

AGENCY REVIEW

DESCHUTES COUNTY HEALTH SERVICES

**November 8-15, 2013
Prepared by
Oregon Health Authority
Public Health Division**

**Laurie Smith, RN, MPH and MaiKia Moua, RN, MPH
Public Health Nursing Consultants**

DESCHUTES COUNTY HEALTH SERVICES	
COMPLIANCE FINDINGS	TIMELINE FOR CHANGE
OFFICE OF THE STATE PUBLIC HEALTH DIRECTOR	
COMMUNITY LIAISON	
ADMINISTRATION	
<p>The LPHA must assure client protected health information (PHI) is safeguarded from unlawful use or disclosure. ORS 192.518 (a)</p> <ul style="list-style-type: none"> Assure medical charts are secured at all times at the Redmond Health Clinic. 	6/02/2014
<p>The LPHA must assure written policies and procedures exist to guide staff in maintaining appropriate confidentiality standards. This includes policies and procedures related to:</p> <ul style="list-style-type: none"> Immunization records. 	6/02/2014
<p>The LPHA has nursing practice supported by current, signed policies, procedures, and standing orders.</p> <ul style="list-style-type: none"> Assure all clinic sites have the most current policies and procedures. 	6/02/2014
<p>For more detailed information, please see the completed program review tool in section <u>2</u>.</p>	
REVIEWER: MaiKia Moua	RESPONDENT: Scott Johnson, Kathe Hirschman

DESCHUTES COUNTY HEALTH SERVICES	
COMPLIANCE FINDINGS	TIMELINE FOR CHANGE
<p>OFFICE OF THE STATE PUBLIC HEALTH DIRECTOR</p> <p>COMMUNITY LIAISON</p> <p>CIVIL RIGHTS</p> <p>The LPHA must assure civil rights compliance responsibilities are met.</p> <ul style="list-style-type: none"> • Provide documentation that the Civil Rights Self Assessment has been reviewed by the LPHA. • Provide documentation that there is a plan to improve any deficient areas identified by the Civil Rights Self Assessment. <p>For more detailed information, please see the completed program review tool in section 3.</p>	<p>2/28/14</p>
<p>REVIEWER: MaiKia Moua</p>	<p>RESPONDENT: Scott Johnson, Kathe Hirschman</p>

DESCHUTES COUNTY HEALTH SERVICES	
COMPLIANCE FINDINGS	TIMELINE FOR CHANGE
<p data-bbox="191 436 954 472">CENTER FOR PUBLIC HEALTH PRACTICE</p> <p data-bbox="191 520 1117 556">ACUTE AND COMMUNICABLE DISEASE PROGRAM</p> <p data-bbox="191 604 1075 640">The LPHA is in compliance with all program requirements.</p> <p data-bbox="191 1033 1075 1113">For more detailed information, please see the completed program review tool in section 4.</p>	
REVIEWER: Tasha Poissant	RESPONDENT: Scott Johnson

DESCHUTES COUNTY HEALTH SERVICES	
COMPLIANCE FINDINGS	TIMELINE FOR CHANGE
<p data-bbox="191 436 860 472">CENTER FOR HEALTH PROTECTION</p> <p data-bbox="191 520 535 556">DRINKING WATER</p> <p data-bbox="191 604 1071 640">The LPHA is in compliance with all program requirements.</p> <p data-bbox="191 991 1071 1066">For more detailed information, please see the completed program review tool in section <u>5</u>.</p>	
<p data-bbox="191 1077 730 1150">REVIEWER: Tom Mitchell, Tony Fields</p>	<p data-bbox="828 1098 1266 1134">RESPONDENT: Jeff Freund</p>

