

AGENCY REVIEW

CROOK COUNTY HEALTH DEPARTMENT

July 14- July 31, 2015
Prepared by
Oregon Health Authority
Public Health Division

Ronit Zusman
Public Health Consultant

CROOK COUNTY HEALTH DEPARTMENT	
COMPLIANCE FINDINGS	TIME LINE FOR CHANGE
OFFICE OF THE STATE PUBLIC HEALTH DIRECTOR COMMUNITY LIAISON ADMINISTRATION The LPHA is in compliance with all program requirements.	
REVIEWER: Ronit Zusman	RESPONDENTS: Muriel DeLaVergne- Brown

CROOK COUNTY HEALTH DEPARTMENT	
COMPLIANCE FINDINGS	TIME LINE FOR CHANGE
<p>DATE: 07/29/2015</p> <p>CENTER FOR PREVENTION & HEALTH PROMOTION</p> <p>MCH</p> <p>BABIES FIRST! PROGRAM</p> <p>The program meets compliance as per PE 42 requirements.</p> <p>For more detailed information, please see the completed program review tool in section NA.</p>	<p>NA</p>
<p>REVIEWER: Francine Goodrich, State MCH Nurse Consultant</p>	<p>RESPONDENTS: Paula Yvonne, RN, MCH and HFO Supervisor, Leah Flagel, RN, MCH Home Visiting Nurse, Emma Reynolds, WIC and OMC Coordinator</p>

CROOK COUNTY HEALTH DEPARTMENT	
COMPLIANCE FINDINGS	TIME LINE FOR CHANGE
OFFICE OF THE STATE PUBLIC HEALTH DIRECTOR COMMUNITY LIAISON CIVIL RIGHTS The LPHA is in compliance with all program requirements.	
REVIEWER: Ronit Zusman	RESPONDENTS: Muriel DeLaVergne- Brown

CROOK COUNTY HEALTH DEPARTMENT	
COMPLIANCE FINDINGS	TIME LINE FOR CHANGE
<p>CROOK COUNTY HEALTH DEPARTMENT COMMUNICABLE DISEASE</p> <p>There are no compliance findings</p> <p>For more detailed information, please see the completed program review tool in section <enter section number>.</p>	<p>N/A</p>
REVIEWER: Tasha Poissant	RESPONDENTS: Muriel dela Vergne-Brown

CROOK COUNTY HEALTH DEPARTMENT	
QUALITY ASSURANCE FINDINGS	TIME LINE FOR CHANGE
<p>DATE: 7/24/15</p> <p>CENTER FOR HEALTH PROTECTION</p> <p>DRINKING WATER SERVICES</p> <p>PLANNING PROTECTION AND CERTIFICATION</p> <p><u>Emergency Response Plan</u> The current emergency response plan is very detailed, thorough and consists of three binders of content. It is recommended that the essential information be collected from the binders and placed in a condensed format in one binder. This allows for ease of locating essential information during emergency situations. A copy of the essentials of an emergency response plan were provided, this handout serves as a reference tool for developing a condensed response plan.</p> <p><u>Contact Reports</u> Contact reports are documented in the system files, however a few were missing, or not present in the files. One recommendation is to complete the contact reports the same day that contact is made with the system, sending to the Compliance inbox, and printing a hard copy for the system files. This method will help ensure proper documentation is completed, on file, and sent to DWS.</p> <p><u>File Organization</u> Current water system information in the files is organized and orderly. Historical content was found out of order and varied between sides of the file. It is recommended that in the future, as files are pulled, allot an additional 5-10 minutes to go through the file and ensure older content is chronological and in the appropriate location. Continue to archive or split larger files into volumes.</p> <p>For more detailed information, please see the completed program review tool in section.</p>	<p>N/A</p> <p>N/A</p> <p>N/A</p>
REVIEWER: Tia Skerbeck	RESPONDENTS: D. Max Hamblin

CROOK COUNTY HEALTH DEPARTMENT	
COMPLIANCE FINDINGS	TIME LINE FOR CHANGE
<p>DATE: 8/12/15</p> <p>OFFICE OF THE STATE PUBLIC HEALTH DIRECTOR</p> <p>FISCAL- OFFICE OF FINANCIAL SERVICES</p> <p>The LPHA is in compliance with all program requirements.</p> <p>For more detailed information, please see the completed program review tool in section <enter section number>.</p>	
REVIEWER: Joass Lyatuu	RESPONDENTS: Muriel DeLa Vergne

