

Oregon Immunization Program

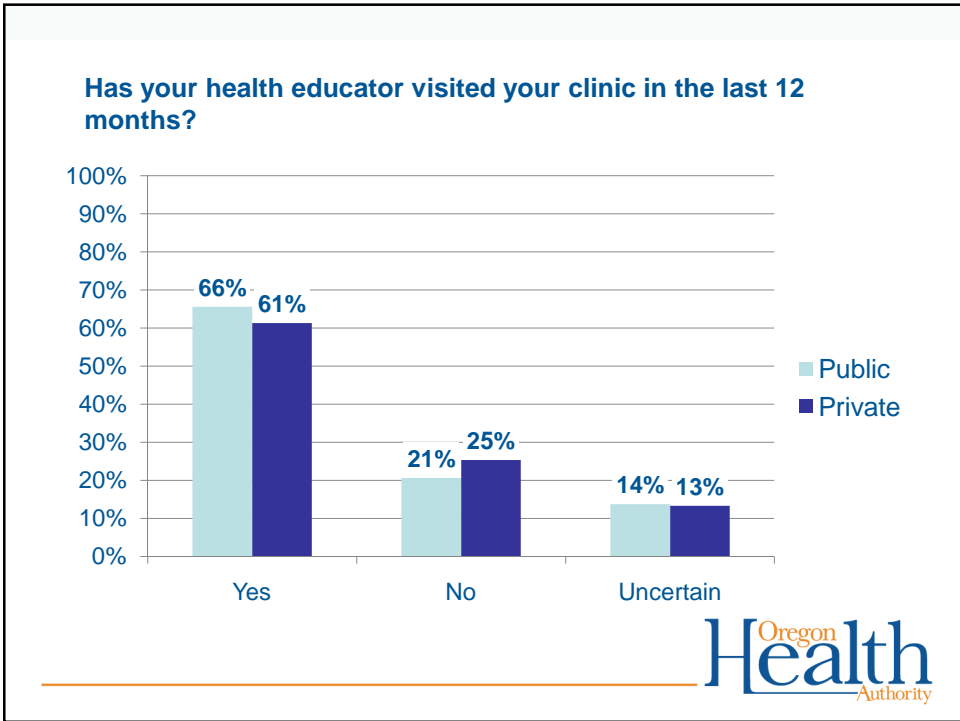
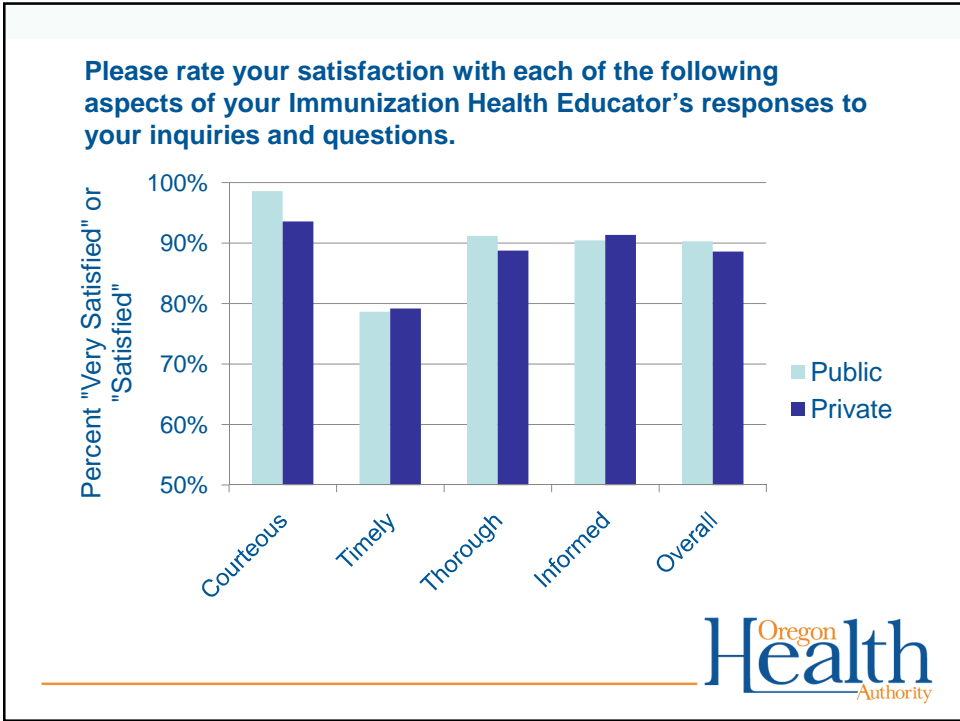
2010 Provider Satisfaction Survey Results

