

SBHC Coordinator's Meeting

January 25, 2012

AGENDA

- Budget and Funding
- Patient-Centered Primary Care Home Standards Alignment
- State Program Office Updates
- Oregon School-Based Health Care Network

2011-2013 SBHC State Program Budget

- 2011 Legislative Session reduced the SBHC General Fund (GF) by \$500K
 - Backfilled the \$500K reduction using new revenue (Public Health)

 - General Funds (GF) = \$5,123,718
 - Other Funds (OF) = \$1,380,000 (Provider Tax)
 - = \$ 500,000 (PHD Revenue)
 - Total funds = \$7,003,718
- Note: GF last reported control total 11/2011

2011-2013 SBHC Budget Payments to Counties & SPO

- Two parts to the State SBHC Budget
 - Special Payments
 - State Program Office (SPO)
- Special Payments
 - \$4,066,995 (GF)
 - \$1,380,000 (OF) Provider Tax
 - ~~\$500,000~~ (OF) Public Health Revenue

\$5,946,995 Total distributed through LPHA contracts

84.9% of ALL funds is sent directly to counties according to the formula
- State Program Office
 - \$1,056,723 (GF) [planning, policy, data, certification, communications, training]
 - SPO operates on ~15% of ALL FUNDS

2011-2013 Where Are We Headed

- Current funding levels were held stable (revised county contract amendments will reflect the \$60K/\$41K funding formula)
- General Fund (GF) cut lists were prepared by OHA in tiers of 3.5%
- GF across public health was reduced for 2011-2013
- \$17.3M in GF in the Office of Family Health (SBHC = ~ 30%)

2011-2013 Agency Reduction Lists

- \$1,200,000 of SBHC GF was included in the Public Health Division's cut list and incorporated into the OHA reduction list for consideration by the Governor's Office and Legislature
- Reductions are portrayed in two tiers of \$600,000 each effective 5/1/12
 - I. \$600K – no planning grants or certification of centers beyond current N=63
 - II. \$600K – closure of 10-15 centers (criteria to be developed)
- Policy position –
 - least harm to least number of centers (funding formula principles)
 - not reduce current formula levels (2011 impact assessment)
- OHA Budget Information - <http://www.oregon.gov/OHA/budget/2011-2013/lfo/budget-reduction-options.pdf> (page 4)
- Legislature will make final decision
 - If budget remains intact we will make decisions about planning grants and/or adding newly certified centers into the formula before July 1, 2012.
 - Still benefits to certification outside of formula (future funding, special projects, trainings)

SBHCs – Policy Alignment with Health Transformation in Oregon

- Recognize SBHCs are in a time of strategic change and alignment
 - Integrate by ‘articulating our value and finding our voice’ in health care reform
- Align current practices with PCPCH criteria for Tier 1 recognition
 - Redesign of Patient Satisfaction Survey to meet Tier 1 requirements
 - Modify or add performance measures (dates TBD) to meet pediatric core or optional criteria for Tier 1 recognition
- Review certification requirements for alignment
 - Assess (redundancies, etc) and/or modify
- Align current funding policies with PCPCH
 - Move towards SBHCs needing to meet Tier 1 recognition (date TBD) to participate in formula
 - www.primarycarehome.oregon.gov
- Monitor CCO Implementation and Global Budget Development

2011-2013 What Can You Do

- There is **no substitute for advocacy** (OSBHCN will provide leadership, tools, strategies - SPO will provide 'information')
- **Focus on preparing your SBHC** to meet criteria of Patient-Centered Primary Care Home (PCPCH)
- **Adopt EHR and PM** tools
- **Refine billing & revenue** practice
- **Build community relationships** that prepare you to be recognized as a provider by a Coordinated Care Organization (CCO) as part of their Delivery System Network (DSN)
- **Learn a foreign language** – be able to articulate how you can help meet the criteria, standards, documentation & values of CCO's, PCPCH, DSN

2011-2013 What Can You Do

Last word is still true!

BREATHE ... SBHCs are ahead of the curve and are positioned by name, by practice and by mission to be a dynamic partner as healthcare transformation unfolds in Oregon

QUESTIONS ?????

Student Satisfaction Survey

- SBHCs will receive packets by February 1st
- Instructions, reporting sheet, surveys, return envelope
- SPO decides the number of surveys for each SBHC – it depends on their client count (minimum of 10)
- Students in Grades 6-12 ONLY
- Right after visit, ask student if they want to participate in survey. *If they refuse, mark on reporting sheet.*
- If they say Yes, then Flip coin (**Important to RANDOMIZE**)
- When coin lands on Heads, student takes survey.
- All surveys must be completed by June 1st

Student Satisfaction Survey *Reporting Sheet*

Your SBHC

Number of Surveys to be Completed: XX

Number of Refusals: _____

Number of Surveys Returned: _____

Be sure to return form with your surveys

Student Satisfaction Survey: *Updates*

Changes to survey questions to align with Patient-Centered Primary Care Home Standards- Tier 1

- Standard: In-Person Access
- Measure 1.A.1: “PCPCH surveys a sample of its population on satisfaction with in-person access to care and reports results”
- Standard: Experience of Care
- Measure 6.C.1: “PCPCH surveys a sample of its patients and families at least annually on their experience of care. The patient survey must at least include questions on access to care, provider communication, coordination of care and practice staff helpfulness.”

Student Satisfaction Survey: *Updates*

Still have work to do.

- All SBHCs must complete satisfaction surveys
 - Need to collect family/parent surveys to capture younger population.
- Practices must obtain survey results for a minimum of 30 patients each year.
 - Number of surveys collected will change next year (TBD)
 - Surveys will be collected year round starting in the fall.

Student Satisfaction Survey: *Pilot Project*

- Award up to 5 sites for participation and supplies to use an iPad to collect SBHC student satisfaction surveys.
- SPO is looking for ways to be more efficient in data collection and analysis, enhance the completion rate, and better engage adolescents.
 - Goal: Use the results to help leverage funding for the use of innovative technology in SBHCs. (surveys, health education, etc).
- Sites will be selected based on performance regarding required data elements and Certification status.
 - Completion of staffing and hours of operation forms
 - Key Performance measures
 - NASBHC Census
 - Previous Satisfaction Survey Submission

QUESTIONS ?????

Bright Futures

- Child and adolescent measures in PCPCH standards are based on American Academy of Pediatrics and Bright Futures Guidelines.
- A copy of 3rd Ed. Guidelines will be sent out next week to each center addressed to the provider. **Please watch for them!**
- Two separate Bright Futures trainings will be offered on **Feb. 21st from 2-4pm** and **Feb. 27th from 9-11am** and will include an introduction, clinical examples and a brief description of a new SBHC specific Health Assessment being created by OCHIN
- OCHIN Health Assessment Update

QUESTIONS ?????

Certification

- Use the new improved website to prepare for site visits; all the materials are available and directions are included!
- www.healthoregon.org/sbhc
- Chart audits are on hold until further notice.