CROOK COUNTY HEALTH DEPARTMENT	
COMPLIANCE FINDINGS	TIME LINE FOR CHANGE
<p>DATE: JULY 28, 2015</p> <p>CENTER FOR HEALTH PROTECTION</p> <p>ENVIRONMENTAL PUBLIC HEALTH</p> <p>FOOD, POOL & LODGING HEALTH AND SAFETY PROGRAM</p> <p>The LPHA must provide the complete Oregon Administrative Rule and section number for violations stated on handwritten inspection reports in all program areas.</p>	12/31/15
REVIEWER: Cindy Robinson	RESPONDENT: Max Hamblin

CROOK COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS

TIMELINE FOR CHANGE

DATE: JULY 21, 2015

HIV CARE & TREATMENT PROGRAM

The LPHA did not meet 80% compliance with the following program requirements, as specified in the Program Element #08 (PE#08): Ryan White Program, Part B HIV/AIDS Services, and must assure that these activities are completed within stated timelines:

Compliance Plan is due August 21, 2015

- 1) Identified referrals must be documented in the CAREWare Referral Module.
[HIV standards "Psychosocial Rescreening and Nurse Reassessment"; RW-CW "Referrals"]
- 2) Acuity 2 clients must have six-month contact documented and documentation in the progress notes states that goals from the Care Plan have been evaluated.
[HIV standards "Psychosocial Screening and Nurse Assessment"; "Acuity scale"]
- 3) Acuity 4 clients must have nurse documentation in the progress notes that states the nurse case manager reviewed the client file every 30 days.
[HIV standards "Psychosocial Screening and Nurse Assessment"; "Acuity scale"]
- 4) Nurse intervention activities must be documented in the progress notes when the need for intervention was identified.
[HIV standards "Psychosocial Screening and Nurse Assessment"; "Acuity scale"]
- 5) Medical visits should be documented in the case notes.
[HIV standards "Psychosocial Screening and Nurse Assessment"; "Care planning"; RW-CW "Case notes"]

For more detailed information, please see the completed program review tool.

REVIEWER:
Annick Benson-Scott and
DeAnna Kreidler

RESPONDENT:
Muriel DeLaVergne-Brown, RN, MPH,
Administrator/Nursing Supervisor

CROOK COUNTY HEALTH DEPARTMENT	
COMPLIANCE FINDINGS	TIME LINE FOR CHANGE
HEALTH SECURITY PREPAREDNESS AND RESPONSE PROGRAM The LPHA is in compliance with all program requirements.	
REVIEWER: KATTARYNA STILES, AKIKO SAITO	RESPONDENTS: MURIEL DELAVERGNE - BROWN, KAREN YEARGAIN

CROOK COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

CENTER FOR PUBLIC HEALTH PRACTICE

IMMUNIZATIONS

The LPHA is in compliance with all program requirements.

REVIEWER: Amanda Timmons and
Jody Anderson

RESPONDENT: Mindy Stomner and
Katie Simpson

CROOK COUNTY HEALTH DEPARTMENT	
COMPLIANCE FINDINGS	TIME LINE FOR CHANGE
OFFICE OF THE STATE PUBLIC HEALTH DIRECTOR COMMUNITY LIAISON LABORATORY The LPHA is in compliance with all program requirements.	
REVIEWER: Ronit Zusman	RESPONDENTS: Muriel DeLaVergne- Brown

CROOK COUNTY HEALTH DEPARTMENT	
COMPLIANCE FINDINGS	TIME LINE FOR CHANGE
<p>DATE: 07/29/2015</p> <p>CENTER FOR PREVENTION & HEALTH PROMOTION</p> <p>MCH</p> <p>PERINATAL PROGRAMS (OMC AND MCM)</p> <p>The programs meet compliance as per PE 42 requirements.</p> <p>For more detailed information, please see the completed program review tool in section NA.</p>	NA
<p>REVIEWER: Francine Goodrich, State MCH Nurse Consultant</p>	<p>RESPONDENTS: Paula Yvonne, RN, MCH and HFO Supervisor, Leah Flagel, RN, MCH Home Visiting Nurse, Emma Reynolds, WIC and OMC Coordinator</p>

