



2012 Status Update: **Health Transformation**

Improving the Health of Oregon's Children Where They Live, Learn and Play

Oregon has prioritized the transformation of health care delivery into a system that focuses on ensuring a healthy population through person-centered care in a cost-effective manner (otherwise known as the “Triple Aim” approach to health care). The mission of Oregon’s School-Based Health Centers (SBHCs) aligns with Triple Aim goals by providing Oregon’s youth with access to physical, mental and preventive health services in school settings. The ease of access, combined with the SBHC’s focus on health and wellness, creates cost-effective care within the communities where the students live, learn and play.

During the 2010–2011 school year, Oregon had 63 SBHCs that provided more than 52,000 school-aged children and adolescents with access to health care services. During that school year, 22,421 individuals received care through 68,021 visits to SBHCs.

Oregon School-Based Health Centers are active members of the health care delivery team by supporting and creating a HEALTHY POPULATION.

What’s being done?

- ✓ The Oregon SBHC State Program Office (SPO) monitors health care use of each state-certified SBHC. The information collected includes medical encounter data, billing and revenue data, patient satisfaction and clinical performance measures.
- ✓ School-Based Health Centers are required by the SPO to provide and track preventive services to youth who visit the center three or more times during the school year. Currently, performance measures focus on the comprehensive physical exam, age-appropriate health assessment, and body mass index tracking.
- ✓ Technical assistance is provided to SBHCs for adoption of the American Academy of Pediatrics Bright Futures Guidelines as a primary resource for delivering health services to children and adolescents.

Why do it?

- ✓ Data collection and reporting help inform policies that will promote healthy behaviors by monitoring the quality of adolescent health services, targeted technical assistance on pediatric best practices, and programs.
- ✓ Oregon’s SBHCs prioritize prevention and early identification activities in order to improve the health and quality of life for Oregon’s youth now and in the future.

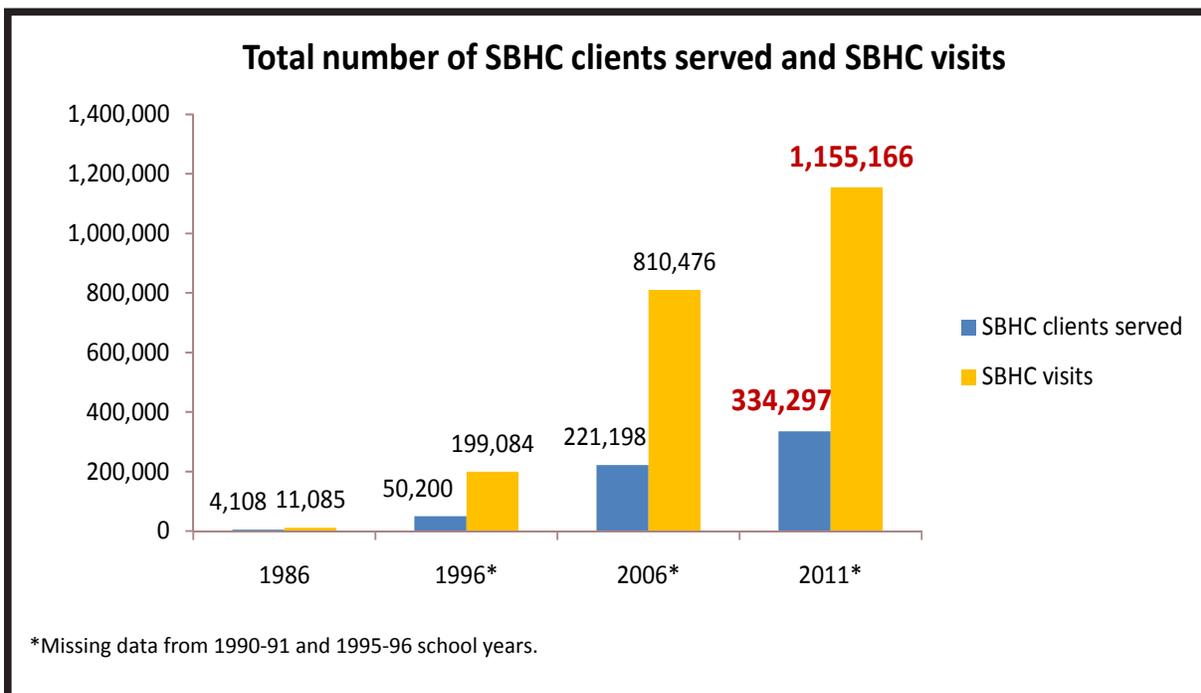
Oregon SBHCs provide PERSON-CENTERED CARE based on best practices proven to improve the health of children and adolescents.

