

Oregon eWIC



eWIC Status Update July 15, 2015

When will your agency implement eWIC? Check out the eWIC Roll-out Schedule!

It is here! We have a final rollout schedule. We will be training and converting agencies in January and February 2016. The schedule on page 4 and 5 shows when and where each agency will attend eWIC training and when your agency converts to eWIC. Training is scheduled for about 2 weeks before the date your agency converts to eWIC. We will be sending specific training location and registration information closer to actual rollout, but the schedule allows you to plan your clinic schedule and travel. Take a look and make note of your training and conversion dates.



eWIC Pilots are getting ready for take-off! How ready are you?

Now that you know you are 6 or 7 months from rolling out eWIC in your agency, it is time to get participants, staff and the clinic ready for the change. There is a lot to do.

The Clinic eWIC Readiness Toolkit and the [Readiness Checklist](#) outline which tasks you need to get started on.



Vernita and Cheryl are ready to help Linn and Benton pilot eWIC! Your nutrition consultant can help you too.

<https://public.health.oregon.gov/HealthyPeopleFamilies/wic/Pages/ewic-toolkit.aspx>

What will your role be? What preparation tasks do you need to do?

Technology makes WIC shopping easier

It's not your grandma's WIC program anymore! eWIC got the ball rolling, but we have 2 new high-tech resources to help today's WIC families. Both will be available soon and will help WIC shoppers, whether they use vouchers or an eWIC card. Stay tuned for more info.

Find a WIC Clinic and Store interactive map web page

Participants will be able to go to this map to find the nearest WIC clinic or WIC authorized store or pharmacy. They can click on the symbol to get the address and other details. The map will show which stores accept the eWIC card as they become available.



WICShopper Smart Phone App

We are investigating this app that will allow participants to see which foods are WIC eligible, even by scanning the bar code (UPC) on a container. When a participant is getting eWIC benefits, the app will allow them to check their current benefit balance from anywhere! This will supplement all the other materials we already provide.

To check it out you can go to the *WICShopper* website at <http://www.ebtshopper.com/> or you can check it out on your phone as a guest participant by following these instructions:

1. Download *WICShopper* from your app store
2. Select Massachusetts as your WIC authority
3. Register using 610320 000000 0000
4. Under "View WIC Vendors" on the main screen, enter 06103 as your location zip code.
5. Select "BIG Y" for your store and then "Make this my current location."



Upcoming Important eWIC Dates and Activities

- July 15, 2015 (8:30 a.m. to 9:30 a.m.) - eWIC Technical assistance call
 - Get your questions answered.
 - Conference Call phone number: 1-888-278-0296, Access Code: 115588.
 - The next call is scheduled for 8/19.

- July 30, 2015 (9:30 to 10:30 am) - Webinar “Changes in TWIST for eWIC starting 8/24/15”
 - The webinar covers what all staff need to know about the changes in TWIST once conversion occurs on 8/24. All staff need to view this webinar or the recording before August 24.
 - The recording will be posted to the WIC website by 7/31.
 - Register to participate in the webinar at:
<https://attendee.gotowebinar.com/register/3085264079210052098>

- August 24, 2015 – New TWIST release that will contain the coding for implementing eWIC (everyone will see changes)

- August 27, 2015 – Pilot agencies receive eWIC training

- September 14, 2015 – Pilot agencies begin issuing eWIC cards

- January to March 2016 - Statewide eWIC Implementation (See the roll out schedule in the Clinic eWIC Readiness Toolkit).

Thank you for all you do to serve Oregon WIC families!

eWIC Rollout/Implementation Schedule – 7/1/2015

Agency	Training Location	Training Date(s)	Agency Conversion Date	Comments
Benton + Linn	PSOB	8/27/15	9/14/15	Pilot
Marion + Polk	Salem	1/5, 1/6	Week 1 1/19/16	2 training dates
Salud (4 clinics)	PSOB	1/5, 1/6		2 training dates
Lane + Coos	Eugene	1/12, 1/13	Week 2 1/25/16	2 training dates
Multnomah County	PSOB	1/12, 1/13, 1/14		3 training dates
Make up Training	PSOB	1/21	Week 3 2/1/16	Make up
Clackamas	PSOB	1/19, 1/20		2 training dates
Lincoln + Tillamook	Lincoln City	1/20		
Jackson + Josephine	Medford	1/26, 1/27	Week 4 2/8/16	2 training dates
Curry + Douglas	Roseburg	1/28		
Washington	PSOB	1/26, 1/27		2 training dates
Deschutes + Crook	Bend	2/2, 2/3	Week 5 2/15/16	2 training dates
CT Warm Springs + Jefferson	Madras	2/4		
Clatsop + Columbia	PSOB	2/4		
Make up training	PSOB	2/2		Make up
Klamath + Lake	Klamath Falls	2/10	Week 6 2/22/16	
Hood River + N. Central Health	PSOB	2/10		
Make up training	PSOB	2/17	Week 7 2/29/16	Make up
Harney + Malheur	Ontario	2/23	Week 8 3/7/16	
Union + Wallowa + Baker	LaGrande	2/24		
Grant + CTU + UMHS	Pendleton	2/25, 2/26		2 training dates if needed
Make up training	PSOB	3/3		Make up

Additional Rollout Details:

- Assumes pilot begins 9/14/2015 and shows indicators of success within the first month.
- All local WIC staff must attend training.
 - You will get more information about registration closer to your implementation date.
 - Exact training locations will be provided closer to training.
- Local agency staff will be trained about 2 weeks before their agency rolls out using access to the Practice Database
 - Contract RD's can train with their agency or at make-up training
- Training capacity – there are 18 computers at Portland State Office Building (PSOB) and 10 state laptops for regional training. Regional training will also use state provided local agency laptops from satellite clinics.
- Multiple training dates for large agencies or combination of agencies will allow some clinics to remain open during training if needed.
- Make-up training dates will allow staff who miss training to train as soon as possible.
 - All make-up training will be at PSOB.
 - Coordinators can contact the state office to check space availability in another agency's training.