

AGENCY REVIEW

MORROW COUNTY
HEALTH DEPARTMENT

May 1-30, 2015
Prepared by
Oregon Health Authority
Public Health Division

Marti Baird, MSN, NP
Public Health Technical Consultant

MORROW COUNTY PUBLIC HEALTH DEPARTMENT

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

OFFICE OF THE STATE PUBLIC HEALTH DIRECTOR

COMMUNITY LIAISON

ADMINISTRATION

The LPHA is in compliance with all program requirements.

May 2015

For more detailed information, please see the completed program review tool in section 2.

REVIEWER: Marti Baird MSN, NP

RESPONDENT: Sheree Smith

MORROW COUNTY HEALTH DEPARTMENT	
COMPLIANCE FINDINGS	TIME LINE FOR CHANGE
<p>DATE: 05/27/2015-05/28/2015</p> <p>CENTER FOR PREVENTION AND HEALTH PROMOTION</p> <p>MATERNAL CHILD HEALTH</p> <p>PERINATAL AND BABIES FIRST!</p> <p>The LPHA is in compliance with all program requirements.</p> <p>For more detailed information, please see the completed program review tool in section 3.</p>	NA
<p>REVIEWER: Francine Goodrich, State MCH Nurse Consultant</p>	<p>RESPONDENTS: Sheree Smith, RN, Public Health Director, Kelley Davis, RN, MCH Nurse Home Visitor, Yvonne Morter, RN, MCH Nurse Home Visitor</p>

MORROW COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

OFFICE OF THE STATE PUBLIC HEALTH DIRECTOR

COMMUNITY LIAISON

CIVIL RIGHTS

The LPHA is in compliance with all program requirements.

May 2015

For more detailed information, please see the completed program review tool in section 4.

REVIEWER: Marti Baird MSN, NP

RESPONDENT: Sheree Smith

MORROW COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

OFFICE OF THE STATE PUBLIC HEALTH DIRECTOR

FISCAL - OFFICE OF FINANCIAL SERVICES

The LPHA is in compliance with all Fiscal program requirements.

For more detailed information, please see the completed program review tool in 6.

REVIEWER: David Coleman

RESPONDENT: Sheree Smith

MORROW COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

CENTER FOR HEALTH PROTECTION

FOOD, POOL, AND LODGING HEALTH & SAFETY

The LPHA field staff needs to focus more on the following elements during food facility inspections:

- Ask the PIC if they know how to calibrate probe thermometers and how they clean the probe in-between uses
- Ask if the facility is using separate wiping cloth solutions for use with raw meat vs. ready-to-eat food contact surfaces
- During the menu review ask if the facility serves exotic meats, raw fish requiring parasite destruction, and raw shellfish that require tag retention

9/15/15

For more detailed information, please see the completed program review tool in section 7.

REVIEWERS: Cindy Robinson and Erica VanEss

RESPONDENT: Melissa Ney

MORROW COUNTY PUBLIC HEALTH

TRIENNIAL REVIEW

CENTER FOR PUBLIC HEALTH PRACTICE

HEALTH SECURITY, PREPAREDNESS, AND RESPONSE PROGRAM

FINDINGS:

1. Though plans have been updated in a timely manner, plan approval signatures are not recent within five years. Recommend base plan signature updates within six months.
2. A partial compliance finding is made for participation with agency staff and community partners including emergency management, county governance, and health care systems. While there is evidence that the health department makes an earnest effort to work with its local emergency management partner, the county emergency manager, who is also the Deputy Medical Examiner, is regularly unavailable due to obligations that may be outside the scope of his county roles. The reviewers do not recommend a timeline for improvement by the local health department because improvement in this realm is outside the control of this agency.

TIMELINE FOR CHANGE

1. By July 1, 2016, documentation is shown for program improvements and changes.
2. By December 1, 2015, Public Health All-Hazards Plan is signed by Public Health Administrator, Emergency Manager and County Commissioners.

For more detailed information, please see the completed review tool in section 9.

REVIEWER: Kattaryna Stiles

RESPONDENT: Sheree Smith

MORROW COUNTY HEALTH DEPARTMENT	
COMPLIANCE FINDINGS	TIME LINE FOR CHANGE
<p>DATE: MAY 29, 2015</p> <p>CENTER FOR PUBLIC HEALTH PRACTICE</p> <p>OREGON IMMUNIZATION PROGRAM</p> <p>The LPHA is in compliance with all program requirements.</p> <p>For more detailed information, please see the completed program review tool in section 10.</p>	
REVIEWER: Amanda Timmons	RESPONDENTS: Sheree Smith, Vicky Turrell

MORROW COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

OFFICE OF THE STATE PUBLIC HEALTH DIRECTOR

COMMUNITY LIAISON

LABORATORY

The laboratory CLIA Certificate is signed by the last health officer (deceased) prior to the present HO, Dr. Anderson's tenure. The PH Director is aware of the critical nature of having a lab director.

