Oregon SBHC
School-Based Health Centers

SBHC Coordinators Meeting

May 1, 2014

Oregon Health Authority

Agenda

State Program Office

- ✓ Staffing Updates
- ✓ Policy
- ✓ Data
- ✓ Planning Sites
- ✓ Mental Health Capacity Grants
- ✓ Certification

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SBHC team

- Jessica Duke – Adolescent and School Health Manager
- Rosalyn Liu - Systems Development Specialist- Lead
- Kate O'Donnell – Systems Development Specialist
- Carol Opheikens - Public Health Nurse
- Loretta Jenkins- Research Analyst
- Melanie Potter – Administrative Specialist
- Sarah Ramowski – School Health Epidemiologist/Economist
- Stefanie Murray - School Mental Health Specialist

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Staffing Updates

Jessica Duke
Adolescent & School Health Manager
Center for Prevention & Health Promotion
Oregon Public Health Division

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SBHC Innovation Grant

Request for Grant Application is currently open!

- Seeking applications from **SBHC medical sponsors and/or CCOs** to conduct activities and projects that support at least one of the three goals outlined in House Bill 2445:
  - (1) increase the number of SBHCs certified as patient centered primary care homes (PCPCH) without requiring SBHCs to be certified as PCPCH;
  - (2) improve the coordination of the care of patients services by CCOs and SBHCs; and
  - (3) improve the effectiveness of the delivery of health services through SBHCs who qualify for medical assistance

- Examples of projects include (but are not limited to): an alternative payment methodology project; data systems improvements; service quality improvement strategies; partnership building through collaborative and facilitated information sharing; and consultant assessment of capacity for PCPCH recognition.

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SBHC Innovation Grant

- OHA intends to award three or more grants with a priority for funding going towards applicants that can demonstrate partnership development between CCOs and SBHC medical sponsors and/or are located in rural/frontier communities.

- Awards amounts will range between $10,000 and $250,000. The term of the related grant agreements will run from July 1, 2014, through June 30, 2015.

- The deadline to submit your application and supporting documents is **May 20, 2014 at 3:00 PM by mail or in person.**

- Visit www.healthoregon.org/sbhc for more information

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SBHC Technical Assistance and Training Contract

Oregon School-Based Health Alliance → Timeline: now to 6/30/15

1) Assist SBHCs in expanding their relationships with CCOs, medical sponsors, and community-based providers

Develop individual communication plans between SBHCs and CCOs (role of SBHC in community, billing payment agreements, coordination of care)

2) Assist SBHCs in improving business practices, including practices related to billing and efficiencies.

Provide focused TA to specific sites to help meet Certification Standards and enhance business practices.

3) Facilitate the integration of health and education policies and programs at the local level so that SBHC operate in an optimal environment

Assess the level of integration between health and education and role of SBHCs.

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Data Updates

- Satisfaction Survey
  - Deadline is June 1st
  - Required item that is tied to funding in the county contract
  - Paper surveys submit when packet is complete
  - iPad surveys upload on a regular schedule so we can track your progress

- Encounter data
  - Year-end report is due to the SPO by July 15th
  - Do not wait until the deadline to submit your data (especially if you had problems with your mid-year report)
  - We will return the data to you if there are extensive problems or issues

Data Updates cont'd

- SBHC/CCO template
  - Form will be going out to the SBHCs in the next few weeks.
  - Contains state level and center specific data.
  - Most of the form is already completed.
  - Sites will need to supply some information.
  - Great tool to be used in your discussions with local CCOs