CROOK COUNTY HEALTH DEPARTMENT	
COMPLIANCE FINDINGS	TIME LINE FOR CHANGE
<p>DATE: JULY 22- 24, 2015</p> <p>CENTER FOR PREVENTION AND HEALTH PROMOTION ARGH REPRODUCTIVE HEALTH</p> <p>The LPHA shall comply with all Reproductive Health program requirements by adding the following components:</p> <ol style="list-style-type: none"> 1. Ensure reproductive health staff is provided annual training on: <ol style="list-style-type: none"> a) involving family members in the decisions of minors to seek family planning services and; b) on counseling minors on how to resist being coerced into engaging in sexual activities <p>For more detailed information, please see the completed program review tool in section B 5 C 1 & 2.</p>	9/1/2015
REVIEWER: Linda McCaulley	RESPONDENTS: Mindy Stomner, Katrina Simpson

CROOK COUNTY COUNTY HEALTH DEPARTMENT	
COMPLIANCE FINDINGS	TIME LINE FOR CHANGE
<p>DATE: 07/24/2015</p> <p>CENTER FOR PUBLIC HEALTH PRACTICE</p> <p>HIV/STD/TB SECTION</p> <p>SEXUALLY TRANSMITTED INFECTIONS (STI)</p> <p>No compliance findings.</p> <p>For more detailed information, please see the completed program review tool in section <enter section number>.</p>	N/A
REVIEWER: Josh Ferrer	RESPONDENTS: Muriel DeLaVergne-Brown, Karen Yeargain, Katie Simpson

CROOK COUNTY HEALTH DEPARTMENT	
COMPLIANCE FINDINGS	TIME LINE FOR CHANGE
DATE: JULY 27, 2015 CENTER FOR PREVENTION AND HEALTH PROMOTION HEALTH PROMOTION AND CHRONIC DISEASE PREVENTION TOBACCO PREVENTION AND EDUCATION PROGRAM The LPHA is in compliance with all program requirements.	
REVIEWER: Tara Weston	RESPONDENTS: Muriel DeLa Vergne- Brown; Kris Williams; Katie Plumb

CROOK COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

OFFICE OF DISEASE PREVENTION & EPIDEMIOLOGY

TUBERCULOSIS

The LPHA is in compliance with all program requirements.

REVIEWER: Heidi Behm

RESPONDENT:

Karen Yeargain, Muriel DeLa Vergne-Brown

**CROOK COUNTY HEALTH DEPARTMENT
 OFFICE OF VITAL RECORDS
 COUNTY HEALTH DEPARTMENT**

COMPLIANCE FINDINGS

**TIME
 LINE FOR
 CHANGE**

DATE: 07/22/2015

VITAL RECORDS

CENTER FOR HEALTH STATISTICS

PUBLIC HEALTH DIVISION

OREGON HEALTH AUTHORITY

N/A

No compliance findings.

For more detailed information, please see the completed program review tool in section _____.

REVIEWER: Judy A. Shioishi, MPA
 Vital Records Field Liaison

RESPONDENTS:
 Muriel DeLaVergne-Brown, Administrator

CROOK COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS – 2015

TIMELINE FOR CHANGE

CENTER FOR PREVENTION AND HEALTH PROMOTION

SPECIAL SUPPLEMENTAL NUTRITION PROGRAM FOR WOMEN, INFANTS AND CHILDREN (WIC)

- Assure staff are working with participants to develop a “next step” that is relevant to their nutrition and diet related goals.

September 18, 2015

For more detailed information, please see the completed program review tool in section TBD.

REVIEWER: Mary Rhode

RESPONDENT: Emma Reynolds

CROOK COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS – 2015

**TIMELINE
FOR
CHANGE**

CENTER FOR PREVENTION AND HEALTH PROMOTION

WIC FARM DIRECT NUTRITION PROGRAM (FDNP)

- All program areas are in compliance.

For more detailed information, please see the completed program review tool in section TBD.

REVIEWER: Mary Rhode

RESPONDENT: Emma Reynolds

800 NE Oregon Street, Suite 930
Portland, OR 97232
(971) 673-1222 Voice
(971) 673-1299 FAX
(971) 673-0372 TTY

September 1, 2015

The Honorable Mike McCabe, Judge
Crook County Court
Courthouse
300 NE 3rd Street
Prineville, OR 97754

Dear Judge McCabe:

The triennial onsite agency review of Crook County Health Department was conducted between July 14 and 31, 2015. The Oregon Health Authority Public Health Division evaluated county public health programs for compliance with state and federal public health laws and compliance with the Financial Assistance Agreement. The review included the appraisal of 21 program areas. While there are some areas that need attention, keep in mind the vast majority of findings were positive.

