



# Benton County Health Department

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**Person-Centered Behavioral & Physical Health Care   Public Health & Prevention   Regulatory and Population Health   Health Management Services**

20 December 2012

Mr. Tom Engle

Office of Community Liaison  
Oregon Department of Human Services  
800 NE Oregon Street, Suite 930  
Portland, Oregon 97232

Dear Mr. Engle:

Enclosed is Benton County's 2012-2013 Annual Public Health Plan, including narrative, fiscal and minimum standards sections.

As previously noted, Benton County Health Department is actively preparing for National Public Health Accreditation and has submitted an official letter of intent to the Public Health Accreditation Board in November of 2012.

I hope you find these materials satisfactory. Please contact me if you require any further information.

Sincerely,

Mitchell Anderson  
Director

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# I. EXECUTIVE SUMMARY

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**2013 UPDATE: No Changes**

## II. ASSESSMENT

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### 1. DESCRIPTION OF PUBLIC HEALTH ISSUES AND NEEDS IN BENTON COUNTY:

#### **Basic Demographic Profile and Public Health Indicators:**

##### **2013 UPDATE:**

All source material and content of the on-line Benton County Health Status Report was reviewed and updated during late 2012. Where relevant, targets were updated from Healthy People 2010 to Healthy People 2020 and census data was updated to include all available content from the 2010 US census. New content is currently in the queue with Benton County's IT department & will be uploaded onto the website by early 2013. The web address for the Health Status Report is [http://www.co.benton.or.us/health/health\\_status/index.php](http://www.co.benton.or.us/health/health_status/index.php)

### 2. ADEQUACY OF LOCAL PUBLIC HEALTH SERVICES

**2013 UPDATE: No Changes**

### 3. PROVISION OF FIVE BASIC SERVICES (ORS 431.416)

**2013 UPDATE: No Changes**

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# III. ACTION PLAN

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## A. Epidemiology and Control of Preventable Disease

### 2013 UPDATE:

Space limitations in the main Health Services building are compelling a plan to move Environmental Health to another county building. The move is currently envisioned to take place in early 2013. As stated below, BCHD has developed a very strong model of collaboration between CD and EH for gastroenteritis prevention and investigation as well as food-borne outbreak investigations.

Physically moving EH to a new location about 2 miles away from CD will pose some challenges to maintaining our current model of close coordination. Administration, management & line staff in both programs are dedicated to putting extra effort into sustaining open communication, planning, and response.

The CD nurses continue to be challenged by ever-increasing caseload with no increased FTE (currently 1.8 FTE). In 2011 the CD program investigated 475 cases, an almost 10% increase from the year before. We believe this was not due to any particular outbreak epidemic or cluster, but to excellent outreach resulting in better reporting – particularly for STI's (Chlamydia alone comprised 64% of the cases).

Renewal of the County Health & Safety Levy in the November 2012 election secures level general fund support for public health nursing through 2017. No additional CD resources or FTE are foreseen to become available in the 2013-2015 county biennium.

## B. Parent and Child Health Service including Family Planning

### 2013 UPDATE:

Benton County is exploring ways to make both WIC and MCM services more accessible and user-friendly for current and potential clients. We are looking at ways to make the process smoother and reduce the need for multiple client appointments by providing coordinated and sequential WIC and MCM certification/assessment visits on the same day. Our aim is to help assure that our clients are more fully informed about all nutrition, child and family services for which they are eligible, and eliminate the need for extra client effort to receive MCM services. We will also be focusing on expanding services to the Spanish speaking community with the addition of a bilingual nurse.

## C. Environmental Health Services

### 2013 UPDATE: No Changes

## D. Collection and Reporting of Health Statistics

### 2013 UPDATE:

Renewal of the County Health & Safety Levy in the November 2012 election secures level general fund support for department epidemiology FTE through 2017. This will sustain continual updates of the Benton County Health Status Report, biostatistical support for general & targeted community assessments, as well as support for CD and public health quality improvement processes.

