

AGENCY REVIEW

MARION COUNTY HEALTH DEPARTMENT

January 4 – February 9, 2015

Prepared by

Oregon Health Authority

Public Health Division

Ronit Zusman, JD

Community Liasion Technical Consultant

MARION COUNTY HEALTH DEPARTMENT	
COMPLIANCE FINDINGS	TIMELINE FOR CHANGE
<p>OFFICE OF THE STATE PUBLIC HEALTH DIRECTOR</p> <p>COMMUNITY LIAISON</p> <p>ADMINISTRATION</p> <p>The LPHA must ensure that nurse scope of practice is supported by current, signed policies, procedures, and standing orders. (Oregon State Board of Nursing, Nurse Practice Act, Division 45).</p> <ul style="list-style-type: none"> • As agreed, the following missing STD Standing Orders will be provided for review at the latest 90 days from date of the administrative site review: <ul style="list-style-type: none"> ○ Expedited Partner Therapy (EPI) ○ Nongonococcal urethritis (NGU) ○ Tinea cruris ○ Trichomoniasis <p>For more detailed information, please see the completed program review tool in section 2.</p>	<p>3/30/2015</p>
<p>REVIEWER: Ronit Zusman</p>	<p>RESPONDENTS: Karen Landers, Rod Calkins, Pam Hutchinson</p>

MARION COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

CENTER FOR PREVENTION AND HEALTH PROMOTION

BABIES FIRST! PROGRAM

The LPHA is in compliance with all program requirements.

For more detailed information, please see completed review tool in section 3.

REVIEWER: Anna Stiefvater

RESPONDENT: Judy Cleave

MARION COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS

**TIME
LINE FOR
CHANGE**

OFFICE OF THE STATE PUBLIC HEALTH DIRECTOR

COMMUNITY LIAISON

CIVIL RIGHTS

The LPHA is in compliance with all program requirements.

For more detailed information, please see the completed program review tool in section 4.

REVIEWER: Ronit Zusman

RESPONDENTS: Roy Dedee, Roderick Calkins, Pam Hutchinson

MARION COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

CENTER FOR PUBLIC HEALTH PRACTICE

ACUTE AND COMMUNICABLE DISEASE PROGRAM

The LPHA is in compliance with all program requirements.

For more detailed information, please see the completed program review tool in section 5.

REVIEWER: Emilio DeBess

RESPONDENTS: Karen Landers, Dana Finch, Katrina Grandolfo

MARION COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS

**TIME
LINE FOR
CHANGE**

CENTER FOR HEALTH PROTECTION

DRINKING WATER

The LPHA is in compliance with all program requirements.

For more detailed information, please see the completed program review tool in section 6.

REVIEWER: Tia Skerbeck

RESPONDENTS: Rick Sherman, Greg DeBlase

MARION COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

OFFICE OF THE STATE PUBLIC HEALTH DIRECTOR

FISCAL - OFFICE OF FINANCIAL SERVICES

The LPHA is in compliance with all program requirements.

For more detailed information, please see the completed program review tool in section 7.

REVIEWER: David Coleman

RESPONDENT: Ryan Matthews

MARION COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

CENTER FOR HEALTH PROTECTION

FOOD, POOL, AND LODGING HEALTH & SAFETY

The LPHA is in compliance with all program requirements.

For more detailed information, please see the completed program review tool in section 8.

REVIEWERS: Cindy Robinson and
Erica Van Ess

RESPONDENT: Rick Sherman

MARION COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS

**TIME
LINE FOR
CHANGE**

CENTER FOR PUBLIC HEALTH PRACTICE

HEALTH SECURITY PREPAREDNESS & RESPONSE PROGRAM

The LPHA is in compliance with all program requirements.

For more detailed information, please see the completed program review tool in section 10.

REVIEWER: Kris Hansen

RESPONDENTS: Richard Sherman, Sara Fillion

MARION COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS

**TIME
LINE FOR
CHANGE**

CENTER FOR PUBLIC HEALTH PRACTICE

HIV PREVENTION

The LPHA is in compliance with all program requirements.

