

## Upcoming CVR Changes, Effective January 1, 2017

**The RH Program is making minor changes to the Clinic Visit Record (CVR) effective January 1, 2017.** Specifically, we are removing a few rarely-used or out-of-date counseling and referral services, and we are renaming and combining a couple of STI tests. We are also renaming a few other items throughout the CVR to be consistent with our other forms and documents. Please see attached for the revised CVR and associated documentation.

Any CVRs submitted after the monthly cycle has been run in mid-January containing services that have been deleted from Boxes 13A, 14A, and 16, regardless of the date of service, will be rejected (specifically, if any CVRs contain medical service code 44, counseling service codes 10 or 20, or referral service code 07). WinCVR users should expect to receive a patch with the above updates at the end of December. We will also be updating our CVR Guide, found in the RH Program Manual under Section D, in the coming weeks. If you have any questions about the upcoming CVR changes, please don't hesitate to contact Rachel Linz ([Rachel.s.linz@state.or.us](mailto:Rachel.s.linz@state.or.us) or 971-673-0358) or Emily Elman ([Emily.l.elman@state.or.us](mailto:Emily.l.elman@state.or.us) or 971-673-0219).

## Share Your Highlights- Final Ask!

At this year's Reproductive Health Coordinators' Meeting we want to celebrate your accomplishments from the past year. But, to do this we need to know what they are! So, we created the attached slide for you to insert brief highlights, photos, stories, video clips, links, etc. We encourage you to share anything about your work, your staff, program services, systems, policies, community partnerships, innovative activities/projects/initiatives, quality improvement efforts, administrative achievements and/or whatever else you would like your peers to know about your program. We will combine all of our local agency highlights into a fun and engaging slide show. This is your chance to toot your horn (and we'll help) and to share with your peers. Please send your completed slides to Malika by October 15th at [malika.p.edden@state.or.us](mailto:malika.p.edden@state.or.us) (no pdf documents, please).

10/14/2016

## Data Workshop at the RH Coordinators' Meeting!

After the end of the SBHC/RH Summit Day on Thursday, October 27, stick around for a little while for an informal RH CVR data and reports workshop! Rachel and Laura will have their laptops and will be happy to talk about data and reports, look at reports with you, and answer any questions you may have. This is very informal and open to anyone who wants to stop by. We'll be there for about an hour after the end of the meeting (until about 6pm or so).

## Title X Agency Reminder: Outreach & Enrollment Data

As a reminder, all Title X agencies are expected to continue collecting outreach and enrollment data for the open enrollment period that begins on November 1<sup>st</sup>. Like this past year, this information will be collected as part of the annual Office of Population Affairs sustainability assessment (last year, this information was collected via Survey Monkey during April and May). The RH Program will continue to keep Title X agencies updated on the annual Title X sustainability assessment and what data will be required. See the attached copy of 2016's sustainability assessment, we expect 2017's assessment to look very similar. Please note that these assessments are asking for information to be reported for each clinic, rather than your agency as a whole. If you have any questions, please contact Rachel at [Rachel.s.linz@state.or.us](mailto:Rachel.s.linz@state.or.us) or 971-673-0358.

## Reproductive Health Program FAQs

### What do we do if we find that someone has two CCare records/accounts?

Please let us know! Email Laura or Rachel with the CCare numbers and we will delete the duplicate. Whenever possible, we try to keep the client's oldest account so we can keep track of patients over time. But we'll work with you to decide which one should be deleted.

10/14/2016

## Reproductive Health Program FAQs

### **Can you remind me when we use the “Supply only encounter” button in the CCare eligibility database? Do we use this for ALL supply pick-up visits?**

This button exists because CCare has a rule that the FIRST visit billed to CCare for a patient must be a full visit (annual visit or other medical visit). You only need to use the “Supply only encounter” button if a supply pick-up visit is the FIRST visit that you are billing for a patient. There are two scenarios when you would use this button:

1. If the client is new to CCare but is an established client at your agency (meaning, they have had a face-to-face reproductive health visit in the last two years) and is just picking up supplies; or
2. The client is already enrolled in CCare from another agency, but is new to your clinic and is just picking up supplies. If your clinic policies allow you to dispense supplies for someone not established at your agency, you can use this button to bill a supply-only visit. (If your clinic requires a face-to-face encounter before dispensing supplies, then go ahead and follow your normal policies.)

See the [CCare Eligibility Database Instructions](#) in the RH Program Manual. These instructions are on page 22 of Exhibit C-1. The main page for our RH Program Manual is <http://healthoregon.org/rhmanual>.

## Trainings and Education

### **November Webinar: Offering CCare/Title X and ScreenWise: Working with clients to develop best practices**

***(Wednesday, November 16, 9:00-10:00)***

Please join us for this interactive webinar aimed at clinics that offer both Reproductive Health and ScreenWise programs, or clinics that are interested in offering both types of programs. We will be hosting a discussion about how clinics are using these programs and how to ensure that clients are getting the services they need. We want to hear about how clinics are successfully integrating both programs, what challenges clinics are having when it comes to administering both programs, and how best to work together to learn from each other and figure out solutions. Click [here](#) to register for the webinar.

### **Two-day Motivational Interviewing Workshop: What motivates change? Translating theory into practice.**

***(December 7 & 8, 8:30 am- 4:00 pm, Portland)***

Motivational Interviewing (MI) is an evidence-based clinical counseling method designed for evoking intrinsic motivation for positive behavior change. Originally developed in the drug and alcohol field by William Miller, Ph.D. and Stephen Rollnick, Ph.D., MI is now being widely applied in a variety of settings including health care. Space for this two-day workshop is limited, and participants will be registered on a first-come, first served basis. Cost is \$190 for OHPA members, \$220 for non-members. [Register here.](#)

## Resources

### **Zika Toolkit for Healthcare providers**

On October 5, 2016, OPA released a revised Zika toolkit for Title X-funded and other healthcare providers that care for non-pregnant women and men of reproductive age. This revision reflects the Centers for Disease Control and Prevention (CDC) guidance published on July 29, 2016, about sexual transmission of Zika from women. You can [read the updated toolkit now](#). The CDC recently released new guidance, "[Interim Guidance for Preconception Counseling and Prevention of Sexual Transmission of Zika Virus for Persons with Possible Zika Virus Exposure](#)," on September 30, 2016. The changes included in this new guidance are: (1) men with possible Zika virus exposure, regardless of symptom status, should wait six months before attempting conception with their partner; and (2) women and men who are planning to conceive in the near future should consider avoiding nonessential travel to areas with active Zika virus transmission.

## Reproductive Health Program Staff Contact List

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