A full report, including the specific timelines for correction, has been sent to Muriel DeLaVergne-Brown, Public Health Director. Staff in the Public Health Systems Innovation and Partnerships Unit will work with her to document resolution of the findings.

We think the report will also be of assistance to your public health staff in their continuing efforts to provide quality public health services to your community. Please send a written response within ten days affirming that you will meet the timelines for correcting the compliance findings. Once all the required elements are successfully completed, we will write you a letter to confirm compliance and close the file for this review.

Our office will contact Muriel DeLaVergne-Brown to see if you would like us to arrange an exit interview to go over the findings and answer any questions. We leave it to the local Board to decide if this meeting of the Local Public Health

Authority (LPHA) and the Health Administrator is attended by one or more of the commissioners. This meeting can be conducted in-person or via telephone.

Programs included in the compliance review:

Administration	HIV Care and Treatment
Babies First!	Immunizations
Civil Rights	Laboratory
Communicable Disease	Perinatal
Drinking Water	Reproductive Health
Fiscal	Sexually Transmitted Infection
Food, Pool and Lodging	Vital Records
Health and Safety	WIC
Health Officer	WIC Farm Direct Nutrition Program
Tobacco Prevention and Education	
Tuberculosis	
Health Security, Preparedness and Response	

Commendations

Administration

Crook County Health Department is well organized, has experienced and highly capable leadership and staff, and has developed comprehensive policies and business processes that are easily accessible to the public and to the workforce. They have utilized planning processes to articulate a vision of health for their community and to engage staff and the community in taking steps to improve the community's health.

Staff and Leadership. Since the last Triennial Review in 2012, Crook County Public Health has been in a transformation process which has produced innovative programs and partnerships with other community partners in the county and region. In addition, Crook County Health Department programs and staff provide training to other small health departments because of their experience implementing public health programs in a rural setting.

The Public Health Director, Muriel DeLaVergne-Brown, is committed to developing a strong public health infrastructure in Crook County and Oregon. She and her staff demonstrate team leadership, organizational

abilities, strong work ethics and an impressive commitment to customer service. She also spends time mentoring other local public health directors in the state.

The Health Department is commended for its adherence to its guiding principle of "Health is everyone's responsibility." Crook County Health Department staff work together with their community partners and county residents on a daily basis to make Crook County a healthier place to live, learn, work, and play.

In 2013, Crook County was recognized as Local Small Health Department of the Year during the annual conference of the National Association of County and City Officials (NACCHO). The Local Health Department of the Year Award honors the outstanding accomplishments of small, medium, and large local health departments across the country for their innovation, creativity, and impact on their communities.

Public Health Accreditation. Crook County Health Department is one of only four public health departments in Oregon that completed all requirements and received national accreditation from the Public Health Advisory Board (PHAB). The Department is commended for this commitment to assuring that the citizens of Crook County benefit from public health services that adhere to rigorous national standards. Benefits of accreditation include developing and advancing a culture of continuous quality improvement.

Local PH Plan. Crook County has comprehensive plan that includes Community Health Assessment (CHA), Regional Health Improvement Plan (CHIP), and Strategic Plan. The CHA and CHIP were developed as combined documents for the central Oregon region with the Behavioral Health and Public Health Authorities for Crook, Deschutes, and Jefferson Counties and with the Coordinated Care Organization and St. Charles Health System for this region. It lays the foundation for focused work towards a larger vision: Partnering for healthy communities. The Strategic Plan was completed in 2012 and updated in 2014 for the Public Health Accreditation Board.

Health Officer and Laboratory Director

Dr. Gratton's overall supervision and dedication to the Crook County health programs and the community is commended.

Dr. Maggie King MD, is Crook County Deputy Health Officer and the CCHD Laboratory Director. Dr. King provides overall management and administration of the lab. The CCHD lab is well organized, has experienced and highly capable staff, and has developed comprehensive policies and business processes.