Screen shots of the template are on the next 2 slides

STATE-LEVEL DATA	Service Year: July 1, 2012 to June, 30, 2013	
General SBHC Information	Number of certified SBHCs in Oregon:	
	Total number of clients served:	
	Total number of visits:	
	# of Oregon school - aged children (5-21) with access to an SBHC:	
Health System Transformation	% SBHCs with PCPCH recognition:	
	Tier 1 /Tier 2 /Tier 3:	T1/ T2/ T3/
Sponsorship	% SBHCs sponsored by FQHCs:	
	% SBHCs sponsored by LPHAs (& FQHC status):	
Billing/ Sustainability	Insurance status of SBHC clients- OHP/Medicaid:	
	Ccare:	
	Private:	
	Other/ Unknown/ None:	
	% billing private insurance:	
State-level Patient Data	Average number of visits per client:	
	Male % clients, % visits:	
	Female % clients, % visits:	
	School-aged youth: % clients, % visits:	
	Most common reasons for SBHC visits:	
SBHC Services	% of visits for mental health concern:	
	% of visits for dental concern:	
	% of clients who received immunizations:	
	% of clients who received Adolescent Well Visit (ages 12 to 21):	
SBHC Staffing	% of visits provided by Nurse Practitioners (N.P.):	
	% of visits provided by Physician Assistants (P.A.):	
	% of visits provided by Medical Doctors (M.D.):	
	% of SBHCs with Dental Providers:	
	% of SBHCs with Mental Health Providers:	
	% of visits provided by Mental Health Providers:	

All the areas in blue will be completed by the SPO

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LOCAL-LEVEL DATA	Service Year: July 1, 2012 to June, 30, 2013	
SBHC Basics	SBHC Name:	
	Year SBHC opened:	
	SBHC Host School:	
	School District:	
	County:	
	CCO(s):	
Partnerships	Medical Sponsor Name:	☐ FQHC
	PCPCH Recognition Status:	☐ Tier 1 ☐ Tier 2 ☐ Tier 3 ☐ N/A
	Other Local Partnerships:	Click here to enter text.
	EHR system used:	Click here to enter text.
	Mental Health EHR system used:	Click here to enter text.
Operations	Population(s) Served:	☐ Pre-K (Children from birth through 5 years of age)
		☐ Post-High School Individuals
		☐ Faculty/Staff of the school
		☐ Other
	Hours of Operation:	Click here to enter text.
	Summer Hours:	Click here to enter text.
	SBHC Staffing Model:	☐ MD ☐ DO ☐ ND ☐ PA ☐ NP
		☐ RN ☐ LPN ☐ CNA ☐ Medical Assistant
		☐ QMHP ☐ LCSW ☐ Dental Provider
		☐ Alcohol & Drug Counselor ☐ Health Educator
Visit Statistics	Total Clients Served:	
	% School-Aged Clients Served (ages 5-21):	
	% "Established" Clients (3+ visits in a year):	
	Total Visits:	
	% of visits with mental health concern:	
	% of visits with dental concern:	
	% of clients who received immunizations:	
	% of clients who received Adolescent Well Visit (ages 12 to 21):	