DESCHUTES COUNTY HEALTH SERVICES	
COMPLIANCE FINDINGS	TIMELINE FOR CHANGE
<p data-bbox="186 436 1136 472">OFFICE OF THE STATE PUBLIC HEALTH DIRECTOR</p> <p data-bbox="186 520 324 556">FISCAL</p> <p data-bbox="186 604 1071 640">The LPHA is in compliance with all program requirements.</p> <p data-bbox="186 991 1071 1066">For more detailed information, please see the completed program review tool in section <u>6</u>.</p>	
<p data-bbox="186 1117 641 1155">REVIEWER: Marivic Tupaz</p>	<p data-bbox="820 1075 1347 1197">RESPONDENTS: Scott Johnson, Sherri Pinner, Vicki Shaw, Beth Raguine</p>

DESCHUTES COUNTY HEALTH SERVICES	
COMPLIANCE FINDINGS	TIMELINE FOR CHANGE
CENTER FOR HEALTH PROTECTION	
FOOD, POOL, AND LODGING HEALTH & SAFETY	
<p>The LPHA must maintain an inspection rate of 100% for all licensed facilities. The Vending Machine Program is below the compliance rate. OAR 333-012-0055(1) (Please note, that 10 out of the 12 vending inspections required during the triennial review period were completed for the two licensed vending companies. In small programs, missing a few inspections can greatly impact the overall compliance rate).</p>	6/30/14
<p>The LPHA must provide the complete Oregon Administrative Rule and section number for violations stated on handwritten inspection reports in all program areas. In addition, provide clear and distinct problem and correction statements for documented violations. OAR 333-012-0055(3)(d)(A-D)</p>	3/31/14
<p>The LPHA must clearly state on the food inspection report if a Priority/Priority Foundation violation has been resolved at the time of the semi-annual inspection and document specifically how the Priority/Priority Foundation violation was corrected. OAR 333-012-0055(3)(d)(A-D)</p>	3/31/14
<p>For more detailed information, please see the completed program review tool in section <u>7</u>.</p>	
REVIEWERS: Dave Martin	RESPONDENT: Eric Mone

DESCHUTES COUNTY HEALTH SERVICES	
COMPLIANCE FINDINGS	TIMELINE FOR CHANGE
<p data-bbox="186 436 1198 472">CENTER FOR PREVENTION AND HEALTH PROMOTION</p> <p data-bbox="186 520 665 556">HEALTHY COMMUNITIES</p> <p data-bbox="186 604 1079 640">The LPHA is in compliance with all program requirements.</p> <p data-bbox="186 1033 1079 1113">For more detailed information, please see the completed program review tool in section 9.</p>	
REVIEWER: Sabrina Freewynn	RESPONDENT: Scott Johnson, Tom Kuhn

DESCHUTES COUNTY HEALTH SERVICES	
COMPLIANCE FINDINGS	TIMELINE FOR CHANGE
<p>CENTER FOR PUBLIC HEALTH PRACTICE</p> <p>HUMAN IMMUNODEFICIENCY VIRUS (HIV) CARE & TREATMENT PROGRAM</p> <p>The LPHA must assure the required activities are completed:</p> <ul style="list-style-type: none"> • Acuity 3 clients must have 30-day contact documented and documentation in the progress notes that goals from Care Plan have been evaluated. • Acuity 3 clients must have nurse documentation in the progress notes that states the nurse case manager reviewed the client file every 90 days. • Nurse intervention activities were documented in the progress notes when the need for intervention was identified. <p>The LPHA must assure required data elements are accurately entered into CAREWare and performance measures are met.</p> <ul style="list-style-type: none"> • HIV/AIDS Status • Annual household income • Household size • Reassessment Service Date entered and matches client file. <p>For more detailed information, please see the completed program review tool in section <u>10</u>.</p>	<p>January 31, 2014</p>
<p>REVIEWER: Annick Benson, Donna Yutzy</p>	<p>RESPONDENTS: Patricia Hutton, Susan McCreedy, Tom Kuhn</p>

