

## CCare Eligibility Tip Sheet

CIRCUMSTANCE		IS THE CLIENT ELIGIBLE?	NOTES
Insurance Coverage	Client has Private Insurance (either on their own or through their parents)	Yes	Must bill insurance first, unless client expresses need for confidentiality.  May “balance bill” CCare the difference between what the insurance paid and CCare’s reimbursement rate.
	Client has OHP	No	This would be considered “double dipping” since CCare is also a Medicaid program.
	Doesn’t know	Maybe	Look to see if client has OHP – if they do, they do not qualify for CCare. If they don’t, they may qualify for CCare but you should encourage OHP enrollment.
Income	Teen doesn’t know parents’ income	Yes	Client may just count their own income.
	Teen’s parents’ income is more than 250% FPL	Yes	Client may just count their own income.
	Client lives with roommate(s) and doesn’t know their income(s).	Maybe	Client may just count their own income.
Citizenship / Immigration	Client’s citizenship/immigration status was not verified through the state process.	Maybe	Contact client and request citizenship or immigration documentation, and/or submit a birth certificate request (if the client is a U.S. citizen).  Once you have the documentation, update the CCare Eligibility Database and their eligibility status will be updated.