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## **E. Health Information and Referral Services**

**2013 UPDATE: No Changes**

## **F. PH Emergency Preparedness**

**2013 UPDATE: No Changes**

## **G. Adequacy of Other Services Important to Benton County**

**2013 UPDATE:**

BCHD has recently completed Community Health Assessment (CHA). This effort has been completed in collaboration with a wide range of area stakeholders, agency partners & interest groups so that the completed document can be used for Public Health Accreditation as well as to meet assessment requirements for the CCO, the FQHC and the Hospital. In addition, United Way has been a partner & the CHA will be used as source data for their required health needs assessment.

BCHD has now initiated work on a county-wide Community Health Improvement Planning process (CHIP). Again, the CHIP will be used for public health Accreditation, but is also being compiled & prioritized by a broad range of public & private & non-profit partners so it will have broad application. In particular it should be noted that the CHIP will be used as a base document for 2013-2015 Mental Health strategic planning.

## **IV. ADDITIONAL REQUIREMENTS**

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1. **BCHD Organizational Charts:**  
2013 UPDATE: No Changes
2. **Benton County Board of Health:**  
2013 UPDATE: No Changes
3. **Public Health Advisory Board:**  
2013 UPDATE: No Changes
4. **Triennial Review Compliance:**  
2013 UPDATE: All compliance issues identified during the Feb 2011 triennial review have been resolved.
5. **SB 555:**  
2013 UPDATE: No Changes

## V. UNMET NEEDS

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**2013 UPDATE: No Changes**

Climate Change Preparedness

School Public Health Nursing

Harm Reduction / Needle Exchange

PH Education for Policy Makers

Built Environment including Transportation

Aging Population

## VI. LPHA BUDGET ACCESS INFORMATION

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### 2013 UPDATE:

The current Benton County budget for the 2011 – 2013 biennium (effective through June 30, 2013) is available on the web at:

[http://www.co.benton.or.us/budget/document\\_index.php](http://www.co.benton.or.us/budget/document_index.php)

## VII. LHD SURVEY INDICATORS

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### 2013 UPDATE:

#### Health Department Personnel Qualifications

##### Local health department Health Administrator minimum qualifications:

The Administrator must have a Bachelor degree plus graduate courses (or equivalents) that align with those recommended by the Council on Education for Public Health. These are: Biostatistics, Epidemiology, Environmental health sciences, Health services administration, and Social and behavioral sciences relevant to public health problems. The Administrator must demonstrate at least 3 years of increasing responsibility and experience in public health or a related field.

Answer the following questions:

Administrator name:

Charlie Fautin

Does the Administrator have a Bachelor degree?

Yes  No

Does the Administrator have at least 3 years experience in public health or a related field?

Yes  No

Has the Administrator taken a graduate level course in biostatistics?

Yes  No

Has the Administrator taken a graduate level course in epidemiology?

Yes  No

Has the Administrator taken a graduate level course in environmental health?

Yes  No

Has the Administrator taken a graduate level course in health services administration?

Yes  No

Has the Administrator taken a graduate level course in social and behavioral sciences relevant to public health problems?

Yes  No

a. Yes  No  The local health department Health Administrator meets minimum qualifications:

b. Yes  No  The local health department Supervising Public Health Nurse meets minimum qualifications:

Licensure as a registered nurse in the State of Oregon, progressively responsible experience in a public health agency;

**AND**

Baccalaureate degree in nursing, with preference for a Master's degree in nursing, public health or public administration or related field, with progressively responsible experience in a public health agency.

**If the answer is "No", submit an attachment that describes your plan to meet the minimum qualifications.**

c. Yes  No  The local health department Environmental Health Supervisor meets minimum qualifications:

Registration as a sanitarian in the State of Oregon, pursuant to ORS 700.030, with progressively responsible experience in a public health agency

**OR**

a Master's degree in an environmental science, public health, public administration or related field with two years progressively responsible experience in a public health agency.

**If the answer is "No", submit an attachment that describes your plan to meet the minimum qualifications.**

d. Yes  No  The local health department Health Officer meets minimum qualifications:

Licensed in the State of Oregon as M.D. or D.O. Two years of practice as licensed physician (two years after internship and/or residency). Training and/or experience in epidemiology and public health.

