

AGENCY REVIEW

LINN COUNTY

DEPARTMENT OF HEALTH SERVICES

November 18 – December 10, 2014

**Prepared by
Oregon Health Authority
Public Health Division**

**Jan Kaplan, MSW
Manager, Office of Community Liaison**

LINN COUNTY DEPARTMENT OF HEALTH SERVICES

COMPLIANCE FINDINGS

**TIME
LINE FOR
CHANGE**

OFFICE OF THE STATE PUBLIC HEALTH DIRECTOR

COMMUNITY LIAISON

ADMINISTRATION

The LPHA is in compliance with all program requirements.

For more detailed information, please see the completed program review tool in section 2.

REVIEWER: Jan Kaplan

RESPONDENT: Frank Moore, Pat Crozier

LINN COUNTY DEPARTMENT OF HEALTH SERVICES

COMPLIANCE FINDINGS

**TIME
LINE FOR
CHANGE**

OFFICE OF THE STATE PUBLIC HEALTH DIRECTOR

COMMUNITY LIAISON

CIVIL RIGHTS

The LPHA is in compliance with all program requirements.

For more detailed information, please see the completed program review tool in section 4.

REVIEWER: Jan Kaplan

RESPONDENT: Pat Crozier

LINN COUNTY DEPARTMENT OF HEALTH SERVICES

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

CENTER FOR PUBLIC HEALTH PRACTICE

ACUTE AND COMMUNICABLE DISEASE PROGRAM

The LPHA is in compliance with all program requirements.

For more detailed information, please see the completed program review tool in section 5.

REVIEWER: June Bancroft

RESPONDENT: Roxanne Ellingboe

LINN COUNTY DEPARTMENT OF HEALTH SERVICES

COMPLIANCE FINDINGS

**TIME
LINE FOR
CHANGE**

CENTER FOR HEALTH PROTECTION

DRINKING WATER

The LPHA is in compliance with all program requirements.

For more detailed information, please see the completed program review tool in section 6.

REVIEWER: Tia Skerbeck

RESPONDENTS: Alyson Reynolds, Rick Partipilo

LINN COUNTY DEPARTMENT OF HEALTH SERVICES

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

OFFICE OF THE STATE PUBLIC HEALTH DIRECTOR

FISCAL - OFFICE OF FINANCIAL SERVICES

The LPHA is in compliance with all fiscal and WIC fiscal program requirements.

For more detailed information, please see the completed program review tool in section 7.

REVIEWER: David Coleman

RESPONDENT: Brandi Aston

LINN COUNTY DEPARTMENT OF HEALTH SERVICES	
COMPLIANCE FINDINGS	TIMELINE FOR CHANGE
CENTER FOR PUBLIC HEALTH PRACTICE	
HEALTH SECURITY PREPAREDNESS AND RESPONSE	
<p>County staff are not currently trained for emergency planning and response roles.</p> <ul style="list-style-type: none"> Submit documentation for the completion of the development of a detailed training plan for all staff by 6/30/2015 as indicated in the Linn PHEP 2014-15 work plan. 	<p>6/30/15</p> <p>6/30/15</p>
<p>A specific incident management structure and organization chart has not been identified for Linn County Public Health.</p> <ul style="list-style-type: none"> Submit documentation for the completion of the development of the incident management structure and organization chart by 6/30/2015 as indicated in the Linn PHEP 2014-15 work plan. 	
<p>For more detailed information, please see the completed program review tool in section 10.</p>	
<p>REVIEWERS: Elizabeth Miglioretto, Akiko Saito</p>	<p>RESPONDENT: Sarah Bates</p>

LINN COUNTY DEPARTMENT OF HEALTH SERVICES	
COMPLIANCE FINDINGS	TIMELINE FOR CHANGE
<p>CENTER FOR PREVENTION AND HEALTH PROMOTION</p> <p>HEALTHY COMMUNITIES</p> <p>The LPHA is in compliance with all program requirements.</p> <p>For more detailed information, please see the completed program review tool in section 11.</p>	
REVIEWER: Sabrina Freewynn	RESPONDENT: Frank Moore, Linn County Public Health Director