Babies First & Perinatal

Leah Flagel, MCH Home Visiting Nurse, newly hired in February 2015, demonstrates assessment and nursing documentation skills along with an intuitive ability for nurse home visiting that exceeds her work experience level. Leah notes that she has received skilled and supportive guidance from her nurse colleagues. Home Visiting MCH Nurse Supervisor and HFO Supervisor, Paula Yvonne is a well experienced public health nurse who exhibits passion for her work with families. Emma Reynolds, WIC and OMC Coordinator provided candid and concise information regarding OMC work and efforts made to support pregnant women who are in need of prenatal services.

Communicable Disease

The Crook County Board of Commissioners is to be commended for their local financial support for communicable disease prevention and control and their recognition of the critical nature of supporting this public health function in their community.

Reproductive Health

Crook County reproductive health program provides services for adolescents and low income women, which are Title X's main objectives. Data shows 34% of their clients are 19 years of age and younger and 89% of their clients have an income at 138% and lower of FPL. Within their reproductive health program 43% of teen visits indicate relationship safety counseling was provided which is higher than the state rate of 17%.

The Crook County reproductive health program is committed to providing quality family planning services and has adopted policies and procedures which follow national standards of care. They have developed a good

working relationship with Mosaic Medical to ensure clients have access to primary care. An agreement with St. Charles Health System to provide vasectomies, through the Oregon Vasectomy program, increases access for family planning needs.

Staff are provided training in cultural competency to ensure their clients are treated with dignity and enables staff to meet the needs of the populations they are serving.

Immunization

Through the focus on quality and the experienced leadership of Mindy Stomner, Immunization Coordinator, Crook County met all three performance measures currently being tracked. Their storage and handling practices meet all recommended federal guidance. Overall, they are doing an admirable job.

Sexually Transmitted Infections

Crook County staff have done an excellent job addressing the increase in gonorrhea cases in their county while also providing clinical and partner services for new chlamydia cases. One of the program's STD nurses (Karen Yeargain) is experienced in providing effective partner services, ensuring contacts to new STD cases are tested and treated appropriately, thus halting disease progression in the community. The program has an excellent working relationship with local area medical providers, particularly the local hospital emergency room. Staff meet regularly to discuss STD priorities and trends and to provide training and educational opportunities related to STD treatment and follow-up. The program also demonstrates a clear commitment to quality improvement and assurance activities related to their provision of STD services.

Overall, Crook County staff do an impressive job of providing high-quality client services and conducting timely disease investigation and surveillance activities to interrupt disease transmission and minimize harm from STDs in their county as well as regionally.

Drinking Water

Crook County's Drinking Water Program in the hands of competent and professional environmental health specialist who works cooperatively with

state Drinking Water Program staff to help assure safe drinking water for the 55 water systems it supervises.

Food, Pool and Lodging

Crook County Environmental Health is doing an excellent job of providing Environmental Health services to the community. The overall inspection rate for licensed facilities is excellent with all program areas in compliance.

The Environmental Health Specialist responsible for food facility inspections has just completed the state standardization recertification process. Satisfactory completion of this process complies with the field review portion of the triennial review.

Tobacco Prevention & Education Program (TPEP)

Crook County's Tobacco Prevention and Education Program (TPEP) has successfully promoted policy change for healthy, tobacco-free environments in a variety of settings, including the county health department, Mosaic Medical, and Lutheran Community Services. In addition to these successes, the library board is in the process of creating a tobacco-free library campus, and the city and county have recently passed ordinances banning the use of electronic cigarette wherever smoking is not allowed.

Health Department staff, including the administrator, show strong dedication to tobacco control, and demonstrate commitment to improving the program's efforts to further social norm changes around tobacco control and prevention. The TPEP Coordinator, through numerous strong community partnerships, promotes strategies and resources to address tobacco-related diseases and support prevention and self-management of chronic conditions.

Strong collaboration is occurring between Drug and Alcohol and Tobacco Prevention programs, creating a unified prevention message that is supporting healthier communities and streamlined initiatives. For continued success, it is key for leadership to support the health department in their continued work with coordinated care organizations (CCOs), as this collaboration will address the triple aim of lower cost, better care, better health.

Health Security, Preparedness and Response

The Crook County Health Department demonstrates a proactive approach to emergency preparedness community outreach, specifically through the use of social media and an interactive website that allows community members to report public health issues or concerns.

Compliance Findings Summary

Administration

The LPHA is in compliance with all program requirements.

Babies First!

The LPHA is in compliance with all program requirements.