New CLIA lab certificate naming Content Anderson MD as lab director received at Morrow County Health Department on May 12 and 13, 2015. Copy of certificate filed.

For more detailed information, please see the completed program review tool in section 11.

Prior to any laboratory tests being performed: Must have a signed document naming present Health Officer Dr. Anderson as Lab Director. **(DONE 5-12-15)**
Contact OPHL today to initiate new CLIA certificate with current HA named as lab director. **(DONE 5-12-15)**

REVIEWER: Marti Baird MSN,NP

RESPONDENT: Sheree Smith

MORROW COUNTY HEALTH DEPARTMENT	
COMPLIANCE FINDINGS	TIME LINE FOR CHANGE
<p>DATE: JUNE 11, 2015</p> <p>CENTER FOR PREVENTION AND HEALTH PROMOTION</p> <p>MATERNAL CHILD HEALTH</p> <p>NURSE-FAMILY PARTERSHIP</p> <p>Morrow County is in compliance with 17 of the 18 NFP Model Elements. Model Element 12 is out of compliance in that the minimum caseload is not being maintained. Minimum FTE and caseload in the model are requirements to assure adequate skill building and competence in the model. The minimum FTE is in compliance and the reviewer believes that with consistent program supervision caseload targets can be reached.</p> <p>In 2013, the most recent year for finalized birth data, Morrow County had 129 births. Eleven of these were to women 15 to 19 years old. Thirty-three percent (43 births) of Morrow county births were first births, and 58% (75) were Medicaid births. This data suggests a maximum possible caseload of 43 clients. Using the NFP saturation formula, 50% of these clients can be identified by 28 weeks' gestation, and of those identified, approximately 50% will accept services, leaving a target saturation of 10 clients. Given that the nurse home visitor is driving long distances between clients, a caseload of 10 may be more realistic than 12. Nurse home visitor may need to continue to serve Umatilla County clients in order to maintain a minimum case load of 10 clients. Caseload building and a blend of Morrow and Umatilla clients will need to be evaluated for best mix.</p> <p>A targeted CQI planning meeting to address this issue was schduled with the MCH and MIECHV CQI consultants on June 16 and included the Umatilla team.</p> <p>For more detailed information, please see the completed program review tool in section 12.</p>	<p>June 16th- November 1st 2015.</p>
<p>REVIEWER: Cynthia Ikata</p>	<p>RESPONDENTS: Sheree Smith, RN, Public Health Director, Kelley Davis, RN, MCH Nurse Home Visitor.</p>

MORROW COUNTY HEALTH DEPARTMENT	
COMPLIANCE FINDINGS	TIME LINE FOR CHANGE
<p>CENTER FOR PREVENTION AND HEALTH PROMOTION ADOLESCENT GENETICS AND REPRODUCTIVE HEALTH SECTION REPRODUCTIVE HEALTH PROGRAM</p> <p>1) Protocols must cite the most current version of national standards.</p> <p>2) Once updated, protocols must be approved by the grantee (RH Program).</p> <p>3) A quality assurance system must be documented in policy and put into place.</p> <p>For more detailed information, please see the completed program review tool in section 13.</p>	<p>8/15/2015</p> <p>8/15/2015</p> <p>8/15/2015</p>
REVIEWER: Connie Clark NP	RESPONDENTS: Michelle Quiriconi RN

MORROW COUNTY HEALTH DEPARTMENT	
COMPLIANCE FINDINGS	TIME LINE FOR CHANGE
<p>DATE: 05/27/2015</p> <p>CENTER FOR PUBLIC HEALTH PRACTICE</p> <p>HIV/STD/TB SECTION</p> <p>SEXUALLY TRANSMITTED INFECTIONS (STI)</p> <p>The LPHA is in compliance with all program requirements.</p> <p>For more detailed information, please see the completed program review tool in section 14.</p>	N/A
REVIEWER: Josh Ferrer	RESPONDENTS: Sheree Smith, Shelley Wight, Michelle Quiriconi

MORROW COUNTY HEALTH DEPARTMENT	
COMPLIANCE FINDINGS	TIME LINE FOR CHANGE
<p>DATE: MAY 28, 2015</p> <p>CENTER FOR PREVENTION AND HEALTH PROMOTION</p> <p>HEALTH PROMOTION AND CHRONIC DISEASE PREVENTION</p> <p>TOBACCO PREVENTION AND EDUCATION PROGRAM</p> <p>The LPHA is in compliance with all program requirements.</p> <p>For more detailed information, please see the completed program review tool in section 15.</p>	N/A
REVIEWER: Sabrina Freewynn	RESPONDENTS: Sheree Smith

MORROW COUNTY HEALTH DEPARTMENT

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

CENTER FOR PUBLIC HEALTH PRACTICE

TUBERCULOSIS

The LPHA is in compliance with all program requirements.