LINN COUNTY DEPARTMENT OF HEALTH SERVICES

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

CENTER FOR PUBLIC HEALTH PRACTICE

**HUMAN IMMUNODEFICIENCY VIRUS (HIV) CARE &
TREATMENT PROGRAM**

The LPHA is in compliance with all program requirements

**For more detailed information, please see the completed
program review tool in section 12.**

REVIEWER: Annick Benson-Scott
and DeAnna Avery

RESPONDENT: Pat Crozier, Roxanne
Ellingoe, Karen Fox, Leona Crawford

LINN COUNTY DEPARTMENT OF HEALTH SERVICES	
COMPLIANCE FINDINGS	TIMELINE FOR CHANGE
CENTER FOR PUBLIC HEALTH PRACTICE	
IMMUNIZATIONS	
<p>Under Program Element 43, the LPHA must provide technical assistance to hospitals in their service area to improve HBsAg screening when rates drop below 95% and/or rate of hepatitis B birth dose drops below 80%.</p> <p>Samaritan Lebanon Community Hospital’s rate of HBsAg screening has dropped to 86%, and hepatitis B birth dose administration has dropped to 76%.</p> <ul style="list-style-type: none"> • A letter containing a short corrective action plan is due by December 31, 2014. <p>For more detailed information, please see the completed program review tool in section 13.</p>	<p>12/31/2014 Resolved 1/21/15</p>
REVIEWERS: Amanda Timmons and Sydney Running	RESPONDENT: Karyn Walker, RN

LINN COUNTY DEPARTMENT OF HEALTH SERVICES

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

CENTER FOR PREVENTION AND HEALTH PROMOTION

PERINATAL

The LPHA is in compliance with all program requirements.

For more detailed information, please see the completed program review tool in section 14.

REVIEWER: Francine Goodrich and Anna Stiefvater

RESPONDENTS: Roxanne Ellingboe and Pat Crozier

LINN COUNTY DEPARTMENT OF HEALTH SERVICES	
COMPLIANCE FINDINGS	TIMELINE FOR CHANGE
<p data-bbox="186 436 1198 472">CENTER FOR PREVENTION AND HEALTH PROMOTION</p> <p data-bbox="186 520 548 556">FAMILY PLANNING</p> <p data-bbox="186 604 1075 640">The LPHA is in compliance with all program requirements.</p> <p data-bbox="186 991 1075 1066">For more detailed information, please see the completed program review tool in section 15.</p>	
REVIEWER: Connie Clark	RESPONDENT: Norma O'Mara

LINN COUNTY DEPARTMENT OF HEALTH SERVICES

COMPLIANCE FINDINGS

**TIME
LINE FOR
CHANGE**

CENTER FOR PUBLIC HEALTH PRACTICE

SEXUALLY TRANSMITTED INFECTIONS

The LPHA is in compliance with all program requirements.

For more detailed information, please see the completed program review tool in section 16.

REVIEWER: Josh Ferrer, Larry Hill

RESPONDENTS: Norma O'Mara, Debby Uri

LINN COUNTY DEPARTMENT OF HEALTH SERVICES	
COMPLIANCE FINDINGS	TIMELINE FOR CHANGE
<p data-bbox="186 436 1198 472">CENTER FOR PREVENTION AND HEALTH PROMOTION</p> <p data-bbox="186 520 1170 556">TOBACCO PREVENTION AND EDUCATION PROGRAM</p> <p data-bbox="186 604 1076 640">The LPHA is in compliance with all program requirements.</p> <p data-bbox="186 991 1076 1066">For more detailed information, please see the completed program review tool in section 17.</p>	
REVIEWER: Sabrina Freewynn	RESPONDENT: Frank Moore

LINN COUNTY DEPARTMENT OF HEALTH SERVICES	
COMPLIANCE FINDINGS	TIMELINE FOR CHANGE
<p data-bbox="186 436 954 472">CENTER FOR PUBLIC HEALTH PRACTICE</p> <p data-bbox="186 520 483 556">TUBERCULOSIS</p> <p data-bbox="186 646 1075 682">The LPHA is in compliance with all program requirements.</p> <p data-bbox="186 905 1075 982">For more detailed information, please see the completed program review tool in section 18.</p>	
<p data-bbox="186 1010 597 1045">REVIEWER: Heidi Behm</p>	<p data-bbox="824 989 1416 1066">RESPONDENT: Debby Uri, Roxanne Ellingboe</p>

LINN COUNTY DEPARTMENT OF HEALTH SERVICES	
COMPLIANCE FINDINGS	TIMELINE FOR CHANGE
<p data-bbox="191 453 954 485">CENTER FOR PUBLIC HEALTH PRACTICE</p> <p data-bbox="191 537 500 569">VITAL RECORDS</p> <p data-bbox="191 621 1073 653">The LPHA is in compliance with all program requirements.</p> <p data-bbox="191 1650 1073 1724">For more detailed information, please see the completed program review tool in section 19.</p>	
REVIEWER: Judy A. Shioishi	RESPONDENT: Frank Moore