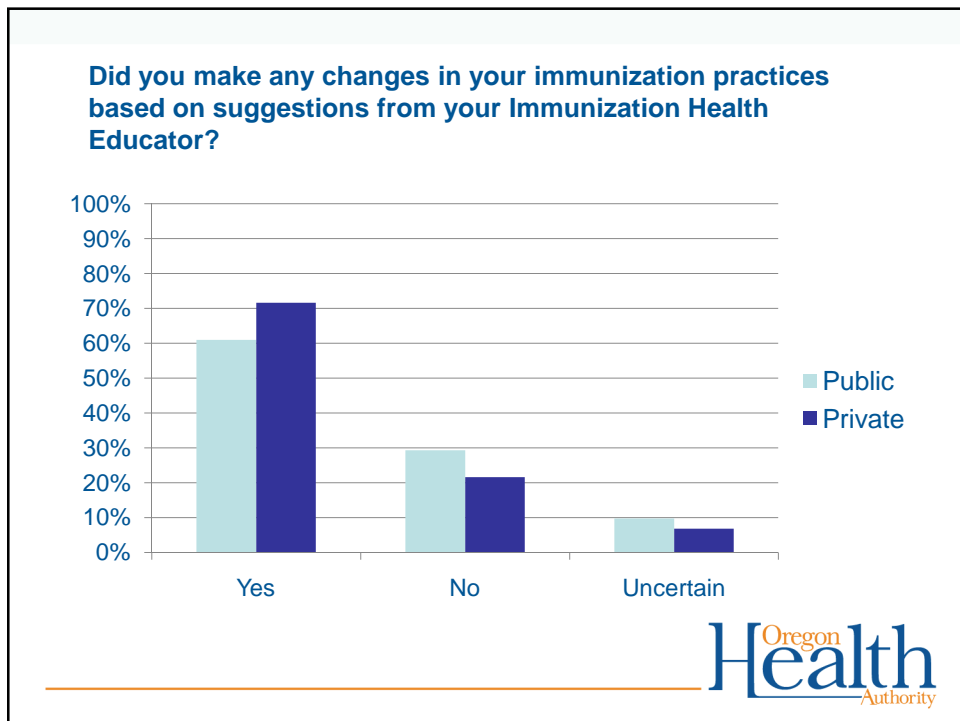
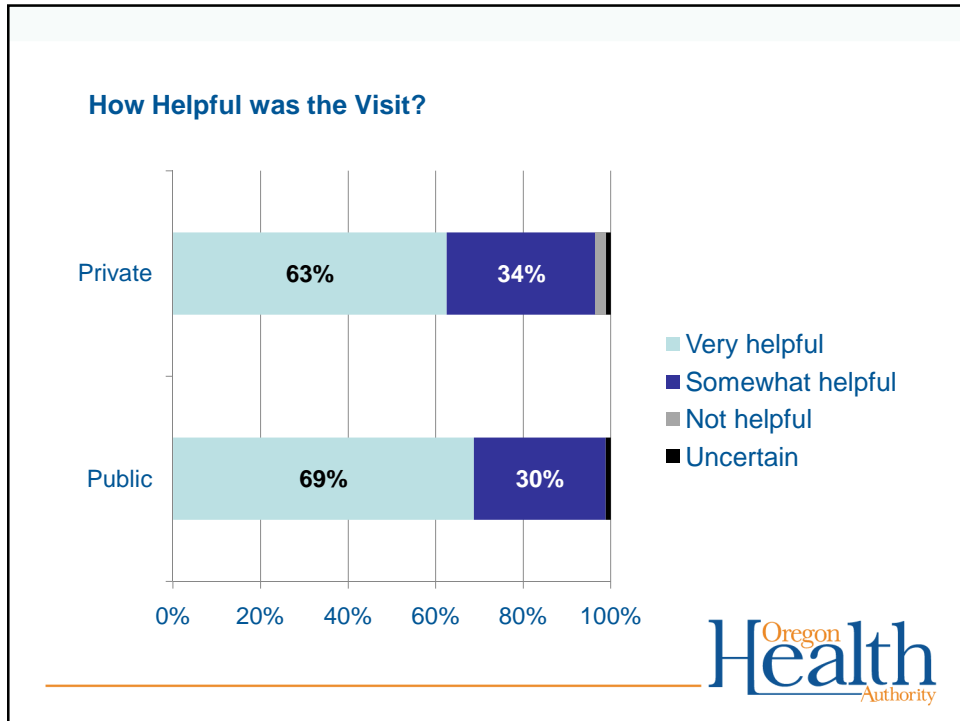


