

# Oregon Health Authority Licensing Update In-Home Care Agencies

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# Survey Activity IHC 2014-2016

Total IHC Agencies Licensed: 149 [as of 10/20/16]

<b>Survey type</b>	<b>2016</b>	<b>2015</b>	<b>2014</b>
Initial Surveys resulting in license issued	16 out of 40	10	12
Complaints investigated	16 out of 40	18	15
Relicensure surveys	5 out of 40	33	28
Change class or service	3 out of 40	11	8
Licenses returned	4	3	9

# Current IHC Survey Activity [as of 10/20/16]

## Pending Initial Applications: 6

- Reviewed & Waiting for Attestation Forms: 1
- Attestation Received – Pending initial survey: 0
- Waiting for an initial review: 3
- Incomplete applications: 2
- Second Initial Survey Scheduled: 0  
(0 second surveys have been completed this year)

# Current IHC Survey Activity Cont. [as of

10/20/16]

## Other Survey Activities Currently in Queue:

- Change in Classification/Add Service(s): 0 (3 total 2016)
- Change in Administrator Requests: 1 (20 total 2016)
- Add Branch Location: 0 (4 total 2016)
- Potentially Unlicensed Providers Reported: 10 total 2016 (4 cease & desist letter sent to unlicensed businesses, with copies to Attorney General's office).

# Citations Issued During Survey

Top 11 IHC Survey Citations (1/1/16-10/20/16)	
Tag Number and Title	Frequency
0128 - Agency Personnel	9
0190 - Criminal Records Check Define & Applicability	7
0168 - Medication Administration Training	6
0142 - Service Plan Development & Completion	6
0145 - Initial Site Visit	5
0146 - Monitoring Visit Schedule	5
0147 - Monitoring Visit Purpose & Location	5
0153 - Caregiver Training	4
0167 - RN Visits for Medication Regimen	3
0171 - Nursing Delegation	3
0186 - Quality Improvement Committee & Activities	3

# 2017 Legislation for In-Home Care

- ❖ Legislative Concept 563 - proposes to raise initial and relicensure fees for in-home care agencies
  
- ▶ Why?
  - Fees have been increased only once in the past 14 years
  - Current fees do not cover operational costs for IHC
  
- What are the benefits?
  - Self-sustainability, cover the operational costs
  - Ensures timely complaint and relicensure surveys
  - Improve the health and safety of all clients by ensuring services are safe, equitable and compliant

# Proposed Changes

Initial Licensure Fee	
Limited	\$1750.00
Basic	\$2000.00
Intermediate	\$2250.00
Comprehensive	\$3000.00
Subunit (any classification)	\$1000.00

Renewal Licensure Fee	
Limited	\$850.00
Basic	\$850.00
Intermediate	\$1250.00
Comprehensive	\$1850.00
Subunit (any classification)	\$1250.00

# Surveyor Updates & Questions

## Surveyor Update:

- ▶ HFLC is recruiting for a second in-home care surveyor.
- ▶ Visit the program website for new memos, information and guidance, updated at least quarterly [[www.healthoregon.org/hcrqi](http://www.healthoregon.org/hcrqi)].
- ▶ Questions?

# HFLC Contact Information

**Web:** [www.healthoregon.org/hcrqi](http://www.healthoregon.org/hcrqi)

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