DESCHUTES COUNTY HEALTH SERVICES	
COMPLIANCE FINDINGS	TIMELINE FOR CHANGE
<p data-bbox="191 436 954 472">CENTER FOR PUBLIC HEALTH PRACTICE</p> <p data-bbox="191 520 976 598">HUMAN IMMUNODEFICIENCY VIRUS (HIV) PREVENTION</p> <p data-bbox="191 646 1073 682">The LPHA is in compliance with all program requirements.</p> <p data-bbox="191 1033 1073 1113">For more detailed information, please see the completed program review tool in section 11.</p>	
REVIEWER: Larry Hill	RESPONDENT: Patricia Hutton

DESCHUTES COUNTY HEALTH SERVICES

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

CENTER FOR PUBLIC HEALTH PRACTICE

IMMUNIZATIONS

The LPHA must ensure that “do not turn off” stickers are placed on circuit breakers that control vaccine storage units at all locations. At the time of the site visit review, La Pine SBHC did not have a sticker on their circuit breaker.

Immediate.
Resolved
11/18/2013

For more detailed information, please see the completed program review tool in section 12.

REVIEWER: Sara Beaudrault, Jody Anderson

RESPONDENT: Heather Kaisner, Holly Nyquist, Tammy Larsen, Patty Hutton, Tom Kuhn, Scott Johnson

DESCHUTES COUNTY HEALTH SERVICES

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

CENTER FOR PREVENTION AND HEALTH PROMOTION

NURSE FAMILY PARTERSHIP / BABIES FIRST!

The LPHA is in compliance with all program requirements.

For more detailed information, please see the completed program review tool in section 14.

REVIEWERS: Cynthia Ikata and Fran Goodrich

RESPONDENTS: Kate Moore and MCH Staff members

DESCHUTES COUNTY HEALTH SERVICES

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

CENTER FOR PREVENTION AND HEALTH PROMOTION

PERINATAL PROGRAMS

The LPHA is in compliance with all program requirements

For more detailed information, please see the completed program review tool in section 15.

REVIEWER: Cynthia Ikata and Fran Goodrich

RESPONDENT: Kate Moore and MCH Home Visiting Staff

DESCHUTES COUNTY HEALTH SERVICES

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

CENTER FOR PREVENTION AND HEALTH PROMOTION

REPRODUCTIVE HEALTH NOVEMBER 13-15, 2013

The LPHA shall comply with all Reproductive Health program requirements by adding the following components:

- Language indicating clients voluntarily consent for care must be added back to the “Consent for Care” form 12/31/2013
- Create a protocol for abnormal Pap management citing a national standard 2/31/2013
- Cite and follow a national standard for pelvic exams 1/31/2014
- Ensure that all lab tests provided in the Reproductive Health program are subject to Title X fee collection/billing requirements 1/31/2014

For more detailed information, please see the completed program review tool in section _____.

REVIEWER: Connie Clark

RESPONDENT: Kathy Christensen

DESCHUTES COUNTY HEALTH SERVICES

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

CENTER FOR PUBLIC HEALTH PRACTICE

SEXUALLY TRANSMITTED INFECTIONS (STI)

The LPHA is in compliance with all program requirements.

For more detailed information, please see the completed program review tool in section 17.

REVIEWER: Doug Harger

RESPONDENTS: Scott Johnson, Tom Kuhn, Kathy Christensen, Holly Nyquist

DESCHUTES COUNTY HEALTH SERVICES	
COMPLIANCE FINDINGS	TIMELINE FOR CHANGE
<p>CENTER FOR PREVENTION AND HEALTH PROMOTION</p> <p>TOBACCO PREVENTION AND EDUCATION PROGRAM</p> <p>The LPHA must enforce local tobacco-free ordinances and the Oregon Indoor Clean Air Act (OICAA). This includes meeting all timelines detailed in OAR 333-015-0075 for the following:</p> <ul style="list-style-type: none"> • OICAA complaints currently in the Workplace Exposure Monitoring System, and past due, must be processed. • New ICAA complaints in Workplace Exposure Monitoring System must be processed according to the appropriate timelines. <p>For more detailed information, please see the completed program review tool in section <u>18</u>.</p>	<p>1/30/14</p> <p>3/30/14</p>
REVIEWER: Sabrina Freewynn	RESPONDENT: Scott Johnson, Tom Kuhn