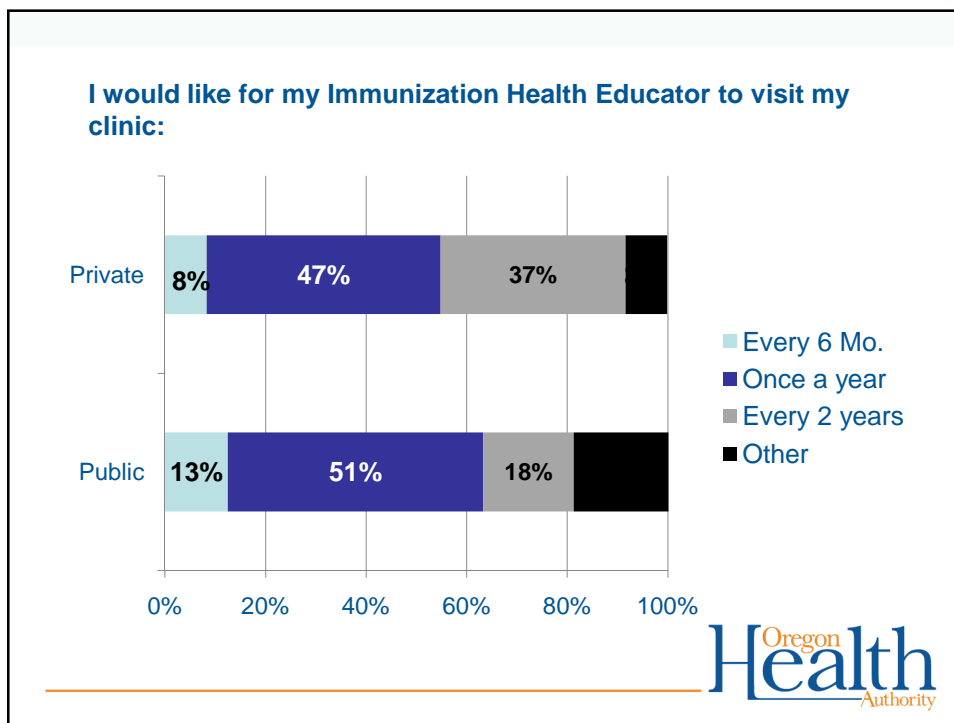
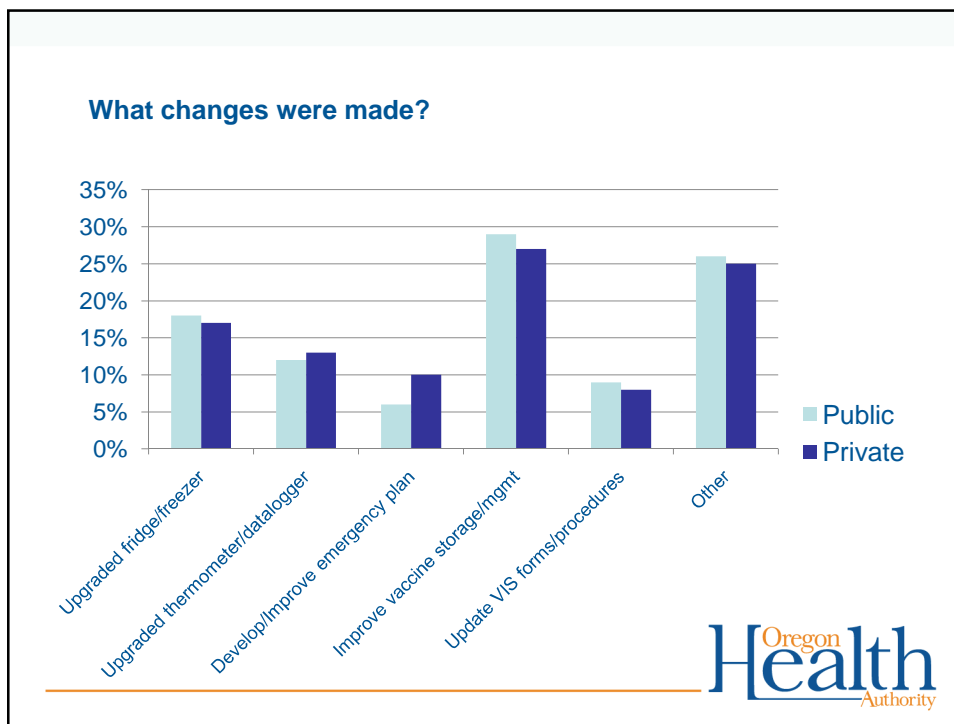
Survey Methodology

