

# Orpheus County Feedback Meeting Agenda & Notes

Data for Public Health  
Policy

**Date:** April 14, 2016

**Time:** 1:30-3:00 **Place:** PSOB AOC, 4<sup>th</sup> flr (or room 710)

**ALL DATA FROM SCREEN SHOTS SHOWN IN THESE MINUTES ARE FAKE**

**Registration URL:** <https://attendee.gotowebinar.com/register/5575381935383763458>

The phone number is 1- 888-278-0296 participant code 6585758

**Purpose:** To share new features, user issues and gather feedback on development priorities for Orpheus, Outbreaks and Case log applications

**Outcome:** Users are kept informed about development projects and their needs are identified and prioritized.

**Counties:** Baker; **Benton** (Alice, Mary); Clackamas; **Clatsop** (Annette, Robyn); Columbia; Coos, **Crook** (Vicky); **Curry** (Brody, Susan); **Deschutes** (Heather); **Douglas** (Louai); Grant, Harney, Hood-River, Jackson, **Jefferson** (Joy); Josephine; **Klamath** (Katie); Lake; **Lane** (Sidney); Lincoln; **Linn** (Debby); Malheur; **Marion** (Dawn, Dana, Tessa); Morrow; **Multnomah** (Brandi, Joanie, Marta, Phoebe); NCPHD; Polk; Tillamook; Umatilla; Union; Willamette; Warm Springs; **Washington** (Sue, Linda); Wheeler; Yamhill

**State:** Cedric, Shannon, June, Stephen, Michelle, Jeff, Tasha, Courtney, Dave, Julie, Heather

NOTES		
Item	Discussion/Decisions	Action items
1	<b>Security Update — Stephen:</b> <ul style="list-style-type: none"><li>- In light of cadmium reporting, we added a new disease module (Env Exp) and gave all those with permission to the lead module automatic access to Env Exp module. All 38 overall responsible parties (ORPs) were notified of their users, of which there were 167 who were automatically given access to environmental exposure (cadmium data) based on their existing access to the Lead Module. Of the 38 ORPs, 32 (84%) responded to our query, representing</li></ul>	<ul style="list-style-type: none"><li>- Please be sure to keep your account active with frequent logins – no less than about a month.</li><li>- Please fill in your mailing address on your user settings, which you can access on your home screen:</li></ul>

# Orpheus County Feedback Meeting Agenda & Notes

Data for Public Health  
Policy

154 (92%) of the 167 users. Of the 154 users who automatically received “env exposure” access, 131 (83%) were allowed to retain their access, 11 (7%) were removed; six Orpheus users were added based on the query to ORPs.

- Oregon has a 90-day automatic account de-activation policy, and Orpheus is following suit. On Monday, April 4<sup>th</sup> an automatic e-mail was sent to any Orpheus user who had not logged in to Orpheus 60 days prior to the e-mail. The message of the e-mail informed the user to login immediately or risk de-activation of their account at 90 days of account inactivity. About 40 users were deactivated based on this policy.
- About 15 fobs will be expiring at the end of May, mostly in Marion, and about 25 in August. New fobs will be sent out soon.

**User Settings**

HOME

**Please be sure to go to the More Tab of your User Settings to fill in your mailing information, should we need to mail you a fob, etc.**

More

Mailing Agency

Address

City

**Orpheus LHD Menu**

+ New Case Investigation

Reports Exports

Search

**Cases**

Cases (Identified)

Cases (de-identified)

People Contacts

Pregnancies

Transfers

ELR (CD, STD, TB)

List

Providers

Orpheus Users

My Settings

D.U.D.E.

v:/ Lead

Log Out

# Orpheus County Feedback Meeting Agenda & Notes

## 2 ELR Update — Michelle:

- *Delayed CT/GC ELRs – chlamydia negative/gonorrhea positive.* About 70 of these were lingering (mostly negative Chlamydia, but positive Gonorrhea) due to the way they were processing, but it has been resolved. You might be seeing some old ELRs; however, if your settings are set to only see a few days, you might not see them. Best practice should include regularly searching for unprocessed ELRs of inputting the current year and appropriate County, being sure “Unprocessed” is checked.

