

## Oregon eWIC



### eWIC Status Update August 14, 2015

#### What will be happening during pilot?

While you are preparing and planning for rollout, our pilot agencies will be trying out all the new TWIST functionality, and testing the policies, processes and resources that we hope to use during eWIC implementation. The pilot agencies will be sharing with you about their experience and lessons learned during the monthly eWIC Technical Assistance calls, at OWCA in October, and on the Lessons Learned webinar planned for December 3.



State staff will be monitoring the pilot and making any necessary changes to TWIST or the materials and training we plan to provide. We will continue to post materials to our website as they are developed, but they may be improved as we go through pilot.

#### What resources will help you get ready for eWIC?

Besides the eWIC Readiness webinar pages on our website, there is also an [eWIC Resources page](#) that includes drafts of eWIC policies and electronic versions of participant materials. This page is where all training materials will be made available.

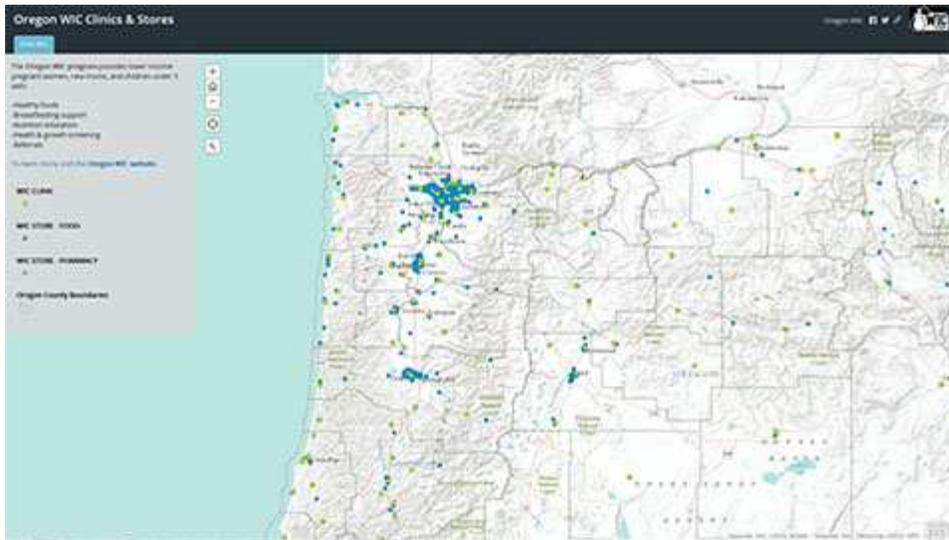
To learn more about the eWIC shopping experience, consider having someone in your agency [attend one of the trainings for vendors](#) in your area. You can register for one of these trainings which will begin in September using [the registration form](#) or watch the recorded webinar after it is posted to the website.

The [TWIST Training manual](#) will be updated with eWIC lessons by 8/24.

## WIC Shopping Resources for Participants

The easier it is for WIC families to shop, the better the experience is for them, the more likely they are to keep participating in WIC, which makes it more likely that WIC can help improve their health. Technology is just one way to do that.

### [Find a WIC Clinic and Store interactive map web page](#)



The webpage is up and ready to go. Check it out!

### **WICShopper Smart Phone App**

Stay tuned for when the WICShopper App will be available. We will let you know as soon as it is functional. The contract process is underway with the company that will provide this service in Oregon. This app will help WIC families easily find and purchase the nutritious foods that WIC provides.



## Upcoming Important eWIC Dates and Activities



- Late August or September – look for shipments of more eWIC supplies
  - eWIC cards
  - Cardholder brochures
  - How to Shop brochures
  
- August 19, 2015 (8:30 a.m. to 9:30 a.m.) - eWIC Technical assistance call
  - Get your questions answered.
  - Conference Call phone number: 1-888-278-0296, Access Code: 115588.
  - The next call is scheduled for 9/16.
  
- August 21, 2015 – All staff must be logged out of TWIST by 7 p.m.!
  
- August 24, 2015 – New TWIST release that will contain the coding for implementing eWIC (everyone will see changes)
  - Be sure all staff view the [“Changes in TWIST Starting 8/24”](#) webinar or the recording before August 24. The webinar covers what all staff need to know about the changes in TWIST once conversion occurs on 8/24.
  - The TWIST Training manual will be updated to include the eWIC step by step instructions.
  
- August 27, 2015 – Pilot agencies receive eWIC training
  
- September 1- 3, 2015 – Live shopping tests in Linn and Benton County grocery stores (the real deal!)
  
- September 14, 2015 – Pilot agencies begin issuing eWIC cards
  
- December 3, 2015 – “Lessons Learned in Pilot” webinar recorded
  
- January to March 2016 - Statewide eWIC Implementation (See [the roll out schedule](#)).

**Thank you for all you do to serve Oregon WIC families!**