
Upcoming RH Program Changes:

CVR Data, Electronic Reports, and CCare Eligibility Database

Wednesday, June 15th
Reproductive Health Program
Public Health Division



Goals for today's presentation

- Describe new edits to the “Client’s Previous Test Dates” field on the Clinic Visit Record (CVR)
- Explain transition from Ahlers monthly paper-based reports to electronic reports
- Demonstrate new functionality of the CCare eligibility database
- Answer questions!

Client's Previous Test Dates on CVR

7a. CLIENT'S TEST DATES - Females Only				MO.	YR.
1 - Last Chlamydia (≤ 24)	<input type="checkbox"/> 1 Never	<input type="checkbox"/> 2 Unk.	3 Date		
2 - Last Pap (≥ 21)	<input type="checkbox"/> 1 Never	<input type="checkbox"/> 2 Unk.	3 Date		

- Field is required ONLY for certain clients:
 - “Required” means either 1-Never, 2-Unknown, or 3-Date with date filled in. OK to use client’s self-reported test dates.
- Date of client’s last Chlamydia test -
 - Required for females age 24 and younger
 - Can be left blank for males and females age 25+
- Date of client’s last Pap test -
 - Required for females age 21 and older
 - Can be left blank for males and females age 20 and younger

Test Dates on CVR – Default in place since January 2015

- For any clients for whom either the Last CT Test or Last Pap Test is required, if this field is blank, Ahlers has been defaulting to 2-Unknown.
- This prevented these CVRs/Claims from being rejected.
- We intended this default to be short-term, while clinics develop workflows to collect this information.
- It is now (past) time to turn off the defaults!

7a. CLIENT'S TEST DATES - Females Only				MO.	YR.
1 - Last Chlamydia (≤ 24)	<input type="checkbox"/> 1 Never	<input type="checkbox"/> 2 Unk.	3 Date		
2 - Last Pap (≥ 21)	<input type="checkbox"/> 1 Never	<input checked="" type="checkbox"/> 2 Unk.	3 Date	MO.	YR.

Currently, if blank, will default: 

Test Dates on CVR – Removing the defaults starting July 1, 2016

- If either test date is required (based on client sex and age) and the test date is blank, the CVR will be rejected.
 - CVR will not be rejected if 1-Never, 2-Unk, or 3-Date
- Here are the error messages:

Error #702 – Reject: Last Chlamydia <25 is **Missing/Invalid****
 Error #704 – Reject: Last Pap >20 is **Missing/Invalid****

Section of CVR		Error #	Error Message
7a	7a. CLIENT'S PREVIOUS TEST DATES - Females Only	702	REJECT: LAST CHLAMYDIA < 25 IS MISSING/INVALID
	1 - Chlamydia (age ≤ 24) <input type="checkbox"/> 1 Never <input type="checkbox"/> 2 Unk 3 Date	703	REJECT: LAST CHLAMYDIA TEST DATE IS INVALID
	2 - Pap (age ≥ 21) <input type="checkbox"/> 1 Never <input type="checkbox"/> 2 Unk 3 Date	704	REJECT: LAST PAP > 20 IS MISSING/INVALID
		705	REJECT: LAST PAP TEST DATE IS INVALID

**CVR Error/Rejection Messages: RH Program Manual, Section D, Exhibit 8
https://public.health.oregon.gov/HealthyPeopleFamilies/ReproductiveSexualHealth/Resources/Documents/FP_Program_Manual/exhd8.pdf

Test Dates on CVR: Missing fields will be rejected starting with July 1st service dates

- For female clients in the specified age ranges, the Last CT Test Date and Last Pap Test Date must be filled in or the CVR will be rejected.
- If client is male or female and outside either age range, field can be blank.
 - Example 1: female client age 28: needs last Pap test date (1- Never, 2-Unk or 3-Date) but not last CT test date. CT test date can be blank.
 - Example 2: female client age 17: Last Pap test date can be left blank. Last CT test date needs to be filled in (1-Never, 2-Unk or 3-Date)

Questions?

