Organizational Camps	3	100%
<b>Total Facilities</b>	<b>583</b>	



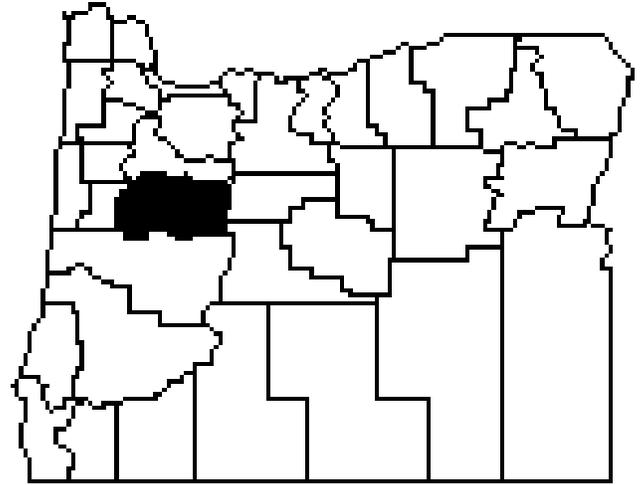
## Additional Program Information:

Foodhandler Cards Issued	1143
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	1
Foodborne Illness Complaints	29
Foodborne Illness Outbreaks Investigated	2
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	243
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	1.75
EH Clerical FTE	0.40
EH Supervisor FTE	0.39



# LINN COUNTY

Facility Type	Number	Inspections Completed
Restaurants	243	88%
Mobile Units	22	73%
Commissaries	2	0%
Warehouses	5	89%
Vending	3	50%
Pools/Spas	30	100%
Traveler's Accommodations	18	100%
Bed and Breakfasts	—	—
Recreational Parks	11	86
Organizational Camps	6	67
<b>Total Facilities</b>	<b>340</b>	



### Additional Program Information:

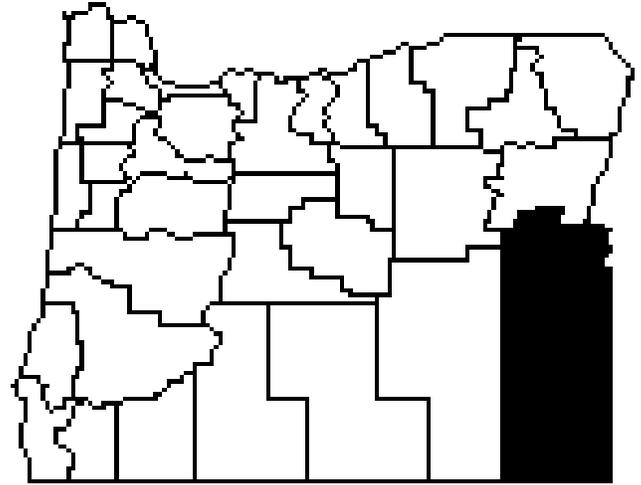
Foodhandler Cards Issued	1647
Failure to Comply Notices	5
Summary Closure Notices	1
Voluntary Closures	2
Total Food Complaints	37
Foodborne Illness Complaints	12
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	320
State-Standardized Inspectors	2
Staff with Current NSPF Pool Operator Certification	1
Field FTE	*
EH Clerical FTE	*
EH Supervisor FTE	*

\*Data not submitted



# MALHEUR COUNTY

Facility Type	Number	Inspections Completed
Restaurants	97	99%
Mobile Units	13	80%
Commissaries	1	100%
Warehouses	1	50%
Vending	—	—
Pools/Spas	19	94%
Traveler's Accommodations	18	100%
Bed and Breakfasts	1	100%
Recreational Parks	11	95%
Organizational Camps	1	0%
<b>Total Facilities</b>	<b>162</b>	



