

SBHC Care Coordination Framework

Core Components of Care Coordination (adapted from NIH definition)

1. Numerous providers involved
2. Coordination is necessary to carry out disparate activities in patient's care
3. Providers need knowledge about their own and others' roles, and available resources
4. Providers rely on exchange of information
5. Integration of activities has the goal of facilitating appropriate delivery services



Who is my PCP
and where do I
go for services?

CCO Provider Network

SBHCs

SBHC/ no recognition

SBHC/ Tier 1 PCPCH

SBHC/ Tier 2 PCPCH

SBHC/ Tier 3 PCPCH

COMMON SBHC/PCP UTILIZATION

Scenario A

Scenario B

Scenario C

Scenario D

COMMON SBHC/PCP UTILIZATION SCENARIOS

A. Student receives primary care svcs from non-SBHC assigned PCP; visits SBHC for periodic acute care/required immunizations only.

B. Student receives some primary care svcs from non-SBHC assigned PCP; visits SBHC for specific types of services (e.g., family planning, mental health, dental, confidential services) + periodic acute care.

C. Student has non-SBHC assigned PCP, but gets all services from SBHC.

D. Student is assigned to SBHC provider as PCP and gets all services there.