LINN COUNTY DEPARTMENT OF HEALTH SERVICES

COMPLIANCE FINDINGS – 2014

**TIMELINE
FOR
CHANGE**

CENTER FOR PREVENTION AND HEALTH PROMOTION

**WIC BREASTFEEDING PEER COUNSELING (BFPC)
PROGRAM**

- Assure that the minimum number of peer counseling contacts are completed. (Policy 718)

January 5, 2015

For more detailed information, please see the completed program review tool in section 20.

REVIEWER: Kelly Sibley

RESPONDENT:
Leah Brunson and Cindy Cole

LINN COUNTY DEPARTMENT OF HEALTH SERVICES

COMPLIANCE FINDINGS – 2014

**TIMELINE
FOR
CHANGE**

CENTER FOR PREVENTION AND HEALTH PROMOTION

**SPECIAL SUPPLEMENTAL NUTRITION PROGRAM FOR
WOMEN, INFANTS AND CHILDREN (WIC)**

- Assure that health professionals who conduct home certifications meet CPA qualifications by completing required training modules. (Policy 621, 440 and 660) January 5, 2015
- Assure that processing standards are met in the Lebanon clinic. (Policy 605) January 5, 2015
- Assure that hemoglobin testing occurs within prescribed timelines. (Policy 625) *This is a repeat finding from 2006 and 2008 and 2010 and 2012.* January 5, 2015
- Assure that diet assessments are completed for infant mid-certification health assessments. (Policy 646) *This is a repeat finding from 2008 and 2010 and 2012.* January 5, 2015
- Assure that nutrition education is offered at each certification. (Policy 820) January 5, 2015
- Assure that staff time spent on nutrition education is appropriately documented on quarterly time studies to support accurate reporting of nutrition education expenditures. (Policy 315) January 5, 2015

For more detailed information, please see the completed program review tool in section 20.

REVIEWER: Vernita Reyna

RESPONDENT: Cindy Cole

LINN COUNTY DEPARTMENT OF HEALTH SERVICES

COMPLIANCE FINDINGS – 2014

**TIMELINE
FOR
CHANGE**

CENTER FOR PREVENTION AND HEALTH PROMOTION

WIC FARM DIRECT NUTRITION PROGRAM (FDNP)

- Assure that FDNP check registers in the Lebanon clinic are filled out correctly. (Policy 1100)

January 5, 2015

For more detailed information, please see the completed program review tool in section 20.

REVIEWER:
Vernita Reyna and Maria Menor

RESPONDENT: Cindy Cole

PUBLIC HEALTH DIVISION
Office of the State Public Health Director, Community Liaison
John A. Kitzhaber, MD, Governor



800 NE Oregon Street, Suite 930
Portland, OR 97232
(971) 673-1222 Voice
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January 26, 2015

The Honorable Roger Nyquist, Chair
Linn County Board of Commissioners
PO Box 100
Albany, OR 97321

Dear Commissioner Nyquist:

The triennial onsite agency review of Linn County Department of Health Services was conducted between November 18 and December 10, 2014. The Oregon Health Authority Public Health Division evaluated county public health programs for compliance with state and federal public health laws and compliance with the Financial Assistance Agreement. The review included the appraisal of approximately 565 separate items in 19 program areas. While there are some areas that need attention, keep in mind the vast majority of findings were positive.

A full report, including the specific timelines for correction, has been sent to Frank Moore, Public Health Administrator. Staff in the Office of Community Liaison will work with him to document resolution of the findings.

We think the report will also be of assistance to your public health staff in their continuing efforts to provide quality public health services to your community. Please send a written response within ten days affirming that you will meet the timelines for correcting the compliance findings. Once all the required elements are successfully completed, we will write you a letter to confirm that and close the file for this review.

Our office will contact Frank Moore and your office to arrange an exit interview to go over the findings and answer any questions. We leave it to the local Board to decide if this meeting of the Local Public Health Authority (LPHA) and the Health Administrator is attended by one or more of the commissioners.