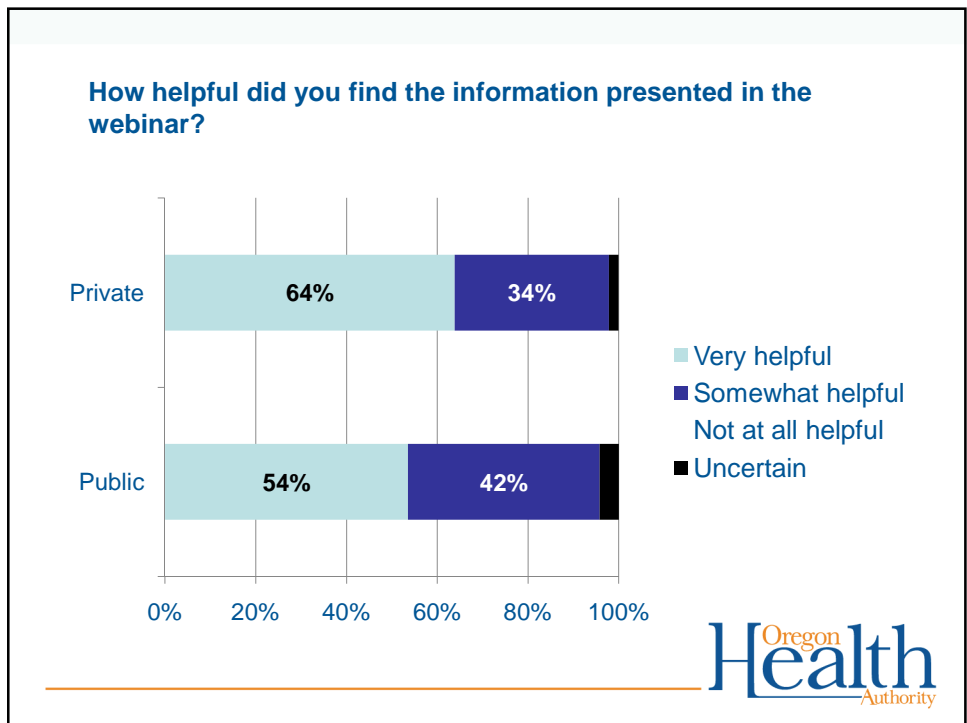
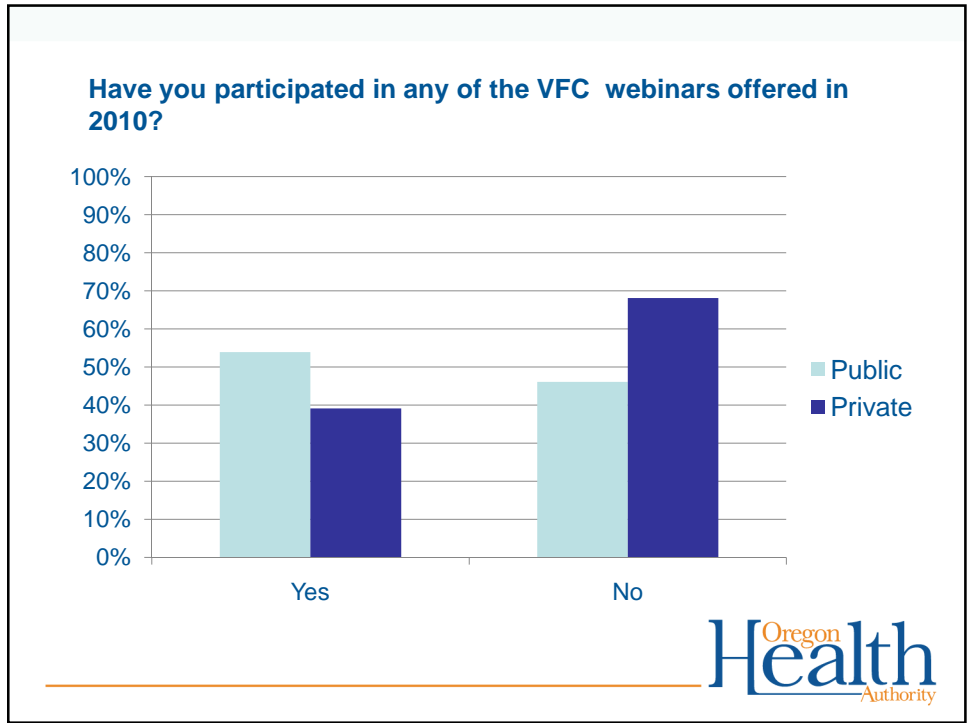
- Administered in December 2010 and January 2011
- Survey sent via e-mail to 1,341 contacts from all public and private clinics
- Completed online at surveymonkey.com
- Survey questions focused on participant satisfaction with the VFC program

