

Orpheus County Feedback Meeting Agenda & Notes

*Data for Public Health
Policy*

Date: June 16, 2016

Time: 1:30-2:30 **Place:** AOC

ALL DATA IN THESE SCREEN SHOTS ARE FAKE

Purpose: To share new features, user issues and gather feedback on development priorities for Orpheus, Outbreaks and Case log applications

Outcome: Users are kept informed about development projects and their needs are identified and prioritized.

Counties: Baker-; Benton - ;Clackamas-; **Clatsop** - Sheri; **Columbia** – Heather, Nikki; Coos - Rick, **Crook**-Karen; Curry-; Deschutes-; **Douglas** - Louai; Grant, Harney, Hood-River, **Jackson** – Al; **Jefferson** - Joy; Josephine, Klamath –; Lake, **Lane**-Phoebe; Lincoln-; **Linn**- Debby, **Malheur** – Rebecca; **Marion**- Melanie, Dawn; **Morrow** -Shelly; **Multnomah**- Joan, Marta, Taylor; NCPHD; Polk, **Tillamook** - Christina; Umatilla; Union, Wallowa, Warm Springs, **Washington**-Sue, Gladys, Jennifer; Wheeler, Yamhill

State: Shannon Allain, Russ Barlow, Irina, Tina Meyer, Joan Crawford, Cedric, Heather, Tasha, June, Julie, Michelle, Stephen, Tom, Magdalena, June Pounder, Missy Yungclass, Sarah Humphrey

AGENDA / BACKGROUND	Presenter(s)	Time
<p>Introductions - June - 5 min</p> <p>Overall Orpheus – Stephen – 5 min We have created a script in Orpheus to email you if you have not logged into Orpheus in the last 60 days. This is to facilitate account management and preventing accounts from expiring. If you want to maintain your Orpheus access, you need to login to Orpheus at least once a month. You must login to Orpheus, logging into DUDE or Citrix does not reset your account settings. It takes more resources for us to deal with expired accounts. Make sure you have a valid email address in your Orpheus User Settings and that the “email OK” box checked.</p>		

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The screenshot shows the 'User Settings' page for June Bancroft (OPHD). The page is divided into several sections:

- Basics:** User ID 104, Created 11/29/2007 2:25:03 PM, Modified 6/21/2016 9:49:13 AM, June Bancroft.
- Security:** Active , Email OK (indicated by a red arrow), Primary (indicated by a red arrow), County Epi , State Epi , ALERT IIS , ELR Notify , Allow Beta .
- Basics (User Info):** First June, Last Bancroft, Email June.E.Bancroft@state.or.us (indicated by a red arrow), Phone 971-673-1045, Account Name June Bancroft, Agency OPHD.
- Options:** Show Artwork (On/Off), Exclude Nudes (On/Off), Show Tool Tips (On/Off), Show Search Results in New Window (checkbox).
- Other Info:** Citrix ID OR0151798, Oath Date 7/20/2015, Fob Number Smart Phone, Old Fob List (116090415 - 7/31/2014), ORP or Designee Paul Cieslak, Recent Records 100.
- Buttons:** Edit User, Merge Letter Templates, Renew Oath.

Users should go in and make sure their email and “email ok” box is checked.

ELR status updates –Michelle - 5 min

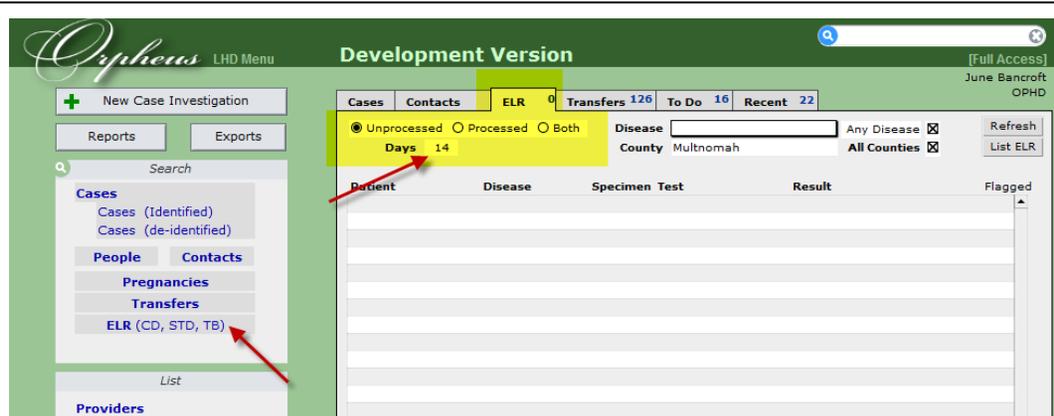
No updates on ELR reports from the state. No issues or concerns in the LHDs.