DESCHUTES COUNTY HEALTH SERVICES	
COMPLIANCE FINDINGS	TIMELINE FOR CHANGE
<p>CENTER FOR PUBLIC HEALTH PRACTICE</p> <p>TUBERCULOSIS</p> <p>The LPHA is in compliance with all program requirements.</p> <p>For more detailed information, please see the completed program review tool in section <u>19</u>.</p>	
REVIEWER: Heidi Behm	RESPONDENT: Patty Hutton

DESCHUTES COUNTY HEALTH SERVICES

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

CENTER FOR PUBLIC HEALTH PRACTICE

VITAL RECORDS

The LPHA is in compliance with all program requirements.

For more detailed information, please see the completed program review tool in section 20.

REVIEWER: Judy Shioishi

RESPONDENT: Andria Mitchell

DESCHUTES COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS – 2012

TIMELINE FOR CHANGE

CENTER FOR PREVENTION AND HEALTH PROMOTION

SPECIAL SUPPLEMENTAL NUTRITION PROGRAM FOR WOMEN, INFANTS AND CHILDREN (WIC)

- | | |
|--|------------------------------------|
| <ul style="list-style-type: none"> • Assure staff receive Civil Rights training annually and document the training. (Policy 452) | <p>RESOLVED
September 2012</p> |
| <ul style="list-style-type: none"> • Use the USDA non-discrimination statement and notification of where to file complaints on locally developed outreach materials. (Policy 452) | <p>RESOLVED
June 2012</p> |
| <ul style="list-style-type: none"> • Assure staff who provide WIC services, including certification and group nutrition education, have completed all required training modules and these are documented into TWIST. (Policy 440) | <p>RESOLVED
October 2012</p> |
| <ul style="list-style-type: none"> • Assure anthropometric and biochemical measurements are taken and documented correctly. (Policy 625) | <p>RESOLVED
October 2012</p> |
| <ul style="list-style-type: none"> • Assure all appropriate risk codes identified.(Policy 670) | <p>RESOLVED
October 2012</p> |
| <ul style="list-style-type: none"> • Assure the local agency referral protocol is followed to refer high risk participants to an RD for a high risk care plan. (Policy 661) | <p>RESOLVED
October 2012</p> |
| <ul style="list-style-type: none"> • Assure all staff paid with WIC funds complete a quarterly time study. (Policy 316) | <p>RESOLVED
July 2012</p> |

For more detailed information, please see the completed program review tool in section TBD.

REVIEWER: Karen Bettin

RESPONDENT: Laura Spaulding

DESCHUTES COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS – 2012

**TIMELINE
FOR
CHANGE**

CENTER FOR PREVENTION AND HEALTH PROMOTION

WIC FARM DIRECT NUTRITION PROGRAM (FDNP)

- Conduct a physical inventory at least once during the FDNP season. (Policy 1100)
- Assure the FDNP check register is filled out correctly. Be sure every entry on each check register has either an issuance date or a line through it originating from another entry with an issuance date. (Policy 1100)

RESOLVED
July 2012

RESOLVED
July 2012

For more detailed information, please see the completed program review tool in section TBD.

REVIEWER: Karen Bettin

RESPONDENT: Laura Spaulding

PUBLIC HEALTH DIVISION
Office of the State Public Health Director, Community Liaison
John A. Kitzhaber, MD, Governor



800 NE Oregon Street, Suite 930
Portland, OR 97232
(971) 673-1222 Voice
(971) 673-1299 FAX

January 2, 2014

The Honorable Alan Unger, Chair
Deschutes County Board of Commissioners
Deschutes Services Building
1300 NW Wall Street, Suite 200
Bend, OR 97701

Dear Commissioner Unger:

The triennial onsite agency review of Deschutes County Health Services was conducted between November 8 and 15, 2013. The Oregon Health Authority Public Health Division evaluated county public health programs for compliance with state and federal public health laws and compliance with the Financial Assistance Agreement. The review included the appraisal of approximately 1,179 separate items in 20 program areas. While there are some areas that need attention, keep in mind the vast majority of findings were positive.

