



Health Facilities Licensing and Certification
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To: Oregon In-home care agencies

From: Health Facilities Licensing and Certification (HFLC)
In-home care agency (IHC) program

RE: **Medication Services**

Purpose:
The purpose of this memo is to address medication services

Applicable Rules:
The Oregon Administrative Rules 333-536-0075

Medication Reminding, Medication Assistance, and Medication Administration Services:

Each category is independently and distinctly defined in the Oregon Administrative Rules.

Medication Reminding:

This is a personal care service, and **cannot include touching medication or any container containing medication**. The cue must be auditory or verbal and cannot be physical in any manner.

Additionally, medication reminders can only be provided to clients who have been determined to be able to self-direct their own medication. The required documentation (the Medication Self-Direct Evaluation Tool Form) must be completed and included with the client's record for medication reminder upon the provision of service, and at least every 90 days thereafter. If the client cannot self-direct their medication (e.g. checks "no" to any of the evaluation questions), an agency CANNOT provide medication reminders to the client. (See 333-536-0005(16) and 333-536-0045(1-3)).

Medication Assistance:

This is a medication service that allows a caregiver to assist with the client's medication regimen. Medication assistance can only be provided for client's who have been determined to be able to self-direct their own medication; the appropriate documentation must be included for medication assistance upon the provision of service and at least every 90 days thereafter. If the client cannot

self-direct their medication (e.g. checks “no” to any of the evaluation questions), an agency CANNOT provide medication assistance (See 333-536-0005(15), 333-536-0045(1-3) and 333-536-0075).

Medication Administration:

This is a medication service that allows for the caregiver to administer non-injectable medications to the client. Medication administration requires a RN evaluation every 90 days, physician orders and the required record documentation listed in 333-536-0075(6).

Medication Set-up is automatically defined as medication administration, and the agency must comply with the medication administration rule requirements (See 333-536-0005(14) and 333-536-0075).

Agencies are incorrectly identifying the type of medication services being provided on the service plan, and therefore the documentation of services don't match the service plan. Misidentification also leads to documentation requirement lapses or confusion. It's imperative that the agency administrators, nurses and caregivers all understand the difference between these three categories, and each one's unique requirements.

If you have any questions please email the IHC survey team at mailbox.hclc@state.or.us.