Trouble shooting ELRs – System overview and user trouble shooting techniques – Michelle – 15 min

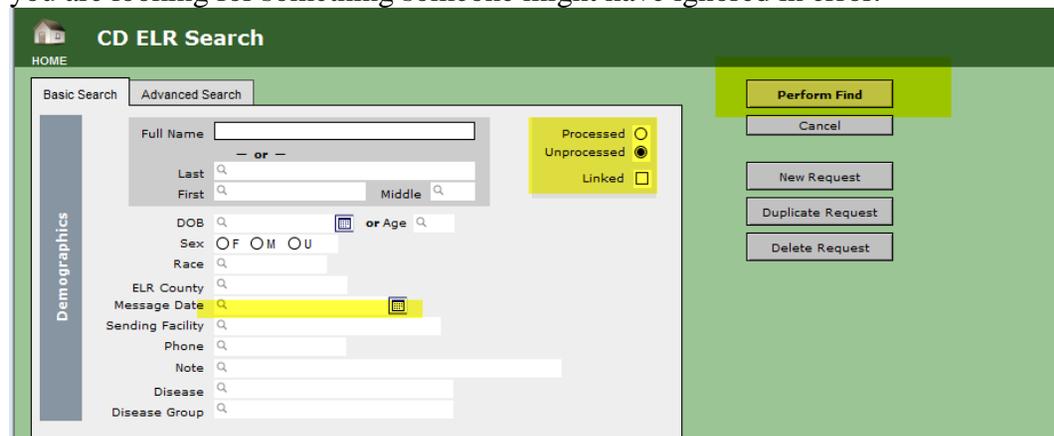
Michelle reviewed some basic ways to trouble shoot ELRs. Simple queries in Orpheus to find old ELR reports. Chose CD ELR and unprocessed or processed.

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You can manipulate the number of days on the fly on your home page. If you go on vacation you might want to change the days to 30 to see if some have not been processed. You can also see processed reports if you are looking for something someone might have ignored in error.



You can search for all ELRs except HIV, which lives in a different table. Holding the shift key and clicking the radio button will uncheck the button and search for both processed and unprocessed ELRs. Message date is the date the state receives the ELR -- not the specimen date.

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Many counties also have access to Copia, the Oregon State Public Health Lab information system. Using the COPIA system – OSPHL’s web interface – Missy/Michelle/Sarah – 15 min
Question about if LHDs are not receiving the ELRs from the labs. The lab has recently experienced an increase in phone calls for lab results. The OSPHL ELRs are processed around 10 AM and again around 2 PM
Some LHDs are on Copia, others are not.

Online system for looking up results. You cannot see data on every resident in your county but you can see anything sent in by your county HD clinics. Phone calls to OSPHL for lab results are disruptive. If you have more than one location in your county – list them even though there is only a spot for one location.

You should be taken to the Location Inbox for the site name selected (red arrow). If not, select **View Results** and then **Location Inbox** from the menu on the left (blue arrow).

The screenshot shows the Copia system interface. On the left, a navigation menu includes 'View Results' (highlighted with a blue arrow) and 'Location Inbox'. The main area displays the 'Location Inbox' for 'Oregon State Public Health Laboratory'. A red arrow points to the 'Location Inbox' link in the header. Below the header, there is a table of lab results with columns for Severity, Priority, Order ID, Patient, Order Choice Abbreviations, Results Received, Order Date, Ordering Provider, Recipient, Status, Selected, and Ack'd. The table shows three entries, all with a status of 'Complete'.

Severity ¹	Priority ²	Order ID	Patient	Order Choice Abbreviations	Results Received	Order Date ³	Ordering Provider	Recipient	Status	Selected	Ack'd
Abnormal	-	16041-000038	RESULT, TEST2	CT/GC, zzAttachment	02/10/2016 11:59AM	02/10/2016 11:55AM	Test, Clinician, ABC, XYZ	Oregon State Public Health Laboratory	Complete	<input type="checkbox"/>	
-	-	16041-000039	RESULT, TEST3	HIV, zzAttachment	02/10/2016 12:00PM	02/10/2016 11:56AM	Test, Clinician, ABC, XYZ	Oregon State Public Health Laboratory	Complete	<input type="checkbox"/>	
-	-	16041-000037	RESULT, TEST	CT/GC, zzAttachment	02/10/2016 11:59AM	02/10/2016 11:54AM	Test, Clinician, ABC, XYZ	Oregon State Public Health Laboratory	Complete	<input type="checkbox"/>	

To view an individual lab report, click on the blue Order ID number next to the Patient name to bring up a submenu. Go to **Lab Report** and then select **View** to display the result report (red arrow).

