



Consider the following as you decide which staff will act as Oregon WIC Listens Champion for your agency.

**Champion Definition**: An ardent defender or supporter of a cause or another person (<u>not</u> "One that wins first place or first prize in a competition" or "One that is clearly superior or has the attributes of a winner").

## **Desired Champion Characteristics:**

- ➤ Peer certifier if at all possible (consider staff who are not the coordinator, RD or training supervisor)
- ➤ Represent diversity of staff (ethnic, language, role, etc.)
- > Enthusiastic
- > Open-minded and flexible
- > Person other staff feel comfortable with, can open up to
- > Fun, energetic, excited about change
- Certifier for at least one year

## **Champion Role for Oregon WIC Listens:**

- ➤ Motivator, change catalyst/agent, discussion facilitator
- > Problem solver, help to reduce staff resistance to change
- ➤ Communicate with state staff to identify areas/skills needing additional training and support
- ➤ Help with peer to peer observations/positive feedback
- ➤ Active participation during CPA training
- ➤ Help guide continuing skill development and staff meeting discussions
- ➤ Participate in monthly calls with the state and other agency champions
- ➤ Network with other champions in his/her cohort
- > Important component of sustainability for PCE at local level