Ahlers Electronic Reports

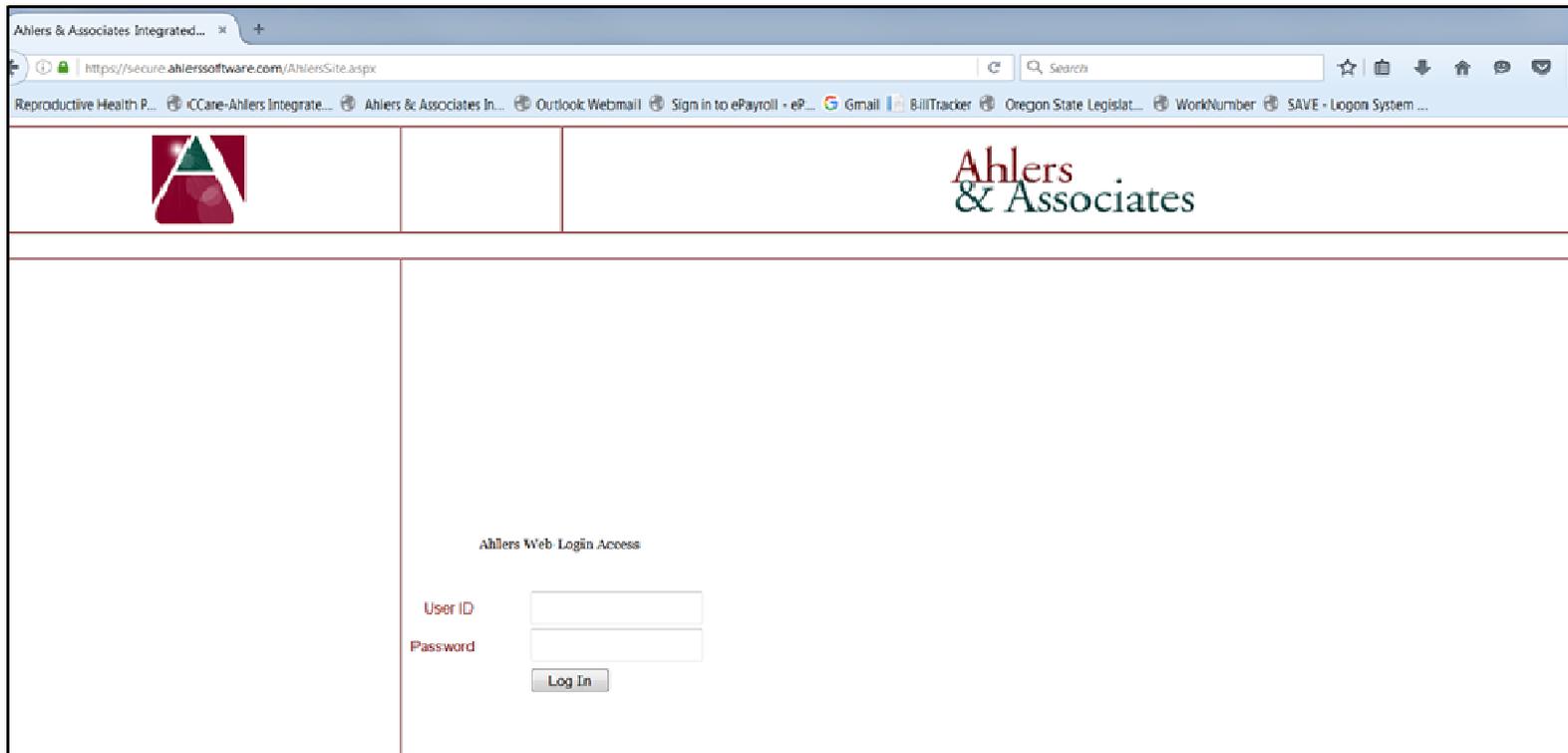
- Each month, Ahlers generates a number of agency and clinic-specific reports
- Ahlers mails these hard-copy reports to each agency after CVR processing and CCare billing
- Starting in July, these reports will only be available electronically
- Reports will be available each month on the Monday or Tuesday following the CVR/CCare claims submission deadline. See RH Program Manual, Exhibit D-7 for submission deadlines:
https://public.health.oregon.gov/HealthyPeopleFamilies/ReproductiveSexualHealth/Resources/Documents/FP_Program_Manual/exhd7.pdf

