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# Oregon School-Based Health Center Coordinator's Meeting

October 11th, 2012



# Agenda

- 9:00 – 9:15am Welcome and introductions
- 9:15 – 10:15am Program updates
- 10:15 – 11:00am Program Review updates
- 11:00 – 11:45am Immunizations
- **11:45 – 12:00pm Break/Grab lunch**
- 12:00 – 1:00pm Working Lunch
  - Budget updates
  - 2011 OHT SBHC Analysis Overview
- **1:00 – 1:15pm Break**
- 1:15 – 2:00pm PCPCH updates
- 2:00 – 2:15pm Education Reform updates
- **2:15 – 2:30pm Break**
- 2:30 – 3:15pm Network updates
- 3:15 – 3:30pm Technical assistance discussion

# Oregon Public Health Division- reorganization



# SBHC State Program Office Team

- ❖ Bob Nystrom – Section Manager
- ❖ Rosalyn Liu - Systems Development Specialist –Team Lead
- ❖ Carol Opheikens – Certification Coordinator
- ❖ Loretta Jenkins – Research Analyst

Welcome to our new team members!

Sarah Ramowski  
School Health Economist

Tammy Teske  
Program Analyst Temp

## Certification – what's new?

- Operational profile documents
- Waivers
- Reviewing site visit reports

Certification standards review – want to help? Call me! 971-673-0247 or email [carol.opheikens@state.or.us](mailto:carol.opheikens@state.or.us)

# OCHIN Project – what's new?

- Development and launch of SBHC Navigator in Epic EHR for OCHIN sites
  - Use of Adolescent Health Assessment
  - Non-OCHIN sites using Epic who are interested in using the Navigator should contact our State Program Office
- Use Clinical and EHR data to report on outcome measures for SBHC patients
- New EHR data variables to be extracted from OCHIN sites beginning in November
  - Details with a FAQ/Info sheet and consent form will be sent the end of October

# OCHIN Project – cont'd

- Return On Investment (ROI) analyses, initial focus on high-cost, chronic populations
- Will use financial & insurance data + more detailed clinical data to get richer estimates of value of services being delivered
- Potential for longitudinal analyses of health outcomes & trajectories
- Intention: Help both SPO and local SBHCs talk more specifically about value that SBHCs offer, also see where opportunities for change may appear

# 2012-13 Student Satisfaction Survey

- Survey packets mailed out last week
- Change in number of surveys per site
  - Minimum of 30, some sites have to complete more
- Same process, flip coin, document refusals
- 2012 iPad Pilot a Success!
- 5 SBHCs will use it this year to collect their surveys
- Also used for health education videos, medication referencing, health and fitness apps

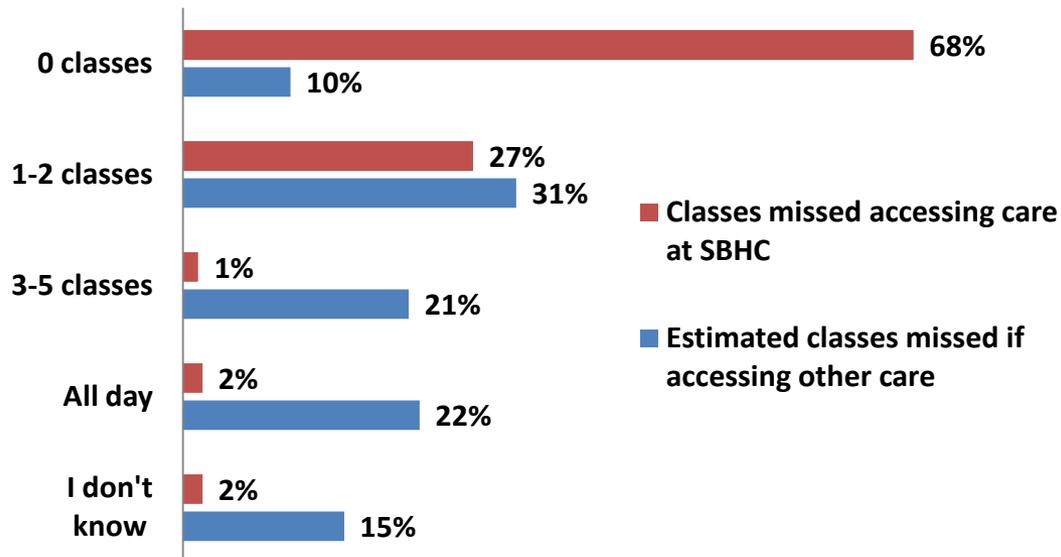
# Statewide Results 2012 Student Satisfaction Survey

