

# Orpheus County Feedback Meeting Agenda & Notes

*Data for Public Health  
Policy*

**Date:** August 13, 2015

**Time:** 1:30-3:00

**Place:** PSOB AOC, 4<sup>th</sup> flr (or room 710)

**ALL DATA FROM SCREEN SHOTS SHOWN IN THESE MINUTES ARE FAKE**

Purpose: To share new features, user issues and gather feedback on development priorities for Orpheus, Outbreaks and Case log applications

Outcome: Users are kept informed about development projects and their needs are identified and prioritized.

**Counties:** Baker; **Benton**-Mary, Peter **Clackamas** - Liz; **Clatsop** – Sheri, Nancy; Columbia; Coos, Crook, **Curry**- Brody, Susan; Deschutes; Douglas; Grant, Harney, Hood-River, Jackson, **Jefferson**- Joy; Josephine **Klamath** –David; Lake, **Lane**- Cindy; Lincoln- **Linn**- Debby, Karen; **Malheur** - Jacobey, **Marion**- Dana, Morrow ; **Multnomah**- Joan, Marta, Kate **NCPHD** - Allyson; Polk, **Tillamook** -Christie ; Umatilla; Union, Wallowa, Warm Springs, Washington-, Wheeler, Yamhill

**State:** Dave, June, Julie, Michelle, Stephen, Gen, Courtney, Irina, Rob, Kathleen, Lexie

AGENDA / BACKGROUND	Presenter(s)	Time
<b>Introductions - June - 5 min</b>		
<b>Security and Confidentiality update – Stephen – 5 min</b> <b>Filemaker 14 is coming....stay tuned</b>		
<b>ELR updates –Michelle - 10 min:</b> <b>Feedback on new format for ELRs - 5 min</b>		
<b>Contact transfer – any issues - June/all – 5 min</b> <b>Duplicate people, deleting cases, merging cases – June – 5 min</b>		
<b>New risk/exposure data entry layout – feedback from users – 10 minutes</b>		
<b>Geocoding and census tract issues – June – 5 min</b>		

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<b>Upcoming training webinars/other training needs– June – 5 min</b>		
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**NOTES**

<b>Item</b>	<b>Discussion/Decisions</b>	<b>Action items</b>
1	<p><b>Security and Confidentiality Update – Stephen</b></p> <p>Audits received from Benton, Clatsop, Curry, Grant, Harney, Josephine, Lake, Tillamook, Warm Springs, and Yamhill jurisdictions.</p> <p>Users will be de-activated if audits aren't received by October 1, 2015.</p> <p>The audit process has helped to identify and de-activate about 10 Orpheus users.</p> <p>Question: Will new users be de-activated if they haven't been audited? No.</p> <p>FileMaker 14 and the migration to Windows 7 – June The State has recently migrated to Windows 7, which is compatible with FileMaker 14. Currently the State is using FileMaker 12 locally and FileMaker 13 via Citrix (a Windows 7 environment). The State will be migrating to FileMaker 14 in local and Citrix environments. There might be a small difference in look and feel.</p>	<p>ORPs to return security audits and updated oaths by October 1, 2015.</p> <p>Users and ORPS to assure that oaths are updated with most recent dates of local security and privacy training, export location, etc.</p> <p>State to send reminders to overall responsible parties in about a week.</p> <p>Counties to send to Stephen any functional fobs that aren't being used.</p>

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<p>2.</p>	<p><b>ELR Update – Michelle</b></p> <p><b>Zip Codes that cross county lines:</b> Assigning ELRs is driving by assigning Zip Codes to County. There are some labs that provide a County name to the ELR, e.g., State Public Health Lab. As of today, Michelle has begun to use that in her algorithm. This only happens.</p> <p><b>ELRs will be displaying LOINC (Logical Observations Identifiers Names and Codes) SNOMED (Systematized Nomenclature of Medicine) Codes:</b> LOINC and SNOMED codes are standardized code sets found ELRs. Michelle has typically hidden these codes from ELRs. Michelle will be providing the descriptors associated with the codes within the ELR message</p> <p><b>Kaiser – Kaiser is still dual reporting with faxes.</b></p> <p>Question: Sheri from Clatsop is getting a fair number of ELRs with only name and date of birth, with a Clatsop County Provider. Sheri verified that the Provider is sending all the demographic information to the laboratory. Why is the demographic data not showing up in the ELRs if the provider is including it with the specimen? Unfortunately, the billing system is independent from the reporting system and they don't harmonize for weeks or months, way beyond our reporting timeline requirements</p>	<p>Counties to inform Michelle if ELRs are being assigned to the wrong County.</p> <p>Sheri to follow up with Michelle with more details.</p>
<p>3.</p>	<p><b>Contact Transfers –June</b></p> <p>June solicited feedback with regard to contact transfers.</p> <p>Allison in North Central had some problems a few weeks with the contact transfers. The contact “vaporized” and had problems identifying it in the recent Tab.</p>	