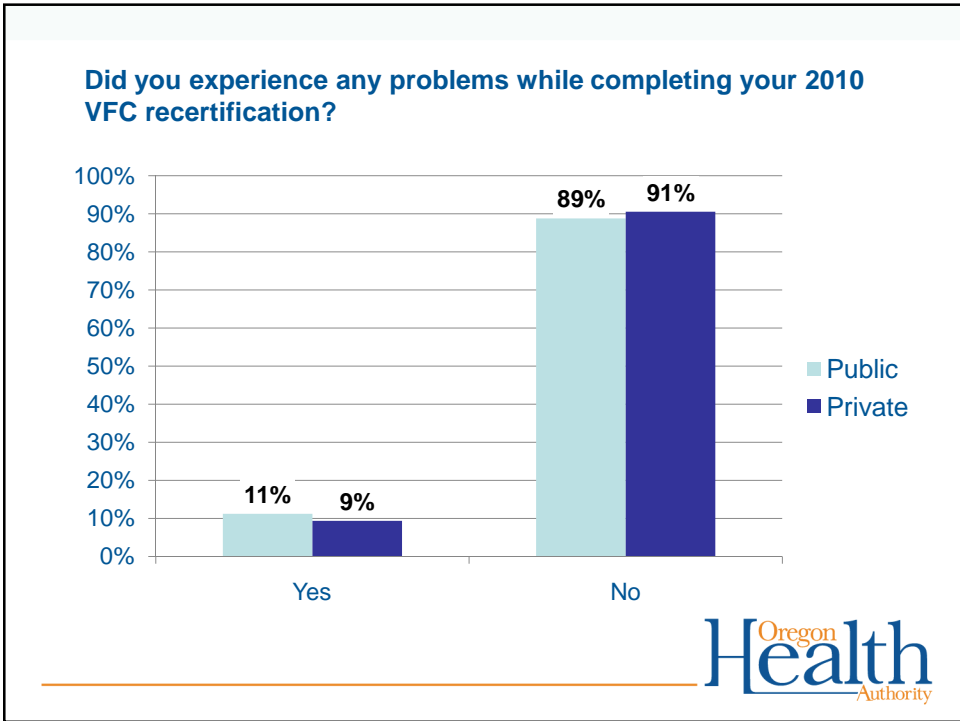
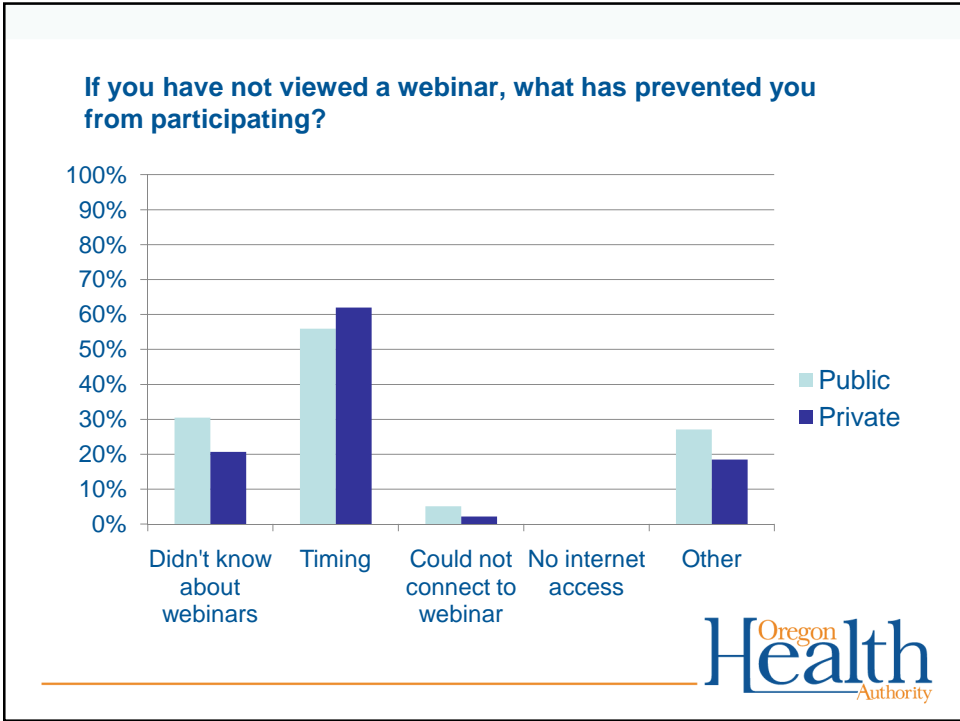