You will submit this information for the 13-14 SY

These sections will be completed by the SBHC

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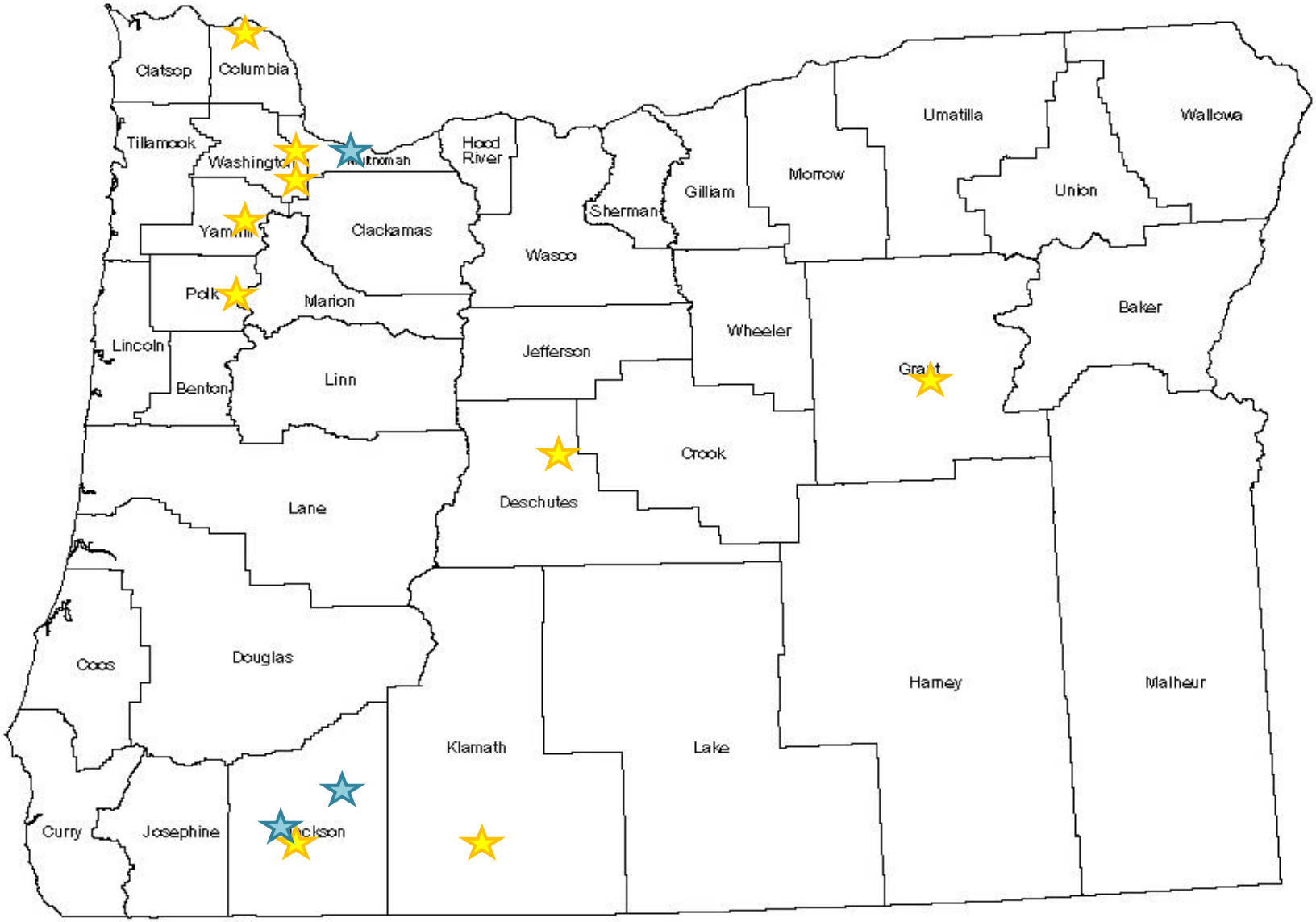
SBHC Planning Site Updates



SBHC Planning Site Needs Assessment

- Goal to understand need for new centers around Oregon
- Interviews to be conducted with county public health department leadership
- Timeline: Summer 2014

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SBHC Mental Health Expansion Funding: In Review

- $4.6 million available via Addictions and Mental Health (AMH) to increase SBHC mental health capacity
- Grants to support:
  - Add/expand mental health staffing
  - Mental health projects: screening, telehealth, data integration, YAC/YPAR, cultural competency
- **16** counties requested funding, **16** awarded

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SBHC Mental Health Expansion Funding: Successes

- Most grantees have hired staff or are in the process of on-boarding
- Many examples of increased collaboration with schools
- SBHCs are receiving positive community and school feedback

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SBHC Mental Health Expansion Funding: Challenges

- Varied EHR issues
- Setting up processes if sites are new to mental health
- Working with mental health partner
- Finding space

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SBHC Mental Health Expansion Funding: Upcoming

June 15th, 2014 due date

- Progress Report due for all grantees
- Logic Model and Evaluation Plan due for those sites that are conducting YAC and Cultural Competency projects

If you haven't received either of these templates, please email me: stefanie.l.murray@state.or.us

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2014 Certification Standards-language update

- **Currently:** Section G.1.d reads
  - **"SBHCs must have a system in place to assure confidential visits through suppression of EOBs or billing activities.**