Programs included in the compliance review

Administration	HIV Care and Treatment
Babies First!	Immunizations
Civil Rights	Laboratory
Communicable Disease	Perinatal
Drinking Water	Reproductive Health
Fiscal	Sexually Transmitted Infection
Food, Pool and Lodging	Tobacco Prevention and Education
Health & Safety	Tuberculosis
Health Officer	Vital Records
Health Preparedness, Security and Response	WIC
Healthy Communities	WIC Breastfeeding Peer Counseling
	WIC Farm Direct Nutrition Program

Commendations

Local Public Health Authority/Board of Commissioners

The Linn County Department of Health Services Public Health Program provides excellent and comprehensive services for the citizens of Linn County. The Board of Commissioners is commended for their continued support of Public Health services in Linn County. Including County General Fund and transfers, the Linn County Board of County Commissioners and the Linn County Budget Committee provide \$1,074,478 annually in support to the Public Health Department. This amounts to 30% of the program's operating budget.

Administration

Linn County Department of Health Services is well organized, has experienced and highly capable leadership, and has developed comprehensive policies that are easily accessible to the workforce. They have utilized planning processes to articulate a vision of health for their community and to engage staff and the community in taking steps to improve the community's health.

Linn County Department of Health Services is in the process of seeking national accreditation from the Public Health Advisory Board. They have filed their application following an arduous process of planning, documentation and quality improvement activities. The Department is commended for this commitment to assuring that the citizens of Linn County benefit from public health services that adhere to rigorous national standards.

Facility/Civil Rights

The Albany facility has been open for about a year. It is very inviting and open as a space that is welcoming to the community and clients. The county is commended for having conducted a formal ADA compliance survey for accessibility on September 22, 2014. There were no findings as a result of that survey. This reflects the department's and county's sensitivity to the accessibility needs of the public and employees.

Local Public Health Plan

Linn County has a comprehensive plan that includes Community Health Assessment, Community Health Improvement Plan and Strategic Plan. The plan demonstrates broad community involvement.

Advisory Committee

Reviewers were allowed the privilege of attending a meeting of the Linn County Health Advisory Council. The meeting was well attended by members with significant public and community health backgrounds. The council plays a significant role in reviewing the Local Public Health Plan. Members have active roles within CCO committees and with other community groups. They assist the department in communicating and collaborating with community partners.

Environmental Health

Linn County is doing a good job of providing environmental health services to the community. The environmental health specialists responsible for conducting food facility inspections have been state standardized or have applied to go through the process. Satisfactory completion and current maintenance of the standardization requirements comply with the field review portion of the review.

Sexually Transmitted Infections

The local health department has excellent systems in place to investigate STIs, provide clinical services and make case reports to the Oregon Health Authority.

Communicable Disease

The Communicable Disease program is consistently above state average for timeliness and thoroughness of case and outbreak investigations and follow-up. CD staff are well trained, 100% have appropriate vaccinations. County CD staff has established excellent relationships with state CD staff and with the State Public Health Laboratory.

Maternal Child Health Services

The Linn County Health Department (LCHD) continues to provide vital comprehensive services to women and children through their Maternal Child Health Home Visiting programs. These programs are staffed with a well experienced and professional nurse team led by Roxanne Ellingboe, MCH Nursing Manager. Members of the MCH nursing team include Leona Crawford and Debbie Leckie. Angela Johnson, clerical supervisor, works closely with the MCH team by providing data entry support in EPIC and Raintree systems along with the state ORCHIDS data system. The LCHD MCH nurse staff provides a focused effort on identifying MCH populations most in need. This effort builds linkages with other community agencies that target services to women and their young children. Commendable efforts by the MCH staff contribute to assuring that Linn County families received needed services. MCH staff members stated awareness that they are doing vital work in a health care field that is currently experiencing great transition both medically and educationally. Focused efforts, involving historical change and transition, is taking place in Oregon aimed at assuring early developmental and educational service provision directed at the young child (0-5) and his/her family. LCHD MCH staff is experiencing what other local county health departments are encountering which is an increased need for services to at-risk clients while working within a fiscal climate that is limited and/or declining.

Some program strengths noted are:

- Consistent and well defined nursing documentation noted in majority of reviewed MCM and Babies First! Client records. Caliber of charting assures adequate transition to EHR and the future as planned.
- Excellent Parent/Caregiver Visit Summary form noted in reviewed Babies First! records. (Form that is carbon copy.) Parent/caregiver is provided with copy at the time of home visit.
- Thorough and consistent developmental screenings noted in Babies First! client records.

Health Security Preparedness and Response

Linn County Public Health Preparedness has strong relationships with local planning partners. They collaborate well with Benton County Public Health Preparedness with whom they share planning partners and community organizations interested in preparedness efforts.