For more detailed information, please see the completed program review tool in section 11.

REVIEWER: Larry Hill

RESPONDENTS: Roderick Calkins, Pam Hutchinson, Karen Helikson and Laynie Smith

MARION COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

CENTER FOR PUBLIC HEALTH PRACTICE

IMMUNIZATIONS

The LPHA is in compliance with all program requirements.

For more detailed information, please see the completed program review tool in section 12.

REVIEWER: LM LUTHER

RESPONDENT: JUDY CLEAVE

MARION COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS

**TIME
LINE FOR
CHANGE**

OFFICE OF THE STATE PUBLIC HEALTH DIRECTOR

COMMUNITY LIAISON

LABORATORY

The LPHA is in compliance with all program requirements.

For more detailed information, please see the completed program review tool in section 13.

REVIEWER: Ronit Zusman

RESPONDENTS: Karen Landers, Roderick Calkins, Pam Hutchinson

MARION COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

CENTER FOR PREVENTION AND HEALTH PROMOTION

PERINATAL PROGRAM

The LPHA is in compliance with all program requirements.

For more detailed information, please see the completed review tool in section 14.

REVIEWER: Anna Stiefvater

RESPONDENT: Judy Cleave

MARION COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

CENTER FOR PREVENTION AND HEALTH PROMOTION

REPRODUCTIVE HEALTH

- Ensure that all services provided within a Title X visit are subject to the application of the sliding fee scale. Diabetes screening tests are not currently subjected to the sliding fee scale

4/17/2015

For more detailed information, please see the completed program review tool in section 15.

REVIEWER: Connie Clark

RESPONDENT: Patty Vega

MARION COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

CENTER FOR PUBLIC HEALTH PRACTICE

SEXUALLY TRANSMITTED INFECTIONS (STI)

The LPHA is in compliance with all program requirements.

For more detailed information, please see the completed program review tool in section 16.

REVIEWER: Josh Ferrer

RESPONDENTS: Karen Helikson,
Laynie Smith, Gloria Shepherd, Dr.
Karen Landers

MARION COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

CENTER FOR PREVENTION AND HEALTH PROMOTION

TOBACCO PREVENTION AND EDUCATION PROGRAM

The LPHA is in compliance with all program requirements.

For more detailed information, please see the completed program review tool in section 17.

REVIEWER: Sabrina Freewynn

RESPONDENT: Pamela Hutchison

MARION COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

CENTER FOR PUBLIC HEALTH PRACTICE

TUBERCULOSIS

The LPHA is in compliance with all program requirements.

For more detailed information, please see the completed program review tool in section 18.

REVIEWER: Heidi Behm

RESPONDENTS: Melanie Breedlove,
Katrina Grandolfo, Laynie Smith, Karen
Landers

MARION COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

CENTER FOR PUBLIC HEALTH PRACTICE

VITAL RECORDS

The LPHA is in compliance with all program requirements.

For more detailed information, please see the completed program review tool in section 19.

REVIEWER: Judy A. Shioishi

RESPONDENT: : Rod Calkins

MARION COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS – 2014

**TIMELINE
FOR
CHANGE**

**CENTER FOR PREVENTION AND HEALTH PROMOTION
SPECIAL SUPPLEMENTAL NUTRITION PROGRAM FOR
WOMEN, INFANTS AND CHILDREN (WIC)**

- All program areas are in compliance.

For more detailed information, please see the completed program review tool in section 20.

REVIEWER: Vernita Reyna

RESPONDENT: Diane Quiring

MARION COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS – 2014

**TIMELINE
FOR
CHANGE**

CENTER FOR PREVENTION AND HEALTH PROMOTION

**WIC BREASTFEEDING PEER COUNSELING (BFPC)
PROGRAM**

- All program areas are in compliance.

For more detailed information, please see the completed program review tool in section 20.

REVIEWER: Kelly Sibley

RESPONDENTS: Wendy Oliver
Diane Quiring

MARION COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS – 2014

**TIMELINE
FOR
CHANGE**

CENTER FOR PREVENTION AND HEALTH PROMOTION

WIC FARM DIRECT NUTRITION PROGRAM (FDNP)

- All program areas are in compliance.