Which Ahlers Monthly Reports?

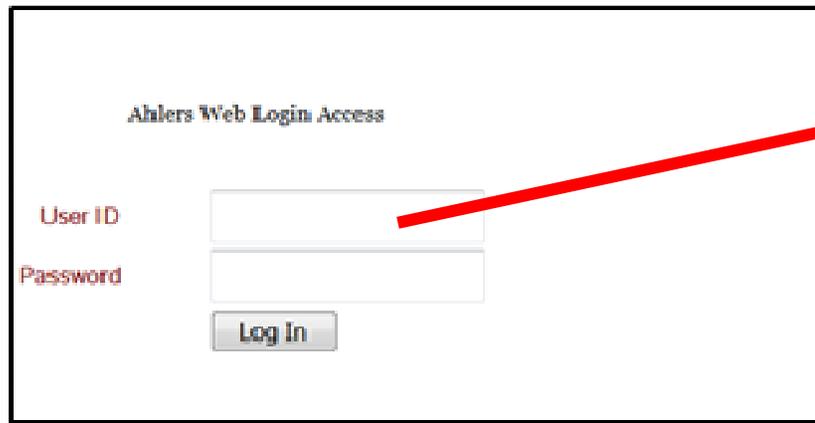
File Name	Report Title	Report Description
projectnumber_RX(month)MTHLY_RXM110_date	CVRs Processed Report	Summary of all CVRs processed (including rejections) at Title X/CCare sites
projectnumber_RX(month)MTHLY_RXM110a_date	CVRs Processed Report	Summary of all CVRs processed (including rejections) at <i>CCare-only sites</i>
projectnumber_RX(month)MTHLY_RXM115_date	CVR Error Listing	Detailed explanation of each CVR denial/rejection
projectnumber_RX(month)MTHLY_RXM120_date	Summary of CVR Errors	Summary of CVRs rejected by reason/type
projectnumber_RX(month)MTHLY_RXM125_date	Transactions List	Detailed list of CVRs with Patient #s and SOP and whether they processed or rejected
AhlersReports	Monthly Billing Register/Remittance Advice	Detailed list of processed CCare claims, including voids and resubmits

How to Access the Reports

<https://secure.ahlerssoftware.com>



How to Access the Reports



Ahlers Web Login Access

User ID

Password

Log In

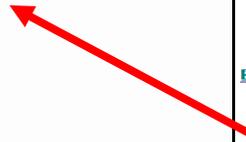
Agency's Customer Number

Customer number:

- 8-digit number
- Assigned to each agency by Ahlers
- Same login used to upload CVR transmission files
- Call Ahlers (1-800-888-1836) for customer number and/or password, if unknown

How to Access the Reports

Click to
access all
reports,
except
billing
register



	LOG OFF SYSTEM REFRESH LOGS	Ahlers & Associates
AVAILABLE REMOTE SERVICES EPEP ELIGIBILITY VIEW REPORTS BUILD A REPORT CLIENT/VISIT REPORT EXTRACT DATA TO DOWNLOAD RECEIVE FILES SEND BACKUP DATA	WELCOME TO YOUR AHLERS WEB SITE! PLEASE CHOOSE YOUR AVAILABLE SERVICES ON THE LEFT MENU BAR ANY FEEDBACK AND SUGGESTIONS YOU'D LIKE TO OFFER ON THE WEB SITE, PLEASE EMAIL CUSTOMERSERVICE@AHLERSSOFTWARE.COM OR CALL 800-888-1836. WE LOOK FORWARD TO HEARING FROM YOU!	
AHLERS DOCUMENTATION VIEW AIS PC MANUAL CVR MANUAL (PDF FORMAT) CLICK FOR WEBSITE HELP		