A full report, including the specific timelines for correction, has been sent to Scott Johnson, Public Health Administrator. Community Liaison staff will work with him to document resolution of the findings. We think the report will also be of assistance to your health services staff in their continuing efforts to provide quality public health services to your community.

Please send a written response within ten days affirming that you will meet the timelines for correcting the compliance findings. Once all the required elements are successfully completed, we will write you a letter to confirm that and close the file for this review.

Our office will contact Scott and your office to arrange an exit interview to go over the findings and answer any questions. We leave it to the local Board to decide if this meeting of the Local Public Health Authority (LPHA) and the Health Administrator is attended by one or more of the commissioners.

Programs included in the compliance review:

Administration	Immunizations
Civil Rights	Laboratory
Communicable Disease	Nurse Family Partnership/Babies 1 st
Drinking Water	Perinatal
Fiscal	Reproductive Health
Food, Pool and Lodging Health and Safety	Sexually Transmitted Infections
Health Officer	Tobacco Outreach & Education
Healthy Communities	Tuberculosis
HIV Care and Treatment	Vital Records
HIV Prevention	WIC

Commendations

Several program reviewers submitted commendations to the Office of Community Liaison as follows:

Deschutes County is doing an excellent job of providing environmental health services to the community. The overall inspection rate for licensed facilities is good with all program areas in compliance except for the vending machine program.

During the field review staff met all of the required elements of a thorough inspection. Staff is focusing on critical risk factors that are most associated with foodborne illness.

Deschutes County Health Services (DCHS) continues to be a well organized Maternal Child Health Home Visiting Program model. A skilled nurse staff and field team, several of whom have been in their current positions for several years, support the MCH programs. A model Oregon Mothers Care (OMC) program has operated under the excellent direction of Erin Hoar, OMC Coordinator since 2000.

With a large vision and determination and a modest amount of start-up funding, Deschutes County Health Services (DCHS) was the first Oregon County to implement the Nurse Family Partnership (NFP) program, in addition to Multnomah County's implementation of NFP in 1999. DCHS identified and placed a high value on the inclusion and implementation of evidence based programming within their Maternal Child Health service model. Additionally, it is worthy to note that this effort included a tri-county (Deschutes, Jefferson and Crook) regional implementation of NFP, a first for these rural and frontier counties. The NFP

program, that provides a continuum of service for prenatal clients and their children up to age two, is an excellent example of a nurse based home visiting program with comprehensive measurable outcomes.

Control and prevention of sexually transmitted infections receives clear administrative support, considering resource and staffing reductions. Health department staff have developed productive relationships with area providers, labs, and hospitals which further meeting forecasted outcomes. Because STI morbidity, especially Chlamydia, is high, health department staffs appropriately prioritize cases to receive follow-up. This is especially important when morbidity exceeds resources.

Deschutes County's Tobacco Prevention and Education Program (TPEP) and Healthy Communities (HC) Program have successfully promoted policy change for healthy, tobacco-free environments in a variety of settings, including county properties, the county fair, parks, multi-unit housing, and the community college.

Deschutes County was one of the first counties in the state to pass a 100% tobacco-free county properties policy and is the only county that has healthy vending machines in multiple county buildings. The TPEP and HC programs have created strong community partnerships and there are champions throughout the area poised to support tobacco prevention and wellness initiatives. Deschutes County TPEP and HC coordinators are seen as mentors for other coordinators throughout the state, as they frequently receive calls from others calling on their expertise and experience.