The screenshot shows the 'CD ELR Search' web application. At the top, there is a 'HOME' button and a 'BEST PRACTICE' callout box. Below this, there are two tabs: 'Basic Search' and 'Advanced Search'. The 'Basic Search' tab is active, showing a search form with the following fields: Full Name (with a search icon), Last (with a search icon), First (with a search icon), Middle (with a search icon), DOB (with a search icon), Sex (with radio buttons for F, M, U), Race (with a search icon), ELR County (with a dropdown menu set to 'Baker'), Message Date (with a calendar icon and the date '7/7/2016'), and Sending Facility (with a search icon). To the right of the search form, there are three radio buttons: 'Processed' (unselected), 'Unprocessed' (selected), and 'Linked' (unselected). A red box highlights the 'Unprocessed' radio button. A red callout bubble points to the 'Message Date' field with the text: 'put in the year to be sure you haven't missed any ELRs'.

- *Kaiser stopped faxing as of 4/4 & Negative Lyme disease reports from Kaiser.* About 2 weeks ago, Kaiser requested to stop faxing, as they have been reliably sending ELRs for over a year, but they also asked if they could send negative Lyme disease results in order to reduce the extraneous faxing to Counties. We discussed internally, and there really isn't a reason we can't do this. Joanie from Multnomah mentioned that they often get positive antibody results, which prompts them to ask Kaiser for a Western Blot, which is typically a struggle to obtain Kaiser. June said that this would mean processing negative Lyme disease ELRs in Orpheus by simply ignoring them if you don't already

# Orpheus County Feedback Meeting Agenda & Notes

Data for Public Health  
Policy

have a pre-existing case in Orpheus. Sidney in Lane County said that it seems a lot of work. Michelle said that they were thinking that this was more of a low volume disease with low impact. Sidney agreed that it was low volume.

- Seeking approval for Women's Healthcare Associates to stop faxing. WHA started sending ELRs in March and have met the minimum 30-day dual reporting period. No concerns were aired.
- Samaritan is working on sending blood lead via ELR.
- Non-elevated cadmium is now being processed like blood lead. Non-elevated cadmium results are imported into Orpheus, but already marked as ignored. Question: can they be retrieved when they're low? Yes. Search for "Processed" & "Cadmium" and "Ignored" in the Process Note field.

State to give status update re: negative Lyme disease reports on the next call.

Michelle to give WHA the go-ahead to stop dual reporting and to only send ELRs.

In addition to searching for ignored cadmium ELRs, Counties to consider using this method of searching for ignored ELRs for all diseases as a QA method.

The screenshot displays the 'CD ELR Search' web application interface. At the top, there is a 'HOME' link and a 'CD ELR Search' title. Below this, there are two tabs: 'Basic Search' and 'Advanced Search', with 'Advanced Search' being the active tab. The search form includes several input fields: 'Message ID', 'Patient Address', 'Address 2', 'City ST Zip', 'Patient County', 'Sending Facility', 'Originating Facility', 'State Epi', 'Provider ID', 'Facility ID', 'Laboratory ID', and 'ELRbatch'. There are also radio buttons for 'Processed' (selected), 'Unprocessed', and 'Both', and a checkbox for 'Linked'. A 'Score' input field is also present. On the right side, there are buttons for 'Perform Find', 'Cancel', 'New Request', 'Duplicate Request', and 'Delete Request'. At the bottom, there are fields for 'Disease' (with 'Cadmium' entered), 'Disease Group', 'Created', and 'Process Note' (with 'Ignored' entered). A 'Processed Lead' checkbox is also visible at the bottom right.

# Orpheus County Feedback Meeting Agenda & Notes

Data for Public Health  
Policy

	<ul style="list-style-type: none"><li>- <i>Process for importing results from VA will not be as comprehensive as traditional ELRs, look for this in the coming month.</i> VA is not equipped to send ELRs the way most labs send to us; however, they've developed an acceptable method for sending all but hepatitis ELRs (Michelle is working with them on another method for hepatitis). County users should be seeing non-hepatitis VA ELRs soon; VA will be dual reporting for longer period due to the off-standard nature of their message. Joanie mentioned that VA results often don't include address or phone number, and when they follow up, it's often quite a process to get the information unless they have the social security number, which Orpheus does not store.</li></ul>	<p>Michelle to follow up with VA re: SSN.</p>
<p><b>3</b></p>	<p><b>Alert Updates — Michelle:</b></p> <ul style="list-style-type: none"><li>- <i>Now using different method for querying ALERT (2.5.1 vs 2.4) and getting better results.</i> Counties are still getting error messages; however, some have been successful when immediately re-attempting after the first error message. The record-duplication error has been fixed.</li><li>- Improved the messages that are returned: no match, match but no results, multiple people, locked record, etc.</li><li>- Fixed bug that was creating duplicates even when box was checked</li></ul>	<p>Michelle to continue to work on Alert configuration.</p>