CVRs Processed Report

projectnumber_RX(month)MTHLY_RXM110_date

PROJECT NUMBER		REGION X FAMILY PLANNING DATA SYSTEM								RUN DATE 4/27/2016	
PROJECT NAME		CVRs PROCESSED REPORT								RXM110 PAGE 12	
		MARCH, 2016									
CLINIC NUMBER	CLINIC NAME	INITIAL VISITS	ANNUAL VISITS	OTH.MED VISITS	COUNS VISITS	PG.TEST VISITS	MAINT TRANS	TOTAL VISITS	REJECTS	TOTAL CVRS	% REJECTED
CLINIC 1		0	0	32	0	20	1	52	1	54	1.9
CLINIC 2		18	19	74	0	4	0	115	11	126	8.7
CLINIC 3		0	0	4	1	0	0	5	1	6	16.7
PROJECT TOTAL		18	19	110	1	24	1	172	13	186	7.0
P/C PROCESSING :		0									

****Report title for CCare-only clinics:**
projectnumber_RX(month)MTHLY_RXM110a_date

CVR Error Listing

projectnumber_RX(month)MTHLY_RXM115_date

PROJECT NUMBER	PROJECT NAME	REGION X DATA SYSTEM								RUN DATE	4/27/2016
CLINIC NUMBER	CLINIC NAME	CVR ERROR LISTING								RXM115	PAGE 79
		MARCH, 2016									
PATIENT NO.	*** VISIT DATE ***	*** BIRTH DATE ***									CORRECTED BY AHLERS
	CVR	LAST	TYPE	CVR	MASTER	BATCH	SEQ.	ERROR	ERROR DESCRIPTION		
XXXX	4/04/2016	9/29/2014	3			191	2	00301 01716	REJECT: VISIT DATE MISSING OR INVALID REJECT: PVT INS FROM WEB IS YES, BUT 17A IS BLANK	YES	NO
XXXX	3/22/2016	2/11/2015	3			191	8	01501	REJECT: CONTRACEPTIVE METHOD MISSING OR INVALID	YES	NO
XXXX	4/04/2016	3/28/2016	3			191	11	00301	REJECT: VISIT DATE MISSING OR INVALID	YES	NO
XXXX	4/04/2016		3			191	14	00301 01716	REJECT: VISIT DATE MISSING OR INVALID REJECT: PVT INS FROM WEB IS YES, BUT 17A IS BLANK	YES	NO
XXXX	4/04/2016	8/06/2013	5			191	15	00301	REJECT: VISIT DATE MISSING OR INVALID	YES	NO
XXXX	3/21/2016		3			191	40	00104	REJECT: CCARE ELIGIBILITY HAS EXPIRED	YES	NO
XXXX	4/04/2016	1/13/2016	3			191	41	00301	REJECT: VISIT DATE MISSING OR INVALID	YES	NO

CVR Error/Rejection Messages: RH Program Manual, Section D, Exhibit 8
https://public.health.oregon.gov/HealthyPeopleFamilies/ReproductiveSexualHealth/Resources/Documents/FP_Program_Manual/exhd8.pdf