**If the answer is "No", submit an attachment that describes your plan to meet the minimum qualifications.**

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## **FY 2013 - 2014 Oregon WIC Nutrition Education Plan**

### **2013 UPDATE:**

**Goal : Oregon WIC staff will continue to provide quality participant centered services as the state transitions to eWIC.**

**Objective 1:** During planning period, WIC agencies will assure participants are offered and receive the appropriate nutrition education contacts with issuing eWIC benefits.

#### Activity 1:

By December 1, 2013, each agency will develop and implement a procedure for offering and documenting nutrition education contacts for each participant based on category and risk level while issuing benefits in an eWIC environment.

**Note:** Information and guidance will be provided by the state office as local agencies prepare for the transition to eWIC.

#### Implementation Plan and Timeline:

Benton County is slated to be one of two pilot sites for eWIC implementation beginning in late summer or early fall 2013. In July-August 2013, BC WIC Coordinator, Kelly Volkmann, will work with Cheryl Alto, Nutrition Consultant, to develop a procedure for offering and documenting NE contacts based on category and risk level while issuing benefits using eWIC. Timing of procedure implementation will be based on start date of eWIC pilot.

**Objective 2:** During planning period, Oregon WIC Staff will increase their knowledge in the areas of breastfeeding, baby behavior and the interpretation of infant cues, in order to assist new mothers with infant feeding and breastfeeding support.

#### Activity 1:

By March 31, 2014, all WIC certifiers will complete the new Baby Behavior eLearning online course.

**Note:** Information about accessing the Baby Behavior eLearning Course will be shared once it becomes available on the DHS Learning Center.

#### Implementation Plan and Timeline:

By March 31, 2014, all Benton County WIC certifiers will have completed the new Baby Behavior eLearning online course.

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By March 31, 2014, all new WIC Staff will complete the Breastfeeding Level eLearning Course.

Note: Information about accessing the Breastfeeding Level 1 eLearning Course will be shared once it becomes available on the DHS Learning Center.

Implementation Plan and Timeline:

By March 31, 2014, all new Benton County WIC staff will have completed the new Breastfeeding Level 1 eLearning Course.

Objective 3: During planning period, each agency will assure staff continue to receive appropriate training to provide quality nutrition and breastfeeding education.

Activity 1:

Identify your agency training supervisor(s) and projected staff in-services dates and topics for FY 2013-2014. Complete and return Attachment A by December 1, 2012.

Implementation Plan and Timeline: See Attachment A

**Attachment A**

**FY 2013-2014 WIC Nutrition Education Plan**

**WIC Staff Training Plan – 7/1/2013 through 6/30/2014**

**Agency: Benton County**

Training Supervisor(s) and Credentials: Maryam Jones, CPA

Staff Development Planned:

Based on planned program initiatives, your program goals, or identified staff needs, what quarterly in-services and or continuing education are planned for existing staff? List the in-service topic and an objective for quarterly in-services that you plan for July 1, 2013 – June 30, 2014. State provided in-services, trainings and meetings can be included as appropriate.

Quarter	Month	In-Service Topic	In-Service Objective
1	July – Sep 2013	Staff inservice by coordinator: Health Literacy  Civil rights  WIC State Conference (quarter will depend on timing of conference)  Training for eWIC implementation pilot	Educate staff about health literacy, how it affects client understanding, engagement, and health outcomes  Update on civil rights  Numerous topics will be covered. WIC staff will share session information with other team members.  Train staff on eWIC processes and procedures
2	Oct-Dec 2013	eWIC implementation  Staff inservice by RD: Food Allergies	Review staff knowledge of food allergies, types, symptoms, how they affect health outcomes, the role breastfeeding plays in preventing food allergies, and WIC dietary guidelines
3	Jan-Mar 2014	OSHA blood and hemoglobin procedure training  Benton County Safety Fair  Blood-borne Pathogen training	Refresh staff knowledge and skills related to blood and hemoglobin procedures  Refresh staff knowledge on safety topics and related Benton County procedures  Refresh staff knowledge and skills related to blood-borne pathogens
4	Apr – June 2014	Staff inservice on physical activity	Refresh staff knowledge on importance of physical activity; brainstorm ways to increase activity, both on a personal level and also for making recommendations for participants and families.

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