

Volunteer Policy Statement

State Emergency Registry of Volunteers in Oregon (SERV-OR)

State Managed Volunteer Pool (SMVP)

Instructions: Please review, sign at the end, and return to SERV-OR following the instructions below.

Who can volunteer?

All volunteers must be licensed by the appropriate licensing or certification board to provide health care services in Oregon. Upon application, license verification will be performed for each volunteer. Licenses will be routinely re-verified to confirm active status and good standing. A wide range of health care professionals are eligible to become volunteers, including the following:

- Advanced Practice Nurses
- Acupuncturists
- Clinical Social Workers
- Chiropractors
- Dentists
- Emergency Medical Technicians
- Licensed Practical or Licensed
- Vocational Nurses
- Licensed Dieticians
- Marriage and Family Therapists
- Massage Therapists
- Mental Health Counselors
- Midwives
- Naturopathic Physicians
- Pharmacists
- Physicians
- Physician Assistants
- Psychologists
- Radiologic Technologist and Technicians
- Registered Nurses
- Respiratory Therapists
- Speech-Language Pathologist or
- Audiologist

Medical volunteers' roles may include but are not limited to:

- Dispensing medication
- Administering vaccines
- Reviewing medical histories
- Medical triage
- Participating in state or county emergency preparedness exercises
- Other medical or healthcare services as needed
- Team leadership positions
- Medic on duty

Activation and Deployment

SERV-OR volunteers shall provide or perform services under the direction of duly authorized State representatives and for which they are authorized to perform or provide under the terms and conditions of their professional licenses. Volunteers shall not self-activate or self-deploy. SERV-OR volunteers can only be activated and deployed at the request of Public Health Division-Health and Medical Operations Center. Volunteers may be activated and deployed for emergency response purposes, trainings or preparedness exercises. When needed, volunteers will be activated via phone, email and/or mass media requests. Volunteers are requested to respond within 24 hours of the alert.

General and Professional Liability Coverage

SERV-OR volunteers are considered agents of the county and liability coverage is available to volunteers under the condition that volunteers serve without compensation, act under the State, and provide or perform services for which they are authorized under the terms and conditions of their professional licenses.

Liability coverage is available to volunteers to the extent authorized by the Oregon Tort Claims Act. The Oregon Tort Claims Act entitles covered volunteers to defense and indemnity against any tort claim or demand, whether groundless or otherwise, arising out of an alleged act or omission occurring in the performance of duty. However, these provisions do not apply if these acts did not occur in the course and scope of official duties, in cases of malfeasance or willful or wanton neglect of duty, or failure to cooperate fully with the State and staff in defense of a complaint or if you otherwise prejudice the defense of this case.

Individuals volunteering under this program may qualify for protection under the federal Volunteer Protection Act of 1997 which in some cases protect volunteers from personal liability.

Identification

All SMVP volunteers will be given special identification to assist in ease of recognition during emergency response operations. Please note that this badge is the property of the State of Oregon, and therefore it must be reported if it is lost or stolen. Once volunteers receive a badge, they are required to bring it with them to the site of any activation. Please keep it somewhere that it will not be misplaced. ID Badges will be renewed every 2 years. Volunteers will need to sign a renewal form that confirms that her or she would like to stay on the Registry. If a volunteer is removed from the Registry or chooses to be removed, he or she must return the ID Badge within 10 days of removal.

Orientation and Training

All SMVP volunteers will participate in orientation and receive training as appropriate to their roles during response operations. Training topics will include Incident Command Structure (ICS), management and operation of points of dispensing sites, use emergency communication equipment and additional courses as determined appropriate by the volunteer coordinator.

I have read all of the above and agree to comply with the Volunteer Policy.

Volunteer signature: _____
(If signing electronic version, type full name.)

Date: _____

FORM INSTRUCTIONS:

Please complete and return this form electronically by one of the following methods:

- **Upload it directly to your volunteer profile:** Complete and save a copy. Then log in to SERV-OR.org, choose "My Profile", go to Trainings, add "SERV-OR ID badge agreement signed", attach the file.
- **Via Acrobat:** Click the "Submit" button, if it appears on screen, and follow instructions
- **E-mail:** Save a copy and e-mail it to SERV.OR@state.or.us

Alternate methods:

- Fax a copy to: 971-673-1309
- Mail it to: SERV-OR
Health Security, Preparedness and Response Program
800 NE Oregon Street 465-B
Portland, OR 97232

Contact Us

<https://serv-or.org>
SERV.OR@state.or.us
Toll-free: 1-877-343-5767