



Public Health Division

Health, Housing and Human
Services Department
Triennial Plan
2012-2013 Annual Update



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**CLACKAMAS COUNTY PUBLIC HEALTH DIVISION
TRIENNIAL PLAN
2012 – 2013 ANNUAL UPDATE**

I. Executive Summary

Clackamas County Public Health Division is actively applying for national accreditation through the Public Health Accreditation Board. This process will compare the division against a set of nationally accepted best practices focused on the core function of public health practice. Over the past year, the division has conducted comprehensive planning processes, such as the development of an updated Community Health Assessment, Community Health Improvement Plan and internal Strategic Plan and Workforce Development Plan. The division sees these as opportunities to drive the organization forward and show the value the agency brings to the community, especially during this critical time of health transformation's implementation in Oregon.

The Public Health Division continues to be actively engaged in the implementation of health transformation in Oregon through participation in the two regional Coordinated Care Organizations (Health Share of Oregon and FamilyCare). The environment of health care reform has provided opportunities to assess current public health roles and responsibilities and to develop closer ties to the health care systems in Clackamas County. An example includes participation in a four county needs assessment and providing comprehensive population-based data to regional partners.

This year the Public Health Division has created its first Public Health Advisory Committee, made up members representing a variety of community-based organizations. The committee provides the voice of the community to the division and a forum for the discussion of population health issues that impact Clackamas County residents. As the Public Health Division works toward national accreditation, the committee will help assure a needed link to community input in implementing the Community Health Improvement Plan.

Over the last year, the division has also formed a Quality Improvement (QI) Committee, comprised of representatives from staff and managers across all programs. The committee assures the implementation of QI efforts and activities for the division and is actively working on developing the division's first performance management plan. This work expands on the department's current Lean process improvement initiatives and allows for a forum to make progress on the division's internal plans, such as the Strategic and Workforce Development plans. The division continues to work on building a culture of quality improvement throughout the entire organization.

While undertaking all of these new division-wide initiatives over the past year, the staff continues to be focused on providing essential public health services focused on the prevention, protection and promotion of the population's health. By continuing to build strong partnerships with community-based organizations, other county departments, and strong leadership from management and elected officials it will assist in achieving the division's goals.

II. Assessment. To view the Public Health Division's updated Community Health Assessment please visit: http://www.clackamas.us/publichealth/documents/roadmap_update2012.pdf

III. Action Plan. Unless otherwise noted within, there are no changes from the current plan.

A. Epidemiology and Control of Preventable Diseases and Disorders

Communicable Disease

- The Communicable Disease team, Tri-County Health Officers and Epidemiologist participated in Metropolitan Area Pertussis Study (MAPS).
- The Communicable Disease team provides ongoing case management for TB, HIV, and perinatal Hepatitis B.
- The Communicable Disease team continues to work closely with the Environmental Health program to investigate foodborne illnesses.
- The Communicable Disease team provides education and oversight of vaccine-preventable diseases in conjunction with the Tri-County Health Officer team.

Human Immunodeficiency Virus (HIV)

- With regional county partners, developed and implemented a plan for contracting with a Cascade Aids Project to provide many of the service elements of the program.
- Currently provides program planning, oversight, contract counseling and testing services.

Tobacco Prevention and Education Program (TPEP)

- The TPEP focuses on chronic disease prevention, implementation of the Indoor Clean Air Act, and policies that promote smoke-free and other wellness practices in worksites, including local municipalities, along with private and non-profit organizations.
- The program continues to work closely with community partners to reduce access to and initiation to tobacco among youth, and encourage healthy eating and increased physical activity.
- The TPEP continues to be involved in community health assessment activities, and implementation of past assessment projects.

B. Parent and Child Services

Immunization

- Community Health in Motion Clinics collaborative with regional partners continues (administered 700+ doses in 2012).
- Adult Immunization Program created through CDC funded grant. Focused on long-term care facilities staff, school district and Clackamas County employees.
- Partnership with Walgreens Pharmacy created. 600 doses of flu vaccine available to uninsured adults in community clinic settings.
- Program continues to assure school exclusion law.

Maternal and Child Health Services

- The Maternal and Child Health Home Visiting Nurses have a team goal of >190 visits per month.
- Program includes: CaCoon, Babies First!, and Maternity Case Management.
- Public Health Nurses receive referrals from BabyLink, Oregon Mother's Care, WIC, hospitals, clinics, and private providers.