If you want access to Copia you can download the forms from the web, fill it out fax to Marjorie.S.YUNGCLAS@dhsosha.state.or.us

She is your point of contact with questions

Counties to look up results of their cases in Copia to minimize direct phone calls to OSPHL.

Counties cannot see reports on residents of their county whose labs are from a commercial lab.

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The screenshot shows the 'Location Inbox' interface. On the left is a navigation menu with options like 'Manage Orders', 'Manage Samples', 'View Results', 'Location Inbox', 'Patient Info', 'This Location', 'My Preferences', 'Reports', and '+ Administration'. The main area displays a table of reports for 'Oregon State Public Health Laboratory'. The table has columns for Severity, Priority, Order ID, Patient, Order Choice Abbreviations, Results Received, Order Date, Ordering Provider, Recipient, Status, Selected, and Ack'd. A context menu is open over one of the rows, with a red arrow pointing to the 'View' button.

State on call epidemiologists do have access to all data – so you can call the on-call person.

If users have suggestions on reporting and mapping, making it more user friendly – send June an email.

Please email June with your training needs. Upcoming sessions will focus on new users. Also looking for feedback on training Videos.

Tasha will look into this and put in a request.

After a report is open you can page through patient results, print reports or **Acknowledge** reports. Click the **Close Window** in the lower right corner of the screen

The screenshot shows a 'Lab Report' window. At the top, it says 'Oregon Health' and 'Oregon State Public Health Laboratory'. Below that is patient information: 'Patient name: RESULT, TEST3 (M)', 'Chart Number: 12345', 'Date of Birth: 3/4/1975', 'Country of Residence: Lane', 'Date Collected: 2/8/2016', 'Date Received: 2/10/2016', 'PHL ID Number: 1602100008'. The report details include 'HIV TESTING' with 'Serology Specimen Source: Whole Blood' and 'HIV Screen Final: Nonreactive for HIV-1 p24 Antigen and HIV-1/HIV-2 Antibody'. A red arrow points to the 'Close Window' button in the bottom right corner.

Columbia county mentioned that they were not getting faxes reports. The OSPHL went to only reporting via ELR last spring.

OSPHL is still faxing some results from the lab system for results that are submitted from the county.

Sarah to follow up with Columbia County as they stopped getting faxes.

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Demo of Copia. When you login you will see location in box. Demoed the viewing of results and how to print a report, clicking on the report and right click chose view lab report.

Timeliness of information – ELR gets results when they are finalized. However, users who have submitted the specimen can monitor the pending test results using Copia. Searching using the search box requires last name, first name. **Unlike the Orpheus search you need to have exact last name, first name. You can also use DOB and a medical record number.**

Stephen reminded folks the preferred Orpheus search is first few characters of first name then first few characters of the last name.

Lab would appreciate people trying to use the systems and tools to minimize phone calls.

Multnomah County – asked for clarification on what they can see. For example, there is an *H flu* that is pending subtyping, as this determines the level of investigation. Tasha asked for clarification on how they are getting subtypes. These are coming through the OSPHL stream. This works well as long as the lab on the order is accurate.

If counties notice a lag in reports (most are one working day) let us know so we can look into it.

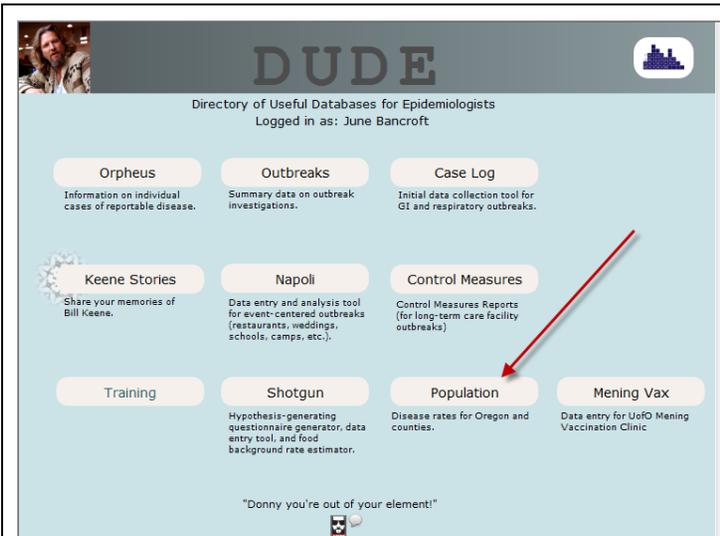
Reports – Population database, Maps,– June – 5 min

June reviewed where the population database is located. This has disease rates, which is the number of cases/population in your county. This database is populated from Orpheus – it is NOT a nightly refresh, if this is something that would be helpful we can work on this.