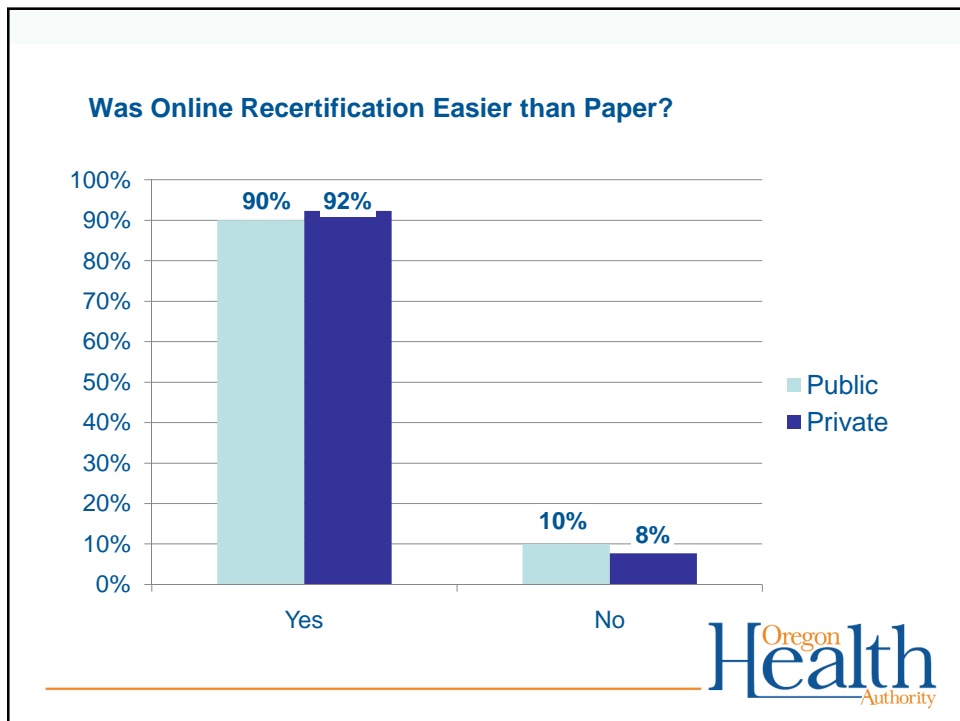
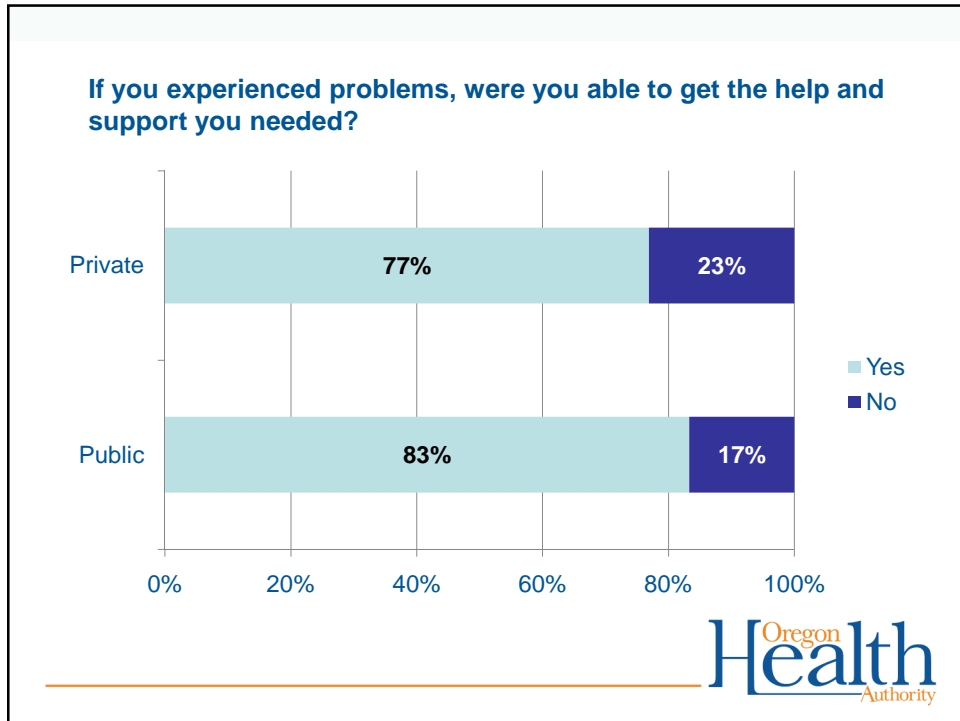