# Orpheus County Feedback Meeting Agenda & Notes

Data for Public Health  
Policy

4	<p><b>New Features —Michelle:</b></p> <ul style="list-style-type: none"> <li>- Different diseases have different requirements associated with them in terms of when to create a new case for the same disease on the same person. We are developing a dialogue box what will pop up and warn you not to link a new ELR to an existing (old) case, for example, linking a new <i>Giardia</i> ELR to an older giardiasis case.</li> <li>- <i>Requirement to populate case status upon case creation.</i> In the past, populating the case status was not required, which has created problems in the past with cases that had the null status field.</li> </ul>	<p>State to making a list of diseases that includes suggested number of days from onset for considering new infection.</p>
---	---	--

5	<p><b>Other features on the list —Michelle:</b></p> <ul style="list-style-type: none"> <li>- <i>Letterhead for printing.</i> Orpheus not only has the ability to leverage letter templates for sending frequent letters to patients, providers, and parents for specific diseases, it has the ability to use County letterhead to do so.</li> </ul>	<p>Counties to contact June if they want their letterhead on the</p>
---	---	--

The screenshot displays the Orpheus County software interface. At the top, a navigation menu includes 'Basics', 'Labs', 'Clinical', 'Risks', 'Followup', 'Epilinks', 'Contacts', 'Notes', 'Vaccine', and 'More'. Below this, a secondary menu contains 'Dates/History', 'Attachments', 'Log', 'Letters', 'Export', 'Studies', 'Help', and 'Metrics'. The 'Letters' menu item is highlighted with a red box. A 'Create Letter' button with a green plus icon is also highlighted with a red box. The main window shows a 'Provider Letter' form for 'Patricia M Gepner'. The form includes fields for 'Date Created', 'Date Printed', and 'Response Received'. It has three steps: 'Step 1: Choose Template' (with 'Hepatitis C Letter' selected), 'Step 2: Enter Recipient' (with 'Provider' selected), and 'Step 3: Edit letter text' (with 'Dear Dr Smith' entered). A 'Letterhead Logo' dropdown is set to 'Marion Co'. To the right, a preview of the letterhead for 'Marion County OREGON HEALTH DEPARTMENT' is shown, dated 'June 24, 2016', addressed to 'Cynthia Smith', and containing a message about hepatitis C testing requirements.

# Orpheus County Feedback Meeting Agenda & Notes

- Report for which labs are sending for which pathogens – useful? Michelle recently received a request to send a list of all labs (ELR or Fax) that report cadmium. Is this a one-off or are other folks interested? June demonstrated the provider-reporting feature in Orpheus, which only applies to cases that have been created in Orpheus.

The screenshot shows the 'Orpheus Reports' interface. At the top, there is a 'HOME' button and a navigation menu with 'Reports', 'Graphs', 'Other Report Tools', and 'Risks'. Below this is a sub-menu with 'Top', 'Case', and 'Count'. The main content is a table with the following data:

	Last Run	#
Age Group by Sex	1/15/2016	1340
Case Line List	1/28/2016	?
Case Line List by disease/county	1/15/2016	1057
<b>Case Line List with Treatment &amp; Provider</b>	<b>1/15/2016</b>	<b>186</b>
CD ELR by County	1/15/2016	328
Disease by County/Month	3/31/2016	1682

Julie reminded users about being sure to manually enter the non-ELR lab results; scan and attach the report if possible.

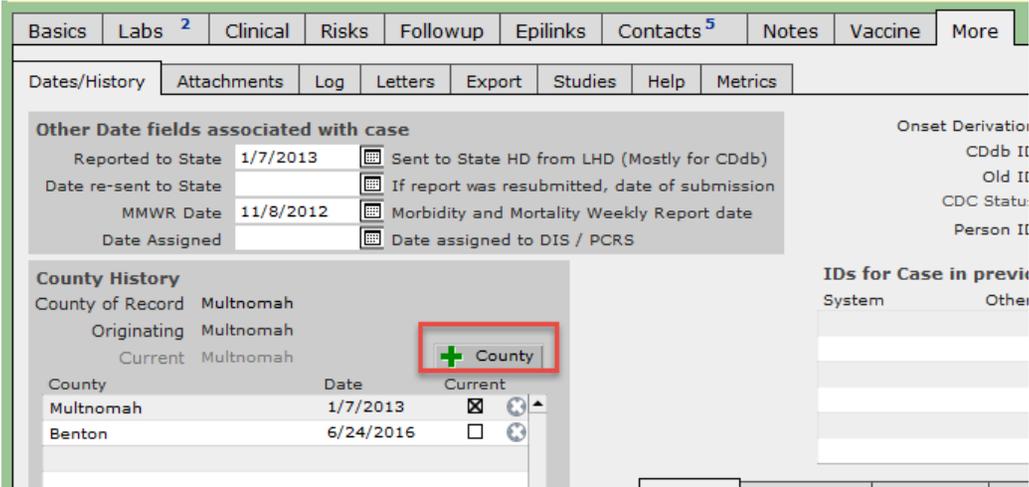
- Hepatitis summary screen removal. State is still working on bugs re: Hepatitis C summary screen. Stay tuned.