Civil Rights

The LPHA must assure civil rights compliance responsibilities are met by providing documentation that the Civil Rights Self-Assessment (CRSA) has been reviewed by the LPHA.

Communicable Disease

The LPHA is in compliance with all program requirements.

Drinking Water

The LPHA is in compliance with all program requirements.

Fiscal

The LPHA is in compliance with all program requirements.

Food, Pool and Lodging Health & Safety

The LPHA must provide the complete Oregon Administrative Rule and section number for violations stated on handwritten inspection reports in all program areas by December 31, 2015.

HIV Care & Treatment

The LPHA must submit a compliance plan by August 21, 2015 to assure that Ryan White Program and Part B HIV/AIDS Services program requirements are met as specified in the Program Element #08 (PE#08).

Immunizations

The LPHA is in compliance with all program requirements.

Laboratory

The LPHA is in compliance with all program requirements.

Perinatal

The LPHA is in compliance with all program requirements.

Public Health Emergency Preparedness

The LPHA is in compliance with all program requirements.

Reproductive Health

The LPHA shall comply with all Reproductive Health program requirements by adding the following components by September 1, 2015:

- Ensure reproductive health staff is provided annual training on:
 - Involving family members in the decisions of minors to seek family planning services and;
 - Counseling minors on how to resist being coerced into engaging in sexual activities

Sexually Transmitted Infections

The LPHA is in compliance with all program requirements.

Tobacco Prevention & Education Program

The LPHA is in compliance with all program requirements.

Tuberculosis

The LPHA is in compliance with all program requirements.

Vital Records

The LPHA is in compliance with all program requirements.

WIC

The LPHA must assure staff are working with participants to develop a “next step” that is relevant to their nutrition and diet related goals by September 18, 2015.

WIC Farm Direct Nutrition Program (FDNP)

The LPHA is in compliance with all program requirements.

Other Notes

Fiscal

Crook County Health Department received Federal funds for several programs totaling \$517,774 including \$110,068 for the WIC Program for fiscal year 2015. It appears that the County Health Department has sufficient internal controls to adequately safeguard assets, and to detect and prevent errors in a timely manner. The review indicated a well-run fiscal operation with satisfactory accounting controls, purchasing procedures and attention to detail. The operation is well organized and efficient with a commitment to quality, fairness, and accuracy.

Health Officer

Dr. Laura Gratton, DO is the Health Officer for Crook County Health Department (CCHD). Dr. Gratton provides medical direction to CCHD and liaison to local medical community (Dr. Gratton is also the Medical Director for Mosaic Medical). Dr. Gratton attends public health events and coordinates with commissioners as needed. She is currently working with the Director of CCHD on the jail standing orders to provide oversight to the jail nurse. Dr. Gratton participates in community walk and community disease response events, and reports out to St. Charles on public health activities.

Laboratory

Crook County Health Department Laboratory is certified under the Clinical Laboratory Improvement Amendments (CLIA) as a Provider Performed Microscopy laboratory with multiple sites. A laboratory review was conducted by Ronit Zusman on July 22, 2015. The laboratory director has been changed to Dr. Laura Gratton as of July 27, 2015. The laboratory CLIA # is 38D0664271 and the certificate is valid through December 31, 2015. The CLIA certificate covers the single site location at 375 NW Beaver Street in Prineville. The following tests are being performed at the above location: Vaginal Wet prep, KOH prep, Urine Pregnancy Test, Hemoglobin (Hgb), UA Dipstick and Rapid HIV. The CLIA certificate also covers the two multiple sites located at Paulina School 70050 SE Paulina Hwy, Paulina Oregon 97751 and Mitchell School Based/Asher Clinic 340 SE High St, Mitchell Oregon 97750. The Hgb test is performed by testing personnel for WIC program. Muriel DeLaVergne-Brown, RN, BS, Administrator/Nurse Supervisor, has updated the laboratory policy & procedures. There have been no complaints or issues raised to the CLIA program about this laboratory in the past two years.

Overall, Crook County Health Department is composed of a committed team of public health professionals who deliver quality services to the community.

We thank you for your attention to correcting these few compliance findings and for the strong public health work you do for the community.

Sincerely,



Danna Drum, Manager
Public Health Systems Innovation and Partnerships

cc: Ken Fahlgren, County Commissioner
Seth Crawford, County Commissioner
Muriel DeLaVergne-Brown, Public Health Director