## Additional Program Information:

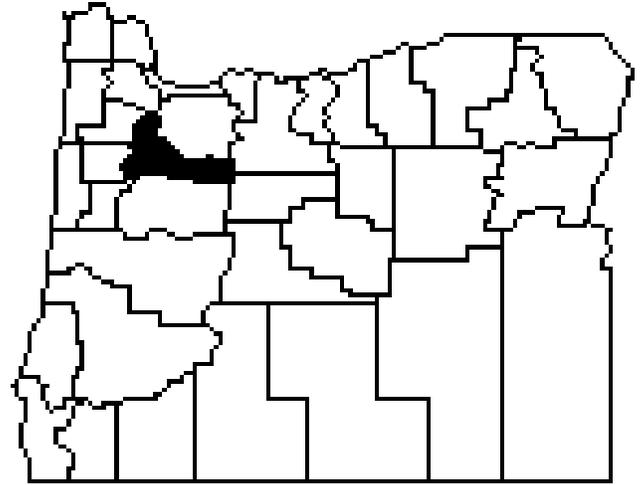
Foodhandler Cards Issued	360
Failure to Comply Notices	1
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	*
Foodborne Illness Complaints	*
Foodborne Illness Outbreaks Investigated	*
Foodborne Illness Outbreaks Confirmed	*
Number of Cases	*
Temporary Restaurants	96
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	0
Field FTE	1.28
EH Clerical FTE	0.03
EH Supervisor FTE	1.69

\*Data not submitted



# MARION COUNTY

Facility Type	Number	Inspections Completed
Restaurants	775	100%
Mobile Units	136	100%
Commissaries	16	100%
Warehouses	16	100%
Vending	3	100%
Pools/Spas	186	100%
Traveler's Accommodations	40	100%
Bed and Breakfasts	—	—
Recreational Parks	26	100%
Organizational Camps	11	100%
<b>Total Facilities</b>	<b>1209</b>	



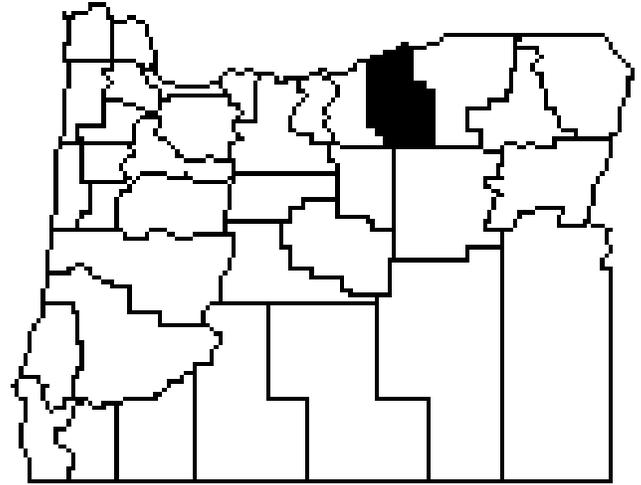
## Additional Program Information:

Foodhandler Cards Issued	5133
Failure to Comply Notices	1
Summary Closure Notices	0
Voluntary Closures	1
Total Food Complaints	208
Foodborne Illness Complaints	88
Foodborne Illness Outbreaks Investigated	3
Foodborne Illness Outbreaks Confirmed	2
Number of Cases	21
Temporary Restaurants	720
State-Standardized Inspectors	4
Staff with Current NSPF Pool Operator Certification	2
Field FTE	5.40
EH Clerical FTE	0.50
EH Supervisor FTE	0.45



# MORROW COUNTY

Facility Type	Number	Inspections Completed
Restaurants	18	100%
Mobile Units	10	94%
Commissaries	1	100%
Warehouses	1	100%
Vending	2	100%
Pools/Spas	6	100%
Traveler's Accommodations	7	100%
Bed and Breakfasts	1	100%
Recreational Parks	5	100%
Organizational Camps	—	—
<b>Total Facilities</b>	<b>51</b>	



## Additional Program Information:

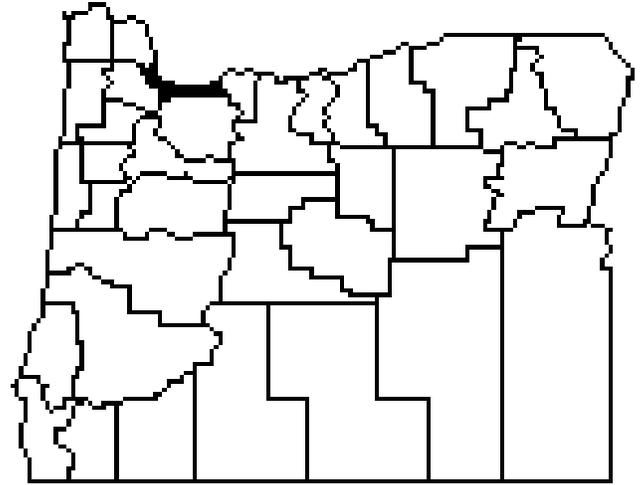
Foodhandler Cards Issued	151
Failure to Comply Notices	1
Summary Closure Notices	1
Voluntary Closures	0
Total Food Complaints	1
Foodborne Illness Complaints	0
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	31
State-Standardized Inspectors	0
Staff with Current NSPF Pool Operator Certification	0
Field FTE	0.15
EH Clerical FTE	0.10
EH Supervisor FTE	0.05

- Morrow County is inspected under contract with Umatilla County Environmental Health staff.