Tuberculosis Case Management

The Linn County TB program is organized and run well. The TB nurse manager shows dedication to her patients and a thorough knowledge of LTBI and TB disease. A good

back-up system is in place to ensure TB suspects and cases are managed when the TB nurse case manager is out. Overall, very good work!

Reproductive Health

The Reproductive Health Program is in compliance with all requirements. This is highly commendable and is a significant achievement since the requirements for Title X are particularly rigorous.

Drinking Water

All program elements are in compliance.

- The program handled all of its required 2011, 2012, and 2013 water system survey work, completing 100% of its surveys before the December 31 deadline in all three years.
- The program has been consistent and timely in responding to water quality alerts over the past three years with typical response times within two days of notification alerts.
- Several water system files were reviewed and good documentation of work performed was present.

WIC

The Linn County WIC staff is committed to providing quality services for their participants. They have been selected to be one of the two pilot agencies in Oregon for the implementation of EBT. Maintaining full service at four clinic sites in Albany, Sweet Home, Lebanon and Harrisburg provides good program accessibility throughout Linn County. Breastfeeding promotion and support remain program strengths and are enhanced through the Breastfeeding Peer Counselor Project. The Linn County WIC program continues to be a valuable asset to the communities of Linn County.

WIC Breastfeeding Peer Counseling Program

Linn County WIC staff exhibit a high level of skill in the provision of quality breastfeeding services. These services include prenatal breastfeeding education and maintenance of a successful peer counseling program. The WIC breastfeeding and program coordinators were instrumental in establishing the Linn-Benton Breastfeeding Coalition. The Coalition has been successful in obtaining third party reimbursement for breast pump issuance when medical needs are present for a nursing mother and her infant. This achievement was a model of collaboration between the coalition, the local hospital and a regional medical supply company,

Healthy Communities

Linn County Healthy Communities program has demonstrated strong dedication to internal worksite wellness, evident by the health center's employee wellness program, food procurement policy, and healthy meetings policy. Healthy Communities demonstrates commitment to policy and systems change in the hospital setting, a priority setting, through work with Lebanon hospital where changes in the food environment have occurred that benefit employee and client health.

The Healthy Communities program has done excellent work promoting strategies and resources addressing tobacco related diseases and supporting prevention and self-management of chronic conditions through collaboration with neighboring counties, regional coalitions, and the regional coordinated care organization. It is a model for other counties and programs on how to address public health policy and systems change in a comprehensive way at a regional level. Most notably, Healthy Communities has worked collaboratively with their partners over the last year to increase colorectal cancer screening in the county by leveraging the statewide campaign. This collaborative work resulted, in part, in Linn County Department of Health Services being awarded a grant to focus specifically on increasing screening rates in the region. This is a huge win for cancer prevention and the Healthy Communities program.

Tobacco Prevention and Education Program (TPEP)

Linn County's Tobacco Prevention and Education Program has consistently promoted policy change for tobacco-free environments, a critical tobacco control strategy that protects employees and the public from the harms of secondhand smoke, encourages people to quit, prevents initiation, and changes social norms around tobacco use and exposure. TPEP has seen policy change in a variety of setting, including community colleges, parks, public school districts, hospitals and health clinics. Most noteworthy, the Willamette Neighborhood Housing Services passed a tobacco-free policy in 2012, and has since gone on to be a prominent champion for tobacco control work. Most recently, with the support of TPEP staff, the school district has updated its existing tobacco free policy to include e-cigarette language.

TPEP benefits greatly from the strong knowledge base and skill set of staffs who consistently demonstrate a strong commitment to furthering social norm changes around tobacco use through policy, system and environmental change.

TPEP has done excellent work developing and implementing a Quit Line referral protocol in their health clinic. Additionally, TPEP continues to support prevention and self-management of chronic conditions through collaboration with the Healthy

Communities program and a strong partnership with the regional coordinated care organization.

Compliance Findings Summary

Administration

The LPHA is in compliance with all program requirements.

Babies First!

The LPHA is in compliance with all program requirements.

Civil Rights

The LPHA is in compliance with all program requirements.

Communicable Disease

The LPHA is in compliance with all program requirements.

Drinking Water

The LPHA is in compliance with all program requirements.

Fiscal

The LPHA is in compliance with all program requirements.

Food, Pool and Lodging Health & Safety

The LPHA must maintain an inspection rate of 100% for all licensed facilities. Restaurant, Vending Machine, and Organizational Camp programs are below the compliance rate. OAR 333-012-0055(1)

Note: Multiple staffing turnovers during this triennial review period have resulted in a drop of the overall average inspection rates in some licensing categories.