## Sample = 908 Students

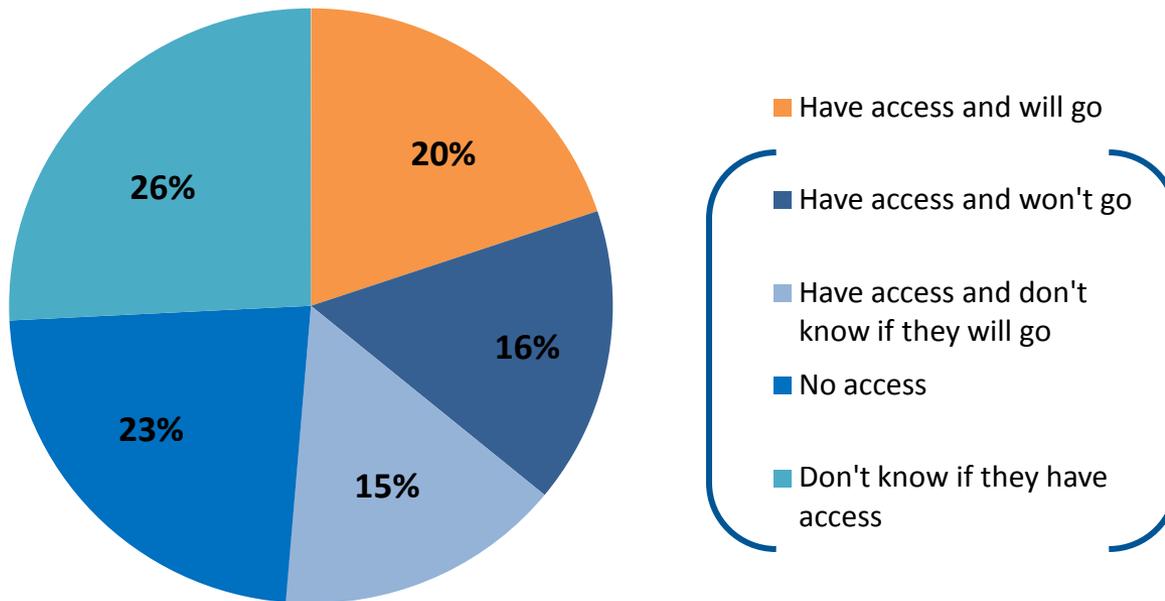
- 98% Comfortable going to the SBHC
- 98% Easy to talk to staff
- 94% Likely to follow staff advice
- 95% Report keeping healthy behaviors as a result of SBHC
- 83% Report changing unhealthy or risky behaviors as a result of SBHC

# 2012 – Classes missed among students with access to care outside of SBHC

- 68% Report they missed less than a full class while accessing care at the SBHC
- 74% Estimate they would miss more than one class for the care they needed that day if there wasn't an SBHC and they had to access care elsewhere.
- 22% said they would miss the entire day if they had to go elsewhere.