# MULTNOMAH COUNTY

Facility Type	Number	Inspections Completed
Restaurants	3123	94%
Mobile Units	759	86%
Commissaries	61	93%
Warehouses	64	97%
Vending	6	100%
Pools/Spas	556	96%
Traveler's Accommodations	161	95%
Bed and Breakfasts	7	100%
Recreational Parks	12	100%
Organizational Camps	8	100%
<b>Total Facilities</b>	<b>4757</b>	



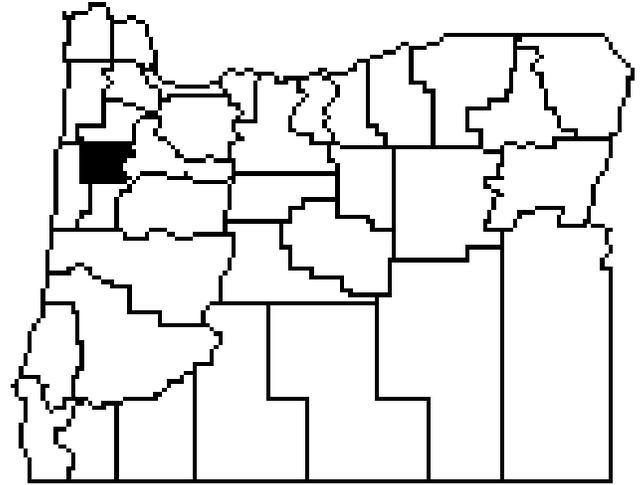
## Additional Program Information:

Foodhandler Cards Issued	11543
Failure to Comply Notices	10
Summary Closure Notices	0
Voluntary Closures	7
Total Food Complaints	303
Foodborne Illness Complaints	177
Foodborne Illness Outbreaks Investigated	14
Foodborne Illness Outbreaks Confirmed	8
Number of Cases	142
Temporary Restaurants	676
State-Standardized Inspectors	2
Staff with Current NSPF Pool Operator Certification	6
Field FTE	18.7
EH Clerical FTE	3.9
EH Supervisor FTE	3.3



# POLK COUNTY

Facility Type	Number	Inspections Completed
Restaurants	129	100%
Mobile Units	13	100%
Commissaries	—	—
Warehouses	—	—
Vending	2	100%
Pools/Spas	28	100%
Traveler's Accommodations	3	100%
Bed and Breakfasts	2	100%
Recreational Parks	9	100%
Organizational Camps	3	100%
<b>Total Facilities</b>	<b>188</b>	



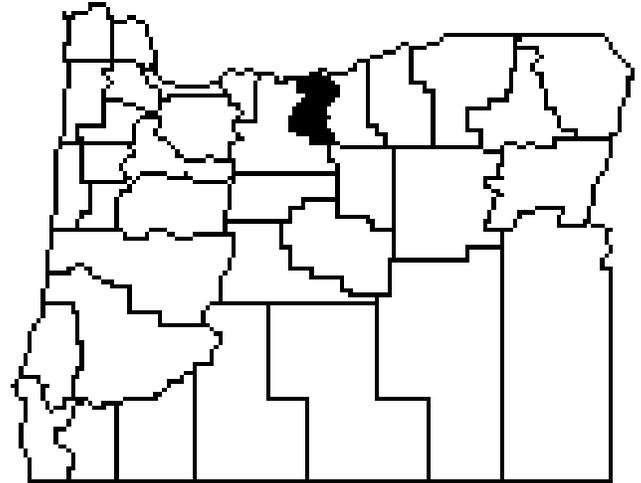
## Additional Program Information:

Foodhandler Cards Issued	951
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	1
Total Food Complaints	10
Foodborne Illness Complaints	4
Foodborne Illness Outbreaks Investigated	1
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	162
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	0.65
EH Clerical FTE	0.19
EH Supervisor FTE	0.16



# SHERMAN COUNTY

Facility Type	Number	Inspections Completed
Restaurants	9	100%
Mobile Units	1	100%
Commissaries	—	—
Warehouses	—	—
Vending	—	—
Pools/Spas	—	—
Traveler's Accommodations	8	100%
Bed and Breakfasts	—	—
Recreational Parks	5	100%
Organizational Camps	—	—
<b>Total Facilities</b>	<b>23</b>	



### Additional Program Information:

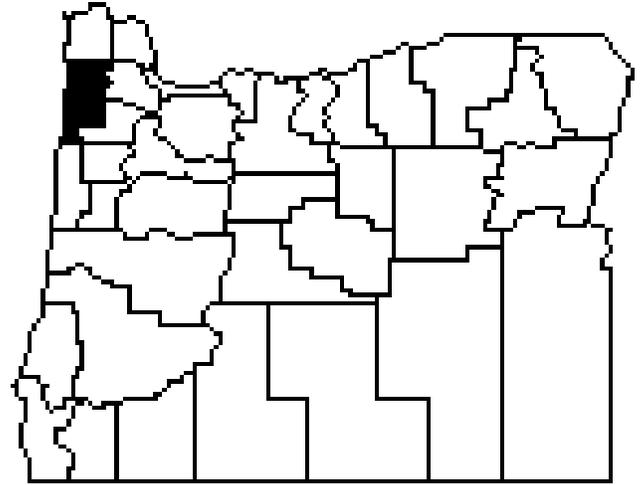
Foodhandler Cards Issued	0
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	0
Foodborne Illness Complaints	0
Foodborne Illness Outbreaks Investigated	1
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	4
State-Standardized Inspectors	0
Staff with Current NSPF Pool Operator Certification	0
Field FTE	0
EH Clerical FTE	0
EH Supervisor FTE	0

- Sherman County is inspected by North Central Public Health District staff.



# TILLAMOOK COUNTY

Facility Type	Number	Inspections Completed
Restaurants	113	100%
Mobile Units	13	92%
Commissaries	2	100%
Warehouses	10	100%
Vending	—	—
Pools/Spas	26	100%
Traveler's Accommodations	50	100%
Bed and Breakfasts	1	100%
Recreational Parks	34	100%
Organizational Camps	8	100%
<b>Total Facilities</b>	<b>257</b>	



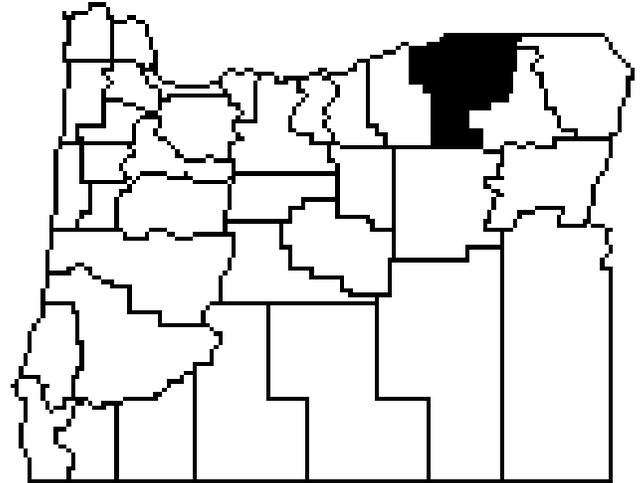
## Additional Program Information:

Foodhandler Cards Issued	513
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	3
Foodborne Illness Complaints	5
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	196
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	0.83
EH Clerical FTE	0.20
EH Supervisor FTE	0.35



# UMATILLA COUNTY

Facility Type	Number	Inspections Completed
Restaurants	171	71%
Mobile Units	38	88%
Commissaries	1	100%
Warehouses	6	90%
Vending	3	75%
Pools/Spas	53	80%
Traveler's Accommodations	30	27
Bed and Breakfasts	2	50%
Recreational Parks	22	52%
Organizational Camps	5	100%
<b>Total Facilities</b>	<b>331</b>	



