

## Memorandum

To: Oregon Vaccines for Children (VFC) Providers  
From: Mimi Luther, VFC Manager  
Date: November 24, 2014  
Subject: VFC FluMist® vaccine replacement program

---

It's time to start planning for replacing soon-to-expire FluMist® vaccine. If you find that some of your VFC FluMist® will expire before you can use them, they must be replaced by the manufacturer on or before January 31, 2015. In order to not be charged, clinics must replace all doses that meet the guidelines below.

- All clinics with at least 10 doses of unused FluMist® expected to expire on or before January 31, 2015 must request replacement doses. It is still early in the flu season, keep vaccinating!
- If clinics have a large number of doses to replace or more than one expiration date before January 31<sup>st</sup>, Oregon Immunization Program recommends staggering the replacements. Do not wait until the end of January to replace 100 doses.
- Providers can request replacement doses 15 days or less prior to the expiration date stamped on the sprayer. Any doses sent more than 15 days before expiry will not be replaced.
- Doses will be replaced in increments of 10. Requests not in multiples of 10 will be rounded down to the nearest multiple of 10. Multiple lot #'s can and should be combined to make a minimum of 10 units for return.
- There will be no credit for doses returned in excess of those shipped for replacement.
- All expired/expiring doses must be received at McKesson Specialty by Friday, February 13, 2015.

***Please follow the instructions below very carefully.***

### **VFC FluMist® Replacement**

The process to request replacement of VFC doses:

- 1) Contact the FluMist® Replacement Program by email (flumistreplacement@mckesson.com) or phone (1-877-633-7375) and provide the number of doses you need replaced, how many boxes you will need shipped, and your Provider Identification Number (PIN). Contact your health educator if you do not know your PIN number.
- 2) McKesson Specialty will provide instructions on the date and time of pickup and provide all necessary instructions and paperwork at the time of call. Place expiring/expired FluMist® (in multiples of 10) in an appropriate mailing container to prevent leakage. FluMist® does not have to be returned cold.
- 3) Place only doses confirmed on the phone with McKesson Specialty in the box for return. NOTE: Any doses included that were not confirmed during the original replacement request will not be replaced.
- 4) Within 1 business day from receipt of request and verification of information, McKesson Specialty's preferred courier partner will pick up the boxed FluMist® from specified location at no charge to the provider.
- 5) Upon receipt and verification of the expiring/expired doses with the replacement request information provided to McKesson Specialty, replacement doses will be shipped within 72 hours at no charge to you.

If you have questions, contact Mallory Metzger, Oregon VFC Program, at 971-673-0480 or Mallory.s.metzger@state.or.us.