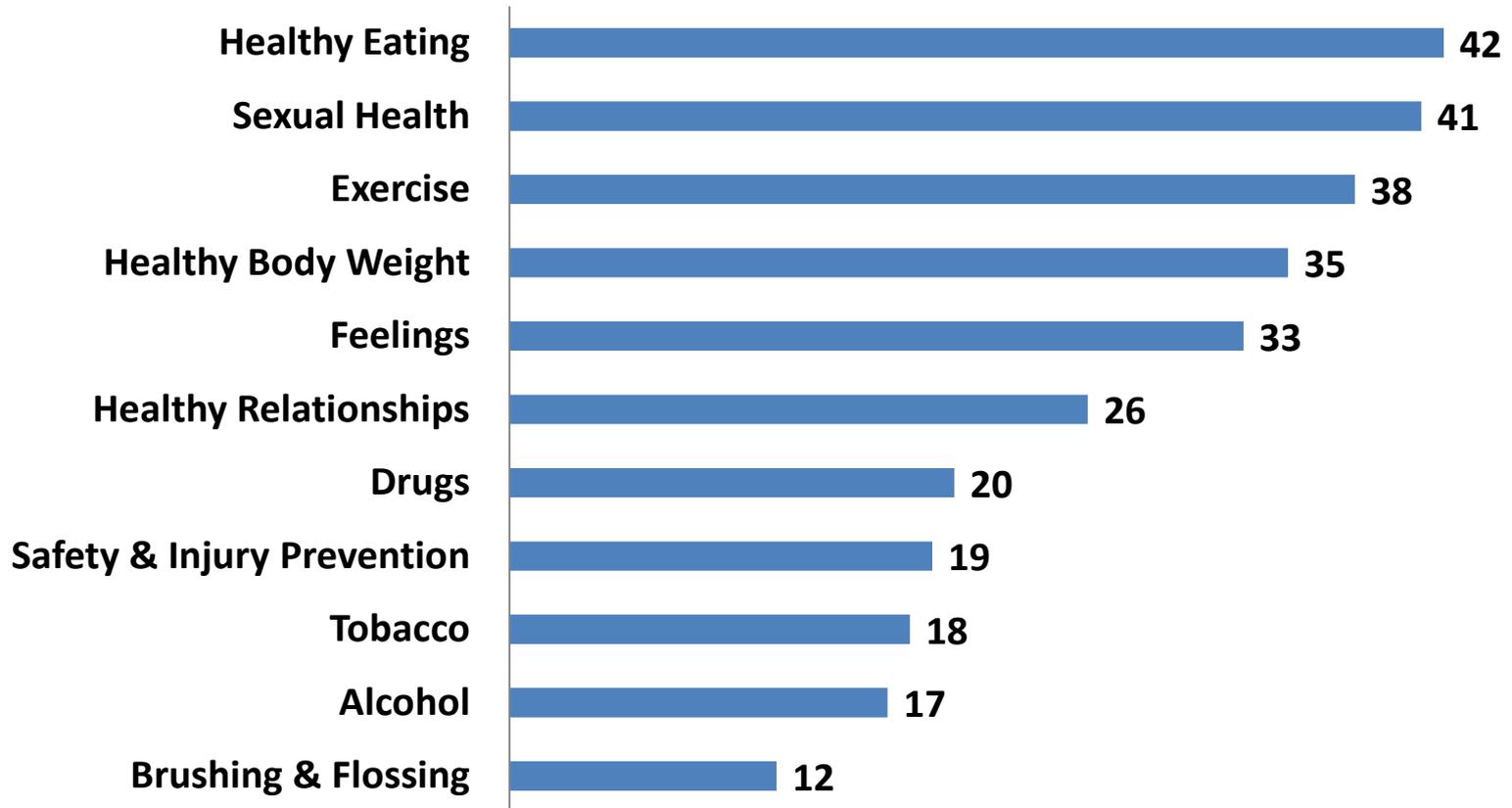


# 2012 - Likelihood of Receiving Care Without SBHC



**81%**  
Unlikely to have received care that day if there was not an SBHC available to them.

# 2012 - Percentage of Students Reporting Health Topics



# 2012 Survey Results cont'd

## Satisfaction Survey Report: All Question Counts

Total surveys: 908

Site: Multiple SBHC Sites Selected

### Question 4. Are you Male, Female, or Other?

	Total
Female	607 66.9%
Male	287 31.6%
Other	8 0.9%
Missing	6 0.7%
Total	908 100%

Students who didn't answer the question.

	Valid Percent
Female	607 67.3%
Male	287 31.8%
Other	8 0.9%
Subtotal	902 100%

Use the **Valid Percent** when giving results.

# 2012 Survey Results cont'd

## Satisfaction Survey Report: Question Comparisons

Total surveys: 908 Site: Multiple SBHC Sites Selected

Question 5 by Question 18: Overall physical health by Any unmet physical health needs in the past 12 months

	Valid	Missing	Total
Total	859 94.6%	49 5.4%	908 100%

Out of those who answered their physical health is **Very Good**: 93% of them said **No** they have unmet physical needs.