Family Planning

- Program now titled 'Reproductive Health.'
- Program providing subject matter expertise to County's Federally Qualified Health Centers staff on developing and enhancing policies.
- Program staff presents bi-annual provider and nurse chart audit report to Federally Qualified Health Center's QI Committee.
- Trainings being provided as part of orientation for new providers, including staff at newly opened Clackamas County Sunnyside Health and Wellness Center.

Women, Infants and Children Nutrition Services

See Attachment A.

C. Environmental Health

- All Environmental Health Specialists maintain their food program standardization accreditation.
- The repair or replacement of community wading pools is completed. The wading pools were under a strict timeline to be compliant with the new state laws.
- The program continues to work closely with organization camp operators to orient them to the new Oregon Administrative rules.
- Expansion of existing annual pool and spa operator training has taken place by adding the Certified Pool Operator training in April 2013.
- The program operated the Hand Washing Demonstration Mobile Unit at the 2012 County Fair.
- The program continues to help small public water system operators comply with the new EPA Groundwater Rule.
- Implementation of the new temporary restaurant Statutes and Oregon Administrative Rules that will change licensing requirements for temporary restaurants at farmer's market events continued.
- Environmental Health Specialists continue to attend and participate in Climate Change Readiness strategic planning.
- The program continues to maintain program standards found in Division 12 and program elements for FIPP and the DWP.
- For 2012, the Environmental Health staff completed the IGA scope of work requirements for the Food-borne Illness Protection Program and the State Drinking Water Program.
- The program continues to support the division's completion of the Public Health Accreditation Board accreditation standard requirements.

D. Health statistics

The Public Health Division is part of a Portland area collaborative of health departments and hospitals, whose objective was to conduct a regional community health needs assessment. This comprehensive needs assessment has been developed from the use of publicly available data sources compiled by the Healthy Communities Institute (HCI) to identify, understand, and prioritize health issues that affect the region. HCI provides a dashboard tool that allows community members to have an interactive look at how Clackamas County compares to other counties in the state and nation based on health and quality of life indicators. Further quantitative and qualitative analyses are ongoing to guide efforts to address specific health issues.

E. Information and referral

No change from the current plan.

F. Public Health Emergency Preparedness

- Clackamas County Public Health Division maintains all-hazards response plans in collaboration with emergency management and regional partners.
- Program staff trains response personnel for public health emergencies.
- The Incident Response Team provides 24/7/365 coverage for reports of communicable disease.
- Members of the Incident Response Team participate in monthly training to maintain and improve their capability.
- The program maintains the Medical Reserve Corps who act as surge capacity for large public health events.

G. Other Issues

Healthy Eating Active Living (HEAL)

- The HEAL grants program is in its third year and continues to provide annual funding to community partners.
- Grant-funded projects focus on increasing long-term access to active lifestyle and healthy eating for County residents, reducing the prevalence of chronic disease and empowering residents to take steps toward improvement of their health.
- The program provided technical assistance to grantees, and monitored implementation and outcomes of grant projects.

Oral Health

- The Dental Access program led Dental Health Month in February 2012.
- A survey of housing authority residents was conducted from 2011-2012 to develop a universal Screening Tool.
- The First Tooth pilot program established at Beavercreek Clinic for clinical staff training to apply fluoride varnish at well-child checks, immunizations for children 6 months to 3 years of age.
- Coordinated planning of resources with Willamette Dental Group underway.
- Local community partners meeting to discuss development of a County-wide Dental Voucher concept which will be used as an option for individuals in need of urgent care treatment and stabilization.

School-Based Health Centers (SBHCs)

- The most significant accomplishment of 2012 was the opening of two new SBHCs Health Centers in Milwaukie and Sandy High Schools.
- Estacada High School's SBHC will open in January 2013.
- The three new SBHCs will become certified by the Oregon Health Authority in 2013.
- Focus includes: building sustainability of program through billing insurance, becoming a recognized Patient-Centered Primary Care Home, and aligning with Coordinated Care Organizations.
- Public Health Division to foster County-wide collaboration to promote SBHCs, leverage resources and strengthen all five SBHCs.