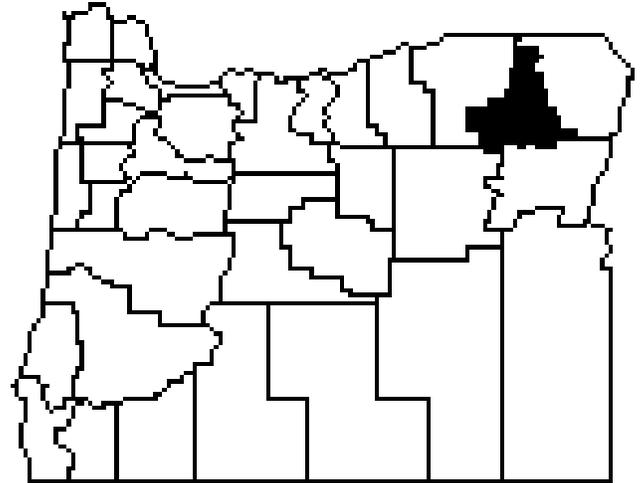
## Additional Program Information:

Foodhandler Cards Issued	1071
Failure to Comply Notices	9
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	14
Foodborne Illness Complaints	0
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	183
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	0.805
EH Clerical FTE	0.400
EH Supervisor FTE	0.200



# UNION COUNTY

Facility Type	Number	Inspections Completed
Restaurants	78	100%
Mobile Units	7	100%
Commissaries	—	—
Warehouses	—	—
Vending	—	—
Pools/Spas	22	100%
Traveler's Accommodations	15	100%
Bed and Breakfasts	—	—
Recreational Parks	4	100%
Organizational Camps	5	100%
<b>Total Facilities</b>	<b>131</b>	



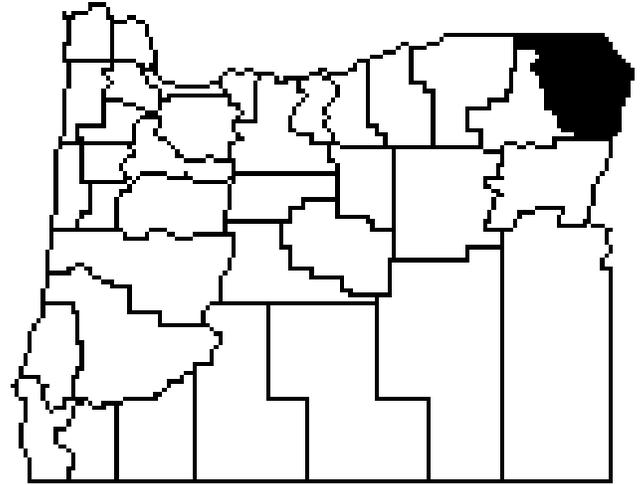
## Additional Program Information:

Foodhandler Cards Issued	51
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	1
Foodborne Illness Complaints	0
Foodborne Illness Outbreaks Investigated	1
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	87
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	0.57
EH Clerical FTE	0
EH Supervisor FTE	0



# WALLOWA COUNTY

Facility Type	Number	Inspections Completed
Restaurants	48	82%
Mobile Units	4	33%
Commissaries	1	0%
Warehouses	—	—
Vending	—	—
Pools/Spas	4	50%
Traveler's Accommodations	20	4%
Bed and Breakfasts	3	0%
Recreational Parks	9	0%
Organizational Camps	2	0%
<b>Total Facilities</b>	<b>91</b>	



## Additional Program Information:

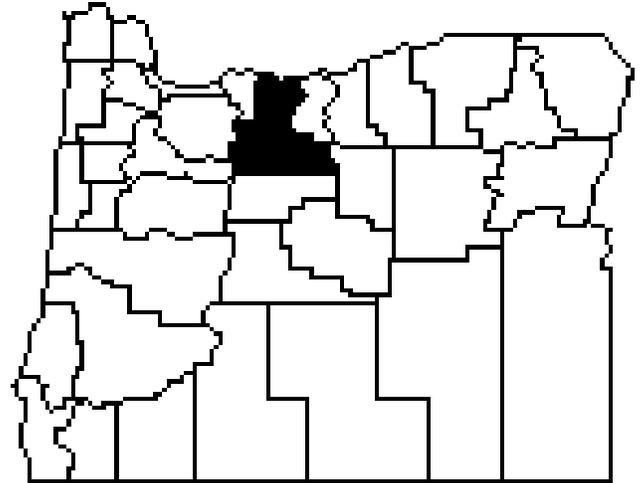
Foodhandler Cards Issued	8
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	0
Foodborne Illness Complaints	0
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	9
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	1
Field FTE	0.500
EH Clerical FTE	0.068
EH Supervisor FTE	0.009

- Wallowa County is inspected under contract with a Registered Environmental Health Specialist.



