

FamilyNet ORCHID Release Information

February 1, 2010

Why Did You Receive This Information?

We are releasing a new version of ORCHIDS, in order to make some improvements in the data system. To access the new version, you do not have to do anything. FamilyNet will update itself automatically when you log in for the first time on or after Monday, February 1, 2010.

With each new release of ORCHIDS, you will receive this notice, which describes new features and “bug” fixes in the system. Some of these improvements may have policy and practice implications, and these implications are described under the section called “Policy/Practice Implications of System and Form Improvements.”

How Is This Information Relevant to You?

Information in these release notes is relevant to all ORCHIDS users, because the information can apply to nursing practice, data entry, and reports.

This document contains the following sections:

- Policy/Practice Implications of System and Form Improvements
This section describes policy/practice implications of any changes to the system and/or forms. This section will be relevant to nurses, staff who enter data, and staff who use reports.
- System Improvements
This section lists improvements in the system that are not related to policy changes. This section will be most relevant to staff who enter data and staff who use reports.
- Form Improvements
This section shows additional improvements to the forms that were not included in the Policy/Practice Implications or System Improvements section. This section will be relevant to nurses and staff who enter data.
- Known Issues in the System
This section describes any known issues in the system, along with solutions and/or workarounds. This section will be relevant to nurses, staff who enter data, and staff who use reports.

Policy/Practice Implications of System and Form Improvements

Babies First! and CaCoon

Policy Implications: There are three new risk factors (A codes) that appear in Babies First! and CaCoon. These codes will allow case managers to define risk factors with more precision.

The new risk factors are:

- **A34 - Parent with sensory impairment or physical disability:** Sensory impairment or incapacitating physical disability.

- **A35 - Parent with inadequate knowledge and supports:** Parent has inadequate knowledge and abilities related to basic infant care, and has inadequate social support and limited coping abilities.

- **A36 – Other evidence-based social risk factor:** Other social risk factor, established through research, is associated with poor child health outcomes.

System Improvements: New “A Codes” appear in the “Risk Factors” field, on the Babies First! and the CaCoon Case tabs. The risk factor codes will become available on February 1, 2010. The new risk factor codes will also appear on reports and in the report filters. The updated list of A Codes and B Codes shows the date 2/1/2010 in the document footer and is available at this web address: http://www.oregon.gov/DHS/ph/ch/docs/orchids/RiskCodes_BabiesFirst_CaCoon.pdf

Form Improvements: There are no form improvements in this release. The current forms all show the date 12/14/2009 in the document footer. To download the current version of each form, go to:

- http://www.oregon.gov/DHS/ph/ch/docs/orchids/orchids_form_bf.pdf (Babies First)
- http://www.oregon.gov/DHS/ph/ch/docs/orchids/orchids_form_cacoona.pdf (CaCoon)
- http://www.oregon.gov/DHS/ph/ch/docs/orchids/orchids_form_mcm.pdf (Maternity Case Management and Maternity–Other Program)

System Improvements

Babies First! and CaCoon

Users have reported that, on Visit Tab 1, they are no longer able to enter a zero in the “Weeks” field for the question “Age when formula or solids first introduced.” This problem has been corrected in this release. Users may now enter and save a zero in this field again. Users also can see any zero that was entered in the past.

Form Improvements

There are no Form Improvements in this release. The current version of each form shows the date 12/14/2009 in the document footer. You can download the current version of each form on this website: http://www.oregon.gov/DHS/ph/ch/orchids_train.shtml

Known Issues in the System

Issue 1: On the MCM Visit Tab, I tried to enter a zero in the field “cigarettes/day”, but the system is not capturing the zero. In previous releases, I was able to enter a zero. Why can’t I enter a zero now?

Solution 1: Please continue to enter the zero. You will not see the zero on the screen, but the system will save your entry in the database.

Issue 2: On the “Client Search” screen, I entered the first three letters of the client’s Last Name, the first three letters of the client’s First Name, the client’s date of birth, and my agency. When I clicked on the “Search” button, I received the message, “Sorry, no clients were found that match your criteria.”

Solution 2: Do not use the “Agency” field to perform a client search. The “Agency” field does not work correctly if the client is receiving services in multiple agencies. If you use the “Agency” field to perform a client search, you will receive a pop-up message that states “Sorry, no clients were found that match your criteria.” A better way to search for your client is to use the first three letters of the client’s Last Name, the first three letters of the client’s First Name, and the client’s date of birth.

For previous FamilyNet ORCHIDS Release Notes, go to
<http://www.oregon.gov/DHS/ph/ch/orchids.shtml>

For copies of the current forms, manuals, and training documents, go to
http://www.oregon.gov/DHS/ph/ch/orchids_train.shtml

Have questions or need more information?

Contact ORCHIDS Application Support, (971) 673-0382 or
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