Reproductive Health Program Manual Corrections

Last week hard copies of the new 2013 RH Program Manual were mailed out to all our agencies. Please note that Exhibits 10-15 in Section C (CCare) were assembled out of order and need to be moved behind Exhibit 9. There also appears to be a duplicate copy of Exhibit C-14 which can be removed and recycled. Lastly, there is a correction to Third Party Resource information on page A1-4. Please print the attached corrected page (double-sided) and replace it in your manual. This and all future manual updates will be indicated in this newsletter and posted in the RH Manual Change Log located on our website at: http://www.healthoregon.org/rhmaterials.

2013 Federal Poverty Level (FPL) Guidelines

The newly revised FPL charts are attached for your agency’s use in updating the poverty guidelines for CCare and the sliding fee scale for Title X. The new dollar amounts will be in effect as of March 1, 2013. If you have any questions, please contact Pi Winslow (971-673-0227).

Auto-Enrollment Reminder to all CCare Providers

As the new CCare auto-enrollment process for women rolling off OHP post-partum gets underway, be aware that an increase in calls to clinics inquiring about CCare services is expected statewide. It’s important that clinic scheduling staff are aware and informed about the CCare program, services and the new auto-enrollment process to be able to assist new clients. See the Training and Education section of the newsletter for upcoming free CCare trainings for clinic staff.
Free CCare Webinar Trainings at a Computer Near You!

**CCare Orientation, Part 1: Enrollment and Eligibility**
This is part one of a two-part orientation series.
This webinar is specifically geared toward front desk/reception staff who are a client’s first contact for a CCare appointment. We will cover the basics of the CCare program, eligibility requirements, using the CCare Eligibility Database, filling out the enrollment form, verifying citizenship, NVRA requirements, insurance, and more.

- **Date:** Monday, February 25, 2013
- **Time:** 1:00 PM – 3:00 PM
- Register now at [https://www2.gotomeeting.com/register/289356362](https://www2.gotomeeting.com/register/289356362)

- **Date:** Tuesday, February 26, 2013
- **Time:** 1:00 PM – 3:00 PM
- Register now at [https://www2.gotomeeting.com/register/440045474](https://www2.gotomeeting.com/register/440045474)

- **Date:** Tuesday, March 12, 2013
- **Time:** 9:00 AM – 11:00 AM
- Register now at [https://www2.gotomeeting.com/register/609723178](https://www2.gotomeeting.com/register/609723178)

**CCare Orientation, Part 2: After Enrollment**
This is part two of a two-part orientation series.
This webinar will review parts of the CCare appointment after a client checks in and completes the enrollment process. We will cover CCare Standards of Care and program requirements, vasectomies, billing and data collection, insurance, the CVR, audits and program integrity.

- **Date:** Monday, March 4, 2013 from
- **Time:** 2:00 PM – 4:00 PM
- Register now at [https://www2.gotomeeting.com/register/227579634](https://www2.gotomeeting.com/register/227579634)

- **Date:** Tuesday, March 5, 2013 from
- **Time:** 2:00 PM – 4:00 PM
- Register now at [https://www2.gotomeeting.com/register/929329538](https://www2.gotomeeting.com/register/929329538)

- **Date:** Wednesday, March 13, 2013 from
- **Time:** 9:00 AM – 11:00 AM
- Register now at [https://www2.gotomeeting.com/register/754985674](https://www2.gotomeeting.com/register/754985674)
Free CCare Webinar Trainings at a Computer Near You! (Continued)

Reproductive Health Coordinator Orientation
This webinar is an overview of the CCare program designed to orient new Reproductive Health Coordinators. We will cover the basics of the Reproductive Health Program, the role and responsibilities of the coordinator, administrative rules and contracts, Title X and CCare, the IPP program, supply purchasing, OVP, promoting CCare, resources and much more.

Date: Wednesday, February 27, 2013 from
Time: 9:00 AM – 10:00 AM
Register now at https://www2.gotomeeting.com/register/596586234

Date: Monday, March 11, 2013 from
Time: 2:00 PM – 3:00 PM
Register now at https://www2.gotomeeting.com/register/944713066