The LPHA must document that a benevolent temporary restaurant has received an inspection or a consultation in lieu of an inspection. OAR 333-012-0055(1)(c)(B) Repeat compliance finding

Health Security Preparedness and Response Program

County staff is not currently trained for emergency planning and response roles.

- Submit documentation for completion of the development of the PHEP work plan for all staff by 6/30/15.

A specific incident management structure and organization chart has not been identified for Linn County Public Health.

- Submit documentation for the completion of the development of the incident management structure and organization chart by 6/30/15.

Healthy Communities

The LPHA is in compliance with all program requirements.

HIV Care & Treatment

The LPHA is in compliance with all program requirements.

Immunizations

Under Program Element 43, the LPHA must provide technical assistance to hospitals in their service area to improve HBsAg screening when rates drop below 95% and/or rate of hepatitis B birth dose drops below 80%.

Samaritan Lebanon Community Hospital's rate of HBsAg screening has dropped to 86%, and hepatitis B birth dose administration has dropped to 76%.

- A letter containing a short corrective action plan is due by December 31, 2014.

Perinatal

The LPHA is in compliance with all program requirements.

Reproductive Health

The LPHA is in compliance with all program requirements.

Sexually Transmitted Infections

The LPHA is in compliance with all program requirements.

Tobacco Prevention & Education Program

The LPHA is in compliance with all program requirements.

Tuberculosis

The LPHA is in compliance with all program requirements.

Vital Records

The LPHA is in compliance with all program requirements.

WIC

- Assure that health professionals who conduct home certification meet CPA qualifications by completing required training modules. (Policies 621, 440 and 660)
- Assure that processing standards are met in the Lebanon clinic. (Policy 605)
- Assure that hemoglobin testing occurs within prescribed timelines. (Policy 625)
Repeat finding from 2006, 2008, 2010 and 2012
- Assure that diet assessments are completed for infant mid-certification health assessments. (Policy 646) *Repeat finding from 2008, 2010 and 2012*
- Assure that nutrition education is offered at each certification. (Policy 820)
- Assure that staff time spent on nutrition education is appropriately documented on quarterly time studies to support accurate reporting of nutrition education expenditures. (Policy 315)

WIC Breastfeeding Peer Counseling Program

- Assure that the minimum numbers of peer counseling contacts are completed. (Policy 718)

WIC Farm Direct Nutrition Program (FDNP)

- Assure that FDNP check registers in the Lebanon clinic are filled out correctly. (Policy 1100)

Other

Fiscal

Linn County Department of Health Services received Federal Funds for several programs totaling over \$1 million, including \$610,493 for the WIC Program and \$37,800 for the WIC Breastfeeding Peer Counseling Program for fiscal year 2014. It appears that the county health department has sufficient internal controls to adequately safeguard assets and to detect and prevent errors in a timely manner. The review indicated a well-run fiscal operation with satisfactory accounting controls, purchasing procedures and attention to detail. The operation is well organized and efficient with a commitment to quality, fairness and accuracy.

Health Officer

Dr. William Muth has been the Health Officer since 2009. He is fully engaged with the Department and plays an active role participating regularly with the communicable disease team. He participates in monthly presentations to the Linn County Board of Commissioners helping to give visibility to key public health issues.

Laboratory

Linn County Department of Health Services Laboratory is certified under the Clinical Laboratory Improvement Amendments (CLIA) program as a moderate complexity laboratory. Their CLIA # is 38D0666909, William Muth, MD, is the laboratory director. The laboratory was last surveyed on October 24, 2014, and no deficiencies were cited. The laboratory is certified until January 1, 2017. The laboratory is located at multiple sites: Albany and Lebanon. The laboratory is certified for the specialties of mycology and parasitology because nurses perform wet mounts and KOH. They participate in proficiency testing for the wet mount/KOH through the American Proficiency Institute. The laboratory has an adequate quality assurance program.

Summary

Overall, agency reviewers believe Linn County Department of Health Services is composed of a committed team of health care professionals who deliver quality public health services to the community. We thank you for both your attention to correcting these few compliance findings and for the strong public health work you do for the community.

Sincerely,



Jan Kaplan, MSW, Manager
Office of Community Liaison

cc: John Lindsey, Linn County Commissioner
Frank Moore, Public Health Administer
Will Tucker, Linn County Commissioner