

ScreenWise Program Update: October 2016

HIGHLIGHTS AT A GLANCE

Claims and Billing Updates

1. New error message on EOB reports
2. Provider report enhancements

Program Updates

1. Still time to order new materials for your clinic!

Did you know?

1. We cover HPV co-testing!
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CLAIMS AND BILLING UPDATE

1. New error message on EOB reports

ScreenWise now has a new EOB error message that reads DENIED: patient not yet enrolled – waiting on enrollment form. This error message was created because our program cannot pay for claim for patients who are not enrolled (we do not have consent). Previously, we were “paying” claims at \$0.00 for clients who were not enrolled. This new upgrade in our system allows us to not have to request claims being resubmitted as often. If you get this message, please fax in the enrollment form for your patient and resubmit the claim. You should expect to see less voided claims on your EOB reports in the future because of this switch in our system.

2. Provider Report Enhancements

We have also revised the formatting of the Provider Reports to make them easier to work with and more informative. You may find clients organized into three groups (1) clients where we may have missing data, such as unknown test results; (2) clients who have received services and we have complete information; and (3) clients who have been enrolled but we have no other information on services they have received. Missing information is highlighted in red.

PROGRAM UPDATE

1. There's still time to order new materials for your clinic!

We recently sent out packages with English and Spanish posters, palm cards, and post cards to the clinic address listed in the Provider Survey that was filled out on behalf of your clinic. If you have questions please email Katherine.h.mcguinness@state.or.us. Use the following link to order materials: <https://www.surveymonkey.com/r/ScreenWiseMaterials>

DID YOU KNOW?

1. We cover HPV co-testing!

When you're doing a pap, don't forget about HPV co-testing! The American Society for Colposcopy and Cervical Pathology recommends starting HPV co-testing with paps for patients over 30.

Questions?

Please contact ScreenWise at Screenwise.Info@state.or.us

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