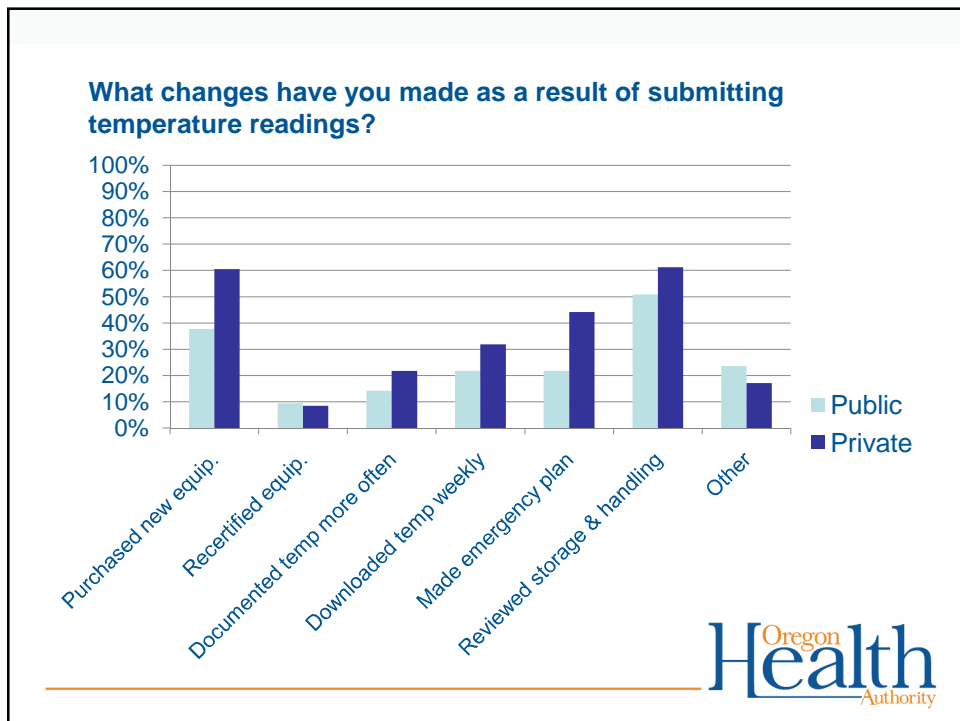
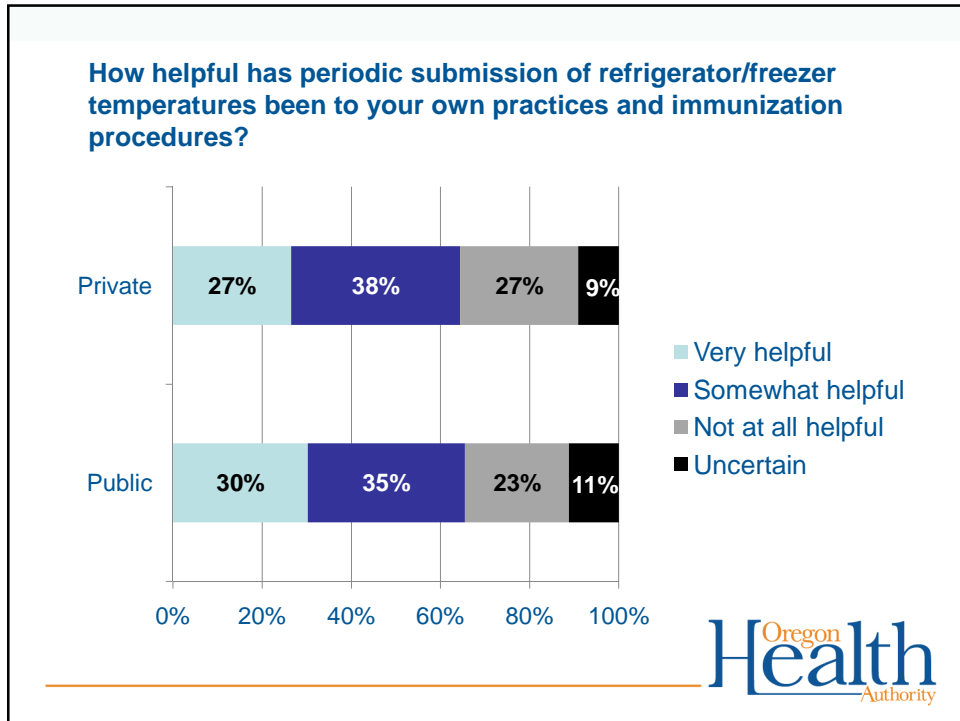


