

What is expected of volunteers?

After registering:

- You may be asked to participate in disaster-related training to prepare you for your role in the response;
- You will agree to be contacted in the event of an emergency or future training opportunities;
- Once notified of an emergency or training opportunity, you are free to decide whether or not to participate. (You should consider family needs, professional commitments, the nature and length of the event, your own state of health, etc.)

Registering does NOT obligate you to respond during any given emergency.

“Community emergencies create special challenges to providing health services to people who need them. As a community of health professionals, we may be called on to provide more care than usual, or to provide care in different ways or in different settings.”

Gary Oxman, M.D., M.P.H.

Health Officer – Clackamas, Multnomah and Washington Counties



For more information, e-mail:
SERV.OR@state.or.us
or call **1-877-343-5767**

Visit: <https://SERV-OR.org>

Oregon statutes that apply to the establishment of the registry are:

- ORS 401.651–401.670, and
- OAR 333-003-0100 to 333-003-0140.

This document can be furnished in alternate formats for individuals with disabilities. Available formats are large print, Braille, audio tape, electronic, oral presentation and computer disk (in ASCII format). Call 971-673-1244, or for TTY call 971-673-0372.

SERV-OR

State Emergency Registry
of Volunteers in Oregon



Oregon Health Care Workers...
...When disaster strikes,
can we count on you?

Register now!
**You could make
a difference**

 | Independent. Healthy. Safe.

Put your skills to use.

**Register and train to take
part in Oregon's disaster
response program.**

“In the event of a natural disaster or health crisis, nurses will be at the forefront of providing crucial health care services to our friends, families and neighbors.”

Susan King, M.S., R.N.

Executive Director,
Oregon Nurses Association



What is SERV-OR?

SERV-OR is a statewide registry system to help pre-credentialed health care professionals (physicians, nurses, behavioral health providers and others) volunteer their services during emergencies with significant health impacts. The registry is sponsored by the Oregon Public Health Division in partnership with the Medical Reserve Corps. It utilizes a secure database to register, credential, and alert volunteer health providers.

When disaster strikes, you may be asked to volunteer at the local, state or national level depending on your credentials, interest, availability and the nature and scope of the event.

Why is the registry necessary?

Recent large-scale disasters have shown that an effective response requires pre-credentialed volunteers to provide health services for people impacted by an emergency.

When disaster strikes, health officials will decide what health skills are essential for the response. If your skills match the needs, you will be alerted and given the opportunity to respond.

Who should register?

Physicians of every specialty, nurses, behavioral health providers, pharmacists and all other licensed health care professionals who wish to volunteer in the event of a large-scale health care emergency or mass casualty event.

What do I gain from volunteering?

As a volunteer, you'll gain personal satisfaction, a chance to make a difference in your community and the knowledge that you are part of an effective, official response system.

You will have the opportunity to:

- Train for disaster response;
- Obtain CEU/CME/CNE credits; and
- Participate in community public health events and exercises.

Can I join a Medical Reserve Corps (MRC) unit and also join the state-managed volunteer pool?

Yes: Volunteers are encouraged to join their local MRC unit and the state-managed pool. The MRC program organizes and trains health and medical professionals at the county or regional level. The state-managed pool does the same for those also wishing to volunteer for state-wide and national events.



To learn more about MRCs, visit www.medicalreservecorps.gov.

"We call upon all of our colleagues across the state to put their education and experience to use by becoming a member of the volunteer registry."

Kristine Campbell, Ph.D., R.N.
Executive Director,
Oregon Center for Nursing

What are the liability protections for volunteers?

When you respond to a Governor-declared emergency or state-authorized training or exercise, there are liability protections under the law for purposes of any claim that might be made against you. You may also be entitled to benefits if you are injured while responding. Many counties and other local jurisdictions use the same approach to covering health care volunteers in local emergencies. *You should check with the local jurisdiction to determine liability coverage for a local event.*

HOW DO I REGISTER?

Visit

<https://SERV-OR.org>

where you can watch a short multimedia presentation about the volunteer registry.