For more detailed information, please see the completed program review tool in section 20.

REVIEWER: Vernita Reyna

RESPONDENT: Diane Quiring

PUBLIC HEALTH DIVISION
Office of the State Public Health Director, Community Liaison
Kate Brown, Governor



800 NE Oregon Street, Suite 930
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(971) 673-1222 Voice
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February 23, 2015

The Honorable Janet Carlson, Chair
Marion County Board of Commissioners
PO Box 14500
Salem, OR 97309

Dear Commissioner Carlson:

The triennial onsite agency review of Marion County Health Department was conducted between January 4 and February 9, 2015. The Oregon Health Authority Public Health Division evaluated county public health programs for compliance with state and federal public health laws and compliance with the Financial Assistance Agreement. The review included the appraisal of approximately 546 separate items in 18 program areas. The vast majority of the findings were positive with only 5 items needing correction.

A full report, including the specific timelines for correction, has been sent to Rod Calkins, Public Health Administrator. Staff in the Office of Community Liaison will work with him to document resolution of the findings.

We think the report will also be of assistance to your public health staff in their continuing efforts to provide quality public health services to your community. Please send a written response within ten days affirming that you will meet the timelines for correcting the compliance findings. Once all the required elements are successfully completed, we will write you a letter to confirm that and close the file for this review.

Our office will contact Rod Calkins and your office to arrange an exit interview to go over the findings and answer any questions. We leave it to the local Board to decide if this meeting of the Local Public Health Authority (LPHA) and the Health Administrator is attended by one or more of the commissioners.

Programs included in the compliance review

Administration	Immunizations
Babies First!	Laboratory
Civil Rights	Perinatal
Communicable Disease	Reproductive Health
Drinking Water	Sexually Transmitted Infection
Fiscal	Tobacco Prevention and Education
Food, Pool and Lodging Health and Safety	Tuberculosis
Health Officer	Vital Records
Health Security Preparedness & Response Program	WIC
HIV Prevention	

Commendations

Administration

Marion County Health Department (MCHD) is well organized, has experienced and highly capable leadership and staff, and has developed comprehensive policies and business procedures that are easily accessible to the public and to the work force. They have utilized planning processes to articulate a vision of health for their community and to engage staff and the community in taking steps to improve the community's health.

Currently, they are working with Polk County Health Department and other community partners to lend their public health expertise on a comprehensive community assessment plan. Their collaborative efforts on the community health plan with all parties involved are commended.

MCHD has been awarded a 5-year national accreditation status from the Public Health Advisory Board following a painstaking process of planning, documentation and quality improvement activities. The department is commended for this commitment to assuring that the citizens of Marion County benefit from public health services that adhere to rigorous national standards.

Facility/Civil Rights

The Marion County Public Health facility is very inviting and open as a space that is welcoming to the community and clients. All indoor areas of the health department facilities are smoke-free. There is ample accessible parking to accommodate guests with disabilities. The layout of the facilities allows people with disabilities to obtain materials and services without assistance. The paths of travel are free of obstruction and wide

enough for wheelchairs. Elevators are marked in Braille, and controls are easily reached. Fire alarms and extinguishers are within reach of persons in wheelchairs. Equipment is maintained and calibrated regularly. Emergency response plans are well organized to guide staff in responding to an emergency.

Health promotion interventions are culturally, linguistically and age appropriate. Posters and other written materials are in English and Spanish and are easy to understand.

The county is commended for their comprehensive work to keep up with recent HIPAA changes. It is in the process of updating its general health care privacy policy. This policy is under review by the HIPAA Task Force with the county privacy officer and staff from the county legal department.

Local Public Health Plan

Marion County has a comprehensive plan that includes Community Health Assessment, Strategic Plan for Public Health Services, and Quality Improvement Plan. The plan demonstrates broad community involvement.

Public Health Advisory Board

The Marion County Health Advisory Board meets regularly to advise the Marion County Board of Commissioners and the Marion County Health Department regarding matters of importance to the public health of the community.