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4. **Duplicate people, deleting cases, merging cases, linking and unlinking ELRs – June**  
Because Orpheus is a person-centric registry, we want to minimize creating duplicate person records, which can be compounded if duplicate cases are created on duplicate persons. June demonstrated how to delete and un-delete case by simply changing the status field from confirmed case to No Case and vice versa, as well as clicking on the Delete/UnDelete button. Thus, Counties have the power to delete and un-delete cases.

The screenshot displays two panels of the Orpheus system interface. The top panel, titled "Change Case Status", shows a "Current" status of "Presumptive" and a "Change to" dropdown menu set to "Confirmed". Below this, a red box highlights a "Save Changes" button. The bottom panel, titled "Mark for Deletion (or undelete)", shows a "Current" status of "Presumptive" and a "Change to" dropdown menu set to "No Case". Below this, a red box highlights a "(Un)Delete Case" button. A red arrow points from the "Save Changes" button in the top panel to the "(Un)Delete Case" button in the bottom panel.

Deleting a case never deletes a Person Record.

Counties to contact Orpheus Tech Team whenever a duplicate person is identified in Orpheus.

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Person | Letters | Vaccine | Perinatal HepB | Duplicates

Identifiers (first, middle, last)  
Gis | Middle | Testing

Phone Numbers  
Type | Number  
Type | Number

From/To | Type | Address  
7/8/2015 | Home | 9111 Multnomah

AKA | DOBs | MRNs | Online  
Alias (Last, First)

Case Records for Gis  
Report Bug (can't see case) | + New Case

CaseID	Disease	Onset	Reported	County	Status	Active
<del>447241</del>	<del>Gampy</del>	07/01/15	07/08/15	Multnomah	No Case	<input checked="" type="checkbox"/>

Transferring cases.

**Scenario.** You have a contact of a chlamydia case, which has been transferred from another county. The contact has been worked up and becomes a case; however, old labs on the contact are retained on the case record.

This problem has been identified and is on Matt's radar.

State to follow up with HST Program and MSN media re: old labs appearing on newly created STD cases, especially Syphilis cases.

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## 5. New risk/exposure data entry layout – feedback from users

**Beta Risk Questionnaire**

Clackamas C *Salmonella* 1/1

Question	Yes	No	Refused	Unk.	Notes
chicken or turkey	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Handled poultry	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
ground beef	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Rare or raw meat	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
<b>raw or lightly cooked eggs</b>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Raw (unpasteurized) milk	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
queso fresco/other raw milk cheese	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
sprouts (alfalfa, clover, bean, ...)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Venison, other game, hunting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Dried meat (salami, jerky, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Unpasteurized juice/cider	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
food at restaurants	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
food at gatherings (pot lucks, events)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Septic system	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Private well water at home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Drinking wild water	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

June demonstrated the new Beta Screen layout, which allows for quickly answering the questions on one screen vs. clicking on one question at a time, but because there are more details on each question, the consensus was to keep the risk questions defaulting to the original way risks are displayed in Orpheus; however, the beta screen will still be made available.

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## 6. Geocoding and census tract issues – June:

800 NE Oregon St \*

Portland OR 97232

MULTNOMAH \* Special Housing

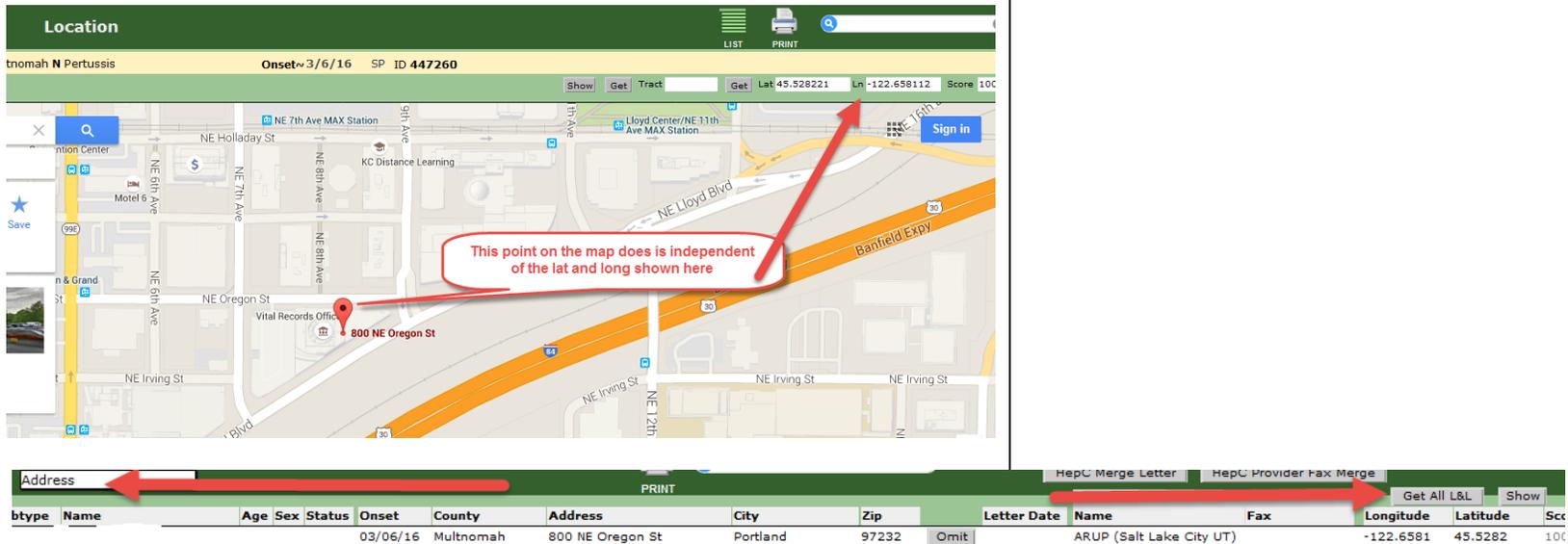
Type Phone Number 8/20/15 

Type Phone Number



When clicking on the little globe next to the address the following screen will appear. The latitude and longitude showing in the corner are independent of the map displayed, and are generally more accurate than the map.

Counties to consult June or Orpheus Tech with regard to geocoding in Orpheus.



**Location**

multnomah N Pertussis Onset 3/6/16 SP ID 447260

Show Get Tract Get Lat: 45.528221 Ln: -122.658112 Score: 100

**Address**

btype	Name	Age	Sex	Status	Onset	County	Address	City	Zip	Letter Date	Name	Fax	Longitude	Latitude	Scc
					03/06/16	Multnomah	800 NE Oregon St	Portland	97232	Omit	ARUP (Salt Lake City UT)		-122.6581	45.5282	100

When preparing an export for mapping be sure to be in Address Layout and to click on the Get All L&L button to get the accurate Lat. and Long.

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<p>7.</p>	<p><b>Upcoming training webinars/other training needs– June</b></p> <p>Elevated Blood Level training Dave Dreher will be on the Wednesday, October 7th , at 10:30-11:30, registration link <a href="https://attendee.gotowebinar.com/rt/1024138275315624706">https://attendee.gotowebinar.com/rt/1024138275315624706</a></p> <p>Outbreak and Case log training with Hillary Booth – Nov 4<sup>th</sup> 10:30-11:30 <a href="https://attendee.gotowebinar.com/rt/1024138275315624706">https://attendee.gotowebinar.com/rt/1024138275315624706</a></p> <p>June will be hosting an Intermediate Orpheus training on Tuesday, August 18<sup>th</sup>, 9-11.</p> <p>Charting within a contact has been challenging</p> <p>Lexie, Courtney, and Kathleen have all recently joined the Tech Team.</p>	<p>Counties to contact June if they're interested in the Outbreak Module training that was recently canceled.</p> <p>June to consider reviewing STD contact management, including transferring contacts.</p> <p>State to make a video on reporting.</p>
<p><b>Future Meetings: 2<sup>nd</sup> Thursdays @ 1:30 PM</b> September 10, 2015 October 9, 2015</p>		