Summary of CVR Errors

projectnumber_RX(month)MTHLY_RXM120_date

PROJECT NUMBER	PROJECT NAME	REGION X FAMILY PLANNING DATA SYSTEM		RUN DATE	4/27/2016
CLINIC NUMBER	CLINIC NAME	SUMMARY OF CVR ERRORS		RXM120	PAGE 38
		MARCH, 2016			
		CVRS PROCESSED	171		
		CVRS REJECTED	27	15.79	
TYPE	ERROR	ERROR MESSAGE	NUMBER		‡
REJECT	00102	REJECT: CCARE NUMBER IS MISSING OR INVALID	1	.58	
REJECT	00103	REJECT: CCARE NUMBER & DOB DON'T MATCH	2	1.17	
REJECT	00104	REJECT: CCARE ELIGIBILITY HAS EXPIRED	1	.58	
REJECT	00404	REJECT: DOB DOES NOT MATCH OREGON MASTER RECORD	2	1.17	
REJECT	00906	REJECT: SOP '8/10' CODED/ELIG. FOR MEDICAID,SOP 2	5	2.92	
REJECT	00912	REJECT: DIAGNOSIS CODE INVALID	6	3.51	
REJECT	01204	REJECT: PURPOSE OF VISIT MISSING OR INVALID	11	6.43	
REJECT	01207	REJECT: SUPPLY ONLY VISIT; NEW CLIENT	1	.58	
REJECT	01501	REJECT: CONTRACEPTIVE METHOD MISSING OR INVALID	1	.58	
REJECT	01703	REJECT: ONE ANNUAL VISIT (01) EVERY ELEVEN MONTHS	2	1.17	
REJECT	01707	REJECT: SUPPLY QUANTITY EXCEEDS THE LIMIT	1	.58	
REJECT	01716	REJECT: PVT INS FROM WEB IS YES, BUT 17A IS BLANK	1	.58	

Transactions list

projectnumber_RX(month)MTHLY_RXM125_date

PROJECT NUMBER		PROJECT NAME		REGION X FAMILY PLANNING DATA SYSTEM								RUN DATE 4/27/2016				
CLINIC NUMBER		CLINIC NAME		TRANSACTIONS LIST								RXM125 PAGE 76				
MARCH, 2016																
D.O.V.	PATIENT #	S.O.P.	FAIL	D.O.V.	PATIENT #	S.O.P.	FAIL	D.O.V.	PATIENT #	S.O.P.	FAIL	D.O.V.	PATIENT #	S.O.P.	FAIL	
SHIPMENT # 160414				04/04/2016	xxxxxx	OHP	***									
03/09/2016	xxxxxx	OFF		04/04/2016	xxxxxx	OHP	***									
03/01/2016	xxxxxx	OFF		04/06/2016		OHP	***									
03/03/2016		OHP		04/06/2016		NOCHG	***									
03/04/2016		NOCHG		04/07/2016		OFF	***									
03/04/2016		OHP		04/07/2016		OFF	***									
03/09/2016		OHP		04/07/2016		NOCHG	***									
03/09/2016		NOCHG		04/08/2016		NOCHG	***									
03/09/2016		NOCHG		04/11/2016		OFF	***									
03/10/2016		OHP		04/11/2016		NOCHG	***									
03/10/2016		NOCHG		04/12/2016		OHP	***									
03/10/2016		OHP		04/12/2016		OHP	***									
03/11/2016		NOCHG		04/14/2016		OFF	***									
03/14/2016		NOCHG														
03/14/2016		OHP														
03/15/2016		OHP														
03/15/2016		OHP														
03/16/2016		OHP														

CVR rejected

OFF (Oregon Family Planning) = CCare

O-NFP = Non-CCare Visit/CCare Supply

Transactions list, cont.

projectnumber_RX(month)MTHLY_RXM125_date

NOTE: *** Indicates a transaction had at least 1 fatal error.								
CLINIC SUMMARY:	TOTAL	64	REJECTED	14	ACCEPTED	50	ACCEPT RATE	78 %