Fiscal

The dedication, knowledge and experience that Marion County fiscal personnel bring to the Health Department is impressive.

Vital Records

Marion County has been doing a fantastic job in the vital records office, and we all appreciate it. Staff members take pride in their excellent work, produce timely and accurate records and maintain excellent relationships with partners both within the county and at the state office.

Babies First! and Perinatal

Marion County Health Department has experienced and skilled home visiting staff with good leadership and support from manager. There is appropriate use of a Public Health Worker who is well-integrated with the home visiting team and works collaboratively with nurse home visitors. There is participation and leadership in numerous community initiatives (HUB, Safe Sleep Collaborative, Child Fatality Review, Salem

Hospital/Neonatal Abstinence Syndrome workgroup, DHS TOTS and Fostering Attachment). Services are provided to substance abusing mothers. Partnership with mentors offers great support to high-risk population that is difficult to serve. The policy and procedure manual is up-to-date and supports program implementation. The OMC program has adapted and is successfully serving pregnant women despite changes to Prenatal Services offered at the health department.

Tuberculosis Case Management

The TB program at Marion County is well run and capable of responding quickly and effectively to new challenges. The TB Nurse Case Managers and Health Officer are very knowledgeable about TB, well organized and compassionate to the patients they serve. Overall, this is an excellent program that exceeds expectations.

Drinking Water

Marion County's Drinking Water Program is in the hands of very competent and professional environmental health specialists. It is well organized and operated and works cooperatively with the state Drinking Water Program staff to help assure safe drinking water for the 189 systems it supervises.

The program completed all of the required 2012, 2013 and 2014 water system survey work with 100% of the surveys completed prior to the December 31 deadline in all three years. The program has been consistent and timely in responding to water quality alerts over the past three years with a typical response time of two days of notification. Several water system files were reviewed and found to demonstrate superb documentation of work performed.

Food, Pool and Lodging Health & Safety

Marion County is doing an excellent job of providing Environmental Health Services to the community. The overall inspection rate for licensed facilities is excellent with all program areas in compliance.

Five of the field inspection staff have been state standardized. OHA appreciates that Marion County has chosen to have more than one staff complete this process as it enhances consistency and uniformity statewide. Staff reviewed at the time of the triennial review met all the elements of the interactive inspection. Staff exhibited good communication skills with operators and employees of the food service facilities during the standardization process and the field review. Staff is focusing on critical risk factors that are most associated with foodborne illness.

Tobacco Prevention and Education Program (TPEP)

Marion County Tobacco Prevention and Education Program has been doing an excellent job of promoting strategies and resources that address tobacco-related issues and support prevention and self-management of chronic conditions through collaboration with other departments within the county and a wide network of partners.

TPEP consistently works on policy changes for tobacco-free environments in a variety of settings, including county properties, parks, community colleges, and health clinics. Most recently, TPEP staff was closely involved in drafting a county tobacco-free policy adopted on January 14, 2015, which covers all county properties and parks.

TPEP conducted tobacco retail assessment in several communities across the county to assess how tobacco is advertised, and placement of tobacco products in the retail environment. TPEP staff is actively sharing assessment results with decision makers and community partners so they are aware of the tobacco retail environment in their communities. The information can be used by communities to consider policy initiatives that will reduce youth access to tobacco products in their community. TPEP staff addresses tobacco issues in a very thoughtful and strategic manner and demonstrate strong commitment to furthering social norm changes around tobacco use.

Health Security, Preparedness and Response

The Public Health Emergency Preparedness (PHEP) program is well established at a comprehensive level of preparedness for the community.

Leadership encourages participation from all public health personnel in trainings and exercises.

PHEP personnel are highly trained and skilled in emergency preparedness and response. They are highly communicative team players who are dedicated to the overall goal of having a prepared community and agency.