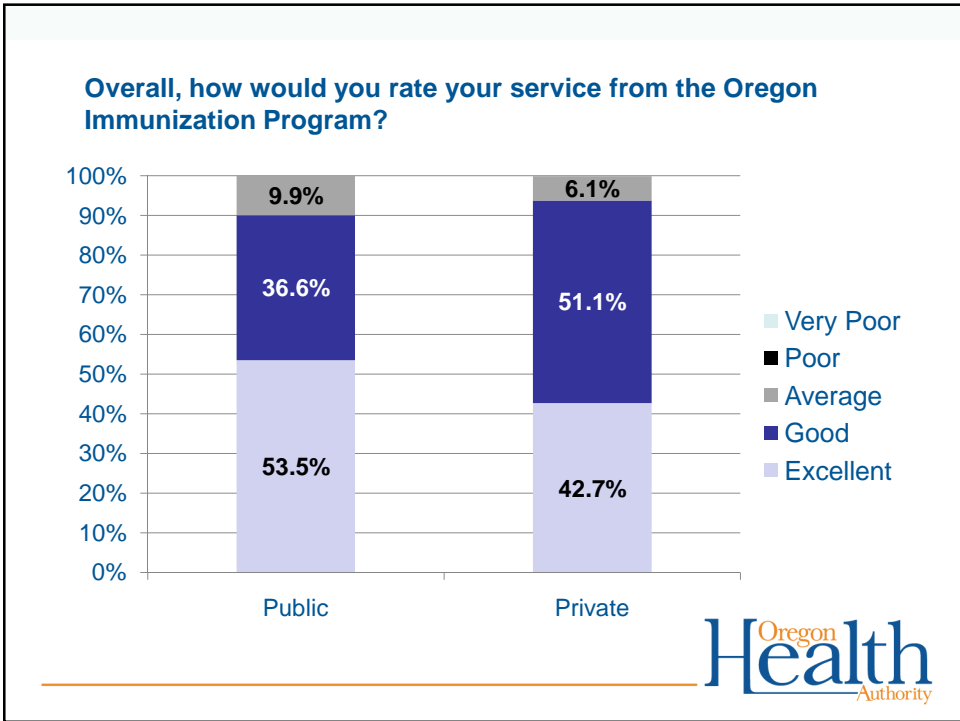
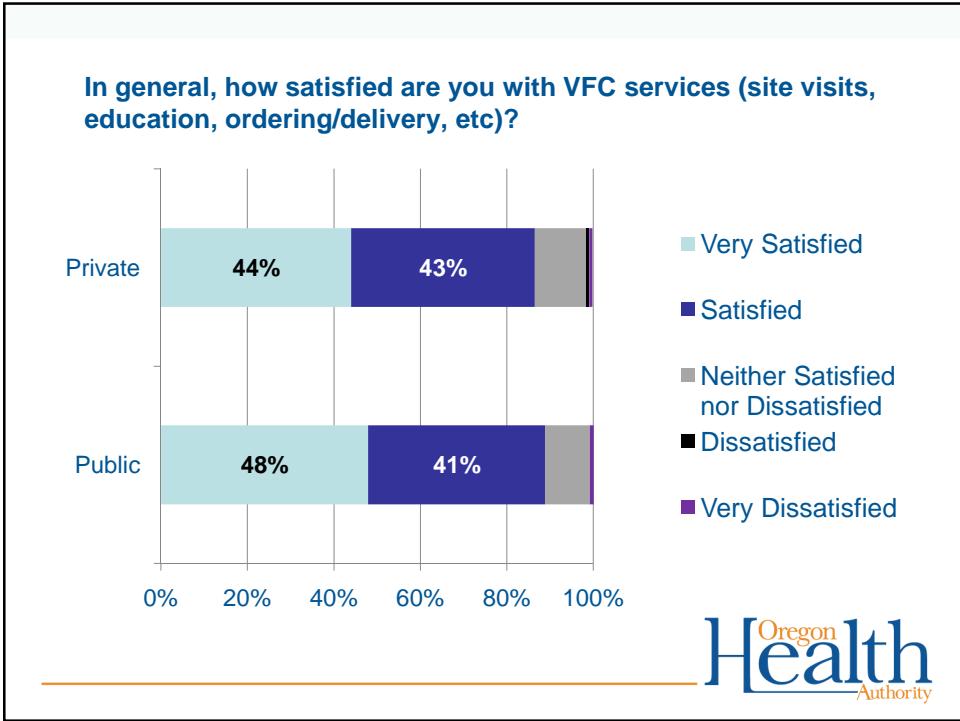












Who Responded? Public Clinics

- 175 total responses from public clinic contacts
- Over half (50.9%) of respondents were Registered Nurses, (59% - 2008)
 - MA (9.3%), NP (7.4%), Office Manager (7.4%), MD/DO (6.5%), billing/front desk (2.8%), Other (29.6%)
 - Other roles included Immunization Coordinators and Program Managers
- Most clinics (66%) see 50 or fewer newborns per year (61% - 2008)
- Over half (59.4%) of respondent clinics were rural (74% rural – 2008)
 - Remaining clinics equally divided between urban and suburban
- 51.4% Local Health Departments
 - Delegate agencies (18.7%), state agencies (14.0%), other (15.9%)



Who responded? Private clinics

- 205 total responses from private clinic contacts
- One-third (32.1%) of respondents were RNs,
 - (43% MA, 30% RN – 2008)
 - MA (31.3%), office manager (13.7%), MD/DO (5.3%), NP (5.3%), billing/front desk (3.8%), PA (0.8%), other (29.0%)
- 46% of clinics see 50 or fewer newborns per year (50% - 2008)
- Over one-third (38.5%) of clinics were rural,
 - (46% rural – 2008)
 - 32.3% suburban, 29.2% urban
- 47.7% Family Practice clinics
 - 40.8% Pediatrics, 11.5% other,
 - (59% FP, 32% Peds – 2008)



Want more information?

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