Tri-County Health Officer Team (TCHO)

- The TCHO provides services to Clackamas, Multnomah, and Washington Counties with a team that includes three public health physicians and a program manager.
- Beginning in January 2011, Paul Lewis became the primary Health Officer for Clackamas County, Jennifer Vines the lead for Washington County, and Gary Oxman remained both the Tri-County Health Officer and the lead for Multnomah County.
- Highlights of the last 18 months include:
 - Health Reform Projects. The TCHO is convening EMS stakeholders to guide implementation of the Centers for Medicare and Medicaid Innovation (CMMI) grant related to frequent users of ambulance services. The TCHO is also participating in the Early Learning Council effort to help integrate health and social services for the youngest and to coordinate opiate prescribing guidelines.
 - Clinician Communication. The TCHO completed an on-line survey of licensed physicians in the Portland metro area to learn this audience's preferred channels and to develop an operational database for use with 'robodialers.'
 - Communicable Disease Prophylaxis. The TCHO identified a nationwide program run by Walgreens Pharmacies that could allow Health Officers to prescribe and Walgreens to dispense antibiotics for those exposed to communicable diseases such as whooping cough and meningococcal disease. A model contract to establish this relationship is under review in Clackamas County.
 - Transportation System Planning. Paul Lewis has participated since 2011 in the Clackamas County 20-year Transportation System Planning Technical Advisory Committee. The TCHO is also participating on the Metro Technical Advisory Committee for transportation.
 - School Illness Exclusion Guidelines. In 2012, the TCHO and Communicable Disease staff from all three counties finalized a simple user-friendly set of guidelines for use by K-12 and childcare staff to help determine whether children need to be excluded from school because of illness. The underlying sentiment of this document is that children should be in school as much as possible and that the risk of transmission of serious communicable diseases is low.

IV. Additional Requirements

Organizational Chart

See Attachment B.

Board of Health

The Clackamas County Board of Commissioners serves as the County’s Board of Health. When they discuss and set public health-related policies they serve in this capacity. The Public Health Division met with the board on three separate occasions during the 2011-2012 calendar year. Topics included:

- Study session on 11/08/2011 providing overview of public health accreditation
- Study session on 07/31/2012 providing an update on the division’s readiness to apply for public health accreditation and a discussion on the board’s role as the local public health authority
- Public meeting on 10/25/2012 presenting the purpose and value of public health, ways the board has acted as the board of health, permission to formally apply for public health accreditation and acknowledgement of the Director of the Public Health Division’s retirement (Marti Franc)

In 2013, Clackamas County will welcome three new commissioners. The Public Health Division looks forward to orienting the new members on their role as the local public health authority and the exciting opportunities that this new leadership will bring as we work together to serve the citizens of Clackamas County.

Clackamas County Board of County Commissioners	
2012	2013
Charlotte Lehan, Chair	John Ludlow, Chair
Jim Bernard	Jim Bernard
Jamie Damon	Paul Savas
Ann Lininger	Martha Schrader
Paul Savas	Tootie Smith

Public Health Advisory Committee

One of the major responsibilities of the Public Health Division is to create partnerships to work collaboratively in addressing public health issues. One way to engage community members is through the creation of the division’s first Public Health Advisory Committee. The committee provides a sounding board and community voice in the review and revision of public health programs, strategies, and goals. As the division prepares for national public health accreditation, the committee will assure a needed link to community input into implementing the Community Health Improvement Plan and in assuring alignment with standards addressing community partnerships.

Public Health Advisory Committee Current Roster	
Affiliation (number)	PHAC Members
Business Community (up to 2)	• Mary Greco, VP, Clackamas Federal Credit Union
Consumer (up to 2)	• Peggy Watters, Wilsonville citizen
Faith-Based (1)	• Kurt Kroon, Pastor, New Hope Community Church
Food/Nutrition (1)	• Beth Cohen, Oregon Food Bank
Healthcare	• Eli Schwarz, OHSU, Chair of

Organization (up to 2)	Community Dentistry <ul style="list-style-type: none"> Molly Haynes, Community Benefits Manager, Kaiser Permanente
Non-Profit Organization (up to 3)	<ul style="list-style-type: none"> Michael Anderson-Nathe, Program Manager, Cascade AIDS Project Andy Catts, Director, North Clackamas Social Needs Roundtable Eric Johnston, Director, Todos Juntos
Schools/Education (up to 2)	<ul style="list-style-type: none"> Michael Ralls, Vice Principal, Milwaukie High School Tracy Donnelly, Director of Health Services, Clackamas Community College
Youth/Student (optional: 1)	<ul style="list-style-type: none"> TBD

V. Unmet Needs

Based on an evaluation of the key highlights found in the division’s updated Community Health Assessment (http://www.clackamas.us/publichealth/documents/cha_highlights_2012.pdf), there continues to be a need for more resources dedicated toward addressing health disparities adversely affecting priority populations within Clackamas County.