Remittance Advice/Billing Register

Click to
access
monthly
remittance
advice/
billing
register



	LOG OFF SYSTEM REFRESH LOGS	Ahlers & Associates
<p>AVAILABLE REMOTE SERVICES</p> <p>EPEP ELIGIBILITY</p> <p>VIEW REPORTS</p> <p>BUILD A REPORT</p> <p>CLIENT/VISIT REPORT</p> <p>EXTRACT DATA TO DOWNLOAD</p> <p>RECEIVE FILES</p> <p>SEND BACKUP DATA</p> <p>AHLERS DOCUMENTATION</p> <p>VIEW AIS PC MANUAL</p> <p>CVR MANUAL (PDF FORMAT)</p> <p>CLICK FOR WEBSITE HELP</p>	<p>WELCOME TO YOUR AHLERS WEB SITE!</p> <p>PLEASE CHOOSE YOUR AVAILABLE SERVICES ON THE LEFT MENU BAR</p> <p>ANY FEEDBACK AND SUGGESTIONS YOU'D LIKE TO OFFER ON THE WEB SITE, PLEASE EMAIL CUSTOMERSERVICE@AHLERSSOFTWARE.COM OR CALL 800-888-1836.</p> <p>WE LOOK FORWARD TO HEARING FROM YOU!</p>	

Remittance Advice/Billing Register

AVAILABLE REMOTE SERVICES

PEP ELIGIBILITY

VIEW REPORTS

BUILD A REPORT

CLIENT/VISIT REPORT

EXTRACT DATA TO DOWNLOAD

RECEIVE FILES

END-BACKUP DATA

AHLERS DOCUMENTATION

VIEW AIS PC MANUAL

VR MANUAL (PDF FORMAT)

CLICK FOR WEBSITE HELP

SELECT AN AGENCY:

- Oregon (5)
- 2436 COOS HEALTH AND WELLNESS
- 7207 NORTH BEND CLINIC

SELECT A REPORT TO VIEW

- New Reports
- Annual Reports
- Fiscal Reports
- 1st Qtr Reports
- 2nd Qtr Reports
- 3rd Qtr Reports
- 4th Qtr Reports
- FPAR Reports
- OPA SURVEY
- Specials
- FPEP Reports
 - Year 2016
 - Oregon FPEP May 2016
 - MEDICAID EXTENSION PROGRAM**
 - Oregon FPEP April 2016
 - Oregon FPEP March 2016

Select clinic for claims-level detail

Remittance Advice/Billing Register

BILLING DATE 5/17/2016 SITE		MONTHLY BILLING REGISTER/REMITTANCE ADVICE PROJECT NO.						PAGE 2	
INVOICE NO.	PATIENT/ BLG. NO. NAME	SEX	BIRTH	VISIT PROCEDURE BILLED	CODE QTY	AMOUNT	EXPL. INS. APPLIED	TOTAL INS. PAID	CORR. PAGE
						163.90			
				PAID BY CCARE		163.90			
1604003653	CCARE NO.			F.P. VISIT		150.00	NC		
				ORAL CONTRACEPTIVES	01 3	7.95			
				MALE CONDOMS	07 24	2.40			
				PAID BY CCARE		160.35			
1604003654	CCARE NO.			F.P. VISIT		150.00	OT	43.30	43.30
				DEPO PROVERA	04 1	13.90			
				PAID BY CCARE		163.90		43.30	
1604003662	CCARE NO.			F.P. VISIT		120.60			
				CHLAMYDIA TEST	29 1	13.55	OT		
				DEPO PROVERA	04 1	13.90			
				MALE CONDOMS	07 20	2.00			
				PAID BY CCARE		179.45			
1604003657	CCARE NO.			F.P. VISIT		179.45			
				DEPO PROVERA	04 1	13.90	OT		
				MALE CONDOMS	07 24	2.40			
				PAID BY CCARE		166.30			
1604003637	CCARE NO.			F.P. VISIT		166.30			
				CHLAMYDIA TEST	29 1	13.55	PP	74.36	74.36
				ORAL CONTRACEPTIVES	01 3	10.80			
				MALE CONDOMS	07 30	3.00			
				PAID BY CCARE		177.35		74.36	
1604003636	CCARE NO.			F.P. VISIT		102.99			
				CHLAMYDIA TEST	29 1	13.55	NC		