Local HDs can only see results that have been submitted by the county. Counties cannot look up records for residents of their own county if it is from a private provider.

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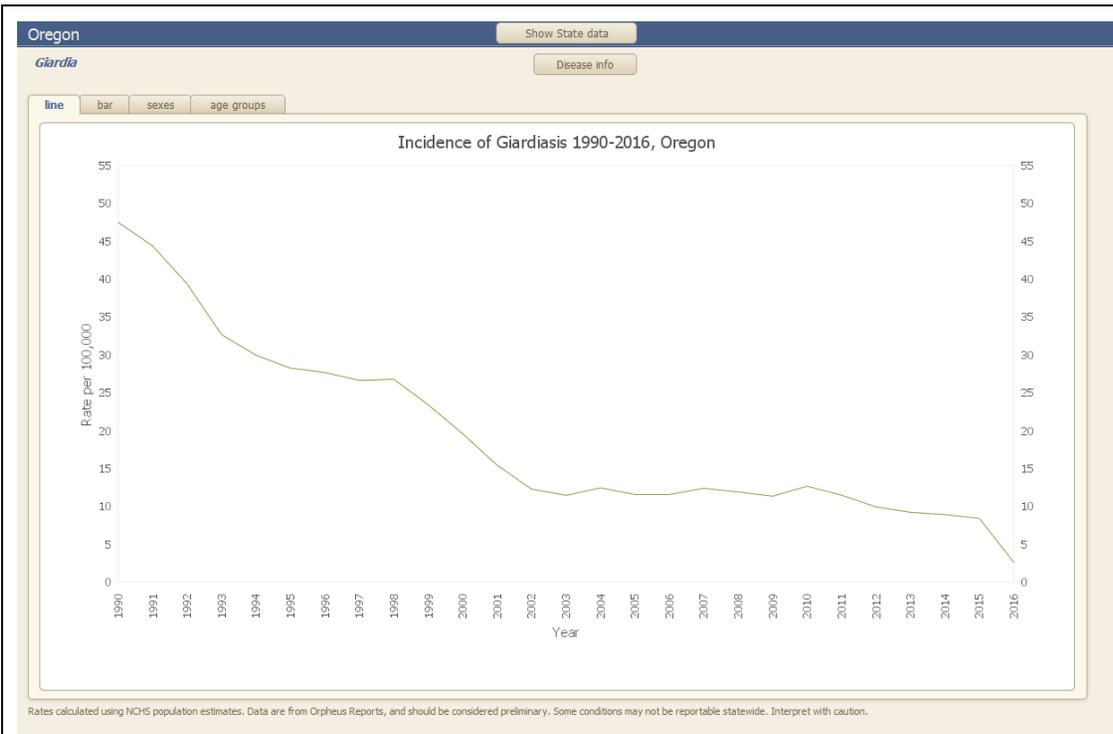
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Some counties do use the rates. Would be helpful to be more up to date; however, not high priority. Is there a need for printing? No need for this. Discussed link to the population rates from within the Orpheus Reports – Washington County thought this would have the rates be used more. These rates are by disease, age group, race and sex.

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Maps – do people feel these would be helpful? This would be rates by census tract for the higher incidence conditions. This would be a static dataset – would not be a live update. It would provide background information. State users indicated that they would use maps. Example – pertussis cases by census tract? Would this be helpful? We would not be doing this by age, sex or race at this time.

Trainings – June - 5 min

Recent training – hepatitis (June 1): Tasha and Lee held the training. Perinatal hep B instructions are posted to our website.

STD – July 6th (10:30-11:30) – New interface for Chlamydia, Gonorrhea, Syphilis

HIV – will be focus of TBA fall STD regional workshop. –interested users should plan to attend the workshop.

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New user training webinar and/or Portland-based in person training – Interest?
Outbreaks and Case log – new user training webinar – July? Date TBD
Other training topics?
Training videos – yes some new training videos would be helpful.

Misc items

Sue in Washington County reported on problems with Hepatitis E vaccine data entry. Positive antibody test for chronic Hep C and you get a negative RNA in the next 12 months, change to a “no case.”

Future Meetings: 2nd Thursdays @ 1:30 PM
July 14th
August 11th