Deschutes County continues to show strong dedication to tobacco control, and demonstrate commitment to improving efforts to further social norm changes around wellness and tobacco prevention.

Compliance Findings Summary

This report reflects compliance findings as of the date of each onsite review. Details on resolutions to date can be obtained from the Public Health Administrator.

Administration

The LPHA must assure client protected health information (PHI) is safeguarded from unlawful use or disclosure. ORS 192.518(a)

- Assure medical charts are secured at all times at the Redmond Health Clinic.

The LPHA must assure written policies and procedures exist to guide staff in maintaining appropriate confidentiality standards.

- Immunization records.

The LPHA has nursing practice supported by current, signed policies, procedures and standing orders.

- Assure all clinic sites have the most current policies and procedures.

Civil Rights

The LPHA must assure civil rights compliance responsibilities are met.

- Provide documentation that the Civil Rights Self Assessment (CRSA) has been reviewed by the LPHA.
- Provide documentation that there is a plan to improve any deficient areas identified by the CRSA.

Communicable Disease

The LPHA is in compliance with all program requirements.

Drinking Water

The LPHA is in compliance with all program requirements.

Fiscal

The LPHA is in compliance with all program requirements.

Food, Pool and Lodging Health & Safety

The LPHA must maintain an inspection rate of 100% for all licensed facilities. The Vending Machine Program is below the compliance rate. OAR 333-012-0055(1) (Please note, that 10 of 12 vending inspections required during the triennial review period were completed for the two licensed vending companies. In small programs, missing a few inspections can greatly impact the overall compliance rate.)

The LPHA must provide the complete Oregon Administrative Rule and section number for violations stated on handwritten inspection reports in all program areas. In addition, provide clear and distinct problem and correction statements for documented violations. OAR 333-012-0055(3)(d)(A-D)

The LPHA must clearly state on the food inspection report if a Priority/Priority Foundation violation has been resolved at the time of the semi-annual inspection and

document specifically how the Priority/Priority Foundation violation was corrected. OAR 333-012-0055(3)(d)(A-D)

Healthy Communities

The LPHA is in compliance with all program requirements.

HIV Care & Treatment

The LPHA must assure the required activities are completed:

- Acuity 3 clients must have 30-day contact documented and documentation in the progress notes that goals from Care Plan have been evaluated.
- Acuity 3 clients must have nurse documentation in the progress notes that states the nurse case manager reviewed the client file every 90 days.
- Nurse intervention activities were documented in the progress notes when the need for intervention was identified. *This is a repeat finding from 2010.*

The LPHA must assure required data elements are accurately entered into CAREWare and performance measures are met.

- HIV/AIDS Status
- Household size
- Reassessment Service Date entered and matched client file.

HIV Prevention

The LPHA is in compliance with all program requirements.

Immunizations

The LPHA must ensure that “do not turn off” stickers are placed on circuit breakers that control vaccine storage units at all locations. At the time of the site review, LaPine School Based Health Center did not have a sticker on the circuit breaker.

Nurse Family Partnership/Babies First!

The LPHA is in compliance with all program requirements.

Perinatal

The LPHA is in compliance with all program requirements.

Reproductive Health

The LPHA shall comply with all Reproductive Health program requirements by adding the following components:

- Language indicating clients voluntarily consent for care must be added back to the “Consent for Care” form.
- Create a protocol for abnormal Pap management citing a national standard.
- Cite and follow a national standard for pelvic exams.
- Ensure that all lab tests provided in the Reproductive Health program are subject to Title X fee collection/billing requirements.
- Ensure eligible clients receive Chlamydia screening per the national standard already cited in protocol.

Sexually Transmitted Infections

The LPHA is in compliance with all program requirements.