Summary results (Please **DO NOT** enter lab data here. Enter lab data in fields at left.)

<b>A</b> IgM anti HAV	<b>B</b> HBsAg	<b>C</b> anti HCV
total anti HAV	IgM anti HBc	signal to cutoff
<b>D</b> IgM anti HDV	total anti HBc	s/co confirm
Total anti HDV	HBeAg	HCV RNA PCR
<b>E</b> IgM anti HEV	HBV DNA PCR	Genotype
Total anti HEV	anti HBs	

For Non-ELR lab results, Counties to be sure to manually enter the non-ELR lab result; scan and attach the report to the More tab if possible.

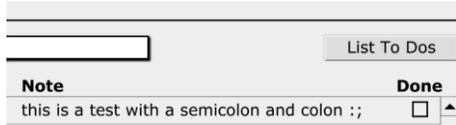
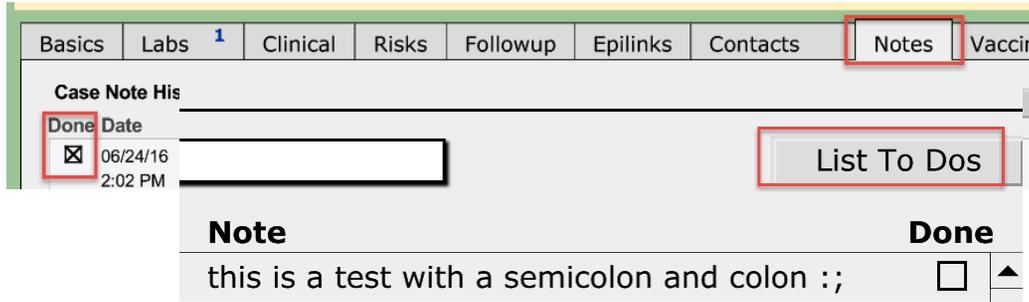
# Orpheus County Feedback Meeting Agenda & Notes

<p>6</p>	<p><b>Contact transfers — June:</b></p> <ul style="list-style-type: none"> <li>- By design, Counties cannot see contacts of their cases if the contacts are from a county outside Case County’s jurisdiction. The easiest way for this to be resolved is to go to the More Tab and add the specific county to the list:</li> </ul>  <p>Matt recently added a dialog box to call the Tech Team when they cannot see a contact.</p>	
<p>7</p>	<p><b>Trainings — June:</b> Disease-specific training is typically scheduled for every 1<sup>st</sup> Wednesday of the Month</p> <ul style="list-style-type: none"> <li>- CRE and NTM – scheduled for May 4th 10:30-11:30</li> <li>- STD Module slated for early July.</li> </ul>	

# Orpheus County Feedback Meeting Agenda & Notes

Data for Public Health  
Policy

	<ul style="list-style-type: none"> <li>- Interest in new user webinar? No response.</li> <li>- In-person training in Portland</li> <li>- Other training needs?</li> <li>- Marion county in-person new user training – May date TBD</li> </ul>	
--	---	--

<p><b>8</b></p> <p><b>Late breaking questions — All:</b></p> <ul style="list-style-type: none"> <li>- Why are To Dos not disappearing after checking the “Done” checkbox?</li> </ul>  <p>Michelle recently found a bug that does not delete To Dos with colons or semi-colons within the note.</p> 	<p>There are several ways to delete a To Do with special characters in the notes field (e.g., ; : = etc.):</p> <ol style="list-style-type: none"> <li>1. Click on the List To Dos Button and check the Done checkbox.</li> <li>2. Navigate to the Notes Tab and check the Done checkbox.</li> </ol>
---	---

**Future Meetings: 2<sup>nd</sup> Thursdays @ 1:30 PM**  
 May 12, 2016  
~~June 9, 2016~~ -- rescheduled for June 16, 2016