Out of those who answered they have **No** unmet physical health needs: 35% of them said their physical health is **Very Good**.

Unmet physical health needs

Overall physical health	Unmet physical health needs		Total
	Yes	No	
Excellent	11 10.0%	99 90.0%	110 100%
<b>Very Good</b>	21 7.3%	265 92.7%	286 100%
Good	39 11.2%	310 88.8%	349 100%
Fair	18 17.3%	86 82.7%	104 100%
Poor	2 20.0%	8 80.0%	10 100%
Total	91 10.6%	768 89.4%	859 100%

Unmet physical health needs

Overall physical health	Unmet physical health needs		Total
	Yes	No	
Excellent	11 12.1%	99 12.9%	110 12.8%
Very Good	21 23.1%	265 34.5%	286 33.3%
Good	39 42.9%	310 40.4%	349 40.6%
Fair	18 19.8%	86 11.2%	104 12.1%
Poor	2 2.2%	8 1.0%	10 1.2%
Total	91 100%	768 100%	859 100%

**Questions??**

# SBHC Program Review

- *Goal of the SBHC program review was to evaluate the functions, processes and policies of the State Program Office to better align with health care transformation and the State Public Health Divisions goals and priorities.*
- Areas of focus:
  - Adoption of PCPCH recognition
  - Adoption of EHR
  - Insurance billing requirements
  - Certification function and process
  - Certification Standard requirements
  - Criteria for eligibility of state funding

# SBHC Program Review – Process

- Process
  - Workgroup: representatives from the Oregon School-Based Health Care Network, the Conference of Local Health Officials-Maternal and Child Health (CLHO MCH), and various SBHC systems.

## TIMELINE

- June 20, 2012- 1st workgroup meeting
- July 31, 2012 - 2nd workgroup meeting
- August 15, 2012 - recommendations brought to CLHO-MCH for initial viewing
- Sept 4 - Sept 17 - Send recommendations to field for comments
- September 20, 2012 - workgroup meeting to review comments from field
- October 11, 2012 - present final recommendations to Coordinators
- November, 2012 - CLHO MCH approval

# SBHC Program Review- Recommendations

1. Prior to October 1, 2013, all certified SBHCs must submit an application for Patient-Centered Primary Care Home (PCPCH) recognition to the State PCPCH Program.

**NOT RECOMMENDED**

2. Beginning July 1, 2013, all certified SBHCs must implement a billing process for SBHC services.

- There are no requirements on the type of billing system an SBHC must use. **RECOMMENDED**

3. Beginning July 1, 2013, the patient’s “preferred spoken language” will be added to the required list of data variables that certified SBHCs need to collect and submit to the SBHC State Program Office.

- The State Public Health Division requires “preferred spoken language” be part of any demographic variable collection.

**RECOMMENDED**

# SBHC Program Review- Recommendations

4. Beginning July 1, 2013, “payor name”, “total charges” and “total payments” will be added to the required list of data variables that certified SBHCs need to collect and submit to the State Program Office.
  - Those SBHCs that are currently collecting the variables within their practice management system will submit the data by July 15, 2014. Other certified SBHCs not on practice management system will submit the data by July 15, 2016 (after the implementation of a practice management system).

**RECOMMENDED**

5. Beginning July 1, 2013, all certified SBHCs will be required to complete the National Assembly on School-Based Health Care Census Survey.
  - The survey is collected every 3 years. The next survey will go out 2014.

– **RECOMMENDED**

6. Beginning July 1, 2015, all certified SBHCs must implement an Electronic Health Record and Practice Management system.
  - The federal government is requiring medical clinics to use Electronic Health Records in order to receive full reimbursement by October 1, 2014.

**RECOMMENDED**

# SBHC Program Review- Recommendations

7. During the 2012-2013 service year, a separate workgroup will be established to revise the current SBHC Standards for Certification and review the site visit process.
  - The workgroup will consist of representatives from SBHC systems, the Network, the State Program Office and CLHO MCH. The hope is to have more clinical representation on the workgroup.