Compliance Findings Summary

Administration

The LPHA must ensure that nurse scope of practice is supported by current, signed policies, procedures and standing orders. (Oregon State Board of Nursing, Nurse Practice Act, Division 45)

- As agreed, the following missing STD Standing Orders will be provided for review, at the latest, 90 days from date of the administrative site review:
 - Expedited Partner Therapy (EPI)

- Nongonococcal urethritis (NGU)
- Tinea cruris
- Trichomoniasis

Babies First!

The LPHA is in compliance with all program requirements.

Civil Rights

The LPHA is in compliance with all program requirements.

Communicable Disease

The LPHA is in compliance with all program requirements.

Drinking Water

The LPHA is in compliance with all program requirements.

Fiscal

The LPHA is in compliance with all program requirements.

Food, Pool and Lodging Health & Safety

The LPHA is in compliance with all program requirements.

Health Security Preparedness and Response Program

The LPHA is in compliance with all program requirements.

HIV Prevention

The LPHA is in compliance with all program requirements.

Immunizations

The LPHA is in compliance with all program requirements.

Laboratory

The LPHA is in compliance with all program requirements.

Perinatal

The LPHA is in compliance with all program requirements.

Reproductive Health

- Ensure that all services provided within a Title X visit are subject to the application of the sliding fee scale. Diabetes screening tests are not currently subjected to the sliding fee scale.

Sexually Transmitted Infections

The LPHA is in compliance with all program requirements.

Tobacco Prevention & Education Program

The LPHA is in compliance with all program requirements.

Tuberculosis

The LPHA is in compliance with all program requirements.

Vital Records

The LPHA is in compliance with all program requirements.

Other

Fiscal

Marion County Health Department received Federal Funds for several programs totaling more than \$2 million, including \$1,436,354 for the WIC Program and \$101,320 for WIC Breastfeeding Peer Counseling in fiscal year 2014. It appears that Marion County Health Department has sufficient internal controls to adequately safeguard assets and to detect and prevent errors in a timely manner. The review indicated a well-run fiscal operation with satisfactory accounting controls, purchasing procedures and attention to detail. The operation is well organized and efficient with a commitment to quality, fairness and accuracy.

Health Officer

Karen Landers, MD, has been the Health Officer since 1991. Dr. Landers holds a staff position for the LPHA. She is active in health concerns and discussions across the county and state. Dr. Landers also acts as the lab director for the moderate complexity lab and signs standing orders for the nursing staff. Dr. Landers' commitment to preserving and protecting the health of her community is evident.

Dr. Landers regularly attends hospital infection prevention meetings, makes presentations to community groups, medical providers on public health topics of importance/interest, and is a member of CLHO CD Committee. She maintains her continuing education in public health through self-study modules (CDC and others) online webinars for STI, TB

and other meetings such as West Coast Epi, Infectious Disease Society of Oregon annual meeting, OR Epi, Sexually Transmitted Infections Updates, Reproductive Health Conference.

Laboratory

The Marion County Health Department Laboratory is certified under the Clinical Laboratory Improvement Amendments (CLIA) as a moderate complexity Provider Performed Microscopy Procedures (PPMP) laboratory. The laboratory director is Karen Landers, MD, and the CLIA certificate number is 38D0625522. The CLIA certificate is valid until January 31, 2016, and covers the main lab located at 3180 NE Center Street in Salem as well as laboratories located at 976 N. Pacific Hwy. in Woodburn, 1377 N. 10th Ave. in Stayton, and 802 Scholar Street in Silverton.

The following tests are currently being performed: wet prep/KOH, urine pregnancy, urine dipstick and HIV rapid test. Hemoglobin by Hemocue is only performed at the main laboratory on NE Center Street in Salem. There have been no complaints or issues reported to CLIA in the last three years.

Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)
This biennial review was conducted in January 2014. There were no compliance findings, and the full review is included in this report.

Summary

Overall, agency reviewers believe Marion County Health Department is composed of a committed team of health care professionals who deliver quality public health services to the community. We thank you for both your attention to correcting these few compliance findings and for the strong public health work you do for the community.

Sincerely,



Jan Kaplan, MSW, Manager
Community Liaison Office

cc: Sam Brentano, Marion County Commissioner
Rod Calkins, Public Health Administrator
Kevin Cameron, Marion County Commissioner