

SBHC Key Performance Measure (KPM) Revision



In Fall 2014, the SBHC State Program Office (SPO) convened a stakeholders workgroup with the goal of reexamining the current KPMs to understand (1) if any of the current KPMs should be modified or eliminated; and (2) if new KPMs should be added and, if so, which ones. Workgroup participants included representatives from local SBHCs, the Oregon School-Based Health Alliance, the Oregon Pediatric Improvement Partnership and the SPO.

You can find the agendas and summary notes from the four workgroup meetings on the SPO website under the "[SBHC Data Requirements](http://www.healthoregon.org/sbhc)" tab: www.healthoregon.org/sbhc.

After extensive workgroup review and discussion, SPO is proposing the following revisions to the current KPM structure.

1. **Beginning in the 2015-2016 school year, each certified SBHC will be required to report on two "Core" KPMs, as well as one of five "Optional" KPMs.**
 - a. The workgroup developed draft guidance documents outlining the definitions and requirements for each of these new measures. These guidance documents are available on the SPO website under the "Oregon SBHC Data Requirements" tab.
 - b. **Core Measures (Required):**
 - Well-Care Visit
 - Comprehensive Health Assessment
 - c. **Optional Measures (choose ONE):**
 - Adolescent Immunization
 - Chlamydia Screening
 - Depression Screening
 - Nutrition Counseling
 - Substance Use Screening

2. The current requirement to include only clients who have been seen at the SBHC three or more times in the chart audit will be eliminated. **Instead, any visit for which the SBHC currently submits data to SPO would be eligible to be included in the chart audit, unless explicitly stated otherwise (e.g., chlamydia screening).**
 - a. This includes client visits for physical, mental, and dental health, including immunization and nurse-only visits. Client visits would also be eligible to be "counted" if the visit is not billed (e.g., to preserve confidentiality).
 - b. "Touch" visits, such as a brief check-in for a band-aid or cough drop, would not be eligible to be included in the chart audit.

3. **Each certified SBHC will be required to select and report to SPO on which of the five "Optional" measures they intend to track each biennium.** Sites will be able to submit their selection through their Operational Profile in the Filemaker system. These measures will be selected for a two-year period; SBHCs may select a new "Optional" measure in the spring before the start of each biennium.
 - a. For example, each SBHC will be required to select and report to SPO on which of the five "Optional" measures they intend to track during the 2015-2017 biennium (2015-2016 and 2016-2017 school years) by June 1, 2015. Each SBHC will then have an opportunity to select a different "Optional" measure in Spring 2017 for the 2017-2019 biennium (2017-2018 and 2018-2019 school years).

4. **Unless stated otherwise, SBHCs should audit 20% of their charts of the eligible population, with a floor of 30 charts and a ceiling of 50 charts. If the SBHC has fewer than 30 eligible charts, they should review all eligible charts.**
 - a. SBHCs may audit the same selection of charts for each KPM as long as the denominators of those measures are the same. See guidance documents for more information.
5. **Each SBHC will continue to submit the results of their chart audit from the previous school year to SPO by October 1 of each year.**
 - a. SBHCs will still report on the current KPMs in October 2015 for the 2014-15 school year.
 - b. SBHCs will submit the results of their chart audit for the new KPMs in October 2016 for the 2015-16 school year.
6. **Each SBHC will also be required to submit a brief description of their chart audit process, as well as a chart audit tracking sheet by October 1 of each year.**
 - a. The chart audit process description will briefly outline how the SBHC obtained the data and calculated the % of charts in compliance.
 - b. The chart audit tracking sheet will list each audited chart, including chart identification number, whether or not each chart met the benchmark, and if selected chart was excluded from audit. SPO will provide a sample template that each SBHC will have the option to utilize.
 - c. SPO will provide further guidance on these requirements in Winter 2016.
7. **The new KPMs will be rolled out as part of a multi-year “pilot” process.**
 - a. 2015-16 school year: Introduce new KPMs with preliminary benchmarks and allow SBHCs to identify local systems issues that may challenge completion and/or accurate data collection. SPO will review reported data to determine appropriate revision of benchmarks.
 - b. 2016-17 school year: Appropriate benchmarks will be revised. SBHCs will continue to assess ability to collect data and adopt/adjust systems to prepare to meet benchmarks.
 - c. 2017-18 school year: New KPM benchmarks will be fully implemented and tied to SBHC State Program Office certification requirements.