**RECOMMENDED**

8. During the 2012-2013 service year, a separate workgroup will be established to update the current SBHC Key Performance Measures to better align national school-aged Performance Measures.
  - The workgroup will consist of representatives from SBHC systems, the Network, the State Program Office and CLHO MCH. The hope is to have more clinical representation on the workgroup.
  - The Workgroup will research national school-based performance measures and come up with recommendations on updating the current KPMs.

**RECOMMENDED**

QUESTIONS???

# State Immunizations Program

Storage and Handling

ALERT IIS

**Susan Weiner**

Vaccines for Children Program

Health Educator

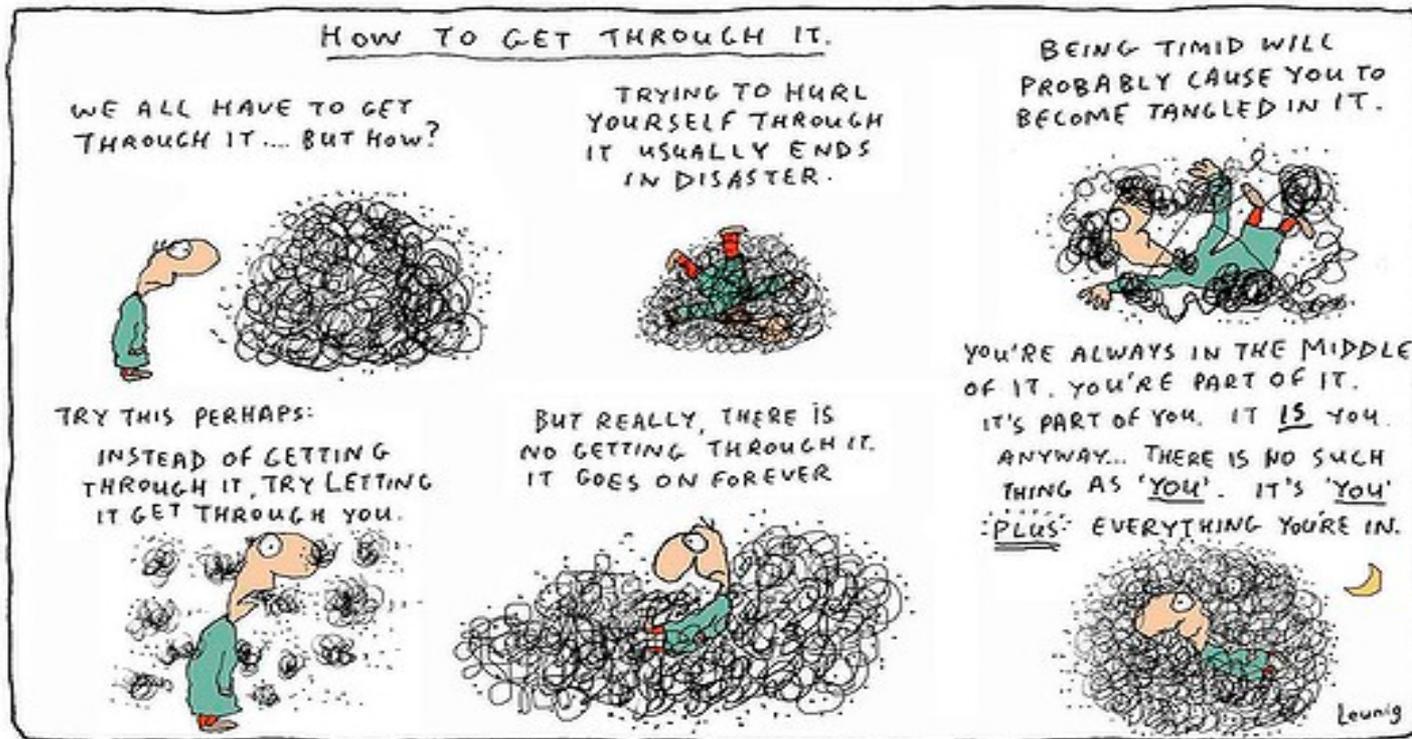
**Jenne McKibben**

ALERT IIS Training Lead

# SBHC State Program Office Budget Update

# It's Budget Season Again...

- We all have to get through it



# It's Budget Season Again (2)

- Some days it won't feel like things are going very well...