For more detailed information, please see the completed program review tool in section 16.

REVIEWER: Heidi Behm

RESPONDENT:

Shelly Wight, Sheree Smith, Michelle Quiriconi

MORROW COUNTY PUBLIC HEALTH

COMPLIANCE FINDINGS

**TIMELINE
FOR
CHANGE**

CENTER FOR PUBLIC HEALTH PRACTICE

VITAL RECORDS

The Vital Records department is in compliance with all program requirements.

For more detailed information, please see the completed program review tool in section 17.

REVIEWER: Judy A. Shioishi

RESPONDENTS: Bobbi Childers,
Registrar, Theresa Crawford and Kandy
Boyd, Deputy Registrars

PUBLIC HEALTH DIVISION
Office of the State Public Health Director
Kate Brown, Governor

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Authority

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September 22, 2015

The Honorable Terry Tallman
Judge, Morrow County Court
Courthouse
PO Box 788
Heppner, OR 97836

Dear Judge Tallman:

The triennial onsite agency review of Morrow County Health Department was conducted between May 1 and 30, 2015 . The Oregon Health Authority Public Health Division evaluated county public health programs for compliance with state and federal public health laws and compliance with the Financial Assistance Agreement. The review included the appraisal of approximately 751 separate items in 16 program areas. While there are some areas that need attention, keep in mind the vast majority of findings were positive.

A full report, including the specific timelines for correction, has been sent to Sheree Smith, Public Health Administrator. Staff in the Office of Community Liaison will work with her to document resolution of the findings.

We think the report will also be of assistance to your public health staff in their continuing efforts to provide quality public health services to your community. Please send a written response within ten days affirming that you will meet the timelines for correcting the compliance findings. Once all the required elements are successfully completed, we will write you a letter to confirm that and close the file for this review.

The exit interview for this review was held on August 5, 2015. The report is included.

Programs included in the compliance review

Administration	Immunizations
Babies First! & Perinatal	Laboratory
Civil Rights	Nurse Family Partnership
Communicable Disease	Reproductive Health
Fiscal	Sexually Transmitted Infection
Food, Pool and Lodging Health and Safety	Tobacco Prevention and Education
Health Officer	Tuberculosis
Health Security Preparedness & Response	Vital Records

COMMENDATIONS

Several program reviewers submitted commendations as follows:

Fiscal

- It appears that Morrow County Health Department has sufficient internal controls to adequately safeguard assets and to detect and prevent errors in a timely manner. The review indicated a well-run fiscal operation with satisfactory accounting controls, purchasing procedures and attention to detail. The operation is well organized and efficient with a commitment to quality, fairness and accuracy.

Food, Pool and Lodging Health & Safety

- Umatilla County Health Department (sub-contractor) is doing an excellent job of providing environmental health services to Morrow County. Inspection frequencies in the food, pool and traveler accommodations areas are excellent.
- Melissa Ney has successfully completed and maintained her state standardization certification. Standardization provides inspectors the opportunity to subject their Food Code knowledge and inspection skills to a uniform system of measurement. Satisfactory completion and maintenance of the standardization certification complies with the field review portion of the triennial review.

Health Security, Preparedness and Response Program

- Public Health Emergency Response plans are extensive and show evidence of detailed planning considerations.
- The program diligently endeavors to foster positive partnerships with community stakeholders.
- Health department staff submitted all documents, work plans, budgets and other tools appropriately on time and in accordance with the contract provisions.

Reproductive Health

- 86.3% of female clients are screened for Chlamydia according to national standards (state average 50.3%)
- In FY 2014, 59.6% of teen visits included counseling on parental involvement (state average was 31.1%)
- In FY 2014, 77.2% of teen visits included relationship safety counseling (state average was 16.7%)

Tobacco Prevention and Education Program (TPEP)

- The Morrow County program is highly effective in promoting strategies and resources that address tobacco-related issues and support prevention and self-management of chronic conditions.
- TPEP Coordinator, Shelley Wight, is commended for developing and maintaining partnerships and for developing self-management programs within the county to address chronic disease conditions and to support quit attempts for smokers.
- Collaboration and partnerships led to the county fair and rodeo becoming smoke-free.

The county, as a whole, should be commended for its investment in and support of the Morrow County Health Department and its Tobacco Prevention and Education Program. How the county supports public health in unique across Oregon counties and demonstrates progressive thinking with regard to community prevention efforts. Collectively, Morrow County is actively working to better the community and improve the overall health of its residents.