This year, the Public Health Division conducted its first formal community health improvement planning process, which was intended to guide local efforts over the next several years to improve the overall health of Clackamas County residents. The plan addresses the unmet needs described above and specifically prioritizes on:

- reducing health disparities and health risks;
- engaging communities;
- strengthening partnerships to support educational achievement; and
- increase access to and coordination between services.

The newly formed Public Health Advisory Committee will be the group tasked with assisting the division in the implementation and coordination of the Community Health Improvement Plan.

VI. Budget

Unchanged from the current plan. Beginning fiscal year 2013-2014, the Clackamas County Public Health Division’s budget will be separated from the ‘Community Health Division’ (composed of the Public Health and Health Centers Divisions) and have its own budget.

Budget Officer Contact Information

Sherry Whitehead, Public Health Division Business Services Manager, is the Budget Officer contact for Clackamas County Public Health Division and can be reached at:

Clackamas County Public Health Division
Public Services Building
2051 Kaen Road, # 367
Oregon City, OR 97045
Telephone: 503-742-5342
Email: SWhitehead@co.clackamas.or.us

VII. Health Department Personnel Qualifications

The Administrator must have a Bachelor's degree plus graduate courses (or equivalents) that align with those recommended by the Council on Education for Public Health. These are: Biostatistics, Epidemiology, Environmental health sciences, Health services administration, and Social and behavioral sciences relevant to public health problems. The Administrator must demonstrate at least three years of increasing responsibility and experience in public health or a related field.

Answer the following questions:

Administrator name: Marti Franc, Public Health Division Director

Please Note: Due to the retirement of Marti Franc, as of January 1, 2013, Dana Lord is the Interim Public Health Director and will remain so until a successful recruitment is achieved.

Does the Administrator have a Bachelor degree? Yes No

Does the Administrator have at least 3 years experience in public health or a related field? Yes No

Has the Administrator taken a graduate level course in biostatistics? Yes No

Has the Administrator taken a graduate level course in epidemiology? Yes No

Has the Administrator taken a graduate level course in environmental health? Yes No

Has the Administrator taken a graduate level course in health services administration? Yes No

Has the Administrator taken a graduate level course in social and behavioral sciences relevant to public health problems? Yes No

Yes No **Yes The local health department Health Administrator meets minimum qualifications:**

If the answer is "No", submit an attachment that describes your plan to meet the minimum qualifications.

a. Yes No **The local health department Supervising Public Health Nurse meets minimum qualifications:**

Licensure as a registered nurse in the State of Oregon, progressively responsible experience in a public health agency;

AND

Baccalaureate degree in nursing, with preference for a Master's degree in nursing, public health or public administration or related field, with progressively responsible experience in a public health agency.

If the answer is “No”, submit an attachment that describes your plan to meet the minimum qualifications.

- b. Yes No **The local health department Environmental Health Supervisor meets minimum qualifications:**

Registration as a sanitarian in the State of Oregon, pursuant to ORS 700.030, with progressively responsible experience in a public health agency

OR

a Master's degree in an environmental science, public health, public administration or related field with two years progressively responsible experience in a public health agency.

If the answer is “No”, submit an attachment that describes your plan to meet the minimum qualifications.

- c. Yes No **The local health department Health Officer meets minimum qualifications:**

Licensed in the State of Oregon as M.D. or D.O. Two years of practice as licensed physician (two years after internship and/or residency). Training and/or experience in epidemiology and public health.

If the answer is “No”, submit an attachment that describes your plan to meet the minimum qualifications.

CLACKAMAS COUNTY COMMUNITY HEALTH DIVISION
PUBLIC HEALTH SERVICES
TRIENNIAL PLAN
2011 – 2012 ANNUAL UPDATE

The local public health authority is submitting the Annual Plan pursuant to ORS 431.385, and assures that the activities defined in ORS 431.375-431.385 and ORS 431.416, are performed.



