

FAQ #3 – Replacement certificates

Q: We sent notification to CLIA /Laboratory Compliance of changes to our CLIA lab. Why haven't we seen a replacement certificate?

A: CLIA certificate reprints or replacements are not automatically released due to changes/updates to a lab.

- CLIA does not allow a certificate reprint if one of these situations exists:
 - The lab is within 6 months of expiring or renewing
 - A lab is within one year of an expected survey
 - A lab has a fee due

Q: What do I do in the meantime?

A: You may [contact our office](#) if you must provide some sort of proof that you have made changes to your CLIA record. We can provide a print-screen of the updated information or assist with a phone call if needed.

- Please be aware that this CLIA Policy has been in place since CLIA implemented in 1992. State and Federal agencies such as Medicare/Medicaid who work with CLIA are well aware of these conditions.