Tuberculosis (TB) Case Management

- Although Morrow County does not have many TB cases, staff are very well trained and have a high knowledge level about TB. Morrow County exceeds expectations by providing services for patients with latent TB infection. Charting for patients with latent TB infection was thorough and very complete. Overall, an excellent TB program.

COMPLIANCE FINDINGS SUMMARY

Administration

- The LPHA is in compliance with all program requirements.

Babies First! And Perinatal

- The LPHA is in compliance with all program requirements.

Civil Rights

- The LPHA is in compliance with all program requirements.

Communicable Disease

- The LPHA is in compliance with all program requirements.

Fiscal

- The LPHA is in compliance with all program requirements.

Food, Pool and Lodging Health & Safety

The LPHA field staff needs to focus more on the following elements during food facility inspections:

- Ask the PIC if they know how to calibrate probe thermometers and how they clean the probe in between uses.
- Ask if the facility is using separate wiping cloth solutions for use with raw meat vs. ready-to-eat food contact surfaces.
- During the menu review, ask if the facility serves exotic meats, raw fish requiring parasite destruction, and raw shellfish that require tag retention.

Health Security, Preparedness and Response Program

- There is evidence that the health department makes an earnest effort to work with its local emergency manager, who is also the deputy medical examiner. Unfortunately the emergency manager is regularly unavailable due to obligations that may be outside the scope of his county roles. The reviewers do not recommend a timeline for improvement by the local health department because improvement in this realm is outside the control of the agency.

Immunizations

- The LPHA is in compliance with all program requirements.

Laboratory

- The LPHA is in compliance with all program requirements.

Nurse Family Partnership (NFP)

- Morrow County is in compliance with 17 of the 18 NFP Model Elements. Model Element 12 is out of compliance in that the minimum caseload is not being maintained. Minimum FTE and caseload in the model are requirements to assure adequate skill building and competence in the model. The minimum FTE is in compliance, and the reviewer believes that with consistent program supervision, caseload targets can be reached.
- In 2013, the most recent year for finalized birth data, Morrow County had 129 births. Eleven of these were to women 15 to 19 years old. Thirty-three percent (43 births) were first births, and 58% (75) were Medicaid births. This data suggests a maximum possible caseload of 43 clients. Using the NFP saturation formula, 50% of these clients can be identified by 28 weeks gestation, and of those identified, approximately 50% will accept services leaving a target saturation of 10 clients. Given that the nurse home visitor is driving long distances between clients, a caseload of 10 may be more realistic than 12. Nurse home visitor may need to continue to serve Umatilla County clients in order to maintain a minimum caseload of 10 clients. Caseload building and a blend of Morrow and Umatilla clients will need to be evaluated for the best mix.
- A targeted Continuous Quality Improvement (CQI) planning meeting to address this issue was scheduled with the Maternal and Child Health (MCH) and Maternal, Infant, and Early Childhood Visiting (MIECHV) CQI consultants on June 16 and included the Umatilla team.

Reproductive Health

- Protocols must cite the most current version of national standards.
- Once updated, protocols must be approved by the state Reproductive Health Program.
- A quality assurance system must be documented in policy and put into place.

Sexually Transmitted Infections

- The LPHA is in compliance with all program requirements.

Tobacco Prevention & Education Program

- The LPHA is in compliance with all program requirements.

Tuberculosis

- The LPHA is in compliance with all program requirements.

Vital Records

- The LPHA is in compliance with all program requirements.

OTHER

Fiscal

Morrow County Health Department received Federal Funds for multiple programs totaling \$135,256 for fiscal year 2014. The county also received \$65,125 in State General and Other Funds for fiscal year 2014.

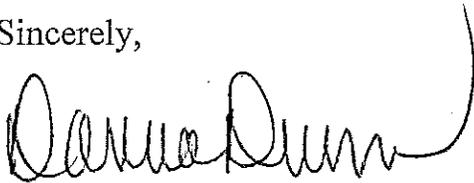
Laboratory

Morrow County Public Health Laboratory is certified as a Clinical Laboratory Improvement Amendments (CLIA) Provider Performed Microscopy Procedures (PPMP) lab. Dr. Betsey Anderson is the Laboratory Director.

SUMMARY

Overall, agency reviewers believe Morrow County Health Department is composed of a committed team of health care professionals who deliver quality public health services to the community. We thank you for both your attention to correcting these few compliance findings and for the strong public health work you do for the community.

Sincerely,



Danna Drum, MDiv

Manager, Public Health Systems Innovation and Partnerships

cc: Leann Rea, Morrow County Commissioner
Donald Russell, Morrow County Commissioner
Sheree Smith, Public Health Administrator