CFHC’s 30th Anniversary Women’s Health Update
California Family Health Council’s (CFHC) 30th Anniversary Women’s Health Update will be held on Tuesday, April 16, 2013 at the Sheraton Fisherman’s Wharf in San Francisco. The Women’s Health Update is California’s leading annual event for learning best practices in providing quality, patient-centered sexual + reproductive health care in diverse settings. Featured Topics include the following: Health Care Reform and Sexual and Reproductive Health Care Delivery; Integrating Quality Sexual and Reproductive Health Care into Primary Care Settings; Hot Topics in LGBTQ and Adolescent Sexual and Reproductive Health; Patient-Centered Contraceptive Management; and Improving Outcomes Through Technology.
A pre-conference clinical practica on IUD Insertion + Removal, Advanced Colposcopy, and Nexplanon Insertion + Removal and a special 30th anniversary reception will be presented on April 15th. See the attached flyer for registration information.
National Teen Dating Violence Prevention and Awareness Month

February is National Teen Dating Violence Prevention and Awareness Month (TDVAM), a national effort to raise awareness about dating violence, promote programs that support young people, and encourage communities to prevent this form of abuse from continuing. Please see attached a list of resources related to this issue.

2013 Adolescent Sexuality Conference Registration

Registration is now open for the 2013 Adolescent Sexuality Conference, April 22-23, 2013 at the Seaside Convention Center in Seaside, OR. The registration packet and registration forms are attached. To Register on-line or by mail see the conference website at http://www.oregon-asc.org. If you have any questions, contact Lila Duncan at 971-673-0163 or lila.m.duncan@state.or.us

Teach-Back Toolkit

This new, free, interactive, online toolkit is designed to help all health care providers learn how, and why, to use the teach-back technique. (Developed by Iowa Health System and Health Literacy Iowa.)

Click this link to access the toolkit Teach-Back Toolkit.

A helpful handout is attached or you can download it here.
## Reproductive Health Program Staff Contact List

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Judy Andreasen</td>
<td>Administrative Support</td>
<td><a href="mailto:judith.andreasen@state.or.us">judith.andreasen@state.or.us</a> 971-673-0355</td>
</tr>
<tr>
<td>Elizabeth Gharst</td>
<td>Administrative Support</td>
<td><a href="mailto:elizabeth.a.gharst@state.or.us">elizabeth.a.gharst@state.or.us</a> 971-673-0363</td>
</tr>
<tr>
<td>Helene Rimberg</td>
<td>Reproductive Health Program Manager</td>
<td><a href="mailto:helene.m.rimberg@state.or.us">helene.m.rimberg@state.or.us</a> 971-673-0364</td>
</tr>
<tr>
<td>Karol Almroth</td>
<td>Operations Coordinator</td>
<td><a href="mailto:karoll.almroth@state.or.us">karoll.almroth@state.or.us</a> 971-673-0357</td>
</tr>
<tr>
<td>Alison Babich</td>
<td>Fiscal Analyst</td>
<td><a href="mailto:alison.a.babich@state.or.us">alison.a.babich@state.or.us</a> 971-673-0356</td>
</tr>
<tr>
<td>Marsha Brantley</td>
<td>Health Education Consultant</td>
<td><a href="mailto:marsha.c.brantley@state.or.us">marsha.c.brantley@state.or.us</a> 971-673-0359</td>
</tr>
<tr>
<td>Connie Clark</td>
<td>Nurse Consultant</td>
<td><a href="mailto:connie.r.clark@state.or.us">connie.r.clark@state.or.us</a> 541-386-3199 x200</td>
</tr>
<tr>
<td>Carol Elliott</td>
<td>Nurse Consultant</td>
<td><a href="mailto:carol.j.elliott@state.or.us">carol.j.elliott@state.or.us</a> 971-673-0362</td>
</tr>
<tr>
<td>Emily Elman</td>
<td>Policy &amp; Research Analyst</td>
<td><a href="mailto:emily.l.elman@state.or.us">emily.l.elman@state.or.us</a> 971-673-0219</td>
</tr>
<tr>
<td>Erin Hardman</td>
<td>Fiscal Coordinator</td>
<td><a href="mailto:erin.l.hardman@state.or.us">erin.l.hardman@state.or.us</a> 971-673-0367</td>
</tr>
<tr>
<td>Rachel Linz</td>
<td>Research Analyst</td>
<td><a href="mailto:rachel.s.linz@state.or.us">rachel.s.linz@state.or.us</a> 971-673-0358</td>
</tr>
<tr>
<td>Lesli Uebel</td>
<td>Quality Improvement Coordinator</td>
<td><a href="mailto:lesli.l.uebel@state.or.us">lesli.l.uebel@state.or.us</a> 541-757-5155</td>
</tr>
<tr>
<td>Pi Winslow</td>
<td>Provider Liaison</td>
<td><a href="mailto:pi.v.winslow@state.or.us">pi.v.winslow@state.or.us</a> 971-673-0227</td>
</tr>
</tbody>
</table>