Remittance Advice/Billing Register

BILLING DATE 5/17/2016		MONTHLY BILLING REGISTER/REMITTANCE ADVICE							PAGE 1		
SITE		PROJECT NO.									
INVOICE NO.	PATIENT/BLG.NO. NAME	SEX	BIRTH	VISIT PROCEDURE BILLED	CODE	QTY	AMOUNT	EXPL. INS. CODE	TOTAL INS. APPLIED	TOTAL INS. PAID	CORR. PAGE
1603003073	SMITH, JANE CCARE NO.			F.P. VISIT DEPO PROVERA	04	1	150.00- <u>.19-</u>				
	***** VOID *****										
							150.19-				
					PAID BY CCARE		150.19-				
1604003882	SMITH, JANE CCARE NO.			F.P. VISIT DEPO PROVERA	04	1	150.00 <u>28.44</u>				
	***** RESUBMIT *****										
							178.44				
					PAID BY CCARE		178.44				

Remittance Advice/Billing Register

The screenshot shows a web application interface for the Remittance Advice/Billing Register. On the left is a sidebar with navigation links: AVAILABLE REMOTE SERVICES, FPEP ELIGIBILITY, VIEW REPORTS, BUILD A REPORT, CLIENT/VISIT REPORT, EXTRACT DATA TO DOWNLOAD, RECEIVE FILES, SEND BACKUP DATA, AHLERS DOCUMENTATION, VIEW AIS PC MANUAL, CVR MANUAL (PDF FORMAT), and CLICK FOR WEBSITE HELP. The main content area has a 'SELECT AN AGENCY:' dropdown menu with options: Oregon (5), 2436 COOS HEALTH AND WELLNESS, and Select All Sites. A red arrow points from the text 'Select all sites for summary information' to the 'Select All Sites' option. Below this is a 'SELECT A REPORT TO VIEW' section with a list of report types: New Reports, Annual Reports, Fiscal Reports, 1st Qtr Reports, 2nd Qtr Reports, 3rd Qtr Reports, 4th Qtr Reports, FPAR Reports, OPA SURVEY, Specials, FPEP Reports, and Year 2016. Under 'Year 2016', there are sub-items: Oregon FPEP May 2016, Oregon FPEP April 2016, and Oregon FPEP March 2016. A grey box labeled 'MEDICAID EXTENSION PROGRAM' is overlaid on the 'Oregon FPEP May 2016' item. Red arrows point from the text 'Select all sites for summary information' to the 'FPEP Reports' and 'Oregon FPEP May 2016' items.

Remittance Advice/Billing Register

BILLING DATE 5/17/2016		MONTHLY BILLING REGISTER/REMITTANCE ADVICE						PAGE 7				
SITE		PROJECT NO.										
INVOICE NO.	PATIENT/BLG.NO.	NAME	SEX	BIRTH	VISIT PROCEDURE BILLED	CODE	QTY	AMOUNT	EXPL. CODE	TOTAL INS. APPLIED	TOTAL INS. PAID	CORR. PAGE
						SITE TOTAL		6,601.85		513.64	513.64	
						NET BILLING		6,088.21				
						"NC" COUNT		14				

BILLING DATE 5/17/2016		MONTHLY BILLING REGISTER/REMITTANCE ADVICE						PAGE 8		
SITE		PROJECT NO.								
SITE TOTALS										
CODE	DESCRIPTION	QUANTITY	AMOUNT							
029	CHLAMYDIA TEST	10	135.50							
201	ORAL CONTRACEPTIVES	94	276.30							
204	DEPO PROVERA	16	320.60							
207	MALE CONDOMS	419	55.25							
215	MIRENA IUS	1	207.70							
216	EC	7	31.50							
219	SUBDERMAL IMPLANTS	1	325.00							
			1,216.35	TOTAL SUPPLIES						
998	SUPPLY ONLY VISIT	3								
999	F.P. VISIT	35								
			5,250.00							
			5,385.50	TOTAL SERVICES						
			6,601.85							

Questions?