John Ludlow, Chair
Board of County Commissioners
Local Public Health Authority

Clackamas
County

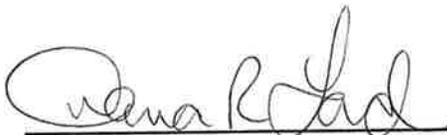
2-7-2013
Date A.I.



Cindy Becker
Health, Housing and Human Services
Department Director

Clackamas
County

2/11/13
Date



Dana Lord
Interim Public Health Division Director

Clackamas
County

2/12/13
Date

FY 2013 - 2014 Oregon WIC Nutrition Education Plan Form

County/Agency: Clackamas County WIC
Person Completing Form: Mari Brooker/Dana Lord
Date: 11/20/2012
Phone Number: 503 7234929
Email Address: maribro@co.clackamas.or.us

Return this form electronically (attached to email) to: sara.e.sloan@state.or.us
by December 1, 2012
Sara Sloan, 971-673-0043

Goal : **Oregon WIC staff will continue to provide quality participant centered services as the state transitions to eWIC.**

Objective 1: **During planning period, WIC agencies will assure participants are offered and receive the appropriate nutrition education contacts with issuing eWIC benefits.**

Activity 1: By December 1, 2013, each agency will develop and implement a procedure for offering and documenting nutrition education contacts for each participant based on category and risk level while issuing benefits in an eWIC environment.

Note: Information and guidance will be provided by the state office as local agencies prepare for the transition to eWIC.

Implementation Plan and Timeline:

Clackamas County WIC will continue to provide quality nutrition services while transitioning to e WIC

CC WIC will modify our procedure for food benefit distribution incorporating eWIC instruction. In addition to the nutrition education offered at our monthly nutrition fair we will offer additional resources for how to use e WIC.

Objective 2: During planning period, Oregon WIC Staff will increase their knowledge in the areas of breastfeeding, baby behavior and the interpretation of infant cues, in order to assist new mothers with infant feeding and breastfeeding support.

Activity 1: By March 31, 2014, all WIC certifiers will complete the new Baby Behavior eLearning online course.

Note: Information about accessing the Baby Behavior eLearning Course will be shared once it becomes available on the DHS Learning Center.

Implementation Plan and Timeline:

Clackamas County WIC will reserve time at our January 2014 staff meeting to go through the Baby Behavior e learning Course as a group

Activity 2: By March 31, 2014, all new WIC Staff will complete the Breastfeeding Level 1 eLearning Course.

Note: Information about accessing the Breastfeeding Level 1 eLearning Course will be shared once it becomes available on the DHS Learning Center.

Implementation Plan and Timeline:

When the updated Breastfeeding Level 1 e Learning Course is available Clackamas County WIC will reserve time at a monthly staff meeting to review as a group

Objective 3: During planning period, each agency will assure staff continue to receive appropriate training to provide quality nutrition and breastfeeding education.

Activity 1: Identify your agency training supervisor(s) and projected staff in-services dates and topics for FY 2013-2014. Complete and return Attachment A by December 1, 2012.

Implementation Plan and Timeline:

See attachment A

Attachment A

FY 2013-2014 WIC Nutrition Education Plan

WIC Staff Training Plan – 7/1/2013 through 6/30/2014

Agency:

Training Supervisor(s) and Credentials:

Staff Development Planned

Based on planned program initiatives, your program goals, or identified staff needs, what quarterly in-services and or continuing education are planned for existing staff? List the in-service topic and an objective for quarterly in-services that you plan for July 1, 2013 – June 30, 2014. State provided in-services, trainings and meetings can be included as appropriate.

Quarter	Month	In-Service Topic	In-Service Objective
1	September 2013	Bottlefeeding skills	To increase Clackamas County WIC Staff knowledge in area of bottle feeding best practices
2	November 2013	Autism	To increase Clackamas County Staff knowledge in area of Autism and current nutrition interventions
3	January 2014	Baby Behavior and interpretation of infant cues	To increase Clackamas County WIC Staff knowledge of Baby behavior and interpreting infant cues in order to assist new mothers w/best practices
4	May 2014	Breastfeeding	To increase Clackamas County WIC Staff knowledge in the area of breastfeeding in order to assist new mothers with breastfeeding support

HEALTH, HOUSING AND HUMAN SERVICES
Public Health Division
Budget Fiscal Year 2012-2013

