



Oregon ScreenWise Program

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www.healthoregon.org/screenwise

Claims Processing and EOB Timeline

It may take up to 2 weeks for ScreenWise to manually input claims into our system.

- Depending on when the claim is received and the volume of submissions, the claim may not be entered and processed during the month it was received. In such cases, it will be entered and processed in the next payment cycle.
- Claims are batched and processed at the end of each month. Following the claims batch ScreenWise will distribute Explanation of Benefits (EOB) reports via secure email to billing contacts. The primary function of an EOB is to provide a summary of claims received, paid or denied for the billing cycle.
- Payments can be expected within 30 days of the process date.