- **Updated language:**
  - **SBHCs must determine whether their payors have mechanisms for maintaining confidentiality when billing for services (e.g. ability to suppress EOBs for confidential visits). If a procedure does not exist, the SBHCs should work with the payor to determine the best method for the SBHC to bill for services while preventing an inadvertent disclosure of personal health information."**

- **Change is effective now.**

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Poll Questions

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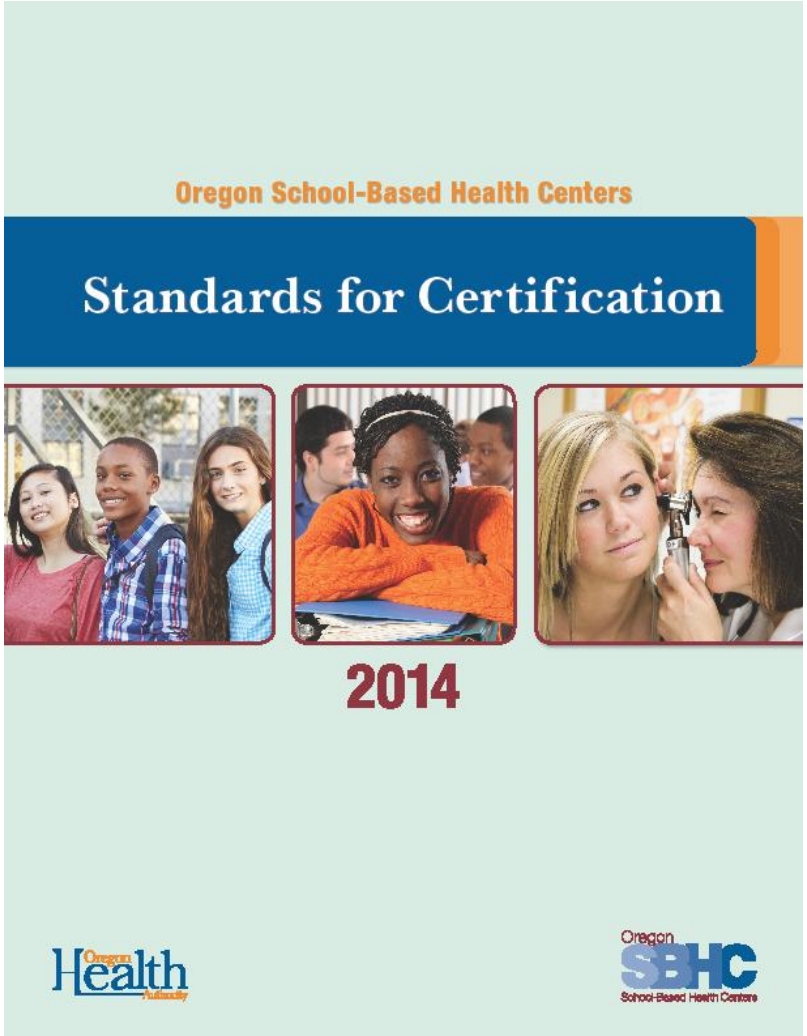
2014 Certification Standards



- Updated **Certification Standards** will be available late May.
- Updated **Policy and Procedure Binders** coming.
- Will send both to SBHCs at same time.
- **If you would like them sent somewhere else email sbhc.program @state.or.us by May 8th.**

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Certification

- Site visit letters for next SY have been sent out.
  - **Keep dates as is for now.**
- Plaque and stickers will be sent out May 2015.
- Best Practices Document
  - 4 monthly meetings starting in May.
  - Document available in October.