# WASCO COUNTY

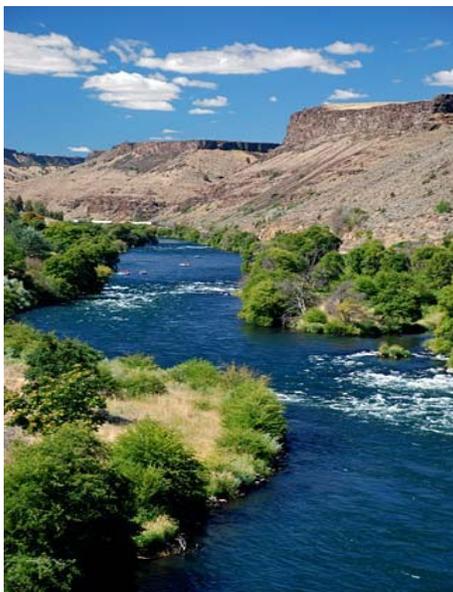
Facility Type	Number	Inspections Completed
Restaurants	83	100%
Mobile Units	8	100%
Commissaries	—	—
Warehouses	3	100%
Vending	1	100%
Pools/Spas	24	100%
Traveler's Accommodations	14	100%
Bed and Breakfasts	1	50%
Recreational Parks	4	100%
Organizational Camps	3	100%
<b>Total Facilities</b>	<b>141</b>	



## Additional Program Information:

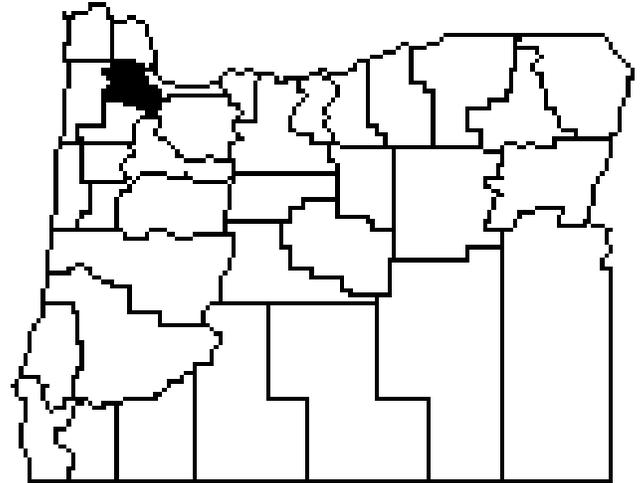
Foodhandler Cards Issued	423
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	3
Foodborne Illness Complaints	2
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	108
State-Standardized Inspectors	3
Staff with Current NSPF Pool Operator Certification	2
Field FTE	1.15
EH Clerical FTE	0.37
EH Supervisor FTE	0.29

- Wasco County is inspected by North Central Public Health District staff.



# WASHINGTON COUNTY

Facility Type	Number	Inspections Completed
Restaurants	1216	100%
Mobile Units	87	100%
Commissaries	32	100%
Warehouses	7	100%
Vending	5	100%
Pools/Spas	607	100%
Traveler's Accommodations	49	100%
Bed and Breakfasts	1	100%
Recreational Parks	6	100%
Organizational Camps	4	100%



**Total Facilities 2014**

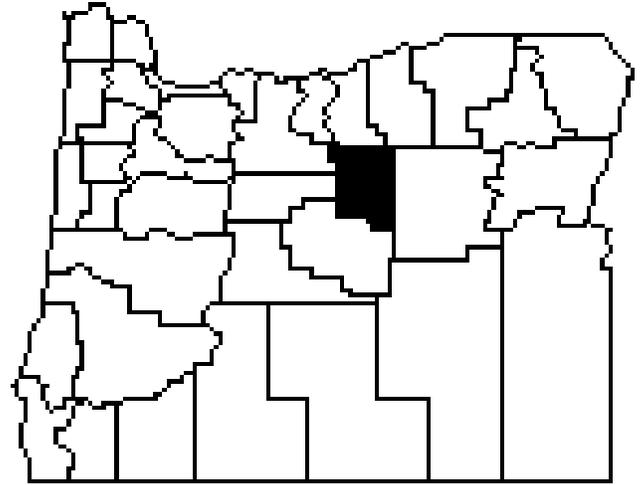
### Additional Program Information:

Foodhandler Cards Issued	8745
Failure to Comply Notices	10
Summary Closure Notices	5
Voluntary Closures	0
Total Food Complaints	183
Foodborne Illness Complaints	71
Foodborne Illness Outbreaks Investigated	66
Foodborne Illness Outbreaks Confirmed	4
Number of Cases	52
Temporary Restaurants	514
State-Standardized Inspectors	4
Staff with Current NSPF Pool Operator Certification	12
Field FTE	7.87
EH Clerical FTE	1.32
EH Supervisor FTE	1.71



# WHEELER COUNTY

Facility Type	Number	Inspections Completed
Restaurants	7	86%
Mobile Units	2	100%
Commissaries	—	—
Warehouses	—	—
Vending	—	—
Pools/Spas	—	—
Traveler's Accommodations	5	96%
Bed and Breakfasts	1	100%
Recreational Parks	3	100%
Organizational Camps	2	100%
<b>Total Facilities</b>	<b>20</b>	



## Additional Program Information:

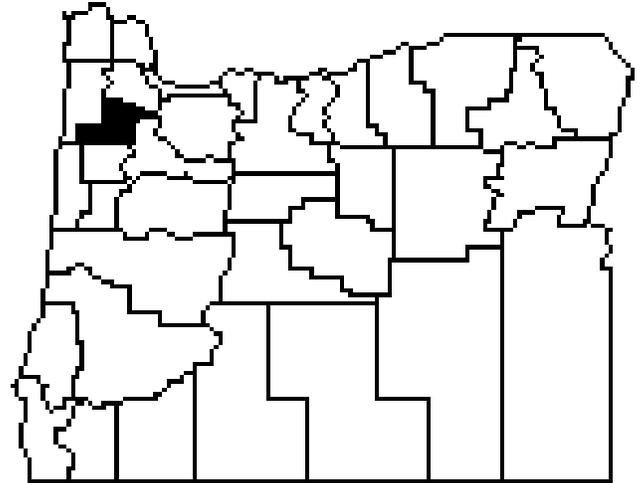
Foodhandler Cards Issued	0
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	0
Foodborne Illness Complaints	0
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	5
State-Standardized Inspectors	0
Staff with Current NSPF Pool Operator Certification	0
Field FTE	0
EH Clerical FTE	0
EH Supervisor FTE	0.1

- Wheeler County is inspected under contract with Grant County Environmental Health staff.



# YAMHILL COUNTY

Facility Type	Number	Inspections Completed
Restaurants	220	100%
Mobile Units	51	85%
Commissaries	6	100%
Warehouses	3	100%
Vending	1	100%
Pools/Spas	36	100%
Traveler's Accommodations	17	100%
Bed and Breakfasts	15	100%
Recreational Parks	6	100%
Organizational Camps	3	100%
<b>Total Facilities</b>	<b>358</b>	



## Additional Program Information:

Foodhandler Cards Issued	1427
Failure to Comply Notices	0
Summary Closure Notices	0
Voluntary Closures	0
Total Food Complaints	7
Foodborne Illness Complaints	4
Foodborne Illness Outbreaks Investigated	0
Foodborne Illness Outbreaks Confirmed	0
Number of Cases	0
Temporary Restaurants	224
State-Standardized Inspectors	1
Staff with Current NSPF Pool Operator Certification	2
Field FTE	1.163
EH Clerical FTE	0.307
EH Supervisor FTE	0.381



# ANNEX A

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## Foodborne Illness Prevention Program Triennial Review Results 2013



This year, we reviewed 12 counties (Clatsop, Coos, Curry, Deschutes, Hood River, Josephine, Lane, Malheur, Tillamook, Washington, Wheeler and Yamhill) and accompanied 18 inspectors during their routine food service inspections. If county staff are state-standardized, they are not required to complete the field part of the review, since the standardization process is so rigorous.