Enhanced CCare Eligibility Database Functionality

<https://fpep.ahlerssoftware.com>

The screenshot shows a web browser window displaying the login interface for the Oregon Contraceptive Care Eligibility Database. At the top left, the logo for Ahlers & Associates is displayed in red and green text. To its right, the text "Ahlers Integrated Solutions." is shown in black, followed by the tagline "Simple Software, Solid Support" in a smaller font. A red and white logo is visible in the top right corner. Below the header, a grey bar contains the text "Log into the System". The main content area has a light blue background and features the title "Oregon Contraceptive Care Eligibility Database" in bold black text. In the center, there is a white box containing a login form with two input fields: "User Name:" and "Password:", each followed by a white text box. Below these fields is a grey "Login" button. At the bottom of the page, a white footer contains contact information: "If you have trouble logging into the website call 1-800-888-1836 (8:00AM - 5:00PM, Monday - Friday (CST)), email customerservice@ahlerssoftware.com", "Ahlers and Associates, 1710 Washington, Waco, Texas 76701", and "All rights Reserved".

NEW Clinic Selection Step – for agencies with more than 1 clinic

Ahlers & Associates Ahlers Integrated Solutions. "Simple Software, Solid Support"

Log into the System

OregonContraceptiveCare Eligibility Database

Please select a Clinic:

Continue

If you have trouble logging into the website call 1-800-888-1836 (8:00AM - 5:00PM, Monday - Friday (CST)), email customerservice@ahlerssoftware.com

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NEW Clinic Selection Step

Ahlers & Associates Ahlers Integrated Solutions. "Simple Software, Solid Support"

Log into the System

OregonContraceptiveCare Eligibility Database

Please select a Clinic:

- 7239 - PENDLETON CLINIC
- 7240 - HERMISTON CLINIC

If you have trouble logging into the website call 1-800-888-1836 (8:00AM - 5:00PM, Monday - Friday (CST)), email customerservice@ahlerssoftware.com

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NEW Clinic Selection Step – Next Steps

- You will see the Clinic Selection menu starting Friday, July 1, 2016
- For agencies with only one clinic, you will NOT see anything different. You will just login and go right to the Announcements page.
- The list of clinics you see will be based on your CURRENT Ahlers account settings (did you request clinic-level access or agency/project-level access?)
- We will have a NEW Ahlers User Application Form (Exhibit D-2) available for new staff starting July 1. If you have new staff who need access now, let us know but if you can, please wait until July 1.
- For current staff, we will send spreadsheets to each RH Coordinator with the list of current Ahlers user names (see next slide and demo)
- NOTE that Ahlers logins provide access to both CCare Eligibility Database AND data reports website.

NEW Clinic Selection Step – Next Steps

- We will be sending spreadsheets with all Eligibility Database users to each RH Coordinator next week (June 22nd/23rd)
- We will ask for 3 things (and will include instructions in our email):
 1. Delete any users who no longer need access
 2. Correct any clinic assignments for any Ahlers logins
 3. Delete any duplicate logins. For example, Maria has one login for the main Health Department and a second login for the school clinic where she works on Tuesdays. She can choose ONE login to keep and add the second Ahlers clinic number to her list of clinics. Each time she logs in, she can select which clinic she is working in that day.
- Send corrected spreadsheet back to RH Program by July 15th and we will work with Ahlers to make the corrections. You will see the corrections to your clinic assignments by around August 1st.

Questions?