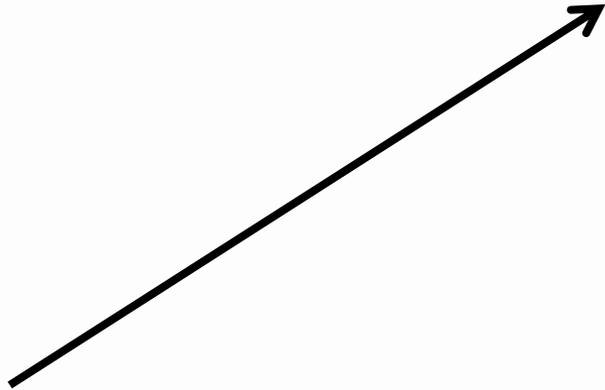
# It's Budget Season Again (3)

- You think you're getting nowhere and all of a sudden things start to speed up...

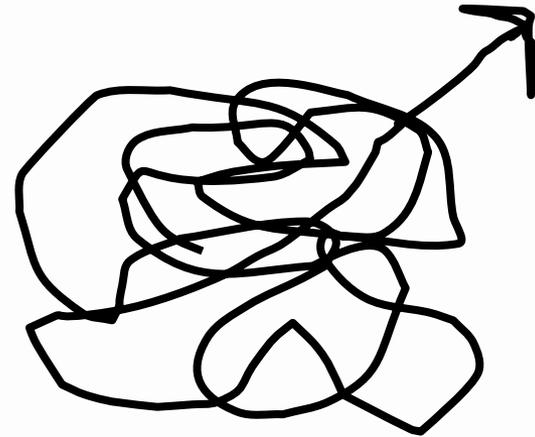


# It's Budget Season Again (4)

What people think success looks like...



What success really looks like...



# 2011-2013 Biennium

- Total Budget **\$6,824,516**
  - \$4,944,516 General Fund (GF)
  - \$1,380,000 Other Fund (OF)
  - \$ 500,000 PHD Revenue
- Number of certified sites (63)
- Current formula
  - LPHA with one certified site - \$60K / year
  - LPHA > 1 certified site - \$41K / year per site
- Planning grant
  - 6 grants awarded
  - 4 sites brought into formula
- Unfunded expansion
  - Estimated 5 sites my certify in 2013-2015
- Number of certified sites possible (72)

# 2013-2015 Budget Building

## 2012

- Agency Recommended Budget (ARB)
    - Statutory mandated cut list
    - \$1,800,000
  - Pre-session Legislative Concepts (bills)
  - OHA/DAS Budget Analysis
    - Details of use of funds/investments
    - How we would take cuts
    - What would cuts mean
- July-August  
September  
October-November

## 2013

- Governor's Recommended Budget (GRB)
  - Legislature convenes
    - Public hearings on bills
  - PHD Agency Overview – Budget Hearing
  - Co-Chairs Budget
    - Public hearings on budgets
  - Legislatively Adopted Budget (LAB)
- December  
January  
February-March  
May-June  
July 1, 2013

# Remember

- Early in the budget adoption process
  - May see different representations depending on the question asked
- Nobody wants to be on a cut list but when you are don't panic but act
- 'We' have a good track history – 'you' have the power
- Will have no definitive answer until there is a legislatively adopted budget for 2013-2015 biennium
  - Formula funding is projected in April / May but is amended in July
- Nothing is over until it is over and even then it is not over 😊

QUESTIONS???

# Patient-Centered Primary Care Home Program

**E. Dawn Creach, MS**

PCPCH Lead for Communications, Recognition, and  
Technical Assistance

# Education Reform Update

**Isabelle Barbour**

School Health Coordinator

**Maureen Hinman**

Oregon School-Based Health Care Network

Associate Director

# Network Updates

**Paula Hester**

Oregon School-Based Health Care Network

Executive Director

**Maureen Hinman**

Oregon School-Based Health Care Network

Associate Director

# Technical Assistance

If you are from a **County Health Department** and are requesting **technical assistance** regarding **CCOs**, please submit your question/concern to:

[LPHA.CCO.TA@state.or.us](mailto:LPHA.CCO.TA@state.or.us)

# Your SBHC State Program Office Staff

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# Oregon Health Authority