What’s being done?

- ✓ Oregon’s Standards for Certification require each SBHC to have a certain set of best practices and procedures that are specific to the child and adolescent population.
- ✓ Oregon’s certified SBHCs must be staffed with a primary care provider for a minimum number of hours and days when school is in session. Centers oftentimes have additional staff on-site, such as registered nurses and/or mental health professionals, depending on the needs of their patients.
- ✓ The SBHC State Program Office conducts an annual patient satisfaction survey to capture the patient’s experience.

Why do it?

- ✓ Having certification standards that require youth-specific policies and procedures, in addition to staff specifically trained in pediatric and adolescent care, creates a safe and inviting environment for youth.
- ✓ Information collected from patient satisfaction surveys assists the SPO and SBHCs in improving the quality of services provided.



Oregon SBHCs represent a COST-EFFECTIVE model of care by promoting the public health mission in a primary care setting.

What's being done?

- ✓ Oregon-certified SBHCs provide easily accessible services to underserved students regardless of their ability to pay in an effort to promote health equity in the community.
- ✓ Some SBHCs act as community hubs that serve not only students, but also broader populations.
- ✓ SBHCs prioritize prevention and early intervention services, such as immunizations, well-child exams and health assessments.

Why do it?

- ✓ By being located on school grounds, SBHCs are able to keep kids in the classroom and out of more costly health care settings.
- ✓ By opening services to individuals other than their students, SBHCs are working both to keep families and communities healthy, as well as youth.
- ✓ Early identification of health concerns along with prevention messaging helps reduce high costs associated with the treatment of chronic, debilitating conditions.

Oregon SBHCs are continuing to transform ...

- ✓ SBHCs have a strong history of providing population-based care, focused on physical, mental and preventive health services in an integrated environment. They are natural partners in Oregon's health reform movement and are, therefore, working to meet Patient-Centered Primary Care Home (PCPCH) Standards. Meeting PCPCH Standards will help School-Based Health Centers be active partners as local Delivery Service Networks are forming within statewide Coordinated Care Organizations.
- ✓ This past year, 14 organizations in Oregon were awarded federal grants to make capital improvements to their SBHCs, open new SBHCs and/or purchase electronic health record systems.
- ✓ More and more Oregon SBHCs are using electronic health records and, therefore, will be participating in an innovative system of health information exchange.
- ✓ SBHCs are prioritizing effective billing strategies and, for that reason, more centers are moving towards practice management systems that will assist them in their electronic billing.

SBHC Health Information Technology Status

County Name	Medical Sponsor	# of SBHCs	FQHC*	Electronic Health Record	Electronic billing
Baker	Baker County Health Department	1			
Benton	Benton Community Health Center	2	+	+	+
Clackamas	Clackamas County Community Health	2	+	+	+
Columbia	Public Health Foundation of Columbia County	1		+	+
Columbia	Legacy Health Systems	1			
Coos	Waterfall Clinic	2	+	+	+
Crook	Mosaic Medical	1	+	+	+
Curry	Curry County Health Department	1			+
Deschutes	Deschutes County Health Department	5		+	+
Douglas	Umpqua Community Health Center	2	+	+	+
Jackson	Community Health Center	1	+	+	+
Jackson	Jackson County Health Department	2			+
Jackson	La Clinica	5	+	+	+
Josephine	Siskiyou Community Health Center	3	+	+	+
Klamath	Klamath County Health Department	1			+
Lane	Peace Health Medical Group	1			
Lane	Tony Diehl, MD	4			+
Lane	Lane Community Health Center	1	+		+
Lincoln	Lincoln County Health Department	4	+	+	+
Marion	Willamette Family Medical Center	1		+	+
Multnomah	Multnomah County Health Department	12	+	+	+
Umatilla	Umatilla County Health Department	2		+	+
Union	Union County Center for Human Development, Inc.	2		+	+
Washington	Oregon Health & Science University	1			
Washington	Virginia Garcia Memorial Health Center	2	+	+	+
Wheeler	Asher Community Health Center	1	+	+	+
Yamhill	Yamhill County Health Department	2			

*Federally Qualified Health Center



OREGON PUBLIC HEALTH DIVISION
Adolescent Health Program
 800 NE Oregon St.
 Portland, OR 97232

**For more information about Oregon School-Based Health Centers
 visit www.healthoregon.org/sbhc**

This document can be provided upon request in an alternate format for individuals with disabilities or in a language other than English for people with limited English skills. To request this form in another format or language, contact the Oregon School-Based Health Center Program at 971-673-0249, 711 for TTY, or email sbhc.program@state.or.us OHA 8861 (5/12)