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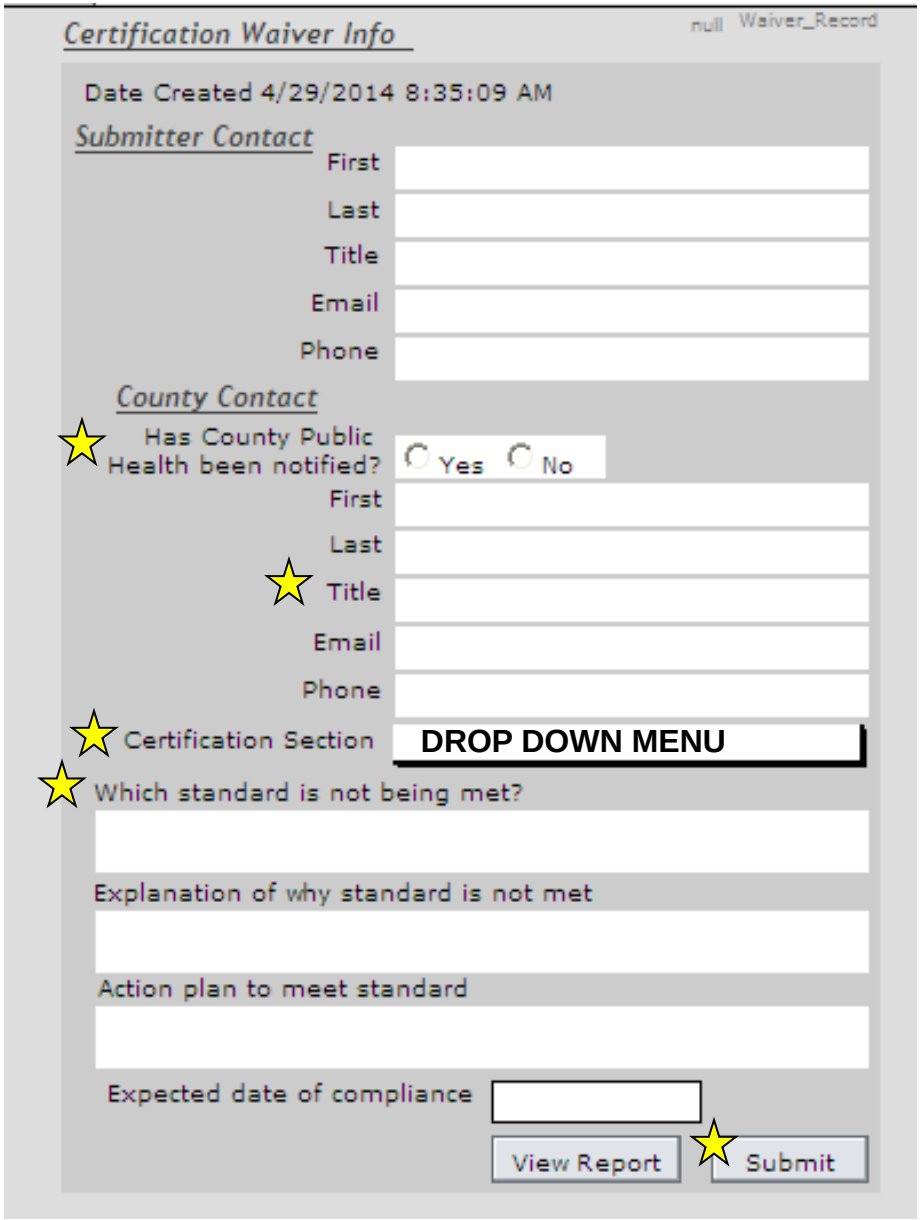

Operational Profile Changes

Waivers

- County Public Health Notification
- Title for County Contact
- Certification Section
  - Sponsoring Agency/Facility
  - Operations/Staffing
  - Laboratory/Diagnostic Services
  - Comprehensive Services
  - Data Collection/Reporting
  - Billing
- Which standard is not being met?
- Submit

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Reminder

- A certified SBHC must renew its certification **no later than October 1** each year via the program's online Operational Profile forms in order to remain certified.

- The program will notify SBHCs of their certification renewal status by November 1 each year.

  (Per OAR 333-028-0230)

- Operational Profile training in August/September

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Evaluation – Future Trainings

- Coordinators Meeting evaluation – coming soon!
- Be sure to give feedback about future trainings

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Contact Us

sbhc.program@state.or.us
971-673-0249
www.healthoregon.org/sbhc

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