Tobacco Prevention & Education Program

The LPHA must enforce local tobacco-free ordinances and the Oregon Indoor Clean Air Act (OICAA). This includes meeting all timelines detailed in OAR 333-015-0075 for the following:

- OICAA complaints currently in Workplace Exposure Monitoring System, and past due, must be processed.
- New ICAA complaints in Workplace Exposure Monitoring System must be processed according to the appropriate timelines.

Tuberculosis

The LPHA is in compliance with all program requirements.

Vital Records

The LPHA is in compliance with all program requirements.

Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)

This biennial review was conducted in April and May 2012, and is included in this report. All of the following findings for the the WIC and the WIC Farm Direct Nutrition Program were resolved in 2012.

- Assure staff receive Civil Rights training annually and document the training. (Policy 452)
- Use the USDA non-discrimination statement and notification of where to file complaints on locally developed outreach materials. (Policy 452)
- Assure staff providing WIC services, including certification and group nutrition education, have completed all required training modules and these are documented into TWIST. (Policy 440)

- Assure anthropometric and biochemical measurements are taken and documented correctly. (Policy 625)
- Assure all appropriate risk codes identified. (Policy 670)
- Assure the local agency referral protocol is followed to refer high risk participants to a Registered Dietitian (RD) for a high risk care plan. (Policy 661)
- Assure all staff paid with WIC funds complete a quarterly time study. (Policy 316)

WIC Farm Direct Nutrition Program (FDNP)

- Conduct a physical inventory at least once during the FDNP season. (Policy 1100)
- Assure the FDNP check register is filled out correctly. Be sure every entry on each check register has either an issuance date or a line through it originating from another entry with an issuance date. (Policy 1100)

Other Fiscal

Deschutes County Health Services received Federal Funds for several programs totaling \$ 2,064,163 including \$692,802 for the WIC Program for fiscal year 2013. The State General and Other Funds were a source of \$674,733 for that period as well. It appears that the County Health Department has sufficient internal controls to adequately safeguard assets, to detect and prevent errors in a timely manner. The operation is well organized and efficient with a commitment to quality, fairness, and accuracy.

Health Officer

Rich Fawcett, MD, is the Health Officer for Deschutes County.

Laboratory

Deschutes County Health Department Laboratory is certified under the Clinical Laboratory Improvement Amendments (CLIA) to perform moderate complexity testing. The laboratory director is Anne Hildreth RN, MT (ASCP), the CLIA # is 38D0628313, and the laboratory is certified until June 20, 2015. A CLIA laboratory inspection was performed by Oregon State Public Health Laboratory staff at 2577 NE Courtney in Bend on March 13, 2013. No deficiencies were cited. The following tests are being performed by the laboratory: rapid strep screens, finger stick mono test, wet mounts, urine dipstick, Hemocue for Hgb, urine HCG and whole blood glucose. One RN performs wet mounts which makes this a moderate complexity testing laboratory. This CLIA certificate also covers five school based health centers: two in Redmond, one in La Pine, one in Bend, and one in Sisters.

School Based Health Centers (SBHCs)

Deschutes County currently has five certified SBHCs located in Sisters, Redmond, La Pine and Bend school districts. In addition, they have a planning grant to open a new SBHC in Bend High School this biennium. Within the Deschutes system, one school-based center, Lynch Elementary School, has piloted a collaborative medical sponsorship model with Mosaic Medical. The site, located in Sisters, is currently in the building phase of a new SBHC which will be co-located with other community-based service entities. The co-location model has been successful in La Pine SBHC. Deschutes County system had site visits in October 2013, and is certified through June 30, 2017.

Summary

Overall, agency reviewers believe Deschutes County Health Services staff is composed of a committed team of professionals who deliver quality public health services to the community. We thank you for both your attention to correcting these few compliance findings and for the strong public health work you do for the community.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jan Kaplan', with a stylized flourish extending to the right.

Jan Kaplan, MSW, Manager
Community Liaison

cc: Tammy Baney, Deschutes County Commissioner
Anthony DeBone, Deschutes County Commissioner
Scott Johnson, Public Health Administrator