### Program Review Summary:

Category	In Compliance
Licensing and Fees	99%
Inspection Standards	90%
Staffing and Training	100%
Food Handler Training	91%
Record Keeping and Reporting	100%
Epidemiology and Accident Investigation and Reporting	100%
Enforcement Procedures	100%
Minimum Standards, Program Review and Penalties	86%

### Areas that still need improvement statewide are:

#### Licensing and Fees:

- License fees need to be within 20% of the state marker fees or properly justified

#### Inspection Standards:

- Inspection rates for **all** licensed facilities should be 100%
- First semi-annual inspection must occur within 45 days of facility opening
- Problem and correction statements for violations noted on restaurant inspection reports must be clear and distinct
- OAR references for violations must be included on all hand-written inspection reports
- If a P/Pf violation has been corrected, it must be clearly stated on the inspection report or a recheck inspection must be conducted

#### Food Handler Training:

- Training must meet minimum criteria
- Training methods must be documented

#### Minimum Standards:

- All field staff must comply with minimum requirements of the Field Review protocol

**Field Review Summary:**

**Percent In Compliance**

<b>Category</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>	<b>2012*</b>	<b>2013</b>
Introduced self to the operator prior to starting the inspection and provided business card	100%	96%	100%	100%	100%	100%	94%
Washed their hands at the beginning and as needed during the inspection	100%	100%	100%	100%	100%	100%	100%
Checked each hand sink for accessibility, hot & cold water, soap and paper towels	100%	100%	100%	100%	100%	100%	100%
Took temperatures on the cook line, hot holding units, and cold holding units	100%	91%	100%	100%	88%	100%	94%
Asked open-ended questions and listened to the operator	100%	100%	100%	100%	100%	100%	100%
Observed food handlers for handling of raw product, personal hygiene and hand washing	100%	100%	100%	100%	100%	67%	100%
Asked operators about the availability, use, calibration, and cleaning of probe thermometers	95%	96%	86%	100%	94%	67%	94%
Checked for refrigerator thermometers	100%	100%	100%	100%	100%	100%	100%
Checked wipe cloths for sanitizer residual	100%	100%	100%	100%	100%	100%	100%
Asked operators about their use of sanitizer test strips	95%	100%	100%	100%	100%	100%	100%
Asked about cleaning procedures of in-place equipment	100%	100%	100%	100%	100%	67%	94%
Asked how and where food is prepared	100%	96%	100%	100%	100%	67%	100%
Asked cooks how they know when an item is cooked to proper temperature	95%	96%	100%	100%	94%	67%	100%
Asked cooks how they cool food items prepared in advance and in large quantities	95%	96%	86%	100%	100%	67%	100%
Asked cooks about their procedures on how foods are reheated	95%	96%	86%	100%	100%	100%	94%
Asked operators about their hand washing and ill employee policies	90%	100%	71%	93%	75%	67%	94%
Asked about catering activities	95%	87%	100%	93%	100%	67%	94%
Asked about menu changes	95%	100%	86%	93%	94%	67%	100%
Verified that P/Pf violations were corrected or an approved alternative was in place before leaving the facility	100%	96%	100%	100%	100%	100%	100%
Verified food handler cards	100%	96%	86%	100%	100%	100%	89%

\*Because only three inspectors were evaluated during 2012, many percentages are lower than normal because of the small sample size.

**Specific areas for field staff improvement statewide are:**

- Introduced self to the operator prior to starting the inspection and provided business card
- Asking the PIC if they have access to the Oregon Food Sanitation Rules
- Taking cooking temperatures of foods during the inspection
- Asking about calibration and cleaning of probe thermometers between uses
- Asking about cleaning procedures of cutting boards, knives, sinks
- Asking open-ended questions about cooking and reheating practices
- Asking about employee illness policies, cuts and burns, double handwash policy and glove use
- Asking about catering activities
- Asking about changes in menu and exotic meats
- Asking about wild mushrooms and allergens
- Properly documenting priority and priority foundation violations on report
- Verifying food handler certification of all food workers



# ANNEX B

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## Food, Pool and Lodging Health and Safety Section Customer Satisfaction Survey 2013



The Annual Customer Satisfaction Survey data collection period was moved from July of each year to January per county request. The survey data was collected in January 2014 and will be reflected in next year's report.

*Pictures provided by: <http://bluebook.state.or.us/default.htm>, Gary Halvorson, Oregon State Archives*