

Guide By Your Side 2010 and 2010 births data*

Two hundred and fourteen (214) children born in 2010 or 2011 have been assigned to a guide in the GBYS program. The following table illustrates the number born in each year and the type of contact made with each child. Overall, guides connected with about 60% of the infants, left a message for an additional 20%, and were unable to contact the remaining 20%. The average number of days between the GBYS referral and the guide's first contact decreased from 18 days in 2010 to 10 days in 2011.

Birth year	Type of Guide Contact			Total # of infants
	# Unable to contact (e.g. disconnected phone #)	# Left a voicemail message and/or mailed materials	# Talked directly to a parent via phone and/or face-to-face	
2010	33	26	71	130
2011	11	16	57	84
Total	44	42	128	214

The following analysis focuses on the 170 families with whom the guides had at least some level of contact. The number of contacts ranged from 1 to 11, with a mean of 3.5 contacts. The families were assigned to five guides, with the number of cases per guide ranging from 11 to 93.

The guides serve both as navigators for parents whose child has a diagnosed hearing loss and for parents whose children need additional follow-up. Of the 170 children served, 91 (54%) were referred to a guide for the purpose of obtaining more follow-up, and the remaining 79 children (47%) were referred to a guide after being diagnosed with a hearing loss. The mean number of contacts was 3.5 for both groups of families. The flowchart on the following page illustrates the results of both groups.

*2010 data is final data and is current as of 1/11/12